

Manage live captions & translations for webcasting events

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 This article is designated for all users.

i Legacy notice

If you're setting up a new event, we recommend using **Live Studio**, our modernized live event experience. See [Introduction to Live Studio](#) for more information. If your organization is still using the legacy webcasting product, this article still applies.

About

Kaltura supports **live captions** and **live translations** for scheduled webcasts. These services help make your live events more accessible and inclusive by providing real-time captions or translated subtitles during the stream.

Live captioning and translation can be added from either:

- the legacy Video Portal
- the Rich Media Content Management System (Rich Media CMS)



If live captioning is not available on your account, please contact your Kaltura representative to have it enabled.

How to order

To learn how to order live captions or translations for your events, see:

- [Order live captions and translations via legacy Video Portal](#)
- [Order live captions and translations via Rich Media CMS](#)

Both articles cover the supported services, how to schedule them, and important tips to avoid common issues.

Using ingested captions?

If you're using embedded captions from your encoder (CEA/EIA-608 or 708), you can



still configure and manage those in Rich Media CMS. For details, see [Ingest captions with your video stream](#).
