

Disable comments and close discussion in KAF

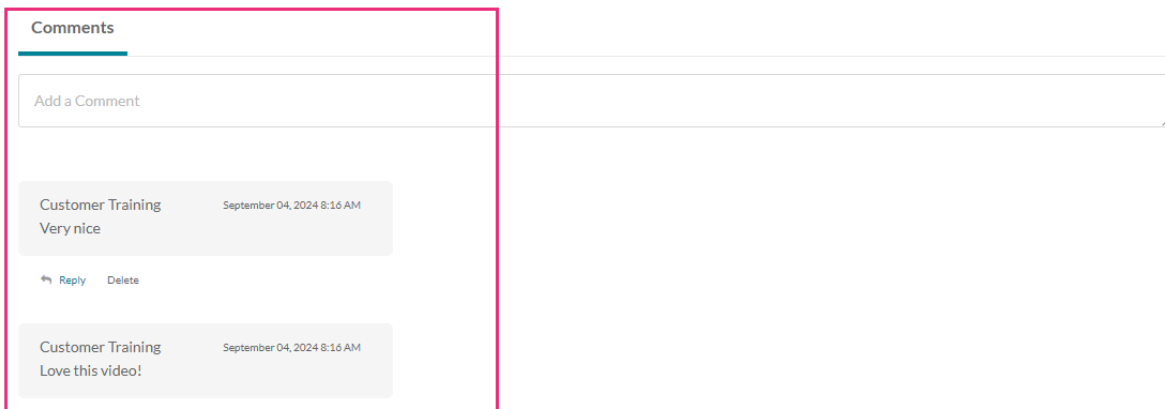
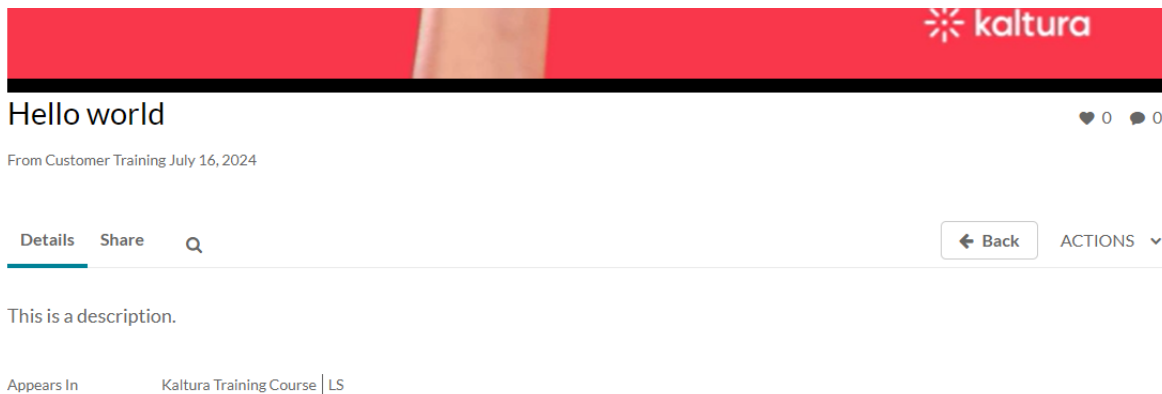
Last Modified on 09/04/2024 4:56 pm IDT

 This article is designated for all users.

About

Comments allow viewers to engage with your content by sharing thoughts, asking questions, and fostering discussions, helping to build a sense of community.

They appear under the media item, lower down the page below the video details section.

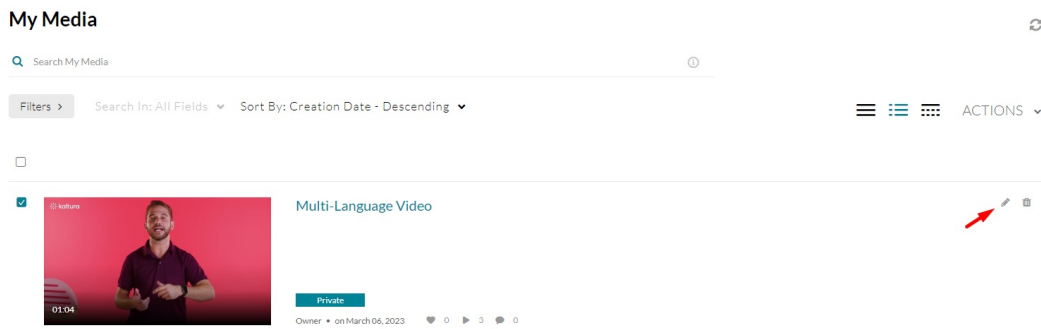


In this article, we'll guide you through disabling or closing discussions to manage engagement effectively.

Access the Edit media page

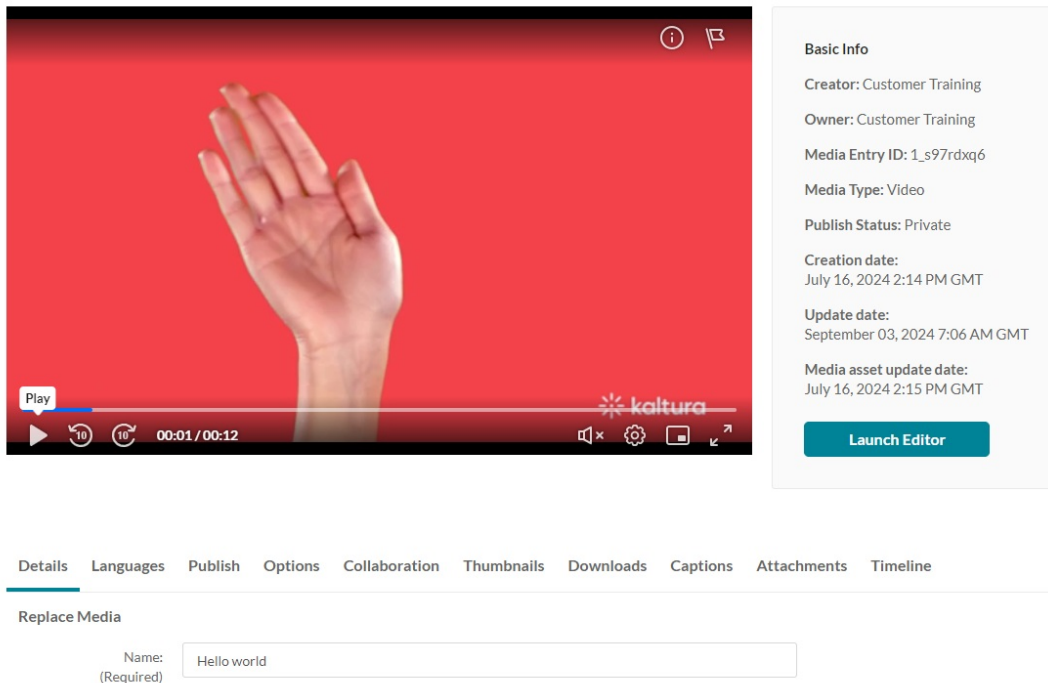
1. Access [My Media](#).

2. Click the **pencil icon** next to the desired media.



The **Edit media page** displays.

Hello world

The screenshot shows the 'Hello world' video edit page. On the left is a video player with a red background and a hand gesture. On the right is a 'Basic Info' sidebar with fields for Creator, Owner, Media Entry ID, Media Type, Publish Status, Creation date, Update date, and Media asset update date. A 'Launch Editor' button is at the bottom of the sidebar. Below the video player is a navigation menu with tabs: Details, Languages, Publish, Options, Collaboration, Thumbnails, Downloads, Captions, Attachments, and Timeline. The 'Options' tab is currently selected. Below the navigation menu is a 'Replace Media' section with a text input field containing 'Hello world' and a '(Required)' label.

3. Click the **Options** tab.



Media asset update date:
July 16, 2024 2:15 PM GMT

[Launch Editor](#)

[Details](#) [Publish](#) **[Options](#)** [Collaboration](#) [Thumbnails](#) [Downloads](#) [Captions](#) [Attachments](#) [Timeline](#) [Replace Media](#)


Comments: Disable comments for this media
 Close discussion (do not allow new comments)

Clipping: Enable everyone to create clips from this video


[Save](#)

[Go To Media](#)

Disable comments

 Comments cannot be disabled / enabled for multiple channels at once.

1. Next to **Comments**, check **Disable comments for this media**.

Comments: **Disable comments for this media** 
 Close discussion (do not allow new comments)

Clipping: Enable everyone to create clips from this video

[Save](#)

[Go To Media](#)

2. Click **Save**.

The **Comments** tab is now hidden on the media page.



Hello world

From Customer Training July 16, 2024

Details Share

← Back ACTIONS ▾

This is a description.

Appears In Kaltura Training Course | LS

✔ Previously submitted comments will reappear if you re-enable the comment feature.

Close discussion

1. Check **Close discussion (do not allow new comments)**.

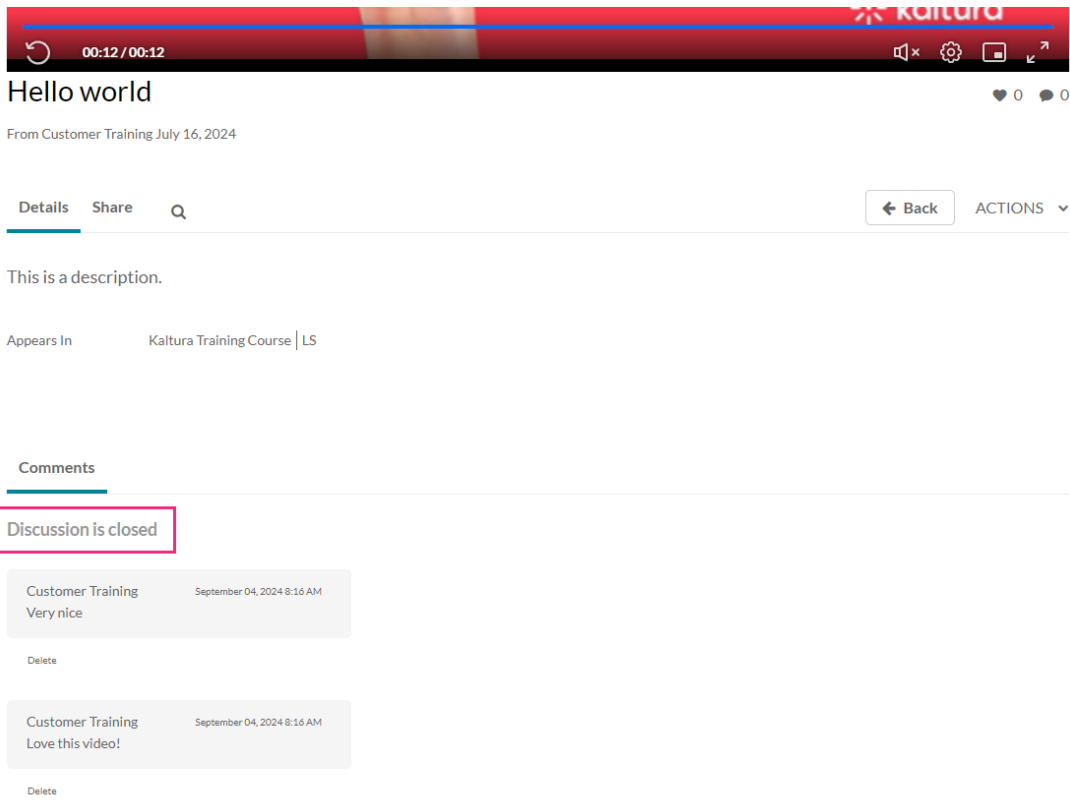
Comments: Disable comments for this media
 **Close discussion (do not allow new comments)**
Clipping: Enable everyone to create clips from this video

Save

Go To Media

2. Click **Save**.

On the **Comments** tab of the media page, 'Discussion is closed' appears and the 'Add a Comment' field is hidden.



The screenshot shows a video player interface. At the top, there is a red header with the Kaltura logo and a video player control bar showing a play button, a progress bar at 00:12 / 00:12, and icons for volume, settings, and full screen. Below the video player, the title "Hello world" is displayed with a heart icon and a comment icon. The source is listed as "From Customer Training July 16, 2024". There are tabs for "Details" and "Share", and a search icon. A "Back" button and an "ACTIONS" dropdown menu are also visible. The description area contains the text "This is a description." and "Appears In Kaltura Training Course | LS". The "Comments" section is titled "Comments" and contains a pink-bordered box with the text "Discussion is closed". Below this, there are two comment cards. The first card is from "Customer Training" dated "September 04, 2024 8:16 AM" with the text "Very nice" and a "Delete" button. The second card is also from "Customer Training" dated "September 04, 2024 8:16 AM" with the text "Love this video!" and a "Delete" button.

[template("cat-subscribe")]