![Kaltura logo]

Upload from URL - User Guide

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👥 **This article is designated for all users.**

About

This guide explains how to use the **Upload from URL** option available in the **+Create** menu (for Theming users) or **+ Add new** menu (for non-Theming users). This feature allows you to upload media directly from a URL.

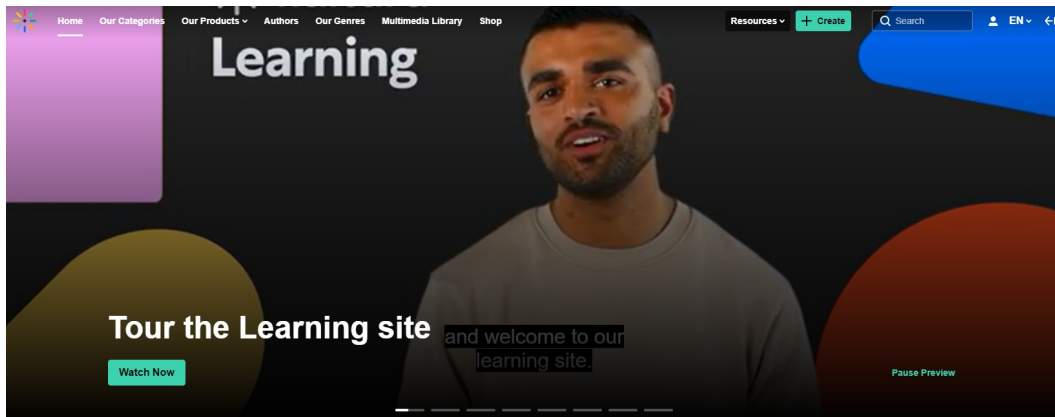💡 This guide is for both Theming and non-Theming users.

✅ For technical support, contact Kaltura Customer Care. For all other inquiries, reach out to your Customer Success Manager.
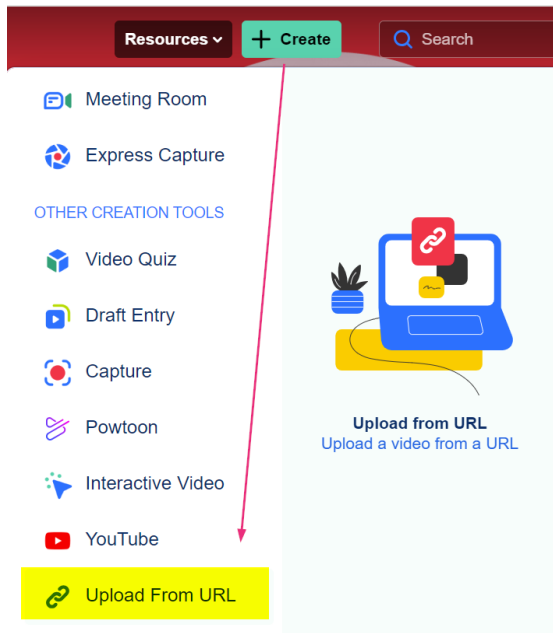
How to use Upload from URL

Theming users

1. Log into your video portal. If you need help, follow the instructions in our article Log into your video portal.
   The video portal homepage displays.

2. Click the **+ Create** button and select **Upload From URL**.

The **Upload Video from URL** page displays.

Upload Video from URL

Ingest media from a URL:

enter the URL here   **+ Upload**

Supported protocols are: http, https, and ftp. If the URL is password protected, please use: protocol://username:password@domain/filepathname

3. Paste in the URL of the file you want to upload.

Ingest media from a URL:

https://jdh-kalturaps-test.s3.us-east-2.amazonaws.com/DC-9-50+Pushback.mp4   **+ Upload**

💡 Supported protocols are: http, https, and ftp.

💡 If the URL is password protected, please add your user name and password to the URL as follows: *protocol://username:password@domain/filepathname.* For example: *http://johnsmith:123456@jdh-kalturaps-test.s3.us-east-2.amazonaws.com/DC-9-50+Pushback.mp4*

4. Click **+Upload.**

The media upload page displays when the upload process starts.

5. Complete the details and metadata as desired.
6. At the bottom of the media upload page, click **Save**.
7. Click **Go to media** to view your media.

Your media is uploaded.

DC-9 pushing back
By Louise Smith • July 31, 2024

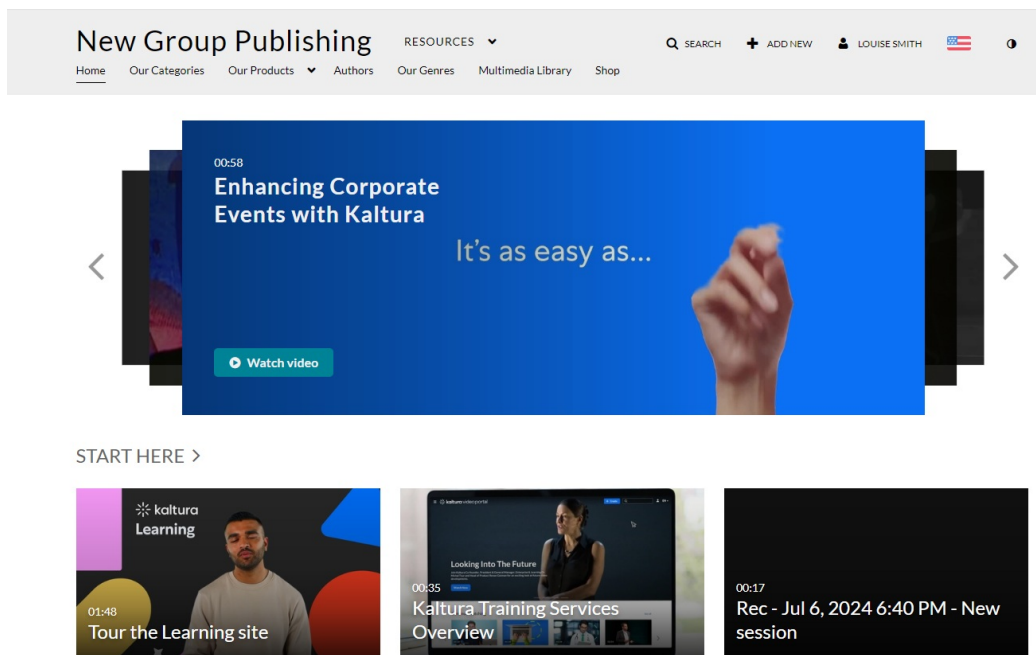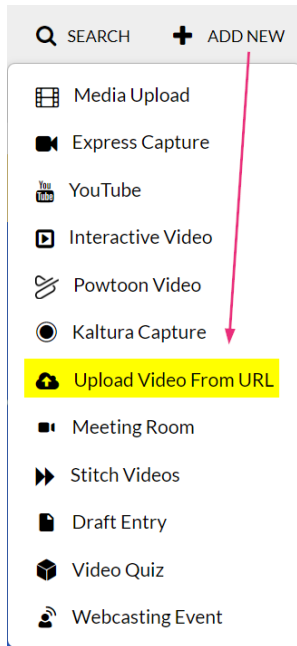## Non-Theming users

1. Log into your video portal. If you need help, follow the instructions in our article Log into your video portal.

   The video portal homepage displays.

2. Select **Media Upload** from the **+Add New** drop-down menu.

![Kaltura logo]

The **Upload Video from URL** page displays.

Upload Video from URL

Ingest media from a URL:

| enter the URL here | **+ Upload** |

Supported protocols are: http, https, and ftp. If the URL is password protected, please use: protocol://username:password@domain/filepathname

3. Paste in the URL of the file you want to upload.

Ingest media from a URL:

| https://jdh-kalturaps-test.s3.us-east-2.amazonaws.com/DC-9-50+Pushback.mp4 | **+ Upload** |

💡 Supported protocols are: http, https, and ftp.

💡 If the URL is password protected, please add your user name and password to the URL as follows: *protocol://username:password@domain/filepathname.* For example: *http://johnsmith:123456@jdh-kalturaps-test.s3.us-east-2.amazonaws.com/DC-9-50+Pushback.mp4*

4. Click **+Upload.**

The media upload page displays when the upload process starts.

5. Complete the details and metadata as desired.

6. At the bottom of the media upload page, click **Save**.

7. Click **Go to media** to view your media.

Your media is uploaded.

DC-9-50+Pushback

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From Louise Smith July 31, 2024

> ✅ This document is maintained by Kaltura's Professional Services team. Please send comments or corrections to your Customer Success Manager. Ask them to forward it to the Professional Services team. We are committed to improving our documentation and your feedback is appreciated.