

# Analytics tab - Analytics summary for virtual classroom session

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 This article is designated for all users.

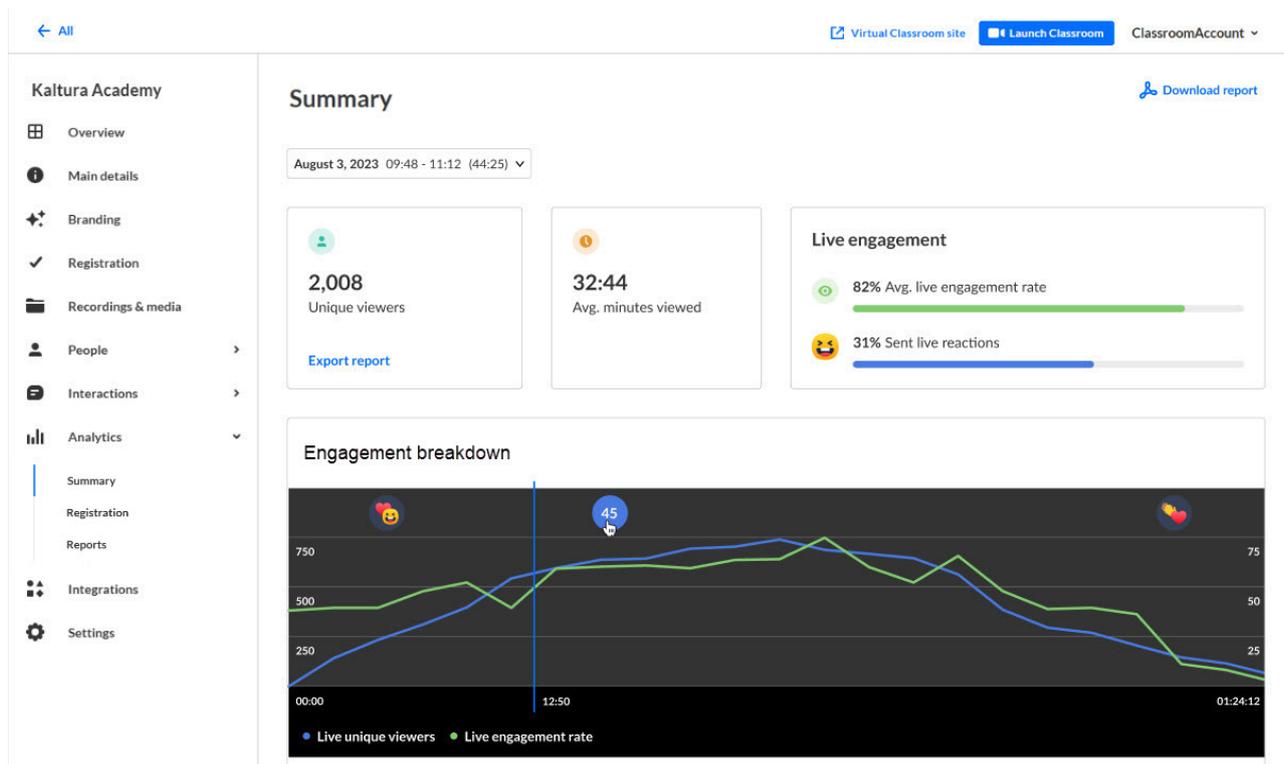
## About

This article describes how to view analytics on a virtual classroom session.

## View engagement analytics on a virtual classroom session

Navigate to the Summary page; from the site page, choose Summary from the Analytics tab pull-down menu.

The Summary page displays.



The first portion of the page provides the following information:

**Time filter** - Displays the date, start time, and end time of the session based on the session cue points. You may select one session at a time. The default session selected is the last one that took place.

**Unique viewers** - Number of unique users that viewed the live session or the

recording.

**Export report** - You may click on the **Export report** button to export the users list and their engagement data.

**Average minutes viewed** - Average number of minutes viewed per viewer.

### **Live engagement**

- Average live engagement rate - Average engagement rate of all users during the session.
- Sent live reactions - Percentage of users that sent one or more reactions during the live session and the number of reactions sent in the session.
- Sent messages on group chat - Percentage of users who sent messages on the group chat and total number of group chat messages sent in the session.
- Participation in polls - Percentage of users who participated in polls.
- Q&A threads created - Percentage of users who created Q&A threads and total number of Q&A threads opened in the session.
- Attachments downloaded - Percentage of users who downloaded attachments and total number of downloads of session attachments.

### **Engagement breakdown**

The graph is based on the cue points of the session.

- Live unique viewers (blue line) - Number of users at each point of the session (compare to numbers on the left side).
- Live engagement rate (green line) - Average live engagement rate across all users in the session at each point (compare to percentages on right side).

Note the points in the session that received the highest reaction rates.

The next portion provides information on viewer engagement, stage participation, and presented media.

Viewer engagement:

**Minutes viewed** - Number of minutes viewed per user.

**Reactions** - Number of reactions sent by the user over the course of the live session.

**Raised hands** - Number of times user raised hand over the course of the live session.

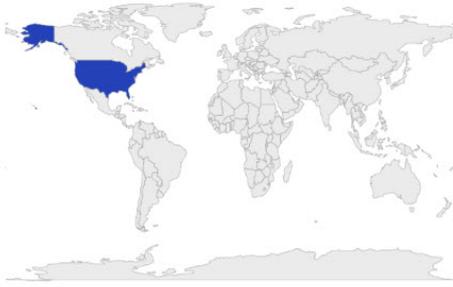
**Live engagement rate** - Average engagement rate of the user during the session.

Note the heatmap for each viewer. The darker color shade indicates higher engagement. Viewers who are considered to be highly engaged have the tab in focus, are watching in full screen, and/or have the sound on. The lighter color shade indicates lower engagement. Viewers who are considered to be less engaged may not have the tab in focus, are not watching the full screen, and/or have the player muted.

Name	Minutes viewed	Reactions	Raised hands	Live engagement rate
<b>Total</b>	44,201	31	0	45% 
 <b>Roger Chalmer</b> Speaker	44	0	0	45% 
 <b>Thomas Anderson</b> Viewer	42	0	0	45% 
				
 <b>Barack Azim</b> Moderator	42	0	0	45% 
 <b>Eric Lorimer</b> Host	41	0	0	45% 
 <b>Helen Patrick</b> Viewer	40	0	0	45% 
 <b>Constance Chen</b> Viewer	40	0	0	45% 
 <b>Jamie Lowell</b> Viewer	40	0	0	45% 
 <b>Sandra Sunderland</b> Viewer	39	0	0	45% 
 <b>Chris Verazano</b> Viewer	39	0	0	45% 

The next section allows you to discover from where your attendees watch the session.

**Top Countries**



Top Countries

#	Name	Live unique viewers
	Worldwide	1 
1	 United States	1 

**Live unique viewers** - Number of unique viewers that watched the session from the country.

The next section allows you to see on which devices your session was watched.

**Live unique viewers** - Number of unique viewers that watched the session on the device.



## Download report

You may click the **Download Report** button to download a PDF version of the virtual classroom dashboard.