

Disable comments and close discussion in KAF

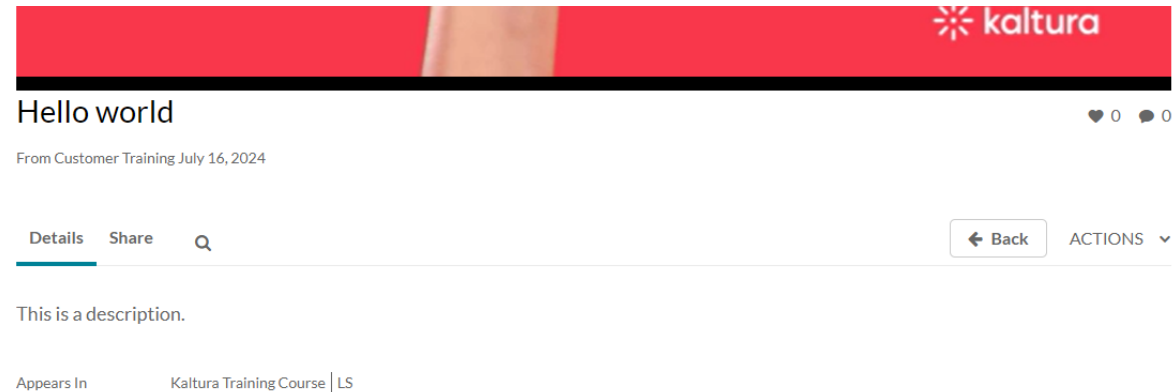
Last Modified on 09/04/2024 4:54 pm IDT

 This article is designated for faculty members.

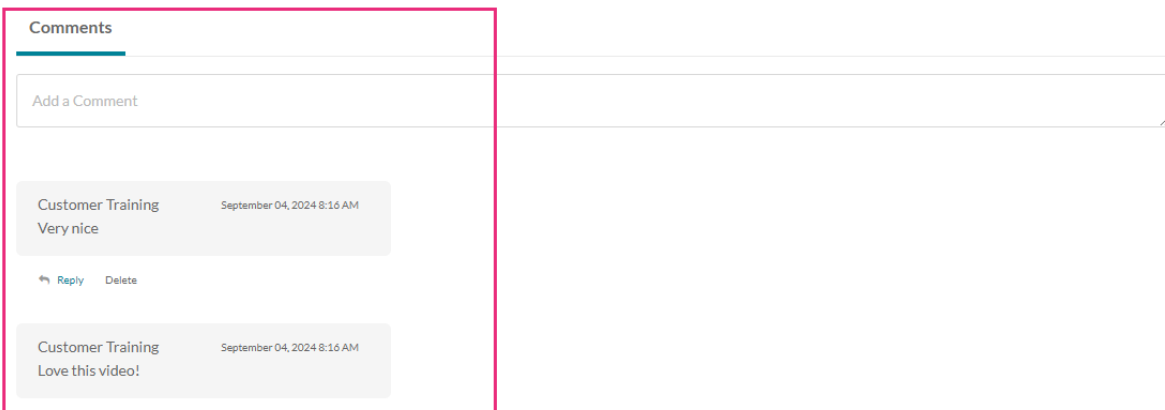
About

Comments allow viewers to engage with your content by sharing thoughts, asking questions, and fostering discussions, helping to build a sense of community.

They appear under the media item, lower down the page below the video details section.



The screenshot shows a video player with a red header bar containing the Kaltura logo. Below the video, the title "Hello world" is displayed with engagement icons (heart, speech bubble) showing 0 likes and 0 comments. The source is "From Customer Training July 16, 2024". Navigation options include "Details", "Share", and a search icon. A "Back" button and an "ACTIONS" dropdown menu are also visible. Below the video, there is a description "This is a description." and a section "Appears In" listing "Kaltura Training Course | LS".



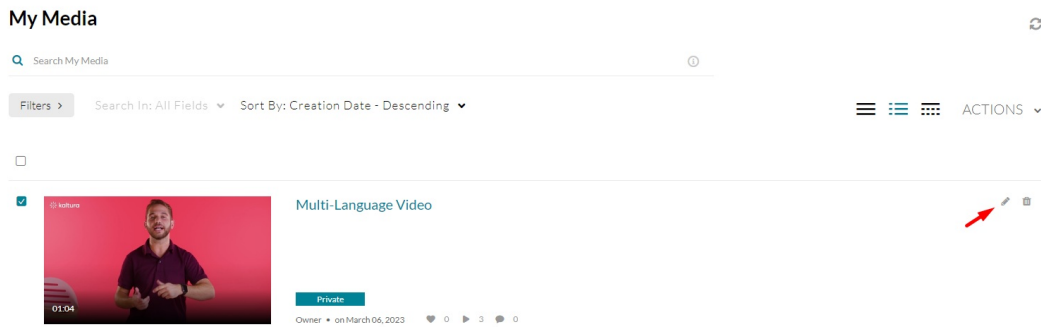
The screenshot shows the "Comments" section of the video player. It features a text input field with the placeholder "Add a Comment". Below the input field, there are two example comments from "Customer Training" dated "September 04, 2024 8:16 AM". The first comment says "Very nice" and the second says "Love this video!". Each comment has "Reply" and "Delete" options.

In this article, we'll guide you through disabling or closing discussions to manage engagement effectively.

Access the Edit media page

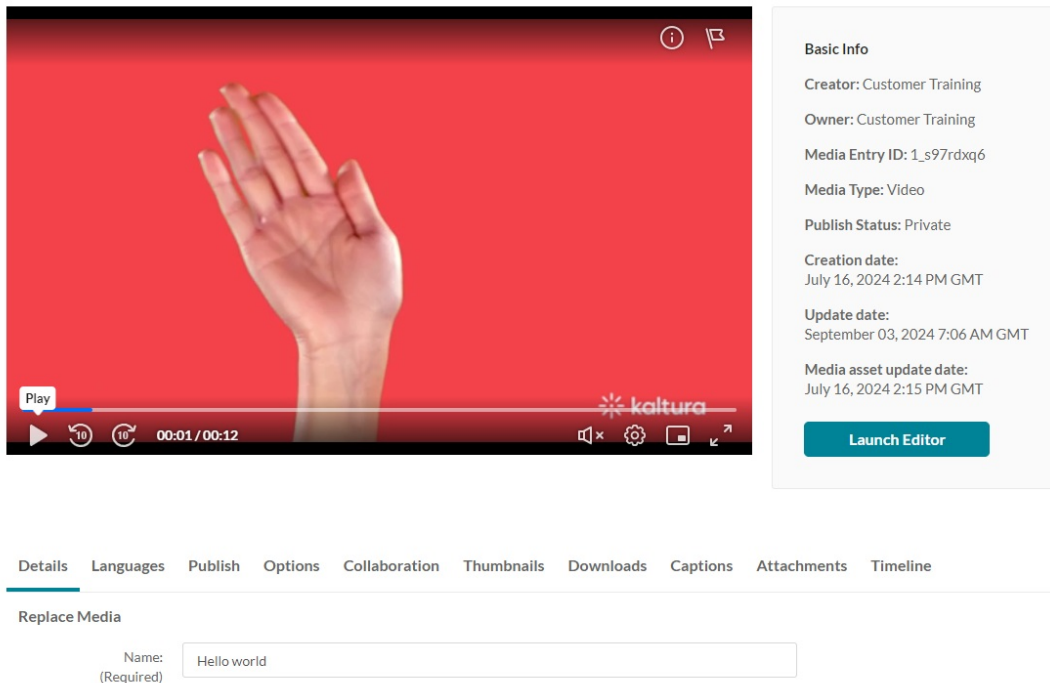
1. Access [My Media](#).

2. Click the **pencil icon** next to the desired media.

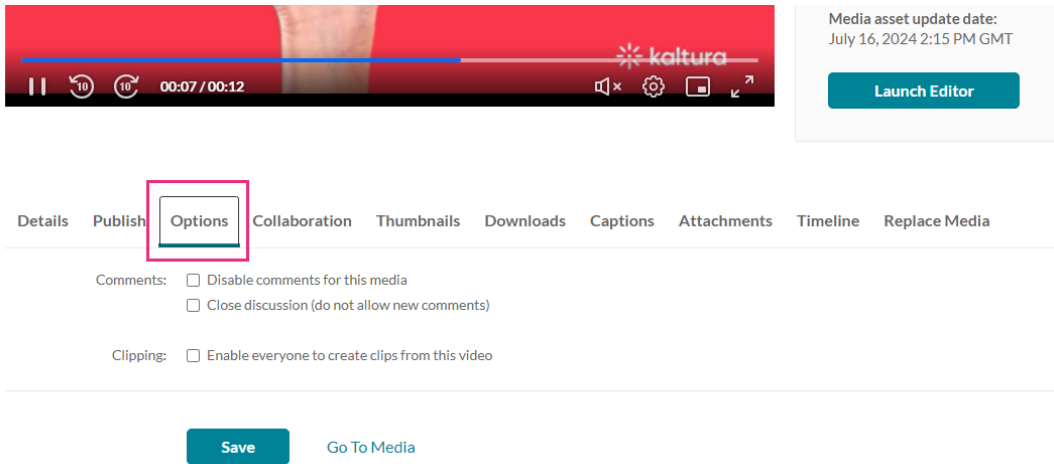


The **Edit media page** displays.


Hello world




3. Click the **Options** tab.



Disable comments

 Comments cannot be disabled / enabled for multiple channels at once.

1. Next to **Comments**, check **Disable comments for this media**.

Comments: **Disable comments for this media** 
 Close discussion (do not allow new comments)

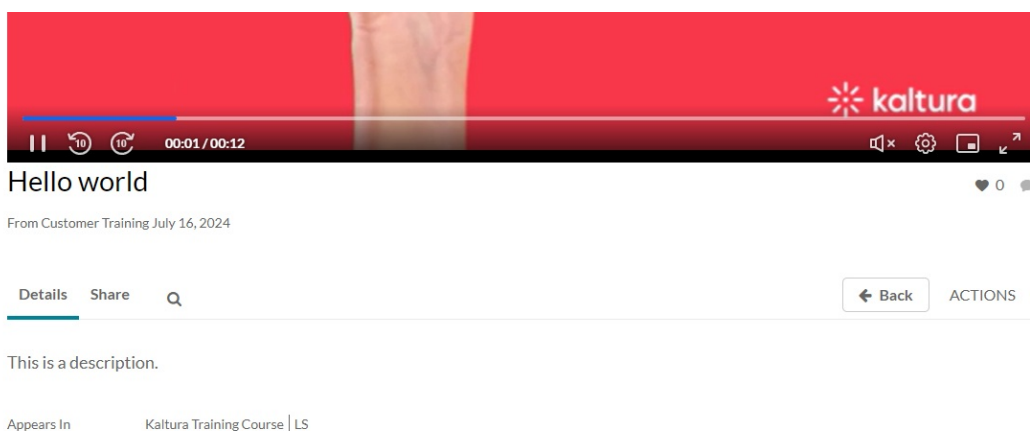
Clipping: Enable everyone to create clips from this video

Save

Go To Media

2. Click **Save**.


The **Comments** tab is now hidden on the media page.



✓ Previously submitted comments will reappear if you re-enable the comment feature.

Close discussion

1. Check **Close discussion (do not allow new comments)**.

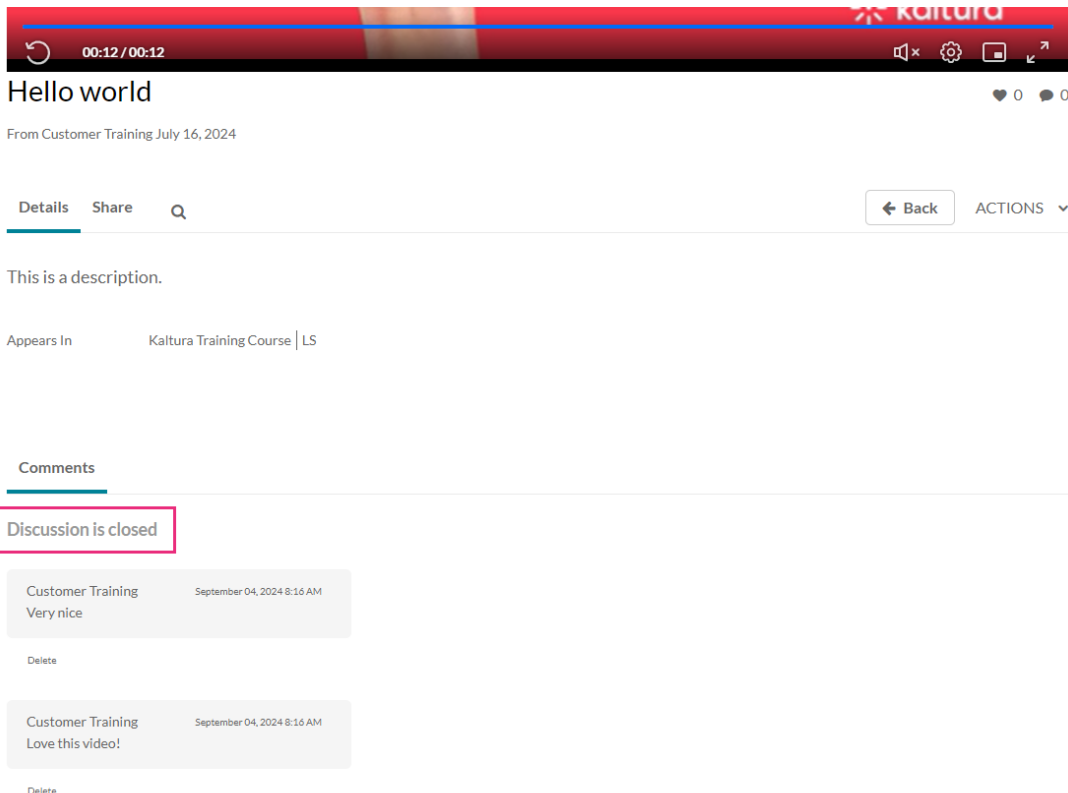
- Comments: Disable comments for this media
 **Close discussion (do not allow new comments)**
- Clipping: Enable everyone to create clips from this video

Save

[Go To Media](#)

2. Click **Save**.

On the **Comments** tab of the media page, 'Discussion is closed' appears and the 'Add a Comment' field is hidden.



00:12 / 00:12

Hello world ♥ 0 💬 0

From Customer Training July 16, 2024

Details Share 🔍 ← Back ACTIONS ▾

This is a description.

Appears In [Kaltura Training Course](#) | LS

Comments

Discussion is closed

Customer Training September 04, 2024 8:16 AM
Very nice
Delete

Customer Training September 04, 2024 8:16 AM
Love this video!
Delete