

# Install Capture for Mac

Last Modified on 03/05/2025 11:13 am IST

 This article is designated for all users.

## About

This guide walks you through downloading and installing Kaltura’s desktop recording app, Capture, on a Mac. For a step-by-step walkthrough, you can also check out the video tutorial.

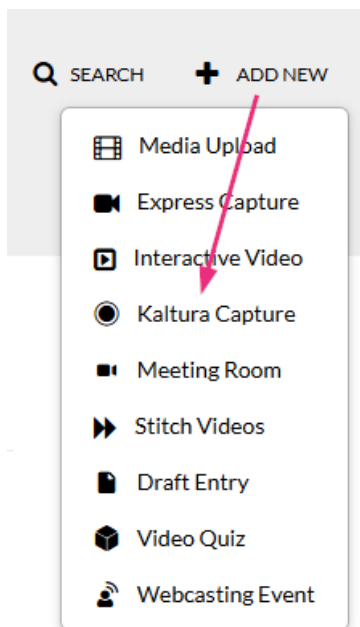


For instructions on installing Capture for Windows, see [Install Capture for Windows](#).


## Download

### Non-Theming users

1. Log into your video portal.
2. Go to the **+Add New** menu and select **Kaltura Capture**.



You are redirected to a download page.



## The Kaltura Capture Desktop Recorder

If you've already installed Kaltura Capture, it will launch automatically.

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Using Kaltura Capture for the first time?  
[Download for Windows](#) | [Download for Mac](#)

Learn more: See the [Kaltura Capture - User Manual](#) for additional information on supported systems and usage instructions.

3. On the download page, click **Download for Mac**.

## The Kaltura Capture Desktop Recorder

If you've already installed Kaltura Capture, it will launch automatically.

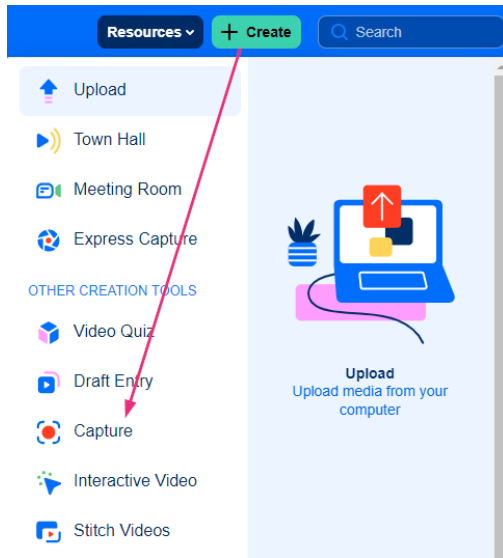
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Using Kaltura Capture for the first time?  
[Download for Windows](#) | [Download for Mac](#) ←

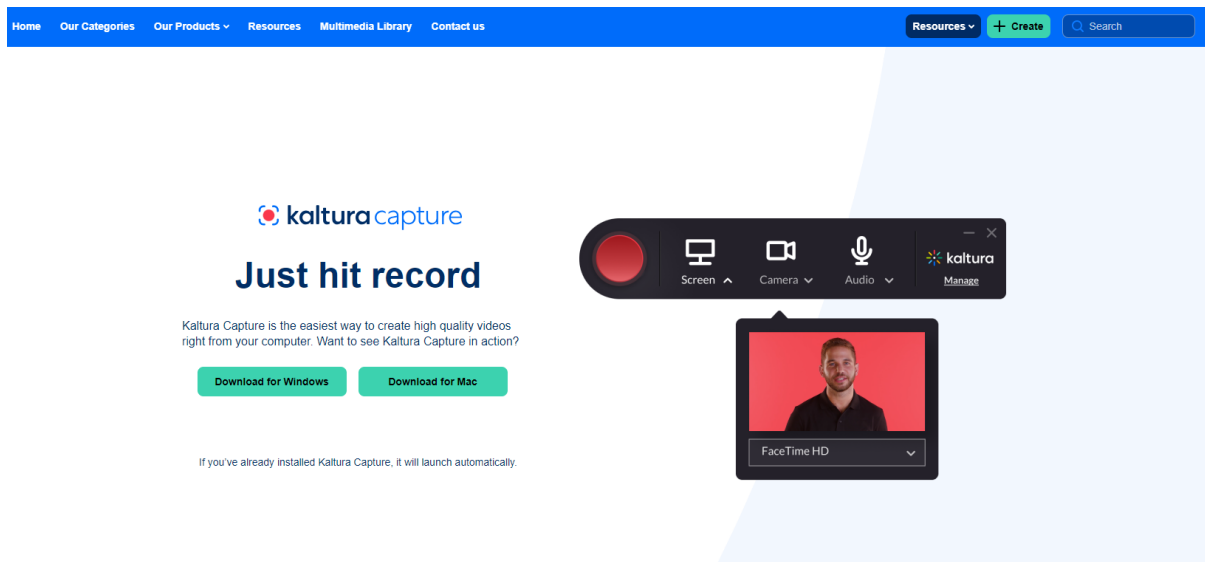
A **.dmg** file downloads.

### Theming users

1. If **Theming** has been enabled on your video portal, go to the **+Create** menu and select **Capture**.



You are redirected to a download page.



2. On the download page, click **Download for Mac**.



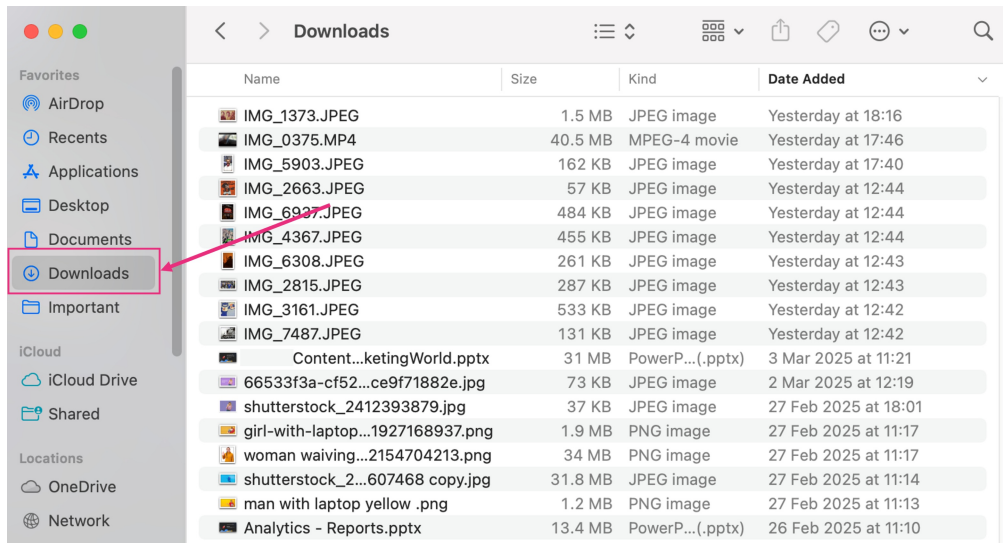
A **.dmg** file downloads.

## Install

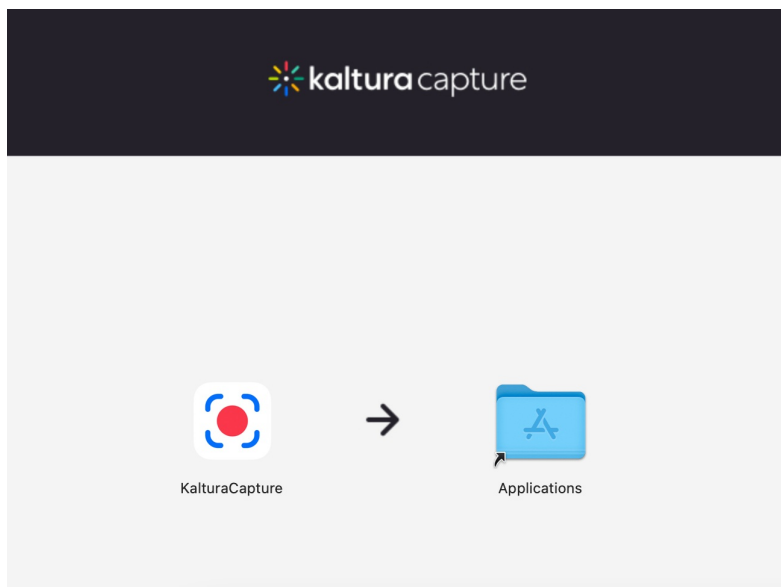
1. After the **.dmg** file downloads, open your **Downloads** folder and double-click the file to open it.



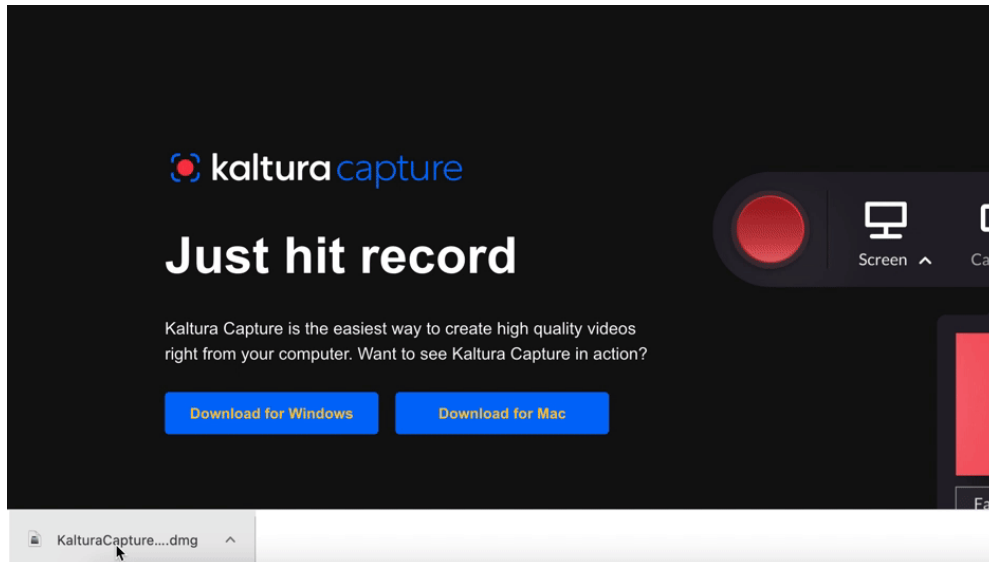
Your **Downloads** folder is located in the left sidebar of Finder and may also appear in the Dock on the lower right side, next to the Trash.



The following window displays:



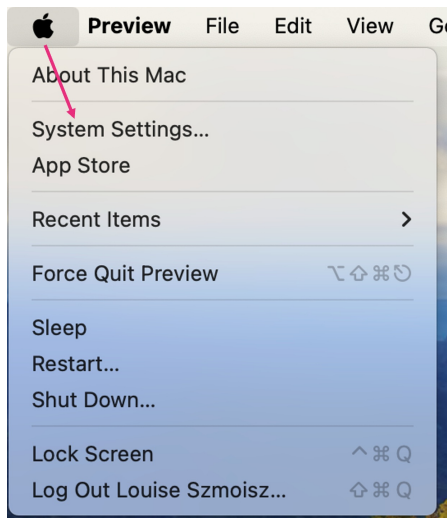
2. Click and drag the **KalturaCapture** icon into the **Applications** folder.



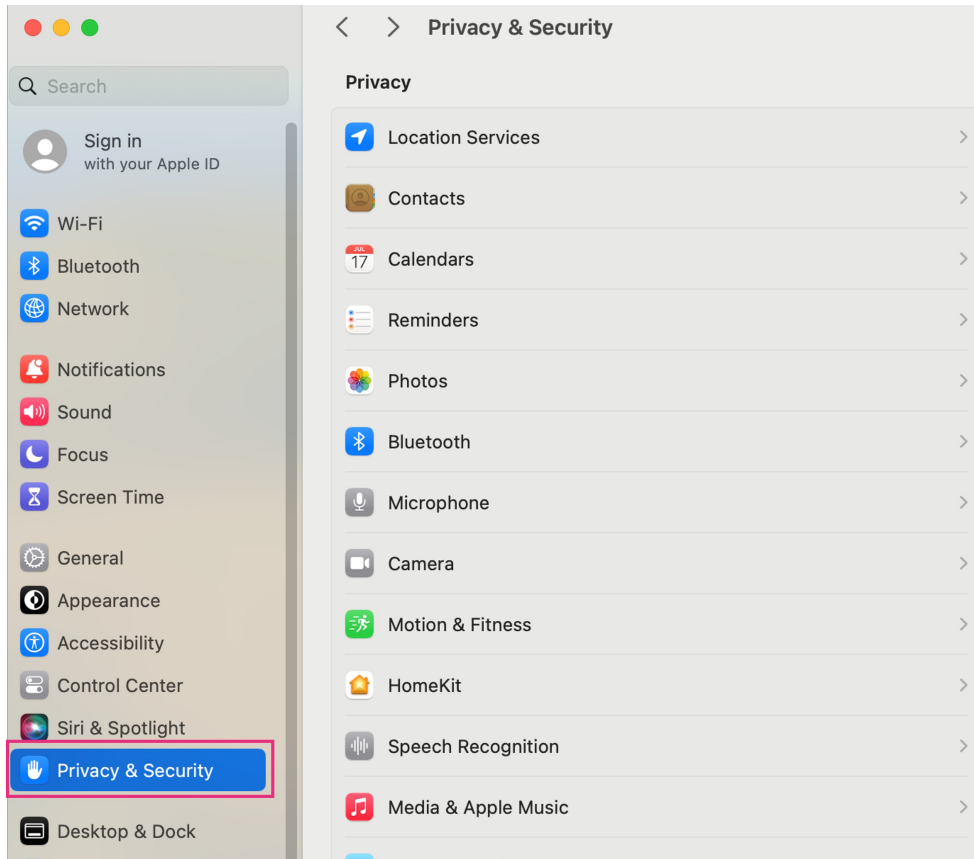
## Enable screen recording permissions

You need to give Capture permission to record your screen, as follows.

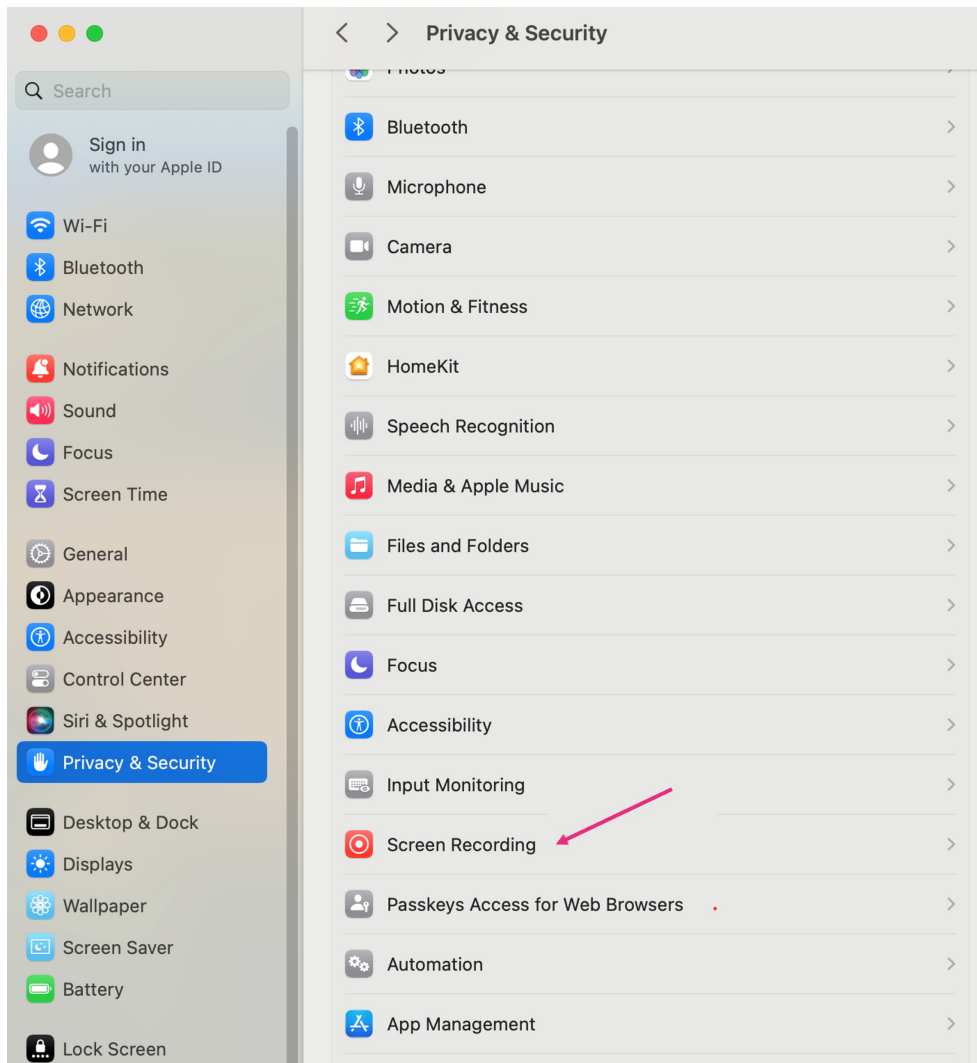
1. Under the **Apple menu**, click **System settings**.



2. In the panel on the far left, click **Privacy & Security**.

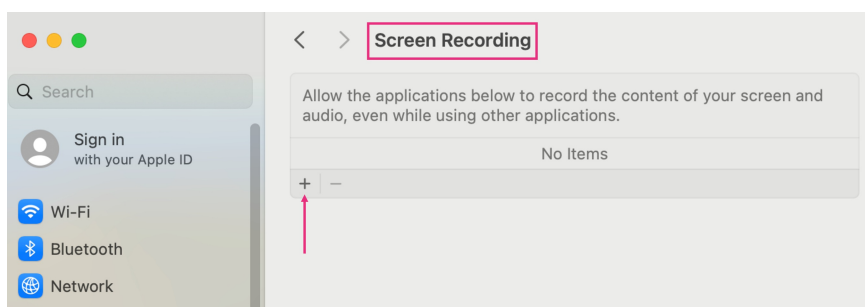


3. To the right, under **Privacy & Security**, select **Screen recording**.

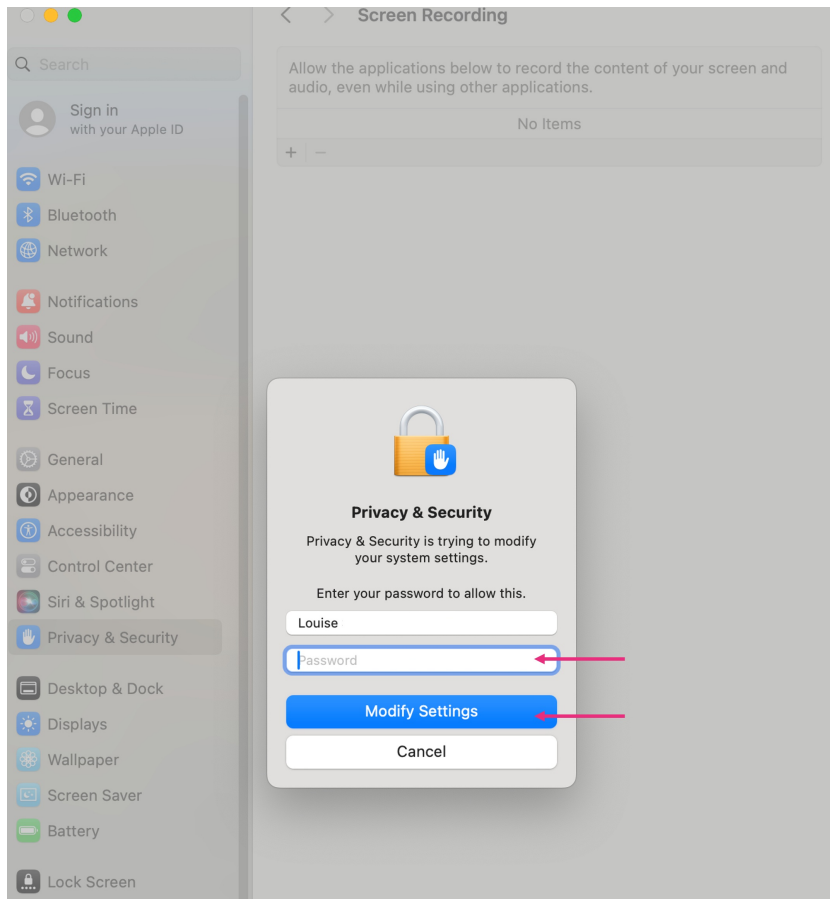


The Screen Recording tab displays.

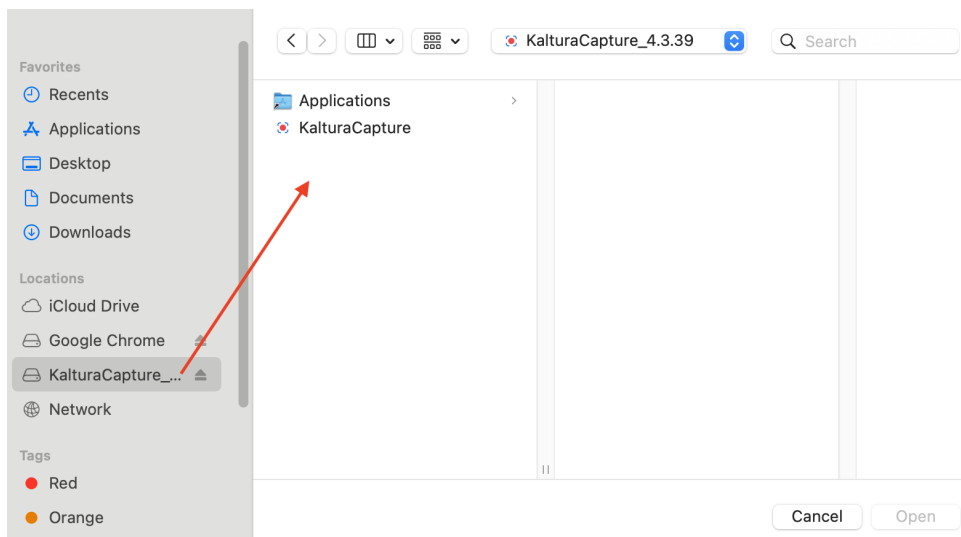
4. Under Screen Recording, click the + sign to add an app to the list of allowed applications.



You might get a Privacy & Security message: *Privacy & Security is trying to modify your system settings.* In this case, enter your user name and password, then click **Modify Settings** to continue.

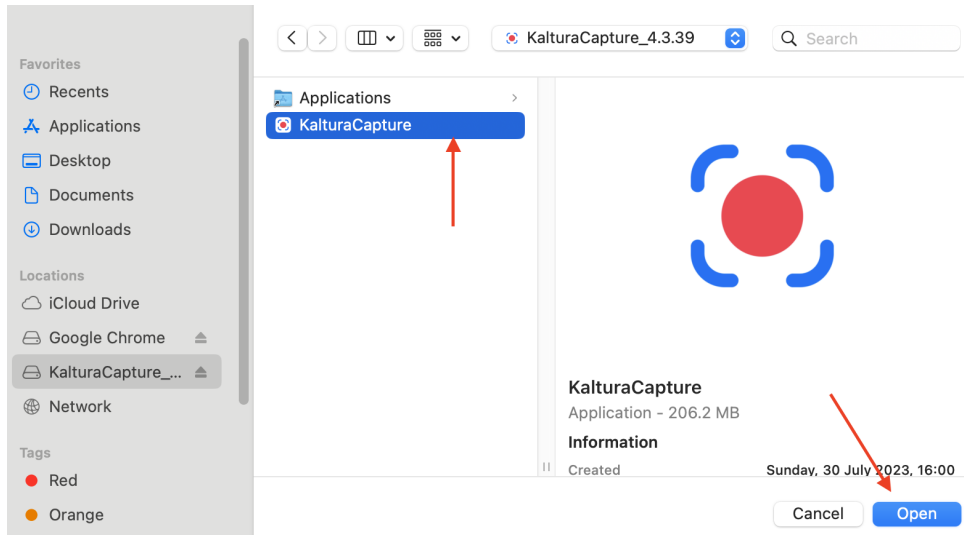


5. In the far left panel, click **KalturaCapture**, and the application will then appear on the right.

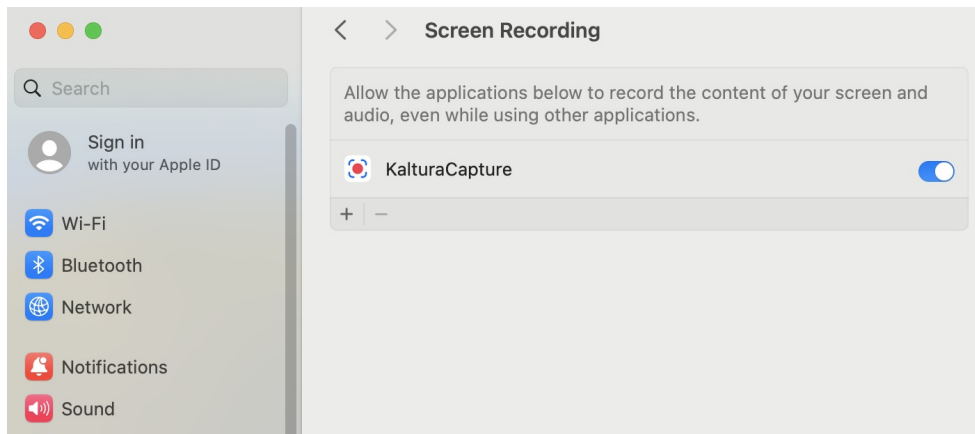


6. Click on the **KalturaCapture** app so it displays in a window on the right, then click **Open**.



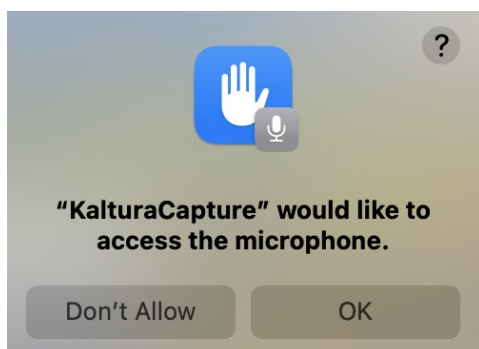


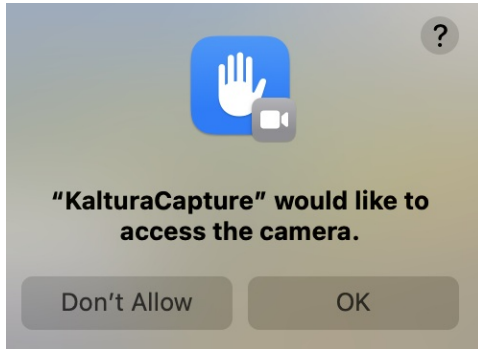
The app now appears in the list of allowed applications with permission to record your screen and audio content.



## Additional permissions

When launching Capture for the first time, pop-up messages will prompt you to allow the application access to your microphone and camera (as shown in images below):

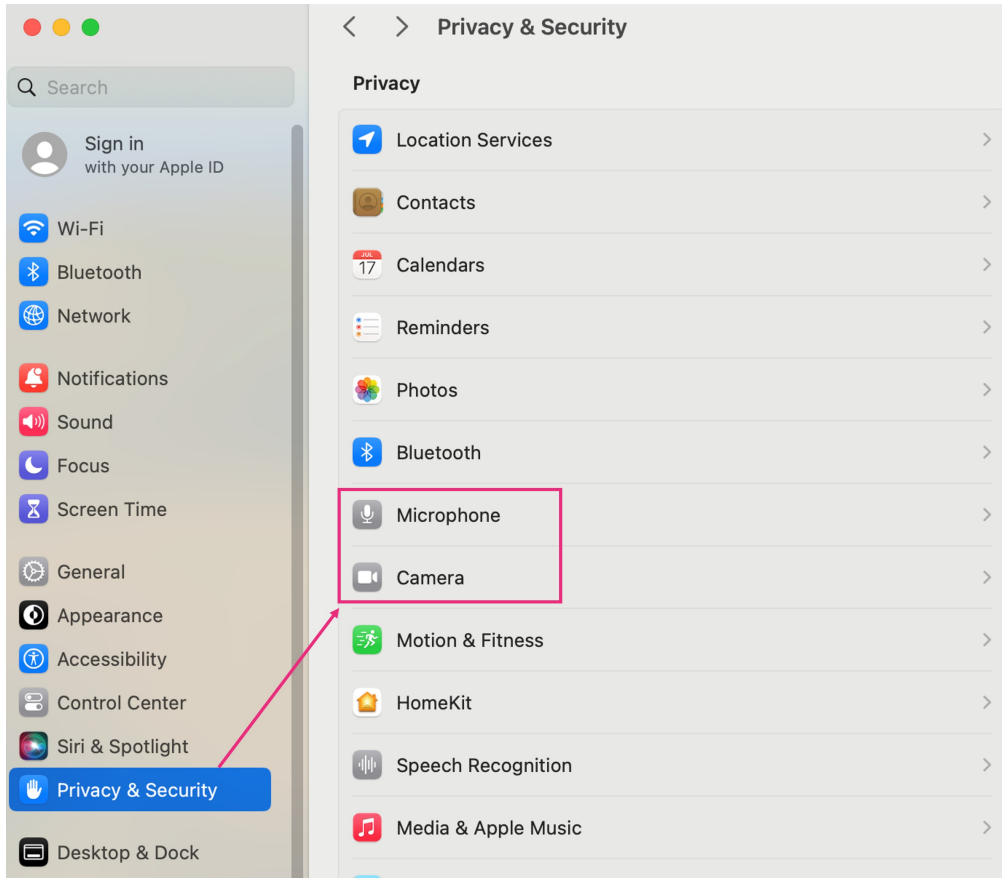




7. Click **OK**.

This will grant access to your devices.

If you still need to enable access manually, follow the steps [in the section above](#) to navigate to **Privacy & Security > microphone / camera** to add Capture to the allowed applications list.



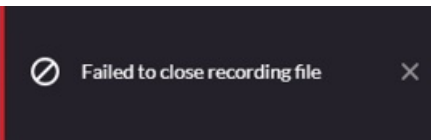
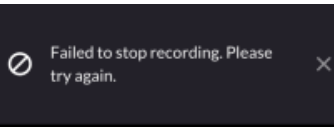
## Error messages

If you see any of the following error messages when trying to start or stop a recording, ensure that Capture has permission to access your screen, camera, or audio ([see steps above](#)). After adjusting permissions, restart your computer and try again.



Currently, Capture is not supported on mobile or tablet. To learn more, see [Prerequisites and system requirements](#).

- *Failed to start recording. Please try again.*
- *Failed to stop recording. Please try again.*
- *Failed to load secondary device. Please restart the application.*
- *Failed to load audio device. Please restart the application.*
- *Failed to close recording file.*



Found a mistake? Let us know about it! Send us a message at [knowledge@kaltura.com](mailto:knowledge@kaltura.com).