

Disable comments and close discussion in Canvas

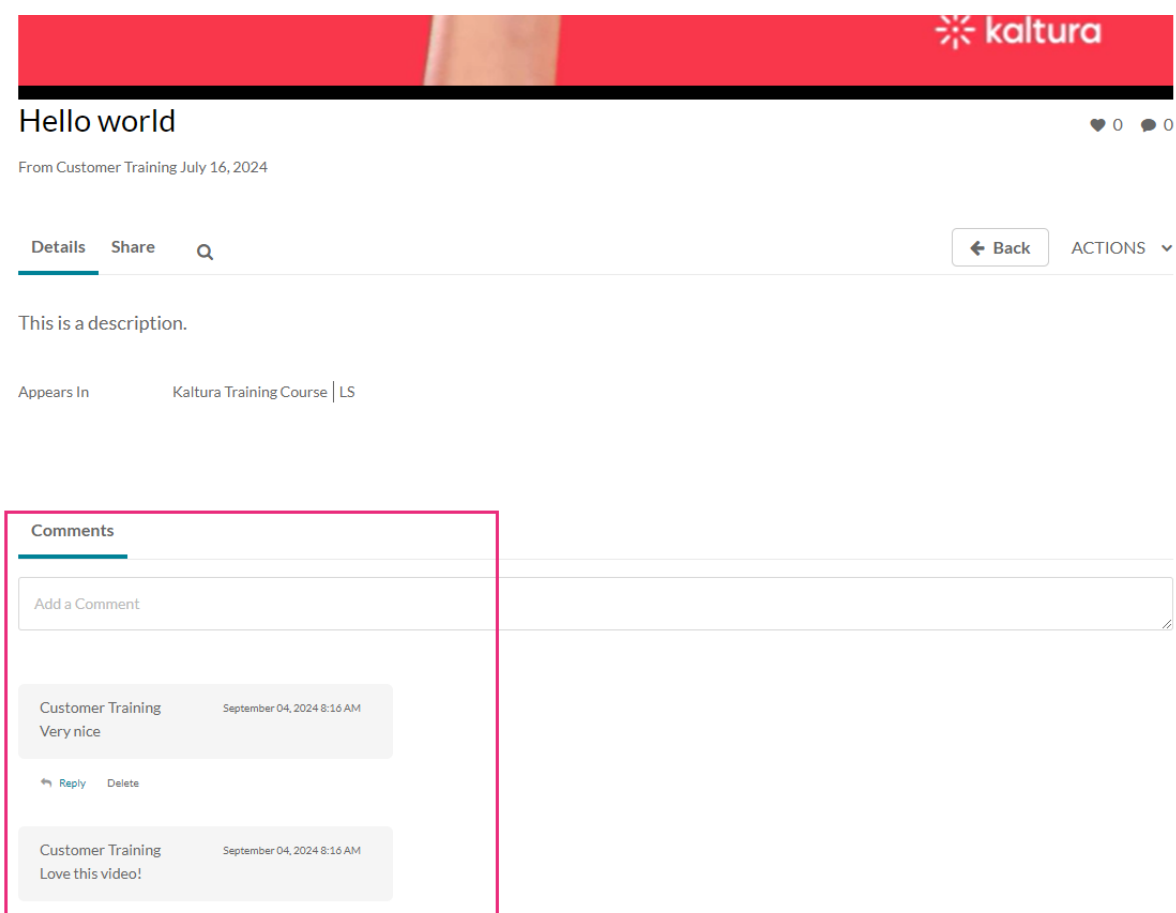
Last Modified on 06/12/2025 1:38 pm IDT

 This article is designated for faculty members.

About

Comments allow viewers to engage with your content by sharing thoughts, asking questions, and fostering discussions, helping to build a sense of community.

They appear under the media item, lower down the page below the video details section.



In this article, we'll guide you through disabling or closing discussions to manage engagement effectively.

Access the edit media page

1. Access My Media.
2. Click the **pencil icon** next to the desired media.

My Media

Search My Media

Filters > Search In: All Fields Sort By: Creation Date - Descending

ACTIONS

Multi-Language Video

Private

Owner: on March 06, 2023

The edit media page displays.

Hello world



Basic Info

Creator: Customer Training

Owner: Customer Training

Media Entry ID: 1_s97rdxq6

Media Type: Video

Publish Status: Private

Creation date:
July 16, 2024 2:14 PM GMT

Update date:
September 03, 2024 7:06 AM GMT

Media asset update date:
July 16, 2024 2:15 PM GMT


Launch Editor

Details Languages Publish Options Collaboration Thumbnails Downloads Captions Attachments Timeline

Replace Media

Name: (Required) Hello world

3. Click the **Options** tab.



Media asset update date:
July 16, 2024 2:15 PM GMT

Launch Editor

Details Publish **Options** Collaboration Thumbnails Downloads Captions Attachments Timeline Replace Media

Comments: ☐ Disable comments for this media
☐ Close discussion (do not allow new comments)

Clipping: ☐ Enable everyone to create clips from this video


Save Go To Media

Disable comments



Comments cannot be disabled / enabled for multiple media galleries at once.

1. Next to **Comments**, check **Disable comments for this media**.

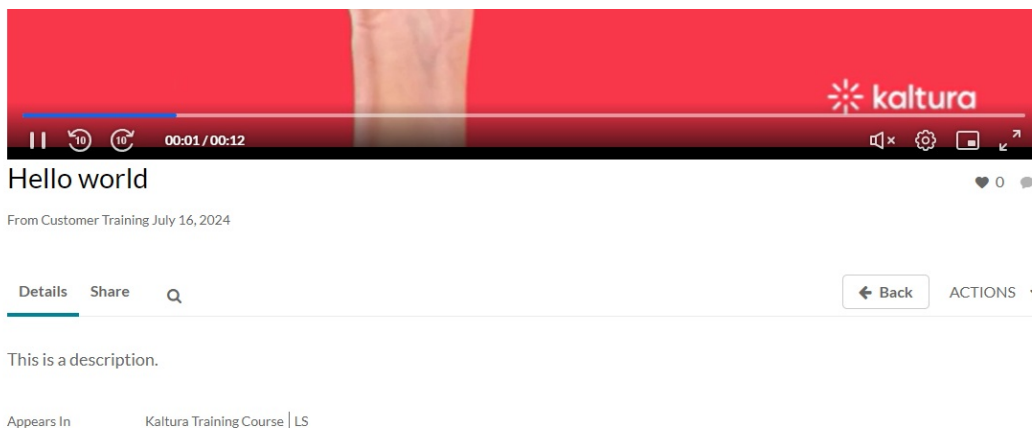
Comments: ☒ Disable comments for this media 
☐ Close discussion (do not allow new comments)
 Clipping: ☐ Enable everyone to create clips from this video

Save

[Go To Media](#)

2. Click **Save**.


The **Comments** tab is now hidden on the media page.



Previously submitted comments will reappear if you re-enable the comment feature.

Close discussion

1. Check **Close discussion (do not allow new comments)**.

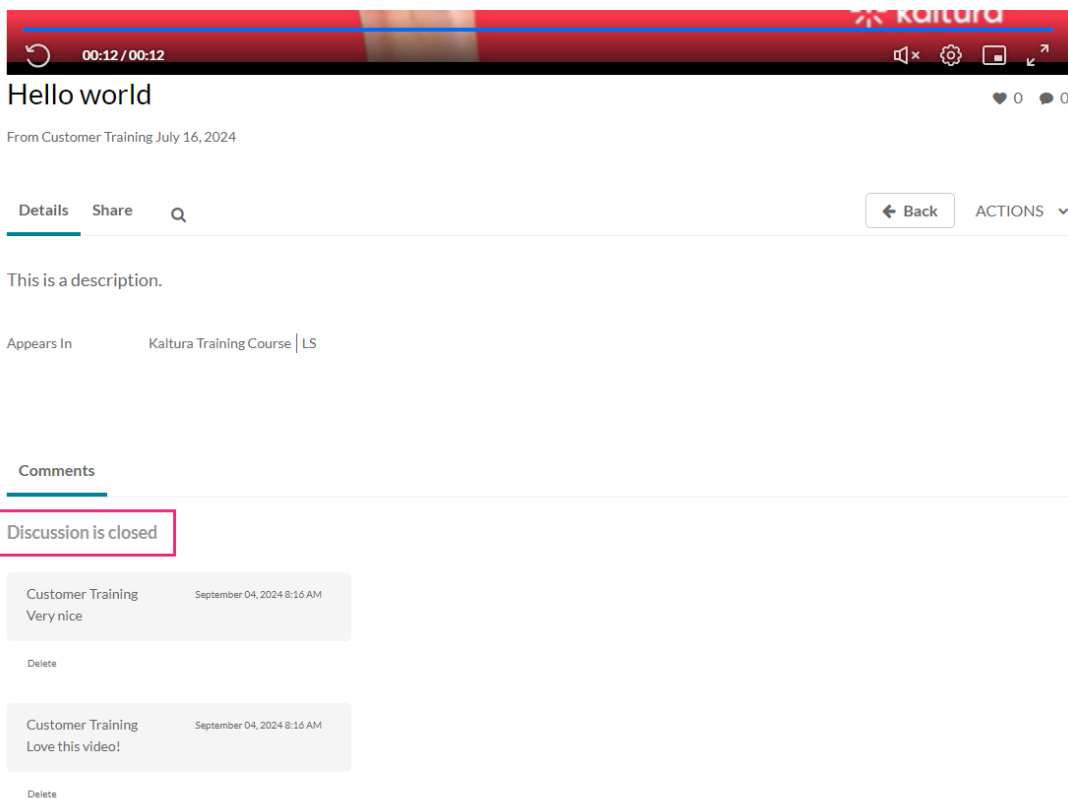
Comments: ☐ Disable comments for this media
 ☒ Close discussion (do not allow new comments)
 Clipping: ☐ Enable everyone to create clips from this video

Save

[Go To Media](#)

2. Click **Save**.

On the **Comments** tab of the media page, 'Discussion is closed' appears and the 'Add a Comment' field is hidden.



The screenshot shows the Kaltura media player interface. At the top, there's a video player with a red progress bar and a play button. Below the player, the title "Hello world" is displayed, followed by the text "From Customer Training July 16, 2024". Below this, there are tabs for "Details", "Share", and a search icon. The "Details" tab is selected. Below the tabs, there's a section for "Comments". The "Comments" tab is selected, and a message "Discussion is closed" is displayed in a pink box. Below this message, there are two comment cards. The first card is from "Customer Training" and says "Very nice". The second card is also from "Customer Training" and says "Love this video!". Each card has a "Delete" button below it.