Settings tab – Virtual classroom settings and custom URL

Last Modified on 09/30/2024 2:49 pm IDT
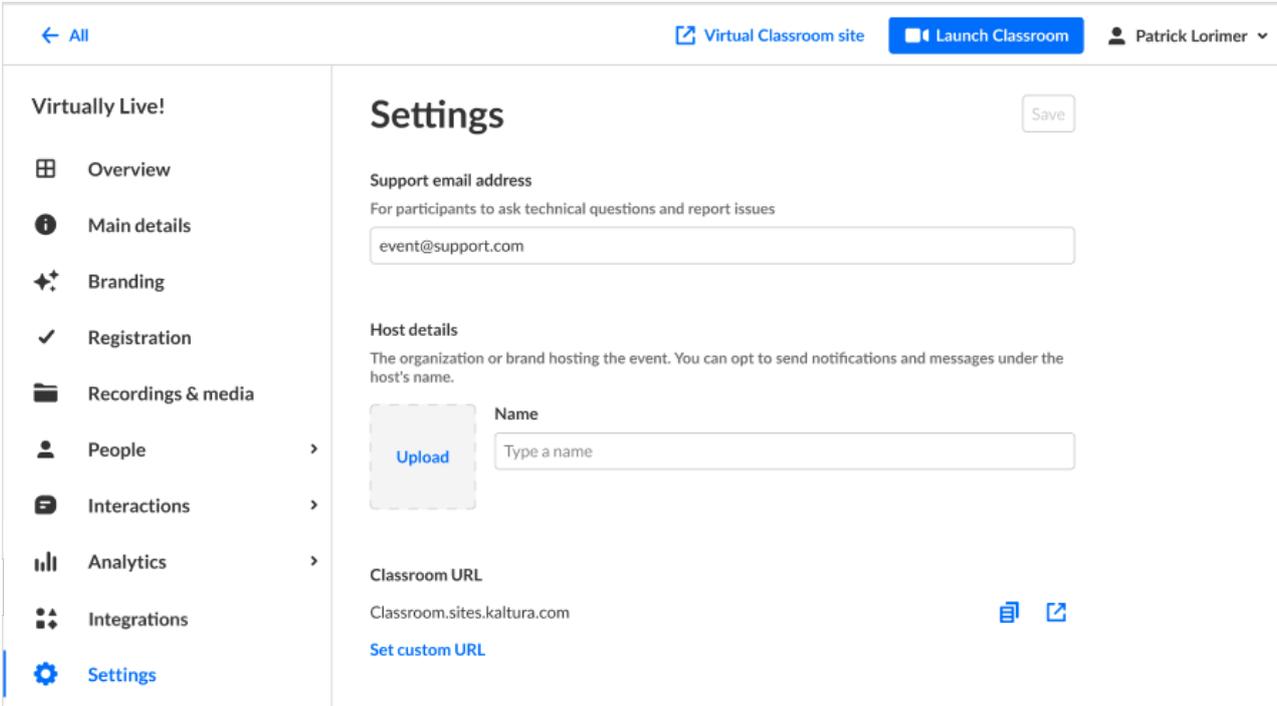
> 👥 **This article is designated for all users.**

About

This article describes how to enter a support email address for attendees, enter host details to display in notifications and networking, and set a custom URL.

Adjust virtual classroom settings

Navigate to the Settings page; from the site page, click the Settings tab. The Settings page displays.

Here you can enter a support email address for attendees to use to ask technical questions and report issues. The support email will appear in every text where the **Customization tag** {SUPPORTEMAIL} is used.
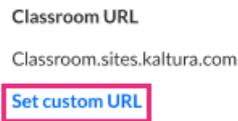
You may also enter host details. This information is displayed as the sender details in notifications and networking.

Set a custom URL

You can also change the default generated virtual classroom URL to customize it for

your virtual classroom.

1. Click the **Set Custom URL** button.

Classroom URL

Classroom.sites.kaltura.com

Set custom URL

2. Enter a unique virtual classroom domain according to the validation rules, then click on the right-hand list to choose from the list of root domains your Admin configured. Once finished, click **Set Custom URL**.

Set Custom URL

Virtual Classroom Domain   0/60

Type subdomain here

Custom URL requirements:

✓ Can contain alphanumerical characte

✗ Can't be blank

✗ Can't contain a space

✗ Can't start or end with a hyphen (-)

✗ Can't contain the following symbols: !"#$%&'()*+,/:;<=>?^_~[]{}\

Cancel   Set Custom URL

3. Once you are finished editing all the event details, click **Save details**.

⚠ The Save details button is grayed out/dimmed upon entering the page, and only becomes 'clickable' after at least one edit is made to the page.