

## Back to channel - Admin Guide

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This article is designated for administrators.

## **About**

The **Backtochannel** module adds a "Back to channel" link to the entry page if the user arrived from a channel. Follow the steps to log into the Configuration Management section and configure the Backtochannel module.



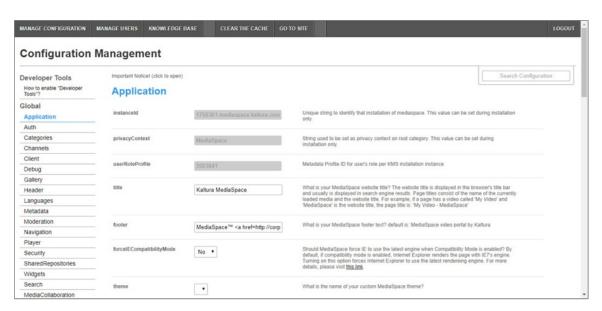


For technical support, contact Kaltura Customer Care. For all other inquiries, reach out to your Customer Success Manager.

## Configure

- 1. Log into the Configuration Management console by going to your video portal URL and adding /admin at the end.
- 2. Enter your Kaltura user ID and password.
- 3. Click **Sign In**.

The Configuration Management console displays.



4. In the list of configurable items on the left of your screen, locate and click on **Backtochannel**. (The item will be crossed out because it's disabled by default.)

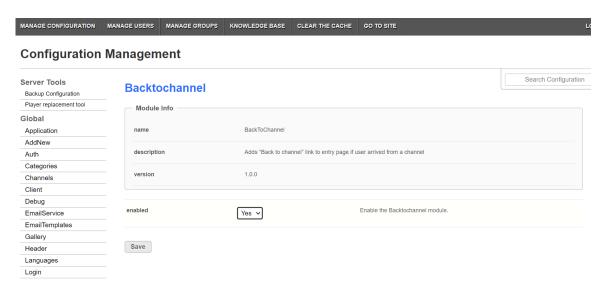


If this module is not in your video portal application, please get in touch with your Kaltura representative to



inquire about adding it.

The Backtochannel window displays.



The **Module Info** box displays the module name, description (what enabling this module allows users to do), and version number.

5. Configure the following:

Set **enabled** to **Yes** to enable the module.

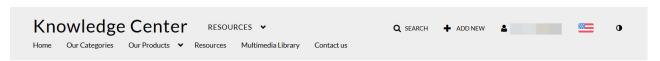
6. Click Save.

You receive a notice that your configuration for **Backtochannel** was saved and the <u>cache</u> was cleared.

## User experience

Once enabled, the Back to channel option appears on the entry page for the end user.







Related Media
No Entries

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