


# Install Capture for Mac


Last Modified on 06/04/2026 9:18 am IDT

 This article is designated for all users.

## About

This guide walks you through downloading and installing Kaltura's desktop recording app, Capture, on a Mac. For a step-by-step walkthrough, you can also check out the video tutorial.

 Capture is not supported on mobile or tablet. To learn more, see [Prerequisites and system requirements](#).

 For instructions on installing Capture for Windows, see [Install Capture for Windows](#).

## Where to find Capture

Capture isn't available in app stores or public download sites - you download it directly from your institution's LMS. Once your system administrator enables the app in the [Kalturacapture module](#), it appears in your site.

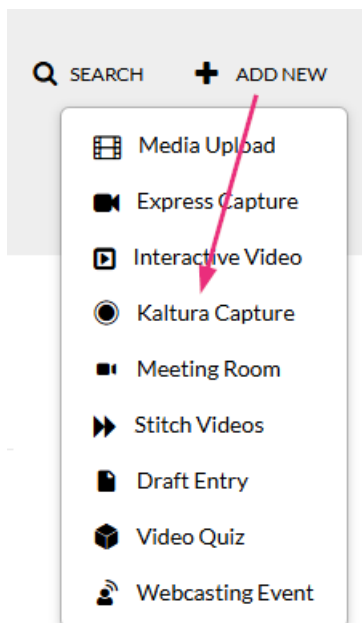
If you have trouble finding or downloading Capture, contact your institution's IT department or faculty support team.

## Download

Your user interface may look different depending on whether Kaltura's [Theming design system](#) is enabled. Instructions for both Theming and non-Theming sites are included below.

### Sites without Theming

1. Log into your Video Portal.
2. Go to the **+Add New** menu and select **Kaltura Capture**.



You are redirected to a download page.



3. On the download page, click **Download for Mac**.

## The Kaltura Capture Desktop Recorder

If you've already installed Kaltura Capture, it will launch automatically.

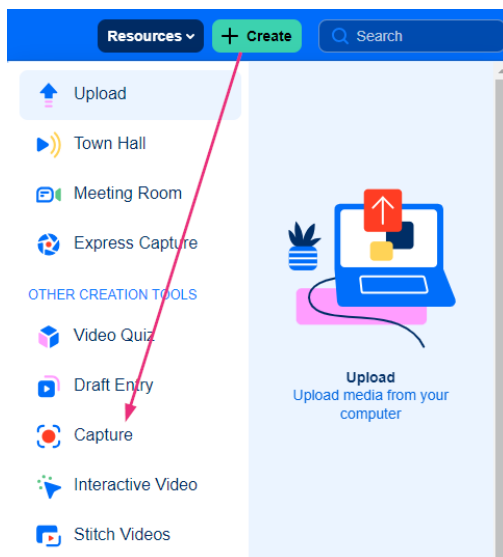
Using Kaltura Capture for the first time?

[Download for Windows](#) | [Download for Mac](#)

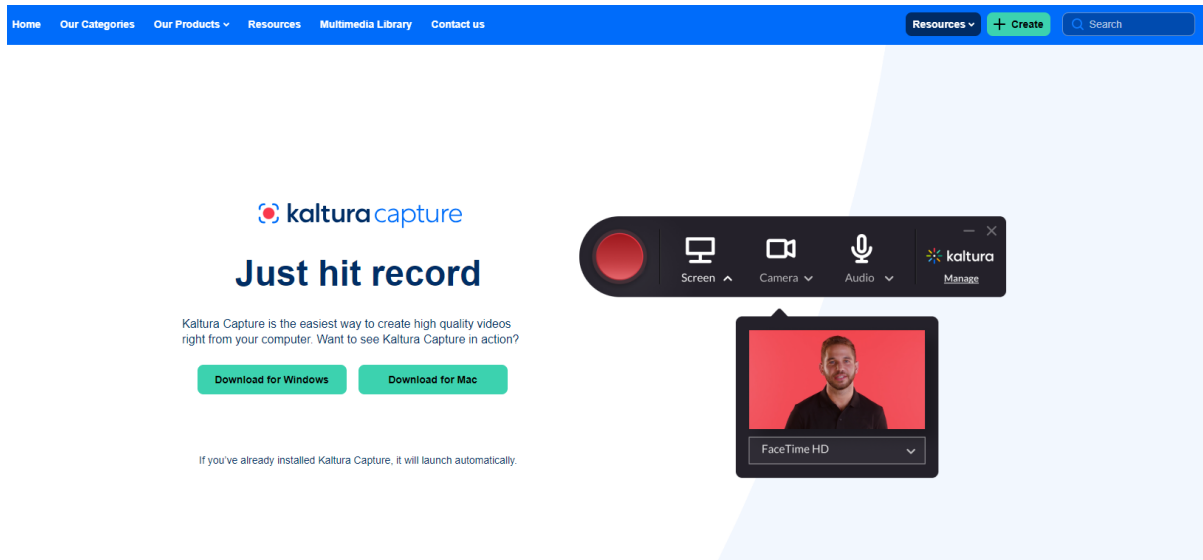
A **.dmg** file downloads.

### Sites with Theming

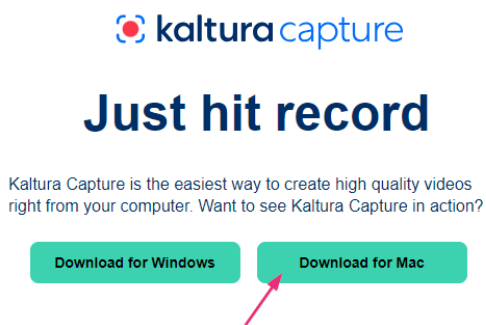
1. If **Theming** has been enabled on your Video Portal, go to the **+Create** menu and select **Capture**.



You are redirected to a download page.



2. On the download page, click **Download for Mac**.



A **.dmg** file downloads.

## Having trouble downloading Capture?

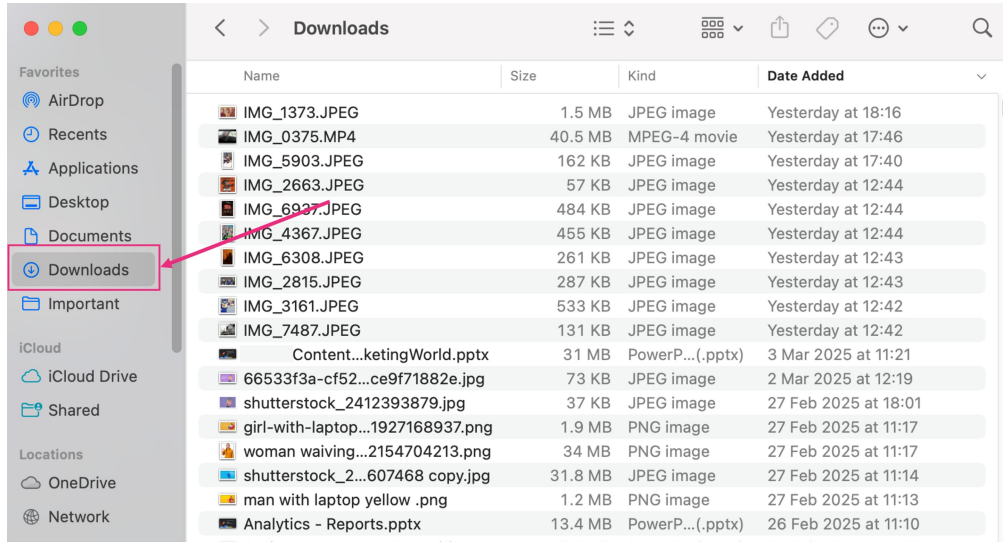
If you're using a school- or company-managed device, you may not have permission to install Capture. This is common in environments with strict IT policies.

- **For users:** If the download is blocked or fails, contact your IT team or try installing on a personal device.
- **For IT administrators:** To avoid install issues, we recommend deploying Capture via software management tools like SCCM. See [Managed deployment of the Capture application](#).

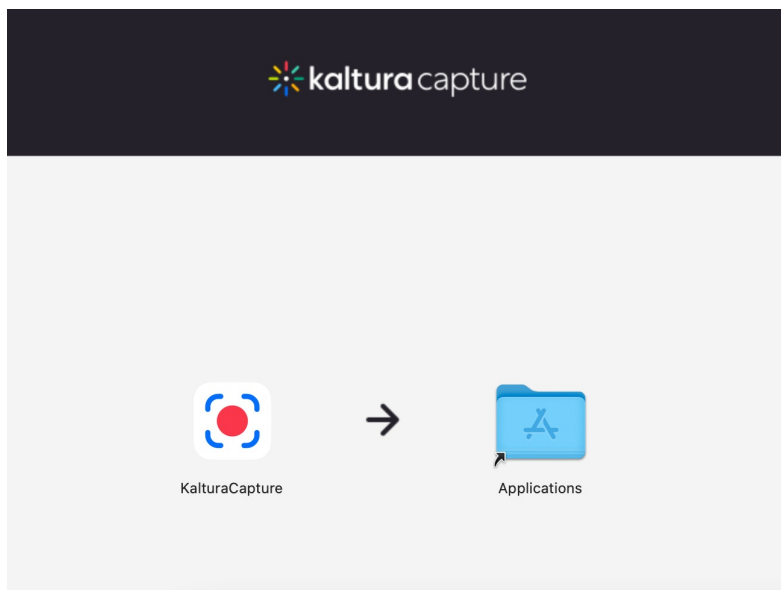
## Install

1. After the **.dmg** file downloads, open your **Downloads** folder and double-click the file to open it.

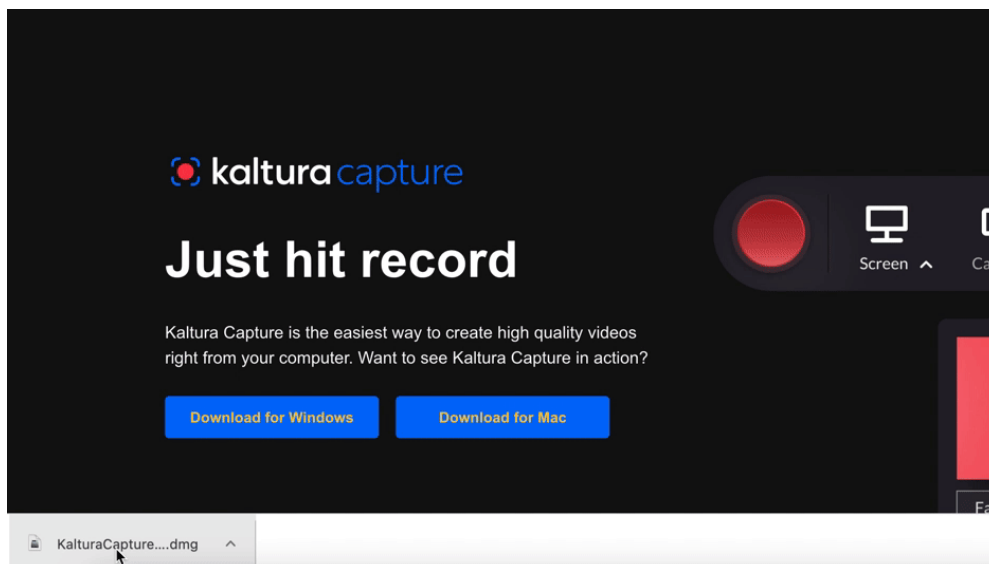
Your **Downloads** folder is located in the left sidebar of Finder and may also appear in the Dock on the lower right side, next to the Trash.



The following window displays:



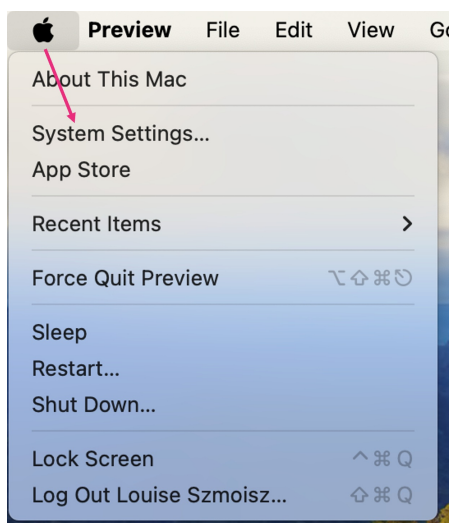
2. Click and drag the **KalturaCapture** icon into the **Applications** folder.



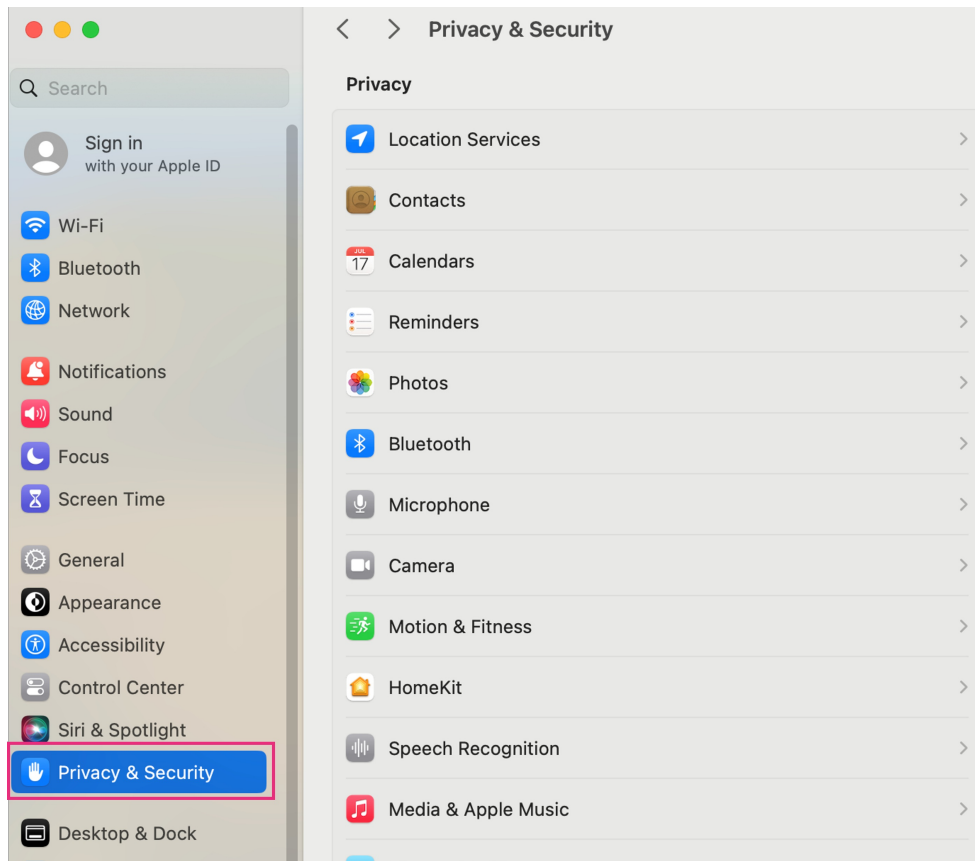
## Enable screen recording permissions

You need to give Capture permission to record your screen, as follows.

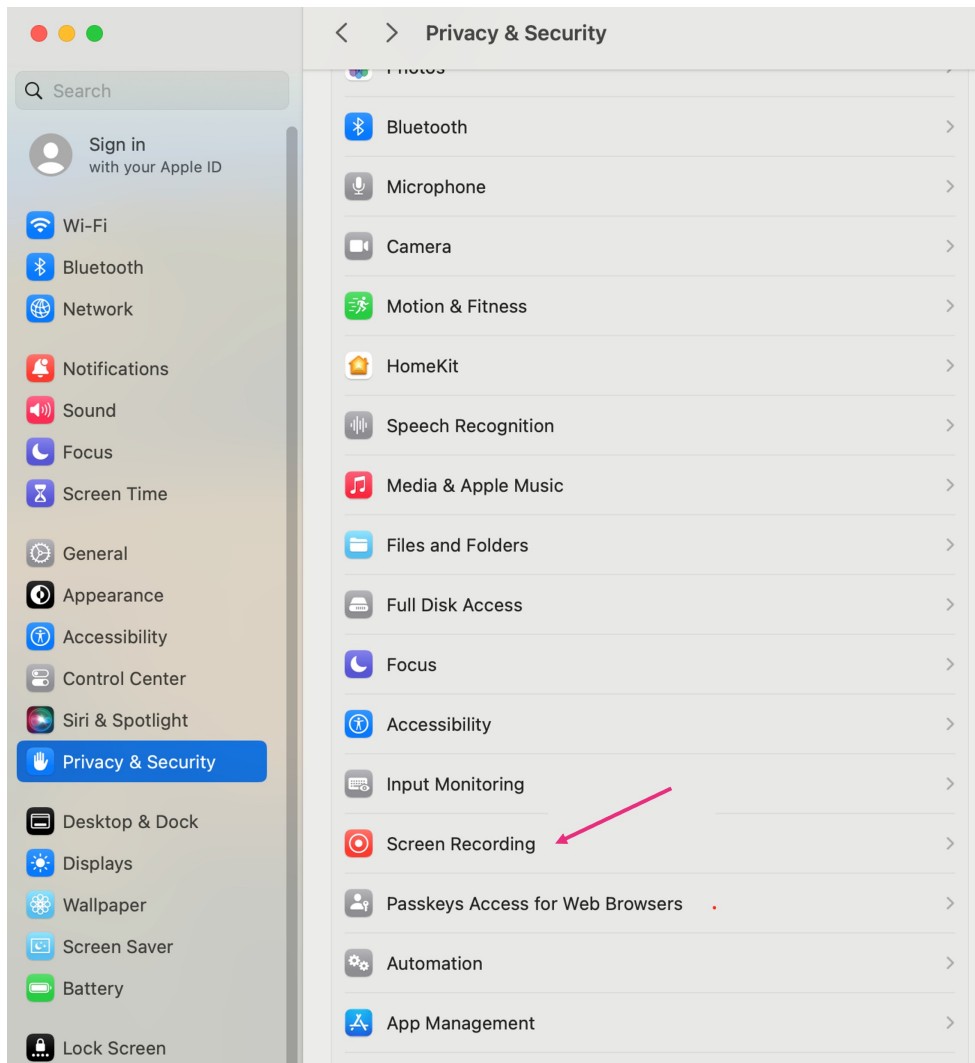
1. Under the **Apple menu**, click **System settings**.



2. In the panel on the far left, click **Privacy & Security**.

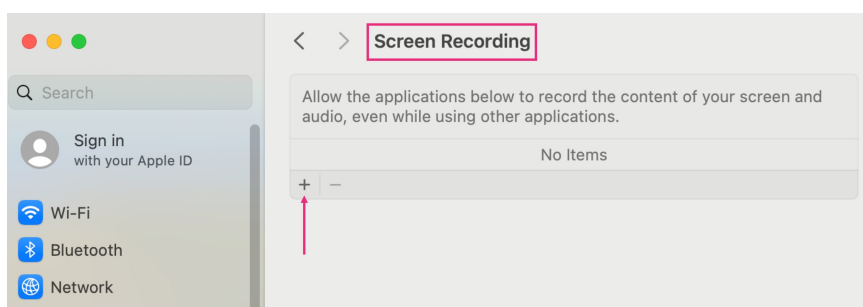


3. To the right, under **Privacy & Security**, select **Screen recording**.

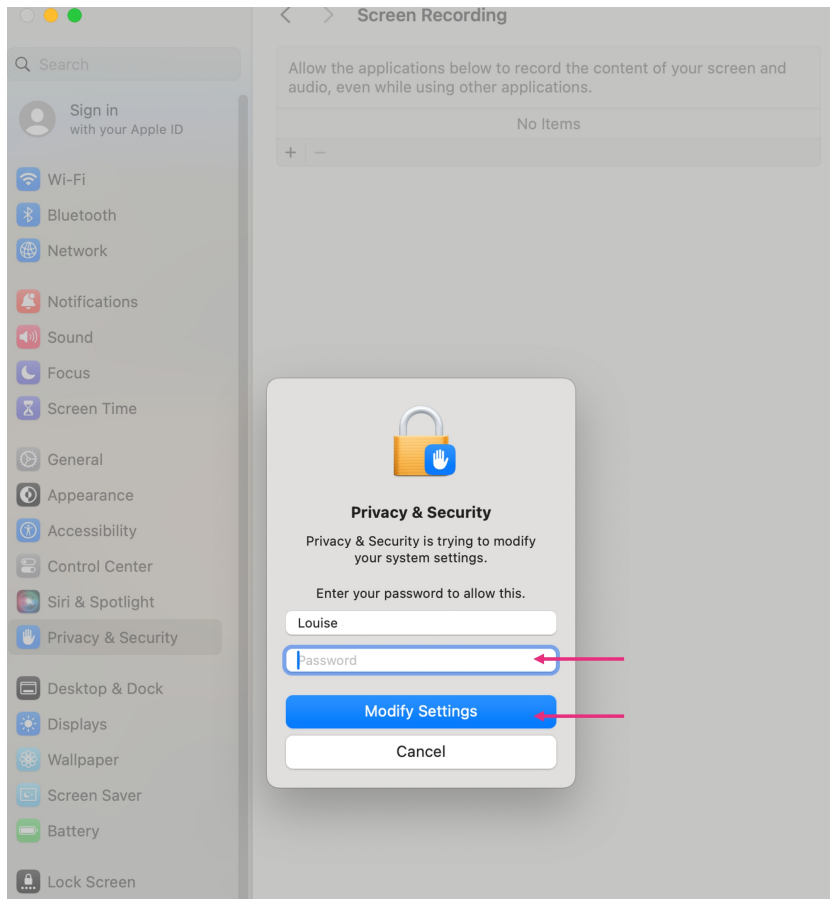


The Screen Recording tab displays.

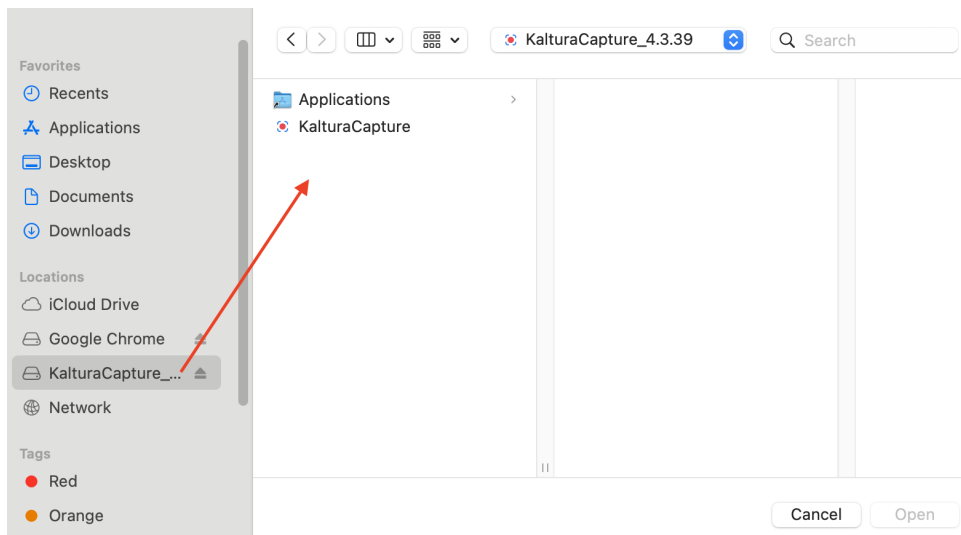
4. Under Screen Recording, click the + sign to add an app to the list of allowed applications.



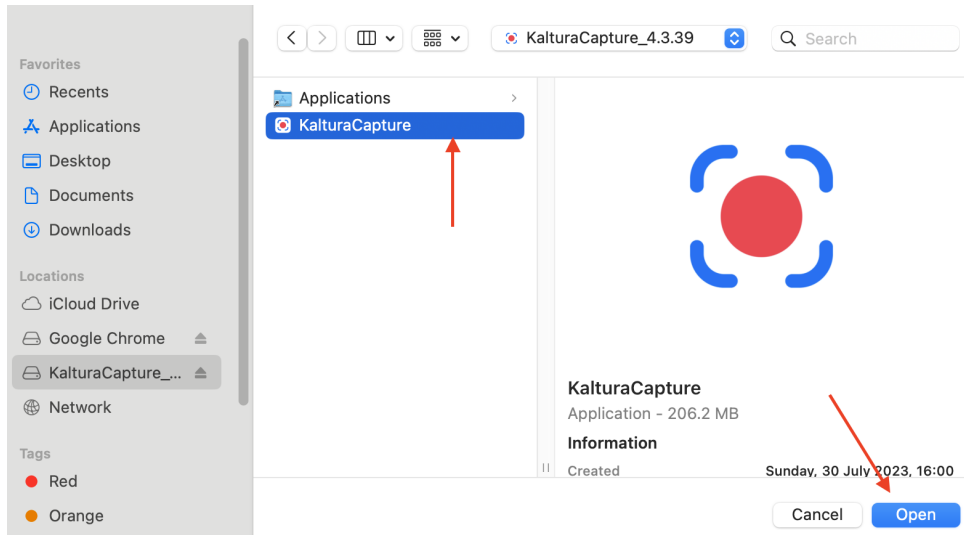
You might get a Privacy & Security message: *Privacy & Security is trying to modify your system settings.* In this case, enter your user name and password, then click **Modify Settings** to continue.



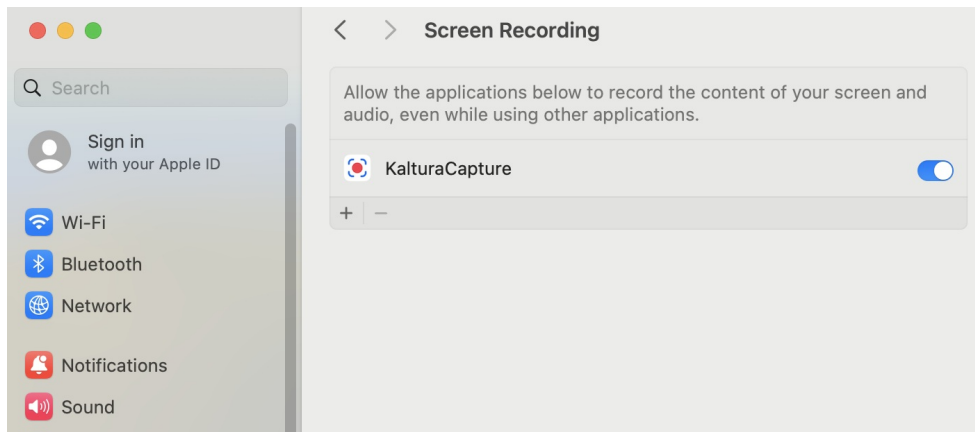
5. In the far left panel, click **KalturaCapture**, and the application will then appear on the right.



6. Click on the **KalturaCapture** app so it displays in a window on the right, then click **Open**.

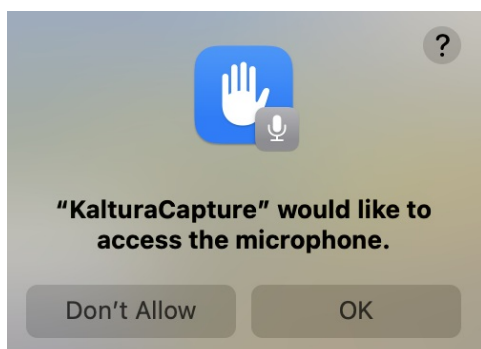


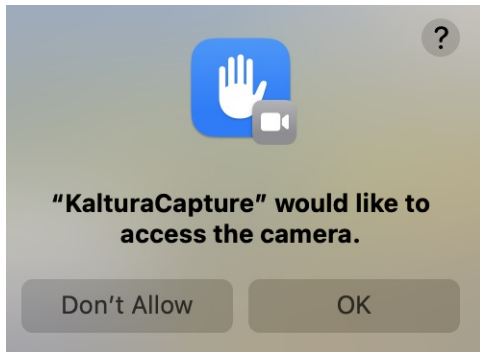
The app now appears in the list of allowed applications with permission to record your screen and audio content.



## Additional permissions

When launching Capture for the first time, pop-up messages will prompt you to allow the application access to your microphone and camera (as shown in images below):

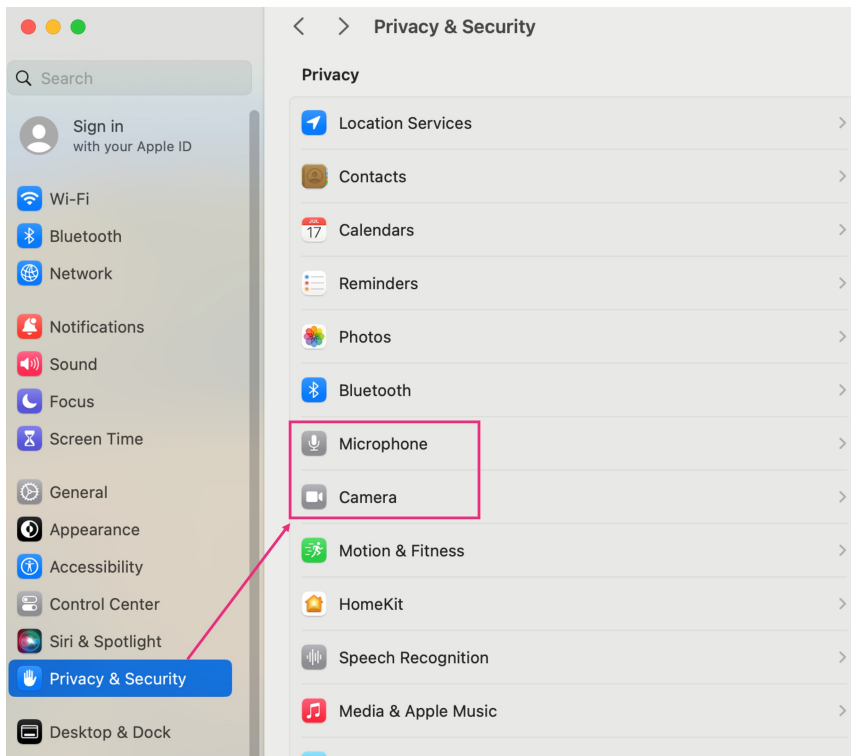




7. Click **OK**.

This will grant access to your devices.

If you still need to enable access manually, follow the steps [in the section above](#) to navigate to **Privacy & Security > microphone / camera** to add Capture to the allowed applications list.



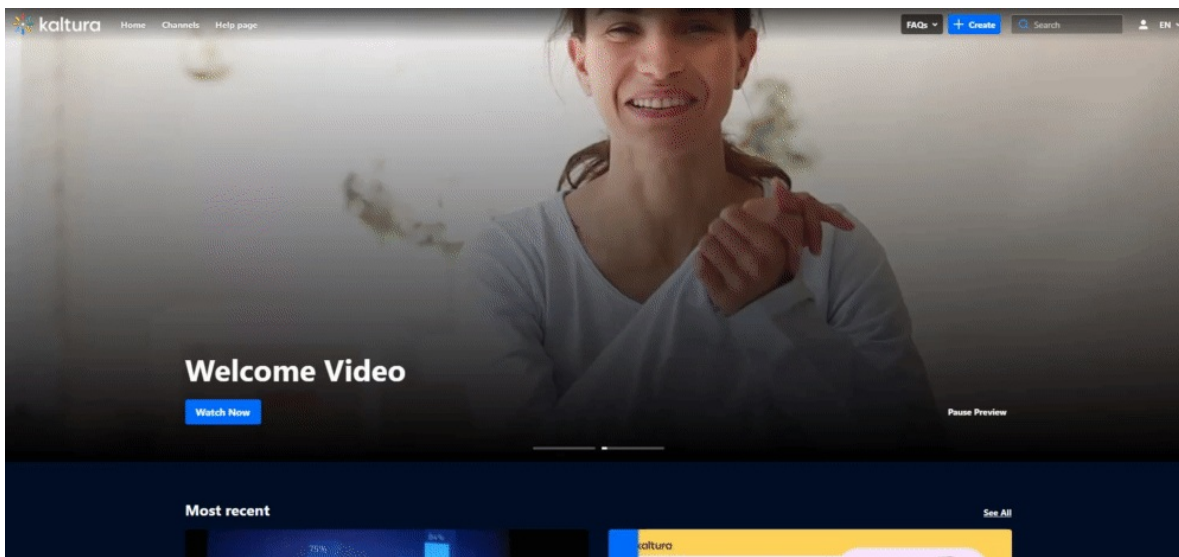
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- **For IT administrators:** To avoid install issues, we recommend deploying Capture via software management tools like SCCM. See [Managed deployment of the Capture](#)

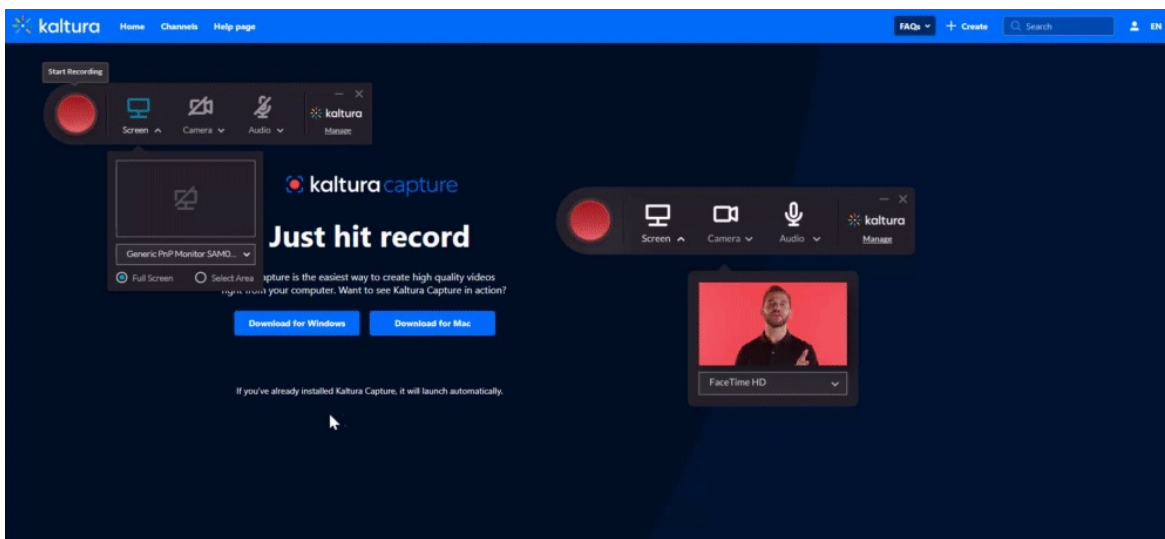
## Record

To start recording, simply select Capture from the **+Create** menu (or **Add New** menu if you don't have Theming enabled).



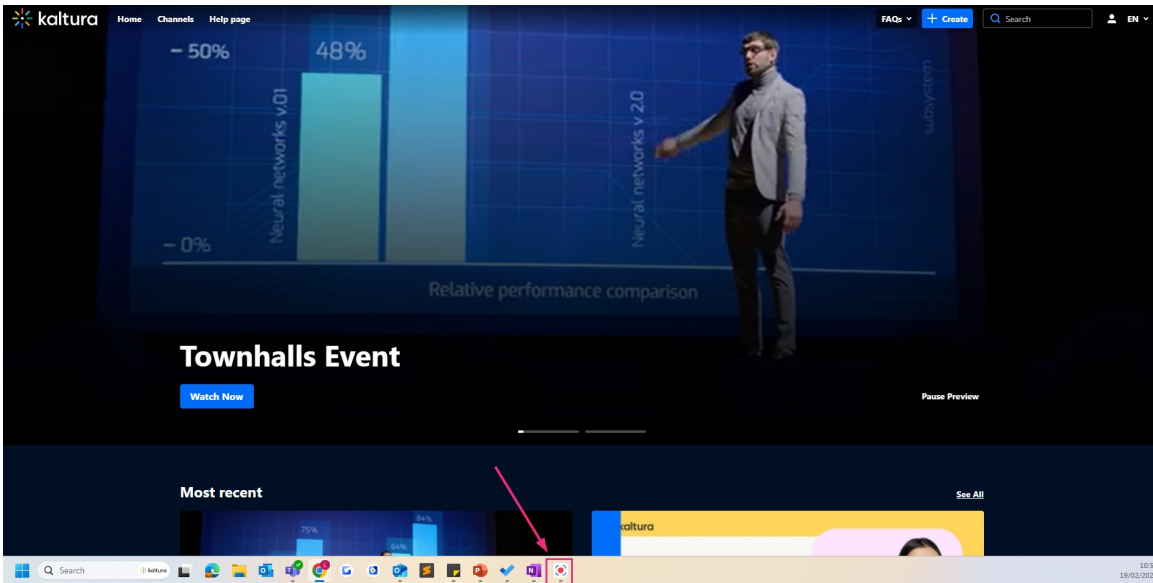
The application opens on your screen.

You can grab and move the position of the recording tool.

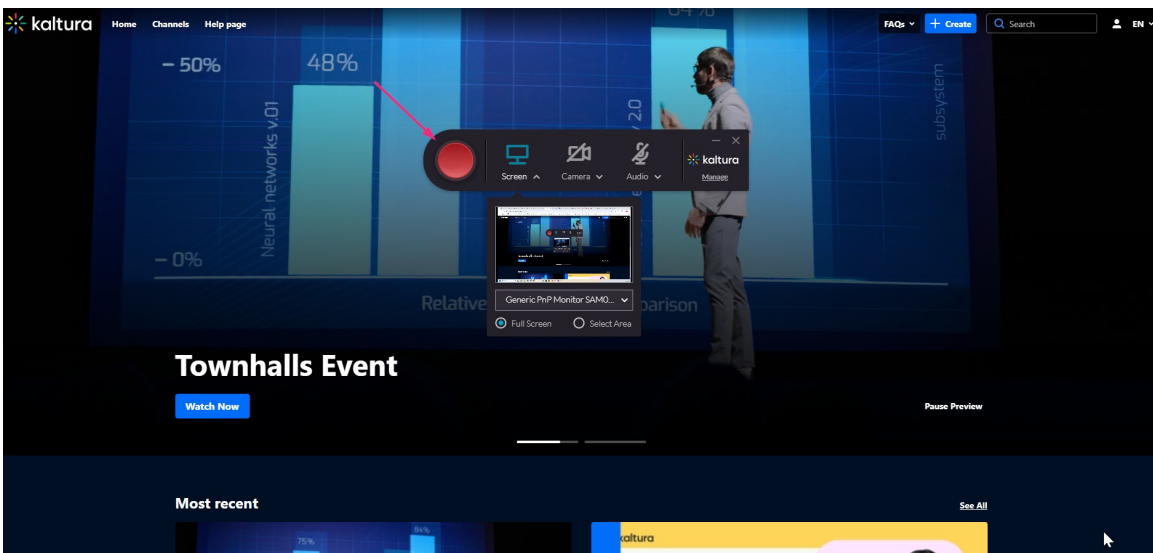


Click the red button to start your recording.

You can also start recording by clicking the **Capture icon** at the bottom of your screen.



The recording tool displays. Click the red button to start your recording.



## Troubleshooting Capture

If you see error messages when trying to start or stop a recording, ensure that Capture has permission to access your camera and microphone. After adjusting permissions, restart your computer and try again.



For troubleshooting tips, visit our [Troubleshooting guide for Capture](#).