

Disable comments and close discussion in KAF

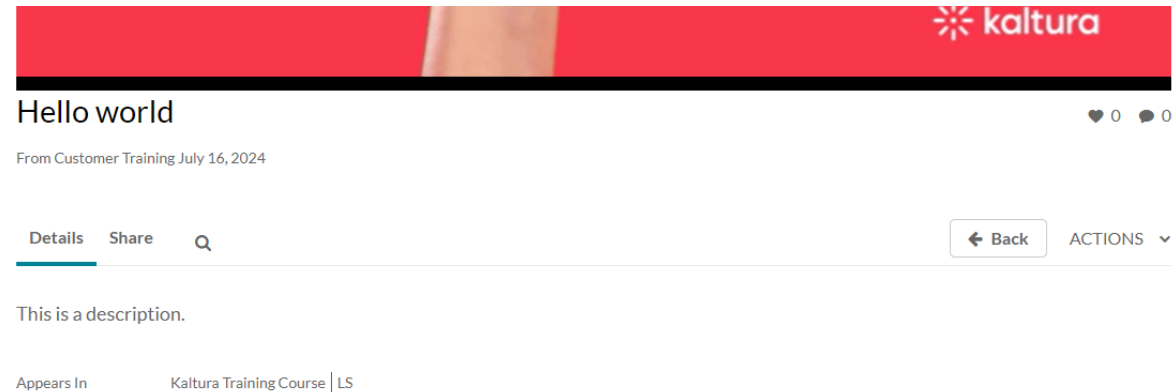
Last Modified on 09/04/2024 4:56 pm IDT

 This article is designated for faculty members.

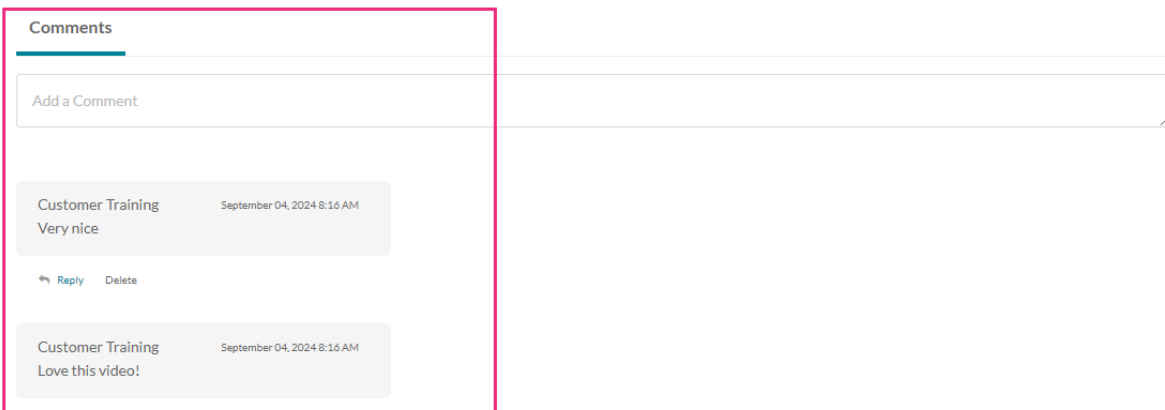
About

Comments allow viewers to engage with your content by sharing thoughts, asking questions, and fostering discussions, helping to build a sense of community.

They appear under the media item, lower down the page below the video details section.



Video player interface showing the title "Hello world" and the source "From Customer Training July 16, 2024". The interface includes navigation options like "Details", "Share", and "Back", along with an "ACTIONS" dropdown menu. The description below the video reads "This is a description." and it is categorized under "Appears In: Kaltura Training Course | LS".



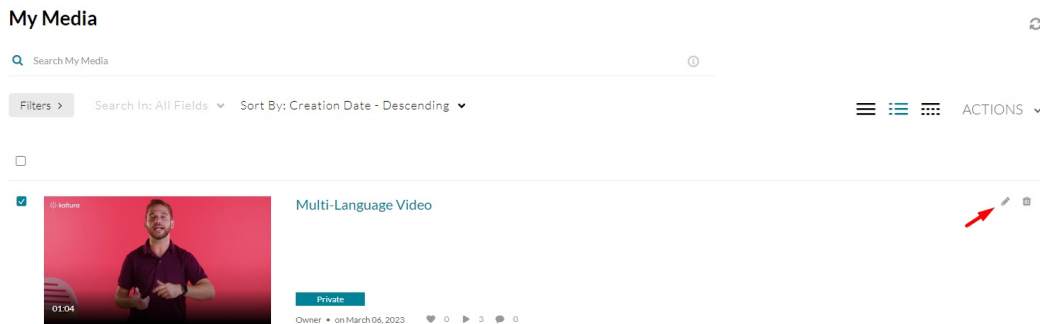
Comments section showing a text input field labeled "Add a Comment" and two existing comments. The first comment is "Very nice" from "Customer Training" dated "September 04, 2024 8:16 AM". The second comment is "Love this video!" from "Customer Training" dated "September 04, 2024 8:16 AM". Both comments have "Reply" and "Delete" options.

In this article, we'll guide you through disabling or closing discussions to manage engagement effectively.

Access the Edit media page

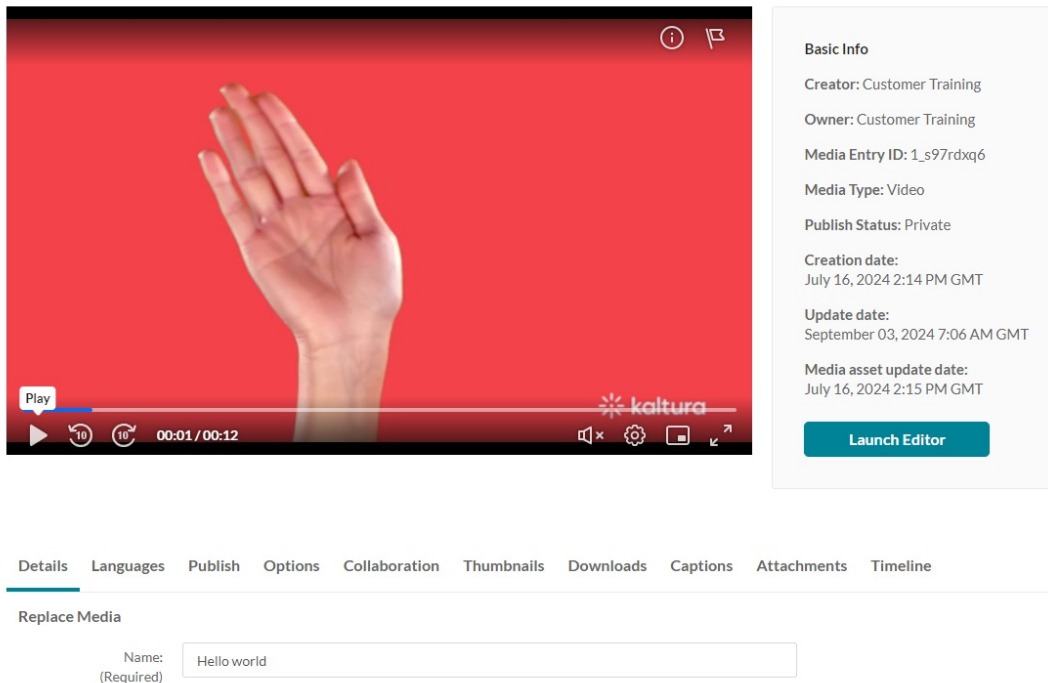
1. Access [My Media](#).

2. Click the **pencil icon** next to the desired media.

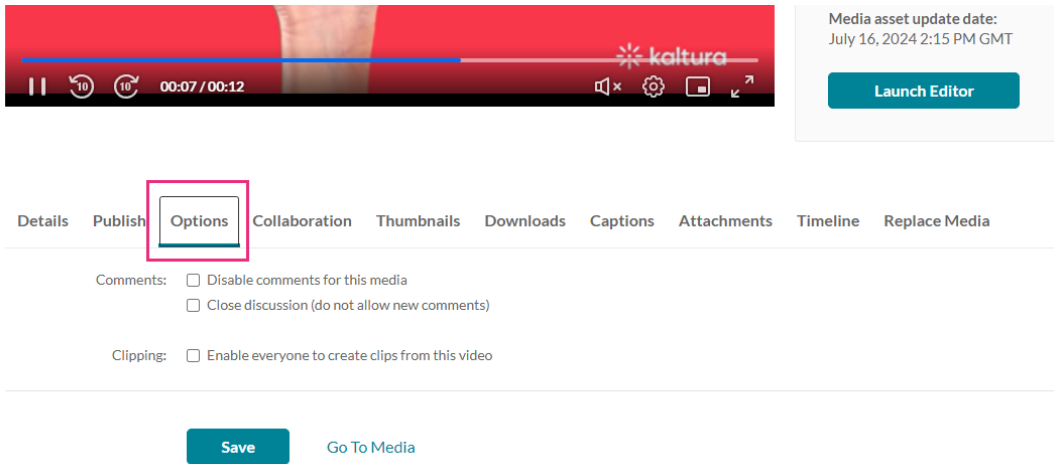


The **Edit media page** displays.

Hello world



3. Click the **Options** tab.



Media asset update date:
July 16, 2024 2:15 PM GMT

Launch Editor


Details Publish **Options** Collaboration Thumbnails Downloads Captions Attachments Timeline Replace Media

Comments: Disable comments for this media
 Close discussion (do not allow new comments)


Clipping: Enable everyone to create clips from this video

Save Go To Media

Disable comments

 Comments cannot be disabled / enabled for multiple channels at once.

1. Next to **Comments**, check **Disable comments for this media**.

Comments: **Disable comments for this media** 
 Close discussion (do not allow new comments)

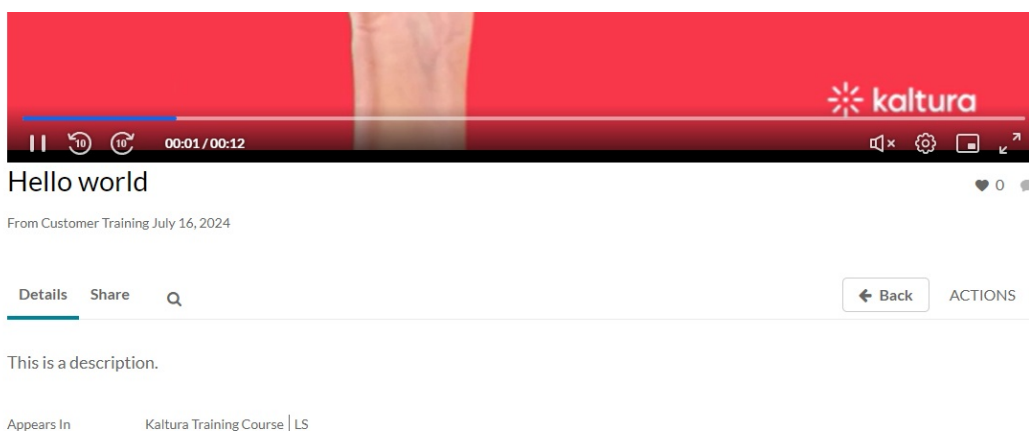
Clipping: Enable everyone to create clips from this video



Save

Go To Media


2. Click **Save**.

The **Comments** tab is now hidden on the media page.



Hello world  0 

From Customer Training July 16, 2024

Details Share Q  ACTIONS ▾


This is a description.

Appears In Kaltura Training Course | LS

✓ Previously submitted comments will reappear if you re-enable the comment feature.

Close discussion

1. Check **Close discussion (do not allow new comments)**.

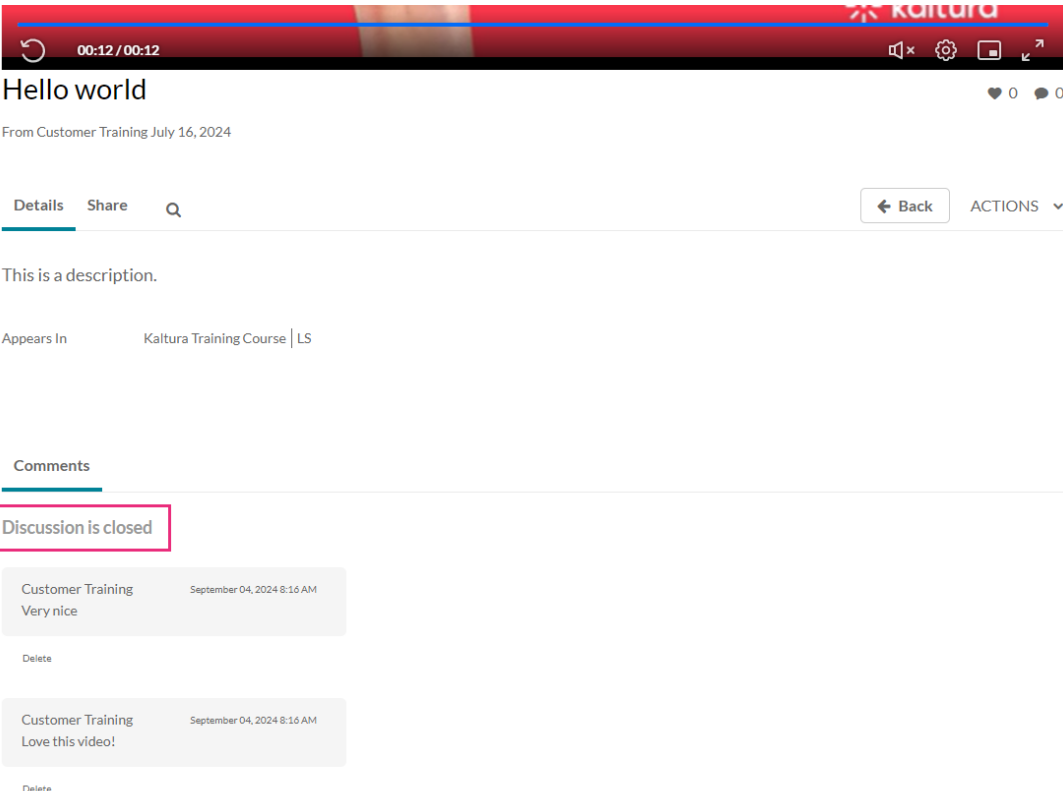
- Comments: Disable comments for this media
 **Close discussion (do not allow new comments)**
- Clipping: Enable everyone to create clips from this video

Save

Go To Media

2. Click **Save**.

On the **Comments** tab of the media page, 'Discussion is closed' appears and the 'Add a Comment' field is hidden.



00:12 / 00:12

Hello world

From Customer Training July 16, 2024

Details Share

← Back ACTIONS

This is a description.

Appears In Kaltura Training Course | LS

Comments

Discussion is closed

Customer Training September 04, 2024 8:16 AM
Very nice
Delete

Customer Training September 04, 2024 8:16 AM
Love this video!
Delete