Order alignment services via KMC

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> 🔐 **This article is designated for administrators.**

About

Alignment service, also known as ordering captions based on a transcript file (.txt), synchronizes a provided script with the audio or video content. This is ideal for scripted videos, like training content, where the speaker reads from a prepared text.
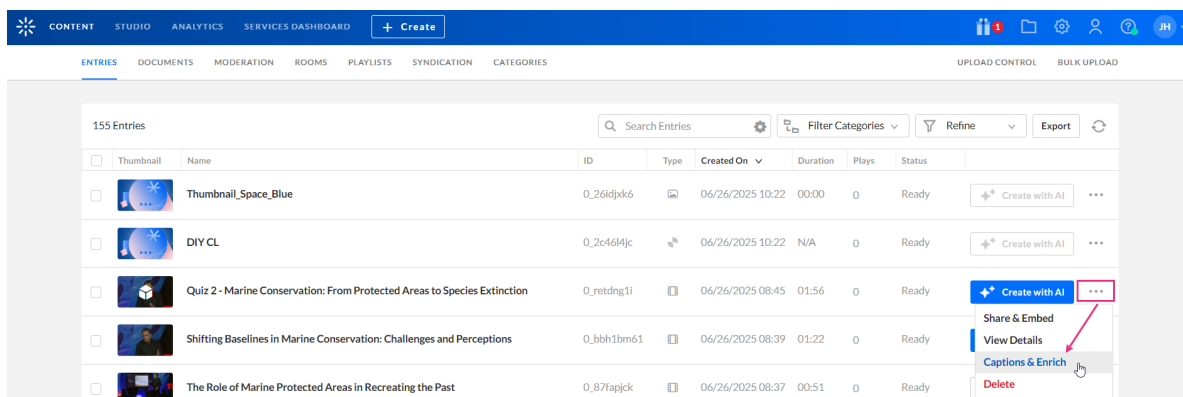
Simply upload the transcript as a .txt file, and the alignment process will match the script to the timing of spoken words in the video. The system will align the txt with the video and provide a caption file (SRT/DFXP).If the speaker closely follows the script, this results in nearly 100% accurate captions.

> ✅ For a list of common terms related to creating caption and enrichment requests in Kaltura, see our article REACH terminology.

Access the Captions & Enrich page

1. Log into your KMC.
   The **Entries** page displays.
2. Locate the desired media and click the the **three dots menu** to the right, then select **Captions & Enrich**.

The **Captions & Enrich** page displays.

✕ Captions & Enrich

Order Captions & Enrichment Services - 1 Selected Media

Service:

| Machine ▾ |

Source Media Language:

| English ▾ |

Feature:

| Captions ▾ |

Cancel   Submit

Order alignment

1. Complete the fields as follows:
   - **Service** - Select 'Machine'.
   - **Source Media Language** - Select the language from the drop-down menu.
   - **Feature** - Select 'Alignment'.

Order Captions & Enrichment Services

Service:

| Machine ▾ |

Source Media Language:

| English ▾ |

Feature:

| Alignment ▾ |

Choose txt file*   Upload txt

File Name	Title	Uploaded At
⦿ 477769852 - 1_5nwhkezi - PID 4834032.txt		Nov 7, 2024

A list of txt files displays. The first file is automatically chosen. If there are no txt files, a message displays: *No files were found.*

Order Captions & Enrichment Services

2. Click **Upload txt** to upload a new file.

The **Upload Attachment** window displays.

3. Complete the **Title** and **Description** fields.

4. Click **+Select File.**

5. Select a file from your computer and click 'Open' to begin the upload process.

Your request is generated, and a success message displays: *Upload complete!*

![Kaltura logo]

Upload Attachment

344605872 - 1_wmyp9t41 - PID 976461.txt

47.0 KB / 47.0 KB

Upload Complete!   ✕

Title:
Provide end-users with a more descriptive title for this file (optional)

Spanish

Description:
Provide end-users with a brief description of this files content (optional)

Cancel   **Save**

6. Click **Save.**

   The main screen displays.

7. Click **Submit**.

Order Captions & Enrichment Services

Service:
Machine ▼

Source Media Language:
English ▼

Feature:
Alignment ▼

Choose txt file*   Upload txt

File Name	Title	Uploaded At
● 415004022 - 1_ha24pagw - PID 4834032.txt		Mar 5, 2024
○ 344605872 - 1_wmyp9t41 - PID 976461.txt	Spanish	Mar 5, 2024

Submit

The system will align the text with the video and will provide a caption file (SRT/DFXP).

Learn more

- You can easily manage and monitor your caption requests and budget via the REACH dashboard. Read about it in our article Moderating Services Requests and General Statistics - REACH v2
- REACH features a handy transcript widget which you can read about in our article Transcript.

- You can also edit the captions. See our article Edit Captions for more information.