

Settings tab - Virtual classroom settings and custom URL

Last Modified on 09/30/2024 2:49 pm IDT

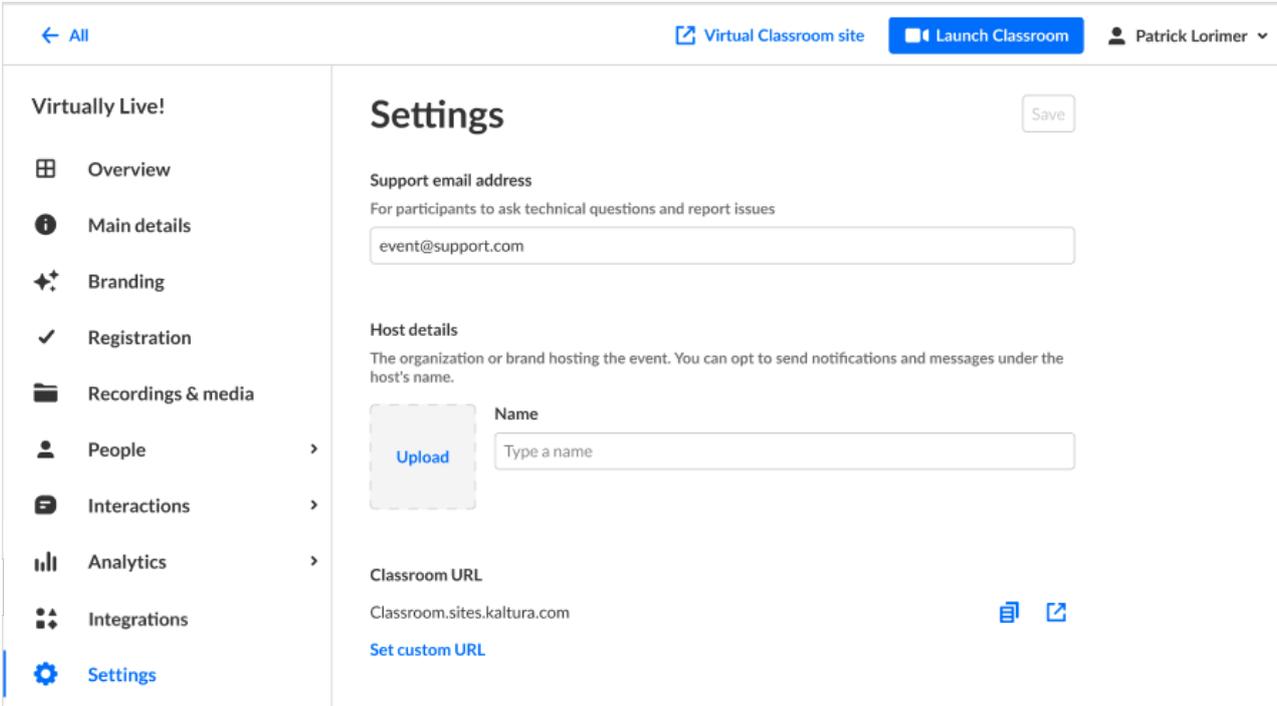
 This article is designated for all users.

About

This article describes how to enter a support email address for attendees, enter host details to display in notifications and networking, and set a custom URL.

Adjust virtual classroom settings

Navigate to the Settings page; from the site page, click the Settings tab. The Settings page displays.



The screenshot shows the Kaltura Settings page for a virtual classroom. The page has a top navigation bar with a back arrow, 'All', 'Virtual Classroom site', 'Launch Classroom', and a user profile 'Patrick Lorimer'. The left sidebar lists various settings categories, with 'Settings' selected. The main content area is titled 'Settings' and includes a 'Save' button. The 'Support email address' section has a text input field containing 'event@support.com'. The 'Host details' section has a 'Name' field with a placeholder 'Type a name' and an 'Upload' button. The 'Classroom URL' section shows 'Classroom.sites.kaltura.com' with a 'Set custom URL' link and two icons.

Here you can enter a support email address for attendees to use to ask technical questions and report issues. The support email will appear in every text where the **Customization tag** {SUPPORTEMAIL} is used.

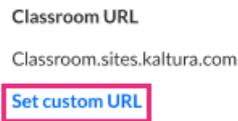
You may also enter host details. This information is displayed as the sender details in notifications and networking.

Set a custom URL

You can also change the default generated virtual classroom URL to customize it for

your virtual classroom.

1. Click the **Set Custom URL** button.



2. Enter a unique virtual classroom domain according to the validation rules, then click on the right-hand list to choose from the list of root domains your Admin configured. Once finished, click **Set Custom URL**.

Set Custom URL

Virtual Classroom Domain 0/60

Type subdomain here

Custom URL requirements:

- Can contain alphanumerical characters
- Can't be blank
- Can't contain a space
- Can't start or end with a hyphen (-)
- Can't contain the following symbols: !"#%&'()*+/,;:<=>?^_~[]\

[Cancel](#)

3. Once you are finished editing all the event details, click **Save details**.

 The Save details button is grayed out/dimmed upon entering the page, and only becomes 'clickable' after at least one edit is made to the page.