

Disable comments and close discussion in Canvas (legacy)

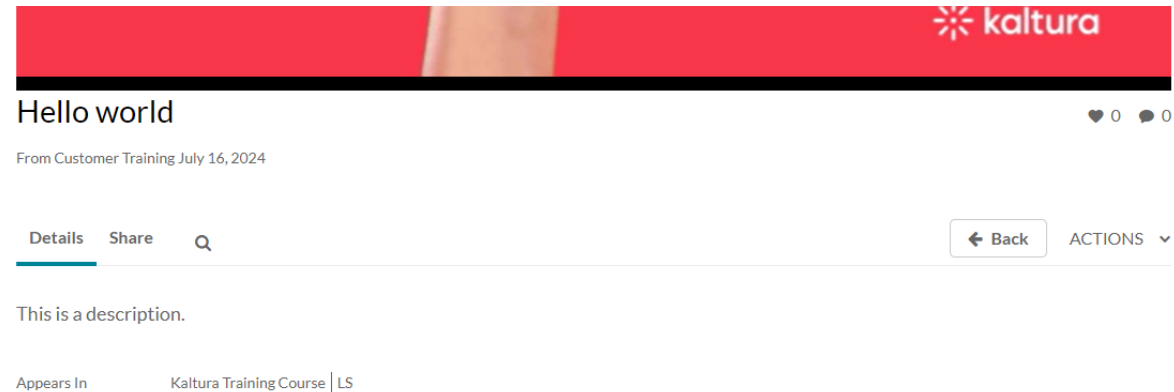
Last Modified on 05/04/2026 3:56 pm IDT

 This article is designated for faculty members.

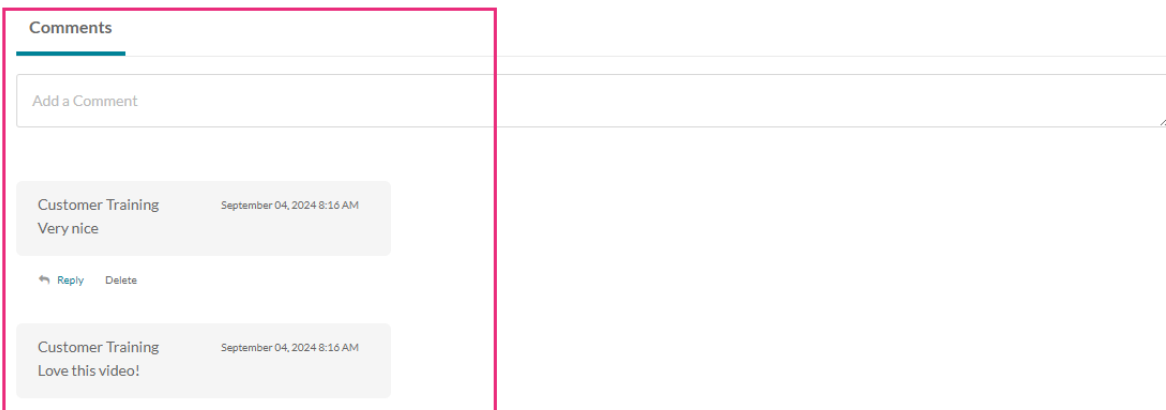
About

Comments allow viewers to engage with your content by sharing thoughts, asking questions, and fostering discussions, helping to build a sense of community.

They appear under the media item, lower down the page below the video details section.



The screenshot shows a video player interface. At the top, there is a red banner with the Kaltura logo. Below the banner, the video title "Hello world" is displayed, followed by "From Customer Training July 16, 2024". There are icons for likes (0) and comments (0). Below the video title, there are navigation options: "Details", "Share", and a search icon. A "Back" button and an "ACTIONS" dropdown menu are also visible. Below the navigation, there is a description: "This is a description." and "Appears In Kaltura Training Course | LS".



The screenshot shows a comments section. At the top, there is a "Comments" header. Below the header, there is a text input field with the placeholder "Add a Comment". Below the input field, there are two example comments. The first comment is from "Customer Training" dated "September 04, 2024 8:16 AM" and says "Very nice". Below the first comment, there are "Reply" and "Delete" options. The second comment is also from "Customer Training" dated "September 04, 2024 8:16 AM" and says "Love this video!".

In this article, we'll guide you through disabling or closing discussions to manage engagement effectively.

Access the edit media page

1. Access My Media.
2. Click the **pencil icon** next to the desired media.


My Media

Search My Media

Filters > Search In: All Fields Sort By: Creation Date - Descending

ACTIONS

Multi-Language Video



Private

Owner: on March 06, 2023

The edit media page displays.

Hello world



Basic Info

Creator: Customer Training

Owner: Customer Training

Media Entry ID: 1_s97rdxq6

Media Type: Video

Publish Status: Private

Creation date:
July 16, 2024 2:14 PM GMT

Update date:
September 03, 2024 7:06 AM GMT

Media asset update date:
July 16, 2024 2:15 PM GMT

Launch Editor

Details Languages Publish Options Collaboration Thumbnails Downloads Captions Attachments Timeline

Replace Media

Name: (Required) Hello world

3. Click the **Options** tab.



Media asset update date:
July 16, 2024 2:15 PM GMT

Launch Editor

Details Publish **Options** Collaboration Thumbnails Downloads Captions Attachments Timeline Replace Media

Comments: Disable comments for this media
 Close discussion (do not allow new comments)

Clipping: Enable everyone to create clips from this video

Save


Go To Media

Disable comments



Comments cannot be disabled / enabled for multiple media galleries at once.

1. Next to **Comments**, check **Disable comments for this media**.

Comments: **Disable comments for this media** 

Close discussion (do not allow new comments)

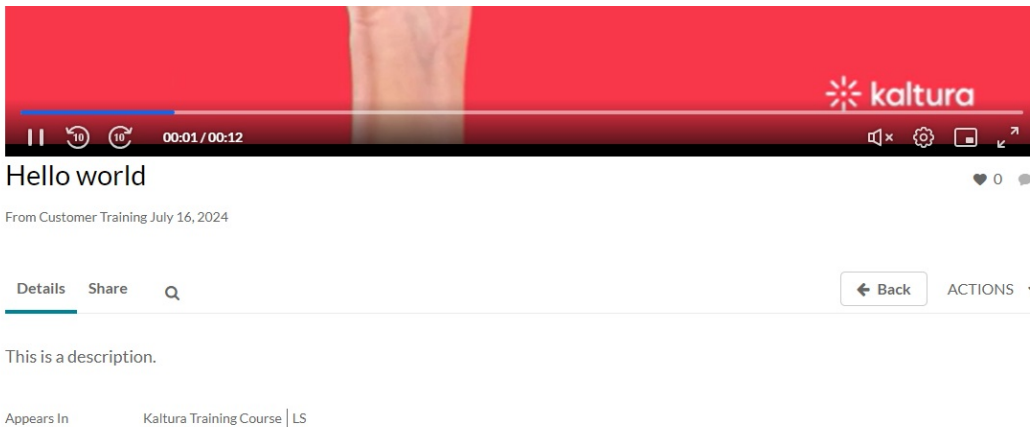
Clipping: Enable everyone to create clips from this video

Save

[Go To Media](#)

2. Click **Save**.


The **Comments** tab is now hidden on the media page.



Previously submitted comments will reappear if you re-enable the comment feature.

Close discussion

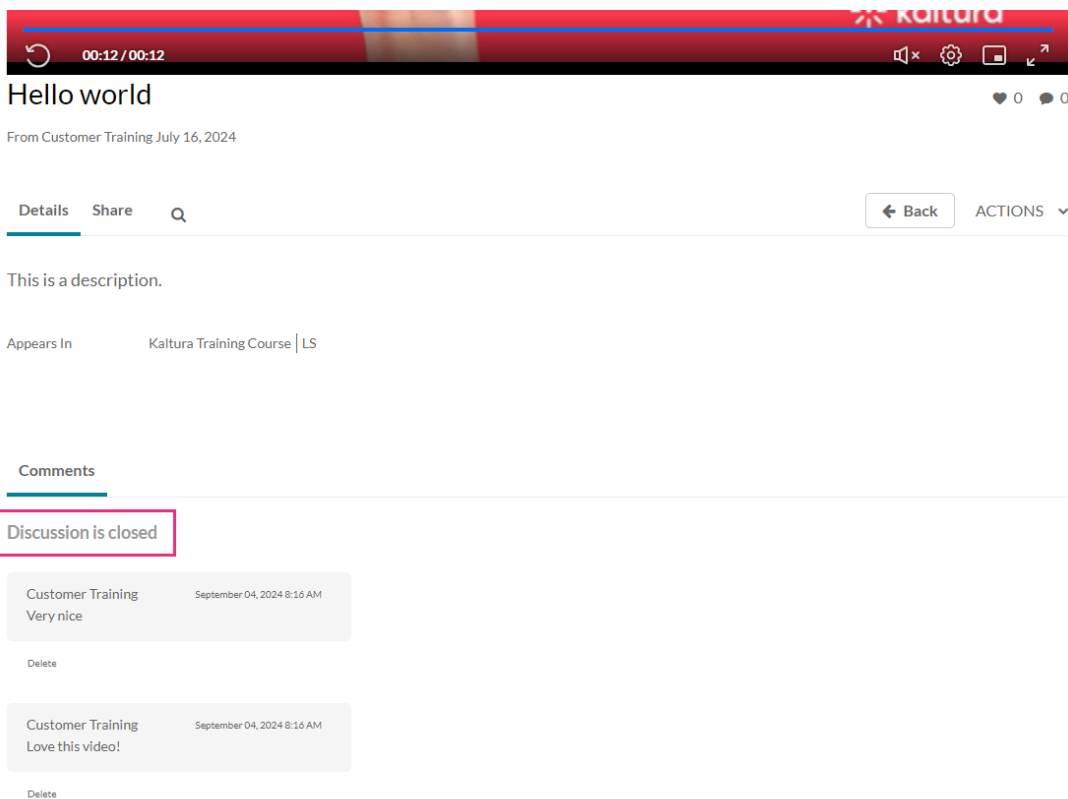
1. Check **Close discussion (do not allow new comments)**.

- Comments: Disable comments for this media
 Close discussion (do not allow new comments)
- Clipping: Enable everyone to create clips from this video

[Save](#) [Go To Media](#)

2. Click **Save**.

On the **Comments** tab of the media page, 'Discussion is closed' appears and the 'Add a Comment' field is hidden.



00:12 / 00:12

Hello world

From Customer Training July 16, 2024

Details Share

This is a description.

Appears In Kaltura Training Course | LS

Comments

Discussion is closed

Customer Training September 04, 2024 8:16 AM
Very nice

Delete

Customer Training September 04, 2024 8:16 AM
Love this video!

Delete