

Welcome Popup - Admin Guide

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 This article is designated for administrators.

About

This guide will show you how to enable and set up the Welcome Popup module in your [Video Portal](#). The Welcome Popup is a small window that appears when a user first visits your site, providing them with important information or greetings.


Once set up, the popup won't show up again for the same user unless they:


- clear browser cookies.
- use a different browser.
- use another device.

As an admin, if you need to see the popup regularly (for testing, for example), use your browser's private mode:

- Firefox and Safari: Private Browsing
- Google Chrome: Incognito Mode

Follow the steps below to log into the Configuration Management section of your [Video Portal](#) and enable the Welcome Popup module.

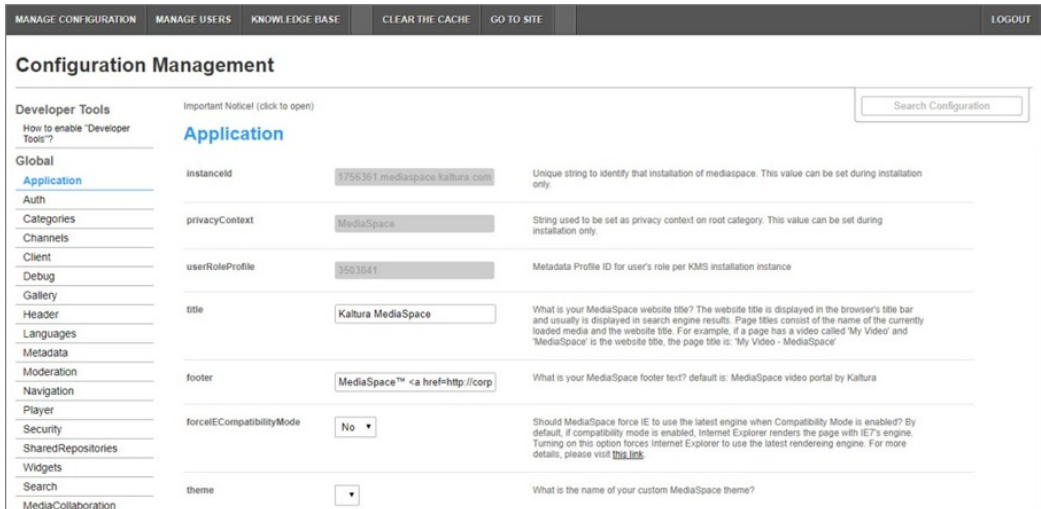
 This module is for Theming and non-Theming users.

 For technical support, contact Kaltura Customer Care. For all other inquiries, reach out to your Customer Success Manager.

Configure

1. Log into the Configuration Management console by going to your Video Portal [URL](#) and adding `/admin` at the end.
2. Enter your Kaltura [user ID](#) and password.
3. Click **Sign In**.

The Configuration Management console displays.



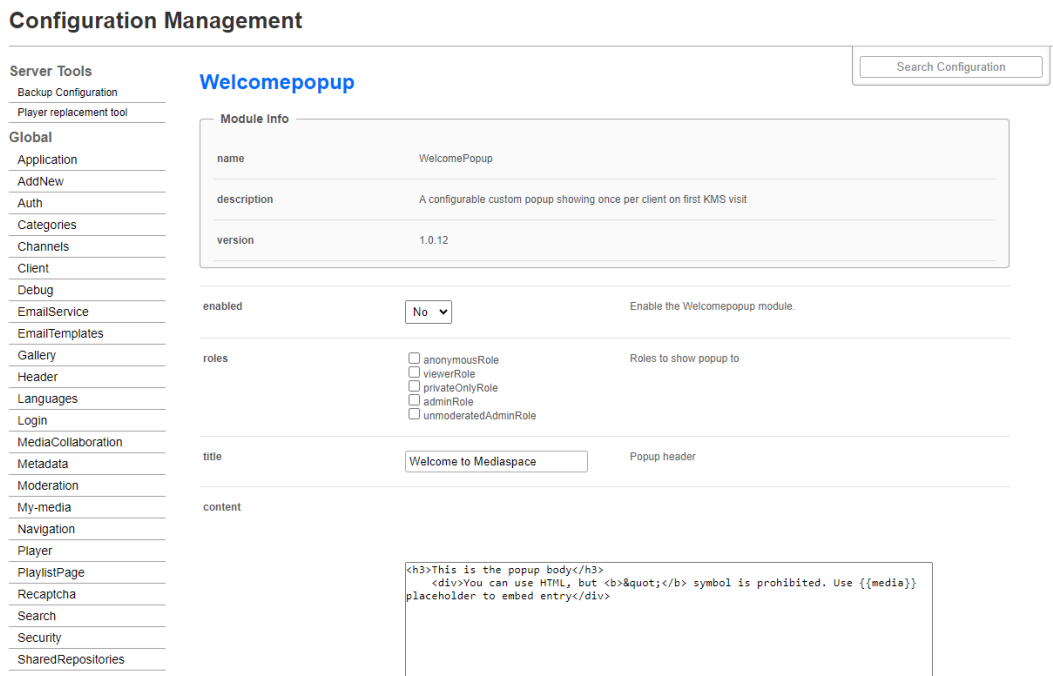
The screenshot shows the 'Configuration Management' page for the 'Application' section. The left sidebar lists various configuration categories, with 'Application' selected. The main content area displays several configuration items:

- instanceId:** 1756361.mediaspace.kaltura.com (Unique string to identify that installation of mediaspace. This value can be set during installation only.)
- privacyContext:** MediaSpace (String used to be set as privacy context on root category. This value can be set during installation only.)
- userRoleProfile:** 3503541 (Metadata Profile ID for user's role per KMS installation instance)
- title:** Kaltura MediaSpace (What is your MediaSpace website title? The website title is displayed in the browser's title bar and usually is displayed in search engine results. Page titles consist of the name of the currently loaded media and the website title. For example, if a page has a video called 'My Video' and 'MediaSpace' is the website title, the page title is: 'My Video - MediaSpace')
- footer:** MediaSpace™ <a href=http://corp (What is your MediaSpace footer text? default is: MediaSpace video portal by Kaltura)
- forceIECompatibilityMode:** No (Should MediaSpace force IE to use the latest engine when Compatibility Mode is enabled? By default, if compatibility mode is enabled, Internet Explorer renders the page with IE's engine. Turning on this option forces Internet Explorer to use the latest rendering engine. For more details, please visit [this link](#).)
- theme:** (What is the name of your custom MediaSpace theme?)

4. In the list of configurable items on the left of your screen, locate and click on **Welcomepopup**. (The item will be crossed out because it's disabled by default.)

□ If this module is not in your Video Portal application, please get in touch with your Kaltura representative to inquire about adding it.

The Welcomepopup window displays.



The screenshot shows the 'Configuration Management' page for the 'Welcomepopup' module. The left sidebar lists various configuration categories, with 'Welcomepopup' selected. The main content area displays the following configuration items:

- Module Info:**
 - name:** WelcomePopup
 - description:** A configurable custom popup showing once per client on first KMS visit
 - version:** 1.0.12
- enabled:** No (Enable the Welcomepopup module.)
- roles:**
 - anonymousRole
 - viewerRole
 - privateOnlyRole
 - adminRole
 - unmoderatedAdminRole
 Roles to show popup to
- title:** Welcome to Mediaspace (Popup header)
- content:**

```
<h3>This is the popup body</h3>
<div>You can use HTML, but <b>&quot;</b> symbol is prohibited. Use {{media}}
placeholder to embed entry</div>
```

The **Module Info** box displays the module name, description (what enabling this module allows users to do), and version number.

5. Configure the following:

enabled - Set to **Yes** to enable the module.

roles - Choose which users will see the popup. The roles are as follows:

- **anonymousRole**: The popup displays for everyone (including guests), regardless of their application role. The popup displays before login the very first time they visit the Video Portal.
- **viewerRole**: The popup displays only to users whose role is set to Viewer Role. The popup displays before login the very first time they visit the Video Portal.
- **privateOnlyRole**: The popup displays only to users whose role is set to Private Only Role. The popup displays before login the very first time they visit the Video Portal.
- **adminRole**: The popup displays only to users whose role is set to Admin Role. The popup displays before login the very first time they visit the Video Portal.
- **unmoderatedAdminRole**: The popup displays only to users whose role is set to Unmoderated Admin Role. The popup displays before login the very first time they visit the Video Portal.



For information on Video Portal roles, please visit our article [legacy Video Portal and KAF roles and permissions](#).

title - Type the text you want as the header on the popup. You may also use HTML code to set an image in the header i.e: ``

content - Type the text (in HTML format) that you want to appear as the body of the popup. If you want to embed media inside the popup (i.e. a video or audio clip) use `{{media}}` as a placeholder.

entry - If you want to embed media inside the popup and you have already set a placeholder for the media in the content area, type the entry ID of embedded media here. The entry must be a published or unlisted entry.

useCustomPlayer - Optionally, type the player ID of the player that plays the embedded media. If left empty, the default player is the main MediaSpace player.

7. Click **Save**.

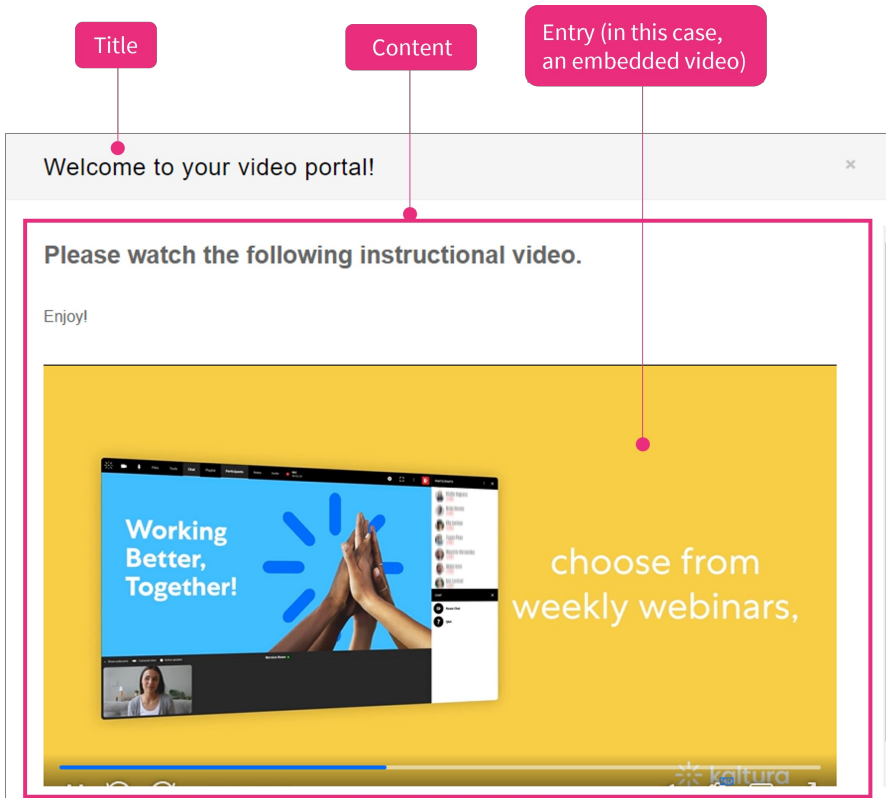
You receive a notice that your configuration for Welcomepopup was saved and the cache was cleared.

Example

The image below shows an example configuration:

title	<input type="text" value="Welcome to your video portal"/>	Popup header
<hr/>		
content	<pre><h3>Please watch the following instructional video.</h3>
 Enjoy! <iframe type="text/javascript" src='https://cdnapisec.kaltura.com/p/2249861/embedPlaykitJs/uiconf_id/54568302? iframeembed=true&entry_id=1_vy08h9ax' style="width: 800px; height: 490px; padding- top: 1cm;" allowfullscreen webkitallowfullscreen mozAllowFullScreen allow="autoplay *; fullscreen *; encrypted-media *" frameborder="0"></iframe></pre>	
<hr/>		
entry	<input type="text" value="1_vy08h9ax"/>	<i>optional</i> Entry Id of embedded media. Use {{media}} placeholder in content HTML!
<hr/>		
useCustomPlayer	<input type="button" value="No"/> ▾	Use custom player for embedded media

The image below demonstrates the user experience based on our example configuration above:



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