


Comment on media in KAF

Last Modified on 09/04/2024 7:26 pm IDT

 This article is designated for all users.

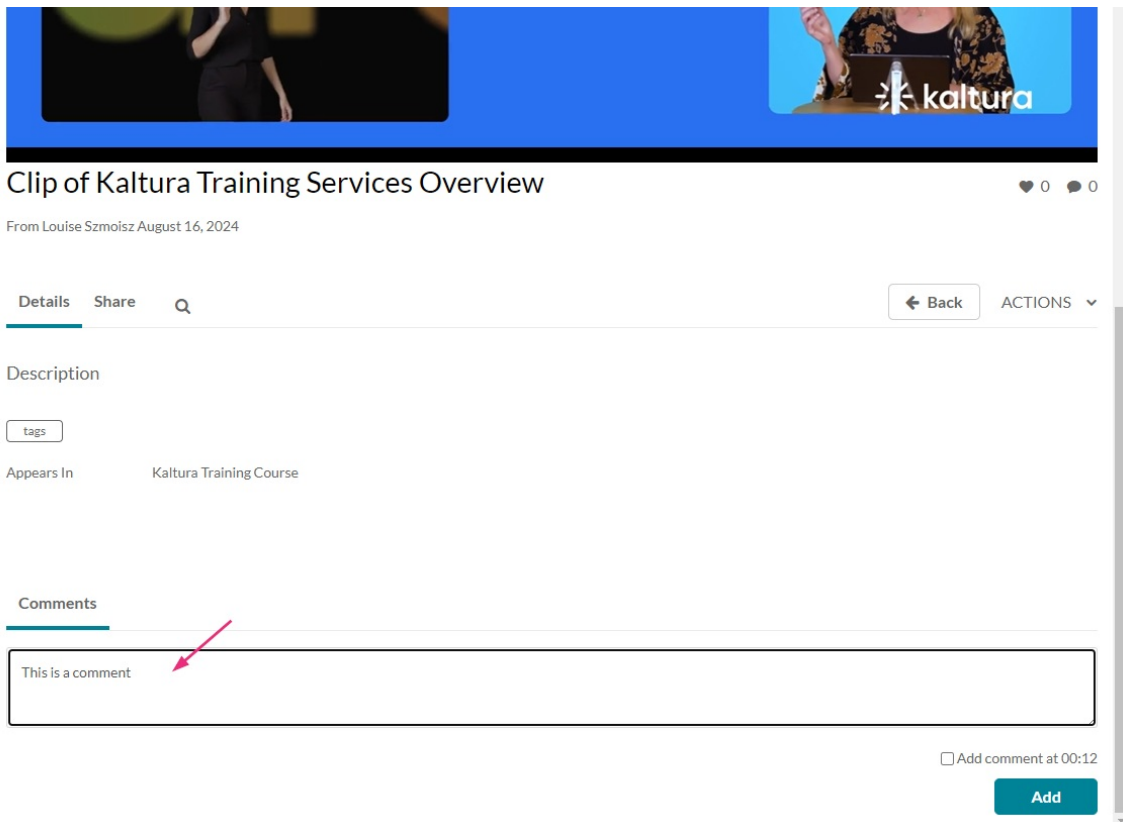
About

Want to engage with your community by commenting on media entries or replying to existing comments? Or maybe you need to delete a comment? Here's a quick guide on how to do it.

 Only authorized users can add comments.

Comment on an item

1. Click the desired media thumbnail or title.
2. Below the media under **Comments**, type in your comment.



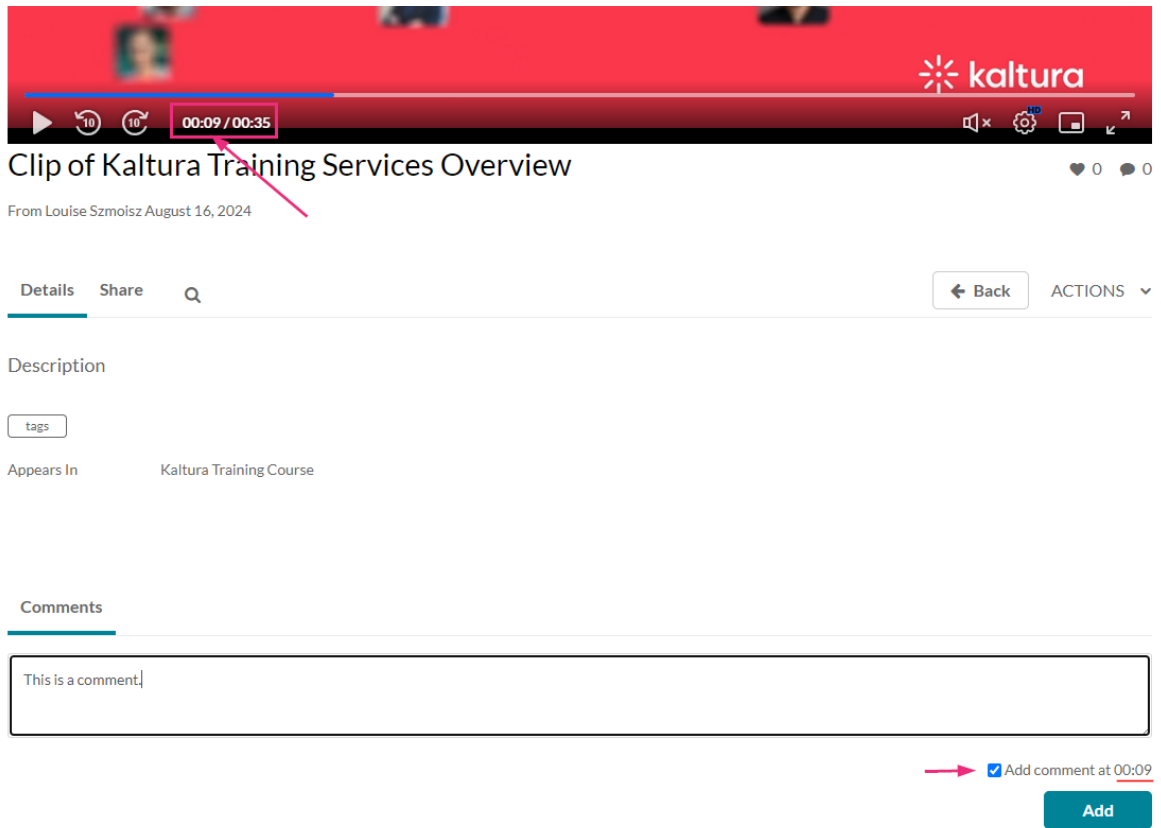
The screenshot shows a Kaltura media player interface. At the top, there are two video thumbnails. Below them is the title "Clip of Kaltura Training Services Overview" with a heart icon and a speech bubble icon, both showing zero. Below the title is the text "From Louise Szmoisz August 16, 2024". There are tabs for "Details", "Share", and a search icon. A "Back" button and an "ACTIONS" dropdown menu are also visible. Under the "Description" tab, there is a "tags" field and "Appears In" section with "Kaltura Training Course". The "Comments" tab is selected, and a text input field contains the placeholder text "This is a comment". A red arrow points to this input field. At the bottom right, there is a checkbox for "Add comment at 00:12" and an "Add" button.

3. Click **Add**.

Time-based comment

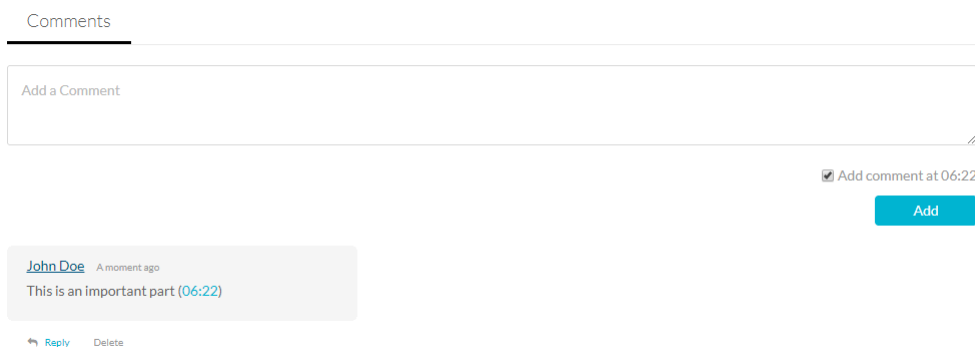
If allowed by your admin, you can add time-based comments.

1. Pause the video at the desired moment, type your comment, and check the **Add comment at [00:00]** box.



The screenshot shows a video player interface. At the top, there is a video player with a red background and the Kaltura logo. The video title is "Clip of Kaltura Training Services Overview". Below the video player, there is a description section with a "tags" button and "Appears In" section showing "Kaltura Training Course". The "Comments" section is active, showing a text input field with the placeholder "This is a comment,". Below the input field, there is a checkbox labeled "Add comment at 00:09" which is checked. A red arrow points from the video player's time display (00:09 / 00:35) to the checkbox. To the right of the checkbox is an "Add" button.

Alternatively, you can also "timestamp" your comment by inserting [xx:xx] anywhere in the **Comments** box.



The screenshot shows a video player interface. The "Comments" section is active, showing a text input field with the placeholder "Add a Comment". Below the input field, there is a checkbox labeled "Add comment at 06:22" which is checked. To the right of the checkbox is an "Add" button. Below the input field, there is a comment from "John Doe" with the text "This is an important part (06:22)".

2. Click **Add**.

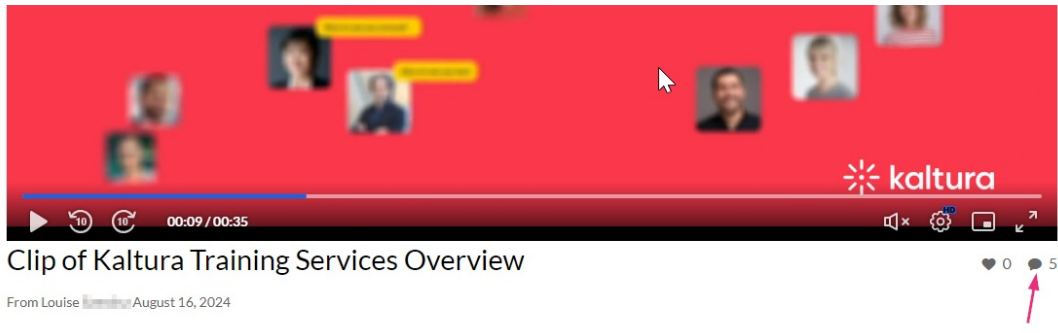
Your comment now displays in the **Comments** section. If you created a time-based comment, you and other users will see that time as a link that, once clicked, will

take them to that specific time in the media.

View comments

1. Click on a media thumbnail or title.

You can see the number of comments under the player.



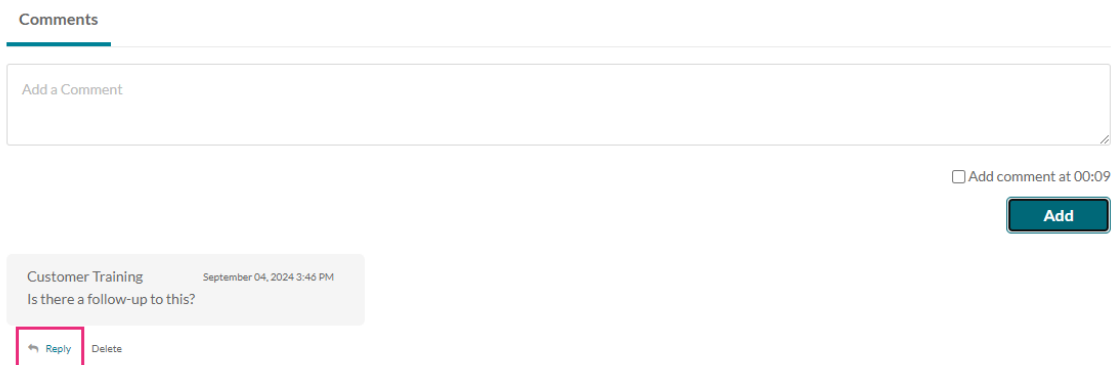
2. Scroll down to the **Comments** area below the media details to view the comments.

✓ When a limited number of comments are displayed, you can click **Load more comments** to display additional comments.

Reply to a comment

💡 You can reply only to comments you've added or if you're the media owner.

1. Click on a media thumbnail or title.
2. In the **Comments** area, click **Reply** under the comment you'd like to reply to.



3. In the **Add a Reply** field, enter your text and click **Add**.

Comments

Add a Comment

Add comment at 00:09

Add

Customer Training September 04, 2024 3:46 PM
Is there a follow-up to this?


[Reply](#) [Delete](#)

Yes, we will post it tomorrow.

Add

Your reply is displayed under the comment.

Delete a comment

 You can delete comments you've added or if you're the media owner.

1. Click a media thumbnail or title.
2. In the **Comments** area under the media player, click **Delete** under the comment you'd like to delete.

Customer Training September 04, 2024 3:42 PM
This is awesome!

[Reply](#) [Delete](#)


A confirmation message displays: *Are you sure you want to delete this comment?*

Delete Confirmation

Are you sure you want to delete this comment?

[Cancel](#) [Delete](#)

3. Click **Delete**.

 Deleting a comment also deletes replies to the comment.



See [Disable Comments and Close Discussion](#) for information on disabling comments and closing discussions for your media items.
