

## **Registration Updates**

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## Upcoming registration-related updates on Kaltura Events

- Registration Analytics dashboard updates Kaltura is finishing up work on several considerable Registration Analytics updates that will provide more meaningful insight into event registration! In our upcoming release, the Registration Analytics dashboard will be revamped to include:
  - A modification to the registration funnel which displays:
    - The number of attendees registered for the event (who logged into the event once at any period of time)
    - The number of attendees confirmed via verification email (only shows for events with verification email enabled)
  - A chart interface of registrants by origin be it registration form, webhook, invitation from the admin, via SSO, or if they are admins of the event. Those of each origin who logged into the event ("Attended") versus those of each origin who didn't log into the event ("No-show") will be differentiated by color.
  - A modification to the way we display registrants over time. Now the percentage
    of registrants on each date out of the total number of registrants will be
    displayed to help you understand the periods at which registration peaked.

For more information on Registration Analytics, see Analytics tab > Registration analytics.

• **Registration Report updates** - Kaltura is updating the Registration Report to include data on custom registration form fields! In our upcoming release, the Registration Report will be improved to include additional registration data pulled from custom fields in the registration form like phone number, interests, etc.

For more information on the Registration Report, see Registration Report.

- **Simplification of registration statuses** Kaltura is simplifying the way you view registration statuses on the All users page! In our upcoming release, we are differentiating between two granularities of statuses a simplified status that gives you a basic understanding of the registration status and a more detailed status that give you more information about the user's current status.
- Display of both simplified and detailed status in the People tab Hovering over the registration status in the All users page will reveal a higher granularity of



status. For instance, hovering over a user with a registration status of "Attended" may reveal that they visited the site pre-event or during the event. Hovering over a user with a registration status of "Registered" may reveal that they were confirmed via verification email, or they registered but there was no confirmation required. See the following table detailing two levels of status.

Registration Status	Detailed Status
Registered	Registered
Invited	Invited by team member
Invited	Invited by team member to register
Registered	Confirmed email
Registered	Registered no confirmation required
Attended	Pre-event visit
Attended	During-event visit
SSO login	SSO login
Unregistered	Unregistered
Blocked	Blocked

For more information on the People tab, see All users - Invite attendees to your event, Speakers - Invite speakers to your event, and Moderators - Invite moderators to your event.