

Disable comments and close discussion in Canvas

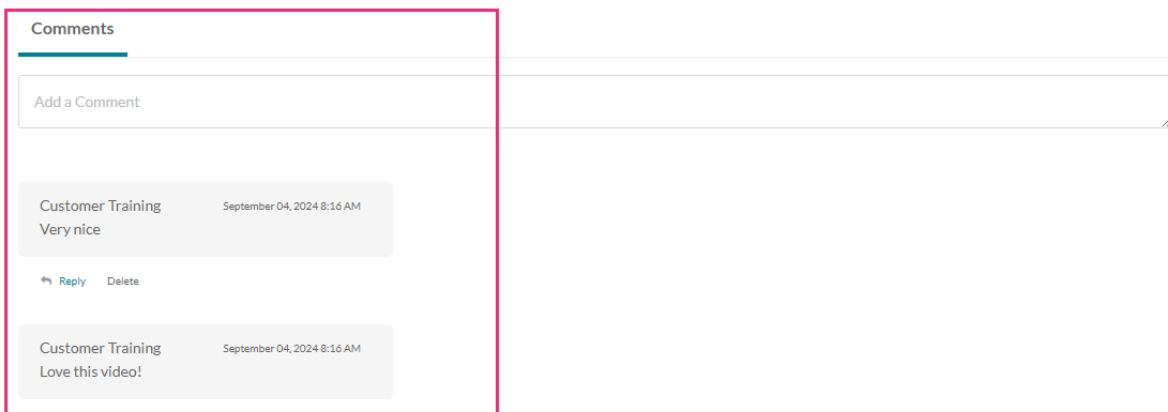
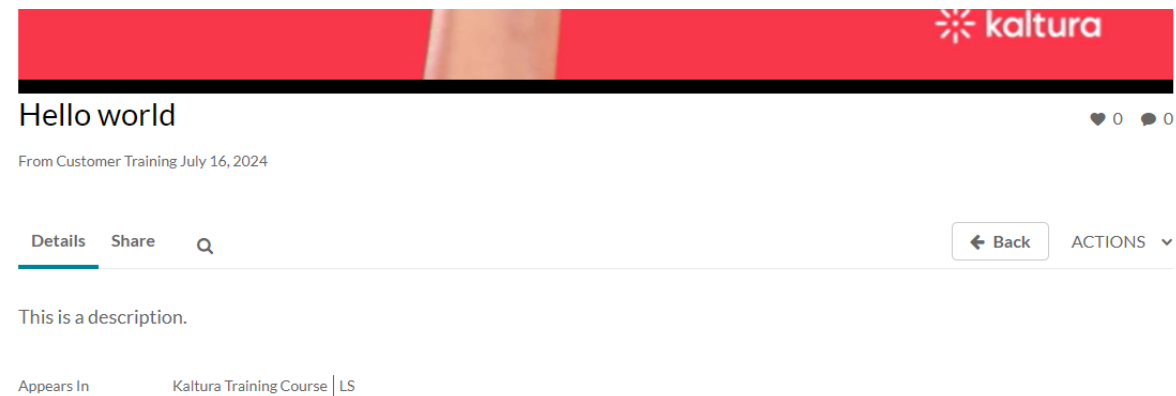
Last Modified on 09/29/2024 10:09 am IDT

 This article is designated for faculty members.

About

Comments allow viewers to engage with your content by sharing thoughts, asking questions, and fostering discussions, helping to build a sense of community.

They appear under the media item, lower down the page below the video details section.



In this article, we'll guide you through disabling or closing discussions to manage engagement effectively.

Access the Edit media page


1. Access [My Media](#).
2. Click the **pencil icon** next to the desired media.

My Media

Search My Media

Filters > Search In: All Fields Sort By: Creation Date - Descending



ACTIONS


01:04

Multi-Language Video

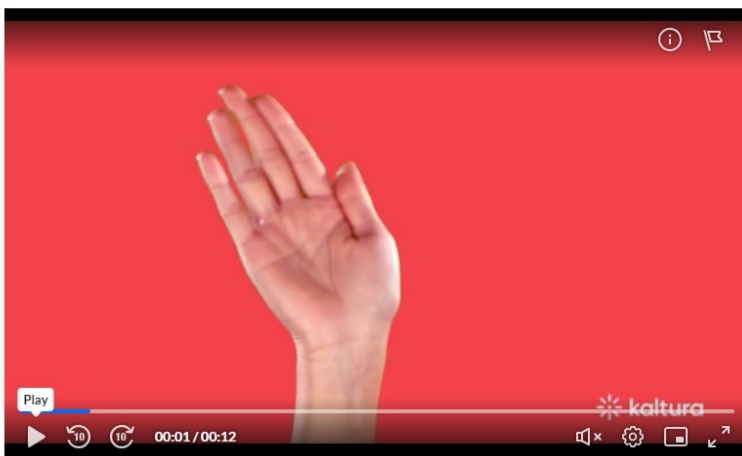
Private

Owner • on March 06, 2023

The [Edit media page](#) displays.

Hello world



Basic Info

Creator: Customer Training
Owner: Customer Training
Media Entry ID: 1_s97rdxq6
Media Type: Video
Publish Status: Private
Creation date:
 July 16, 2024 2:14 PM GMT
Update date:
 September 03, 2024 7:06 AM GMT
Media asset update date:
 July 16, 2024 2:15 PM GMT

[Launch Editor](#)

Details Languages Publish Options Collaboration Thumbnails Downloads Captions Attachments Timeline

Replace Media

Name:
(Required)

3. Click the **Options** tab.



Media asset update date:
 July 16, 2024 2:15 PM GMT

[Launch Editor](#)

Details Publish **Options** Collaboration Thumbnails Downloads Captions Attachments Timeline Replace Media


Comments: Disable comments for this media
 Close discussion (do not allow new comments)

Clipping: Enable everyone to create clips from this video


[Save](#)

[Go To Media](#)

Disable comments

 Comments cannot be disabled / enabled for multiple channels at once.

1. Next to **Comments**, check **Disable comments for this media**.

Comments: **Disable comments for this media** 
 Close discussion (do not allow new comments)

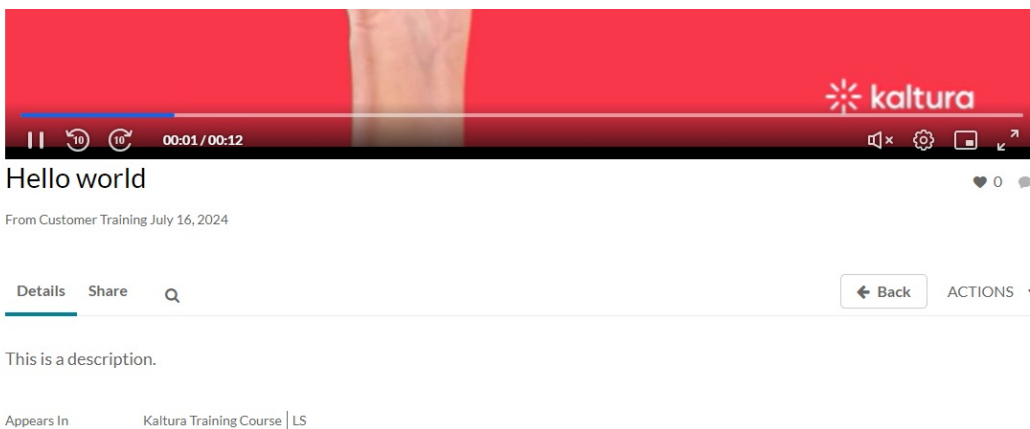
Clipping: Enable everyone to create clips from this video


Save

[Go To Media](#)

2. Click **Save**.


The **Comments** tab is now hidden on the media page.



 Previously submitted comments will reappear if you re-enable the comment feature.

Close discussion

1. Check **Close discussion (do not allow new comments)**.

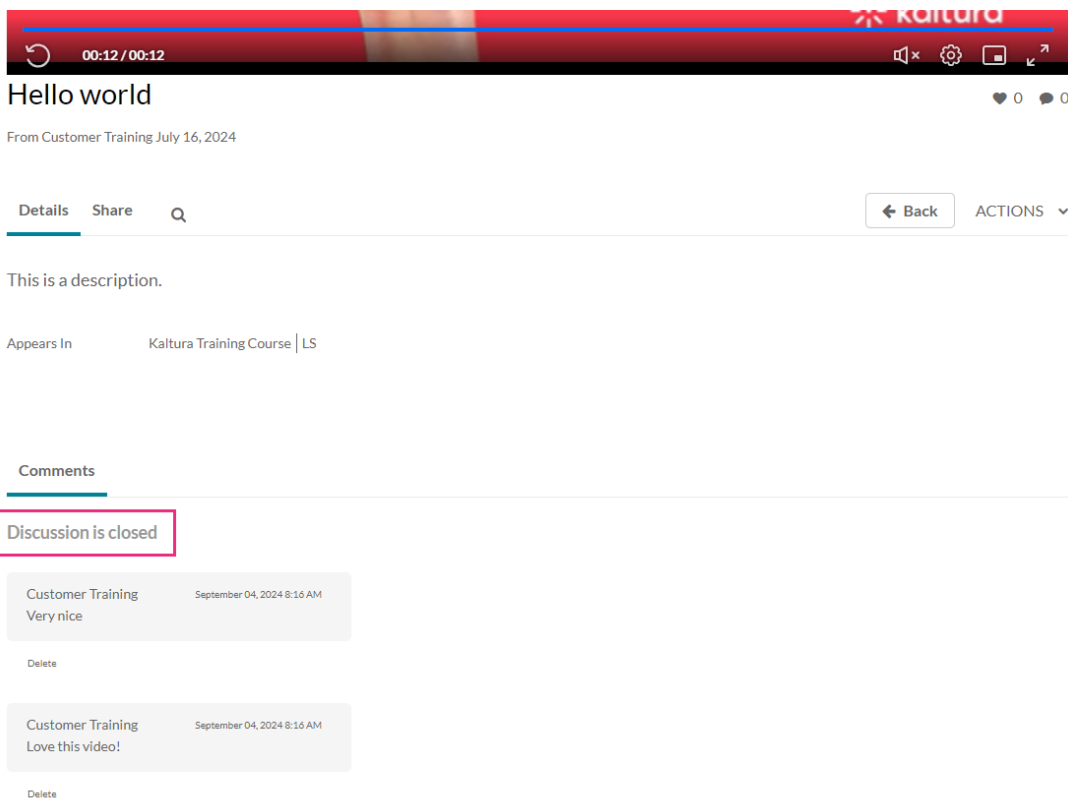
Comments: Disable comments for this media
 Close discussion (do not allow new comments)

Clipping: Enable everyone to create clips from this video

Save [Go To Media](#)

2. Click **Save**.

On the **Comments** tab of the media page, 'Discussion is closed' appears and the 'Add a Comment' field is hidden.



[template("cat-subscribe")]