

# Order alignment services via KMC

Last Modified on 06/27/2025 7:32 pm IDT

#### Can an anticle is designated for administrators.

## About

Alignment service, also known as ordering captions based on a transcript file (.txt), synchronizes a provided script with the audio or video content. This is ideal for scripted videos, like training content, where the speaker reads from a prepared text.

Simply upload the transcript as a .txt file, and the alignment process will match the script to the timing of spoken words in the video. The system will align the txt with the video and provide a caption file (SRT/DFXP).If the speaker closely follows the script, this results in nearly 100% accurate captions.

## Ø

For a list of common terms related to creating caption and enrichment requests in Kaltura, see our article REACH terminology.

## Access the Captions & Enrich page

1. Log into your KMC.

The **Entries** page displays.

2. Locate the desired media and click the the **three dots menu** to the right, then select **Captions & Enrich**.

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Thumbnail Name	ID	Туре	Created On 🗸	Duration	Plays	Status	
Thumbnail_Space_Blue	0_26idjxk6		06/26/2025 10:22	00:00	0	Ready	↓ Create with AI
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Quiz 2 - Marine Conservation: From Protected Areas to Species Extinction	0_retdng1i	D	06/26/2025 08:45	01:56	0	Ready	+* Create with Al
Shifting Baselines in Marine Conservation: Challenges and Perceptions	0_bbh1bm61		06/26/2025 08:39	01:22	0	Ready	Share & Embed View Details

The Captions & Enrich page displays.



Caption	ns & Enrich			
С	Order Captions & Enrichment Se	rvices - 1 Selected N	Media	
	Service:		Source Media Language:	
	Machine	~	English	~
	Feature:			
	Captions	~		
				Cancel Submit

## Order alignment

- 1. Complete the fields as follows:
  - Service Select 'Machine'.
  - **Source Media Language** Select the language from the drop-down menu.
  - Feature Select 'Alignment'.

Order (	Captions & Enrichment Services				
Servic Ma	e: chine	~	Source Media Language: English		~
Featur	re: gnment	~			
Choos	ie txt file*				Upload txt
0	File Name 477769852 - 1_5nwhkezi - PID 4834032.txt		Title	Uploaded At	

A list of txt files displays. The first file is automatically chosen. If there are no txt files, a message displays: *No files were found.* 



#### **Order Captions & Enrichment Services**

Service:			Source Media Language:		
Machine	e	~	English		~
Feature:					
Alignme	ent	~			
Choose tyt	+ 61^*				
Choose txt	t file*				Upload txt
	t file* File Name		Title	Uploaded At	Upload txt

2. Click **Upload txt** to upload a new file.

Servio	e:		Source Med	dia Language:		
Ma	chine 🗸		English			~
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		ר				
	gnment 🗸	J				
Choos	se txt file*					Upload txt
	File Name			Title	Uploaded At	
0	477769852 - 1_5nwhkezi - PID 4834032.txt				Nov 7, 2024	

#### The **Upload Attachment** window displays.

Upload Attachment	
+ Select File	
Title:	
Provide end-users with a more descriptive title for this file (optional)	
Description:	
Provide end-users with a brief description of this files content (optional)	
	li
	Cancel Save

- 3. Complete the **Title** and **Description** fields.
- 4. Click +Select File.
- 5. Select a file from your computer and click 'Open' to begin the upload process. Your request is generated, and a success message displays: *Upload complete!*



#### Upload Attachment

344605872 - 1\_wmyp9t41 - PID 976461.txt

47.0 KB / 47.0 KB		
Upload Complete!		×
Title:		
Provide end-users with a more descriptive title for this file (optional)		
Spanish		
Description: Provide end-users with a brief description of this files content (optional)		
	Cancel	Save

6. Click Save.

The main screen displays.

7. Click Submit.

Order Captions & Enrichment Services

Mac	hine	► E	nglish	~
eature	e: nment	~		
	e txt file*			Upload txt
	File Name		Title	Uploaded At
	File Name 415004022 - 1_ha24pagw - PID 4834032.txt		Title	Uploaded At Mar 5, 2024
•			Title	

The system will align the text with the video and will provide a caption file (SRT/DFXP).

### Learn more

- You can easily manage and monitor your caption requests and budget via the REACH dashboard. Read about it in our article Moderating Services Requests and General Statistics - REACH v2
- REACH features a handy transcript widget which you can read about in our article Transcript.

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• You can also edit the captions. See our article Edit Captions for more information.