

Global search in Video Portal

Last Modified on 01/14/2026 6:49 pm IST

 This article is designated for all users.

About

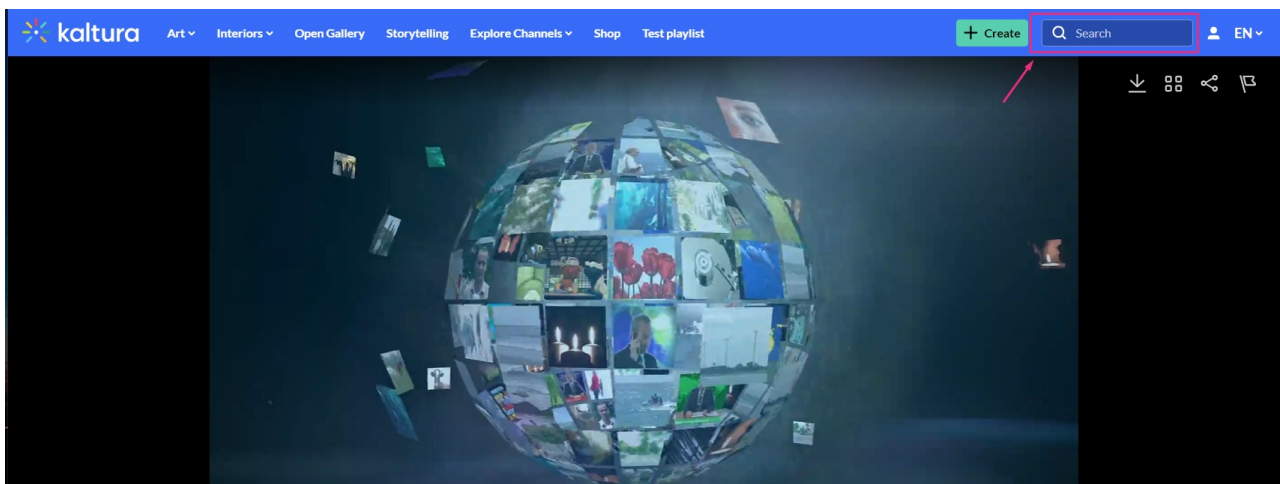
The global search page helps you find content across the video portal using keywords, filters, and sorting options.



This page is configured by your administrator using the [Search module](#) and the 'globalsearch' feature in the [Theming module](#).


How to perform a search

The global search page can be reached from the top right of your Video Portal navigation bar by entering a search term and pressing **enter** on your keyboard. You can also navigate directly: https://{your_video_portal_URL}/search?











The search results page displays.

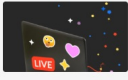
Search Results



3 Results found

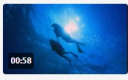
[Clear all filters](#)

Sort By 
Media Type 
Webcasts 
Ownership 
Captions 
Duration 
Creation Date 
Last Update Date 



Test

Explore




Underwater World - Quiz

Test

1 Quiz

Explore



Underwater World

Test


Explore

Use the **gear icon** to refine your search by field:




The gear icon will not be visible unless a search term is entered.

Search Results



3 Results found

All Fields 

Name

Description

Tags

Chapters/Slides

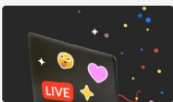
Captions

Polls

Quiz


Comments

Creation Date



Test

Explore




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1 Quiz

Explore



Underwater World

Test

Explore

- **All fields**
- **Name**
- **Description**
- **Tags**
- **Chapters / Slides**
- **Captions**
- **Polls**
- **Quiz** - results from quiz questions and answers
- **OCR*** (if enabled) - detects and extracts text from on-screen elements such as slides, images, etc.

• Comments



*OCR (Optical Character Recognition) is optimized for Latin-based characters, numbers, and common symbols (e.g., @, #, \$, %). While it may detect some non-Latin scripts, support is limited:

- Chinese, Japanese, Korean: Works best with printed text in standard fonts.
- Arabic, Hindi, and others: Accuracy may vary and is not explicitly supported.

To enable OCR, your admin must set up [REACH](#) on your account.



Playlists are not currently searchable in the video portal.

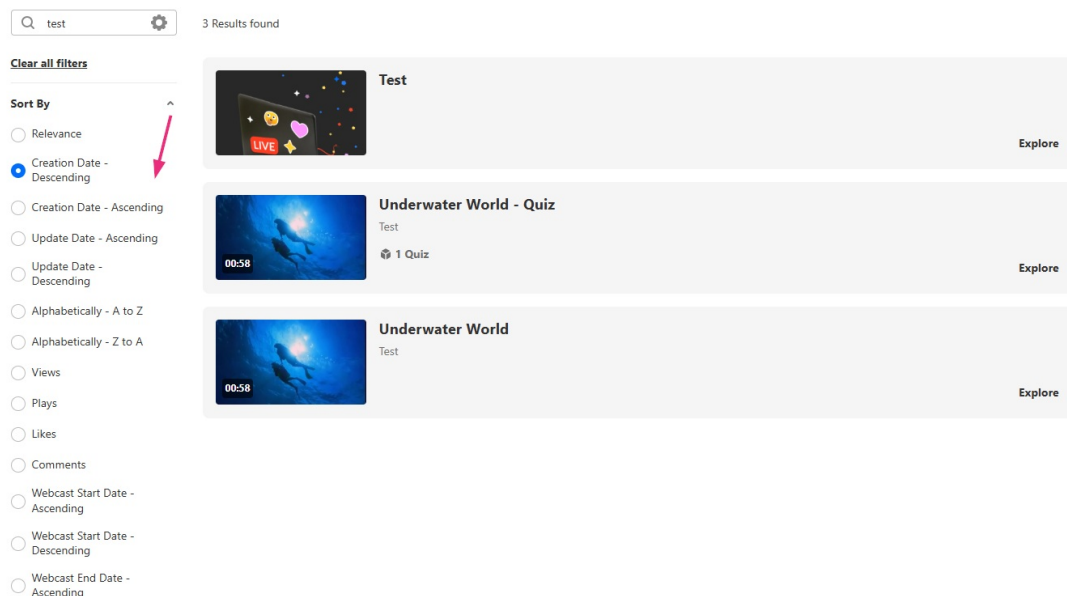
Filters

Filters appear on the left side of the page. If irrelevant, they are grayed out.

Sort By

You can sort results using the **Sort by** feature.

Search Results



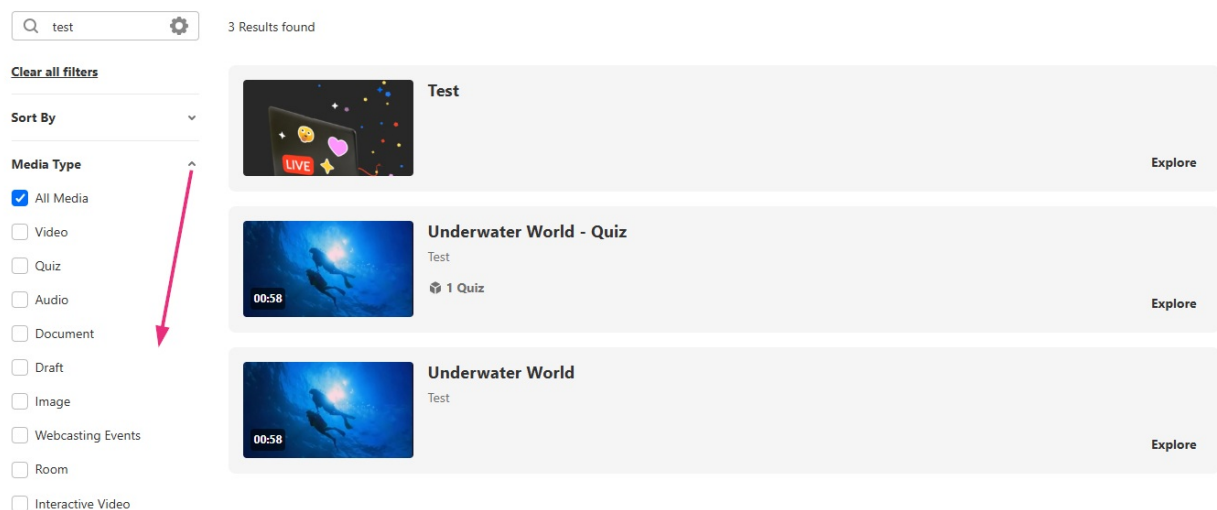
The available options depend on your administrator's configuration:

- **Relevance** - scored according to how well search results match the query and its context

- **Creation Date**
- **Update Date**
- **Alphabetically**
- **Views**
- **Plays**
- **Likes**
- **Comments**
- **Webcast**

Media type

Search Results



The screenshot shows the Kaltura Search Results interface. On the left, there is a sidebar with filters. At the top, there is a search bar with the text "test" and a settings gear icon. Below the search bar, it says "3 Results found". The sidebar has a "Clear all filters" link. Under "Sort By", there is a dropdown menu. Under "Media Type", there is a list of checkboxes: "All Media" (checked), "Video", "Quiz", "Audio", "Document", "Draft", "Image", "Webcasting Events", "Room", and "Interactive Video". A red arrow points from the "All Media" checkbox to the search results. The search results are displayed in a list of three items, each with a thumbnail, title, and an "Explore" link. The first item is titled "Test" and has a thumbnail showing a laptop screen with a "LIVE" button. The second item is titled "Underwater World - Quiz" and has a thumbnail showing a blue underwater scene with a "00:58" timer. The third item is titled "Underwater World" and has a thumbnail showing a blue underwater scene with a "00:58" timer.

The available options depend on your administrator's configuration:

- **All media**
- **Video**
- **Quiz**
- **Audio**
- **3D Object**
- **Document**
- **Draft**
- **Image**
- **Webcasting events**
- **Room**
- **Powtoon**
- **Interactive video**
- **Wochit**

More filters

Webcasts	▼
Ownership	▼
Captions	▼
Duration	▼
Creation Date	▼
Last Update Date	▼
Department Division	▼
Free Text	▼

- **Webcasts** – All webcasts / Live Webcasts / Upcoming Webcasts / Recorded Webcasts / Archived Webcasts
- **Ownership** – Any Owner / Media I own / Media my group owns / Media I can edit / Media I can publish
- **Captions** - All captions / Available / Not available
- **Duration** – Any/00:00-10:00 min/10:00-30:00 min/30:00-60:00 min/Custom
- **Creation Date** – Any/Last 7 days/Last 30 days/Custom
- **Last update date** - Any date / Last 7 days / Last 30 days / custom



Expand your filtering options by configuring custom metadata.

Click **Clear all filters** at the top of the search column to reset all filters and sorting back to the defaults.

Read the results



Unlisted and **Private** media will not appear in global search results or within channel searches.

The media results are displayed in the form of a 'card'.

Search results

324 Results found

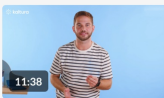
Clear all filters

Sort by

☒ Relevance
 ☐ Creation date
 ☐ Update date
 ☐ Alphabetically - A to Z
 ☐ Views
 ☐ Plays
 ☐ Likes
 ☐ Comments
 ☐ Webcast start date
 ☐ Webcast end date

Media type


☐ All media
 ☒ Video
 ☒ Quiz
 ☐ Audio
 ☒ Room
 ☐ Image
 ☐ Webcasting events
 ☐ Interactive video



Enterprise customer tell their story

In this captivating collection, we bring you the powerful narratives of esteemed enterprise customers who have journeyed through the crucible of challenges and emerged as trailblazers of innovation and success.

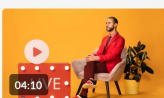
2 Tags
 2 Captions
 2 Slides
 2 Comments
 1 Chapter



Customer satisfaction: key strategies for success

From understanding the significance of customer feedback to implementing result-oriented customer service initiatives, this comprehensive guide empowers businesses to elevate their customer experience to

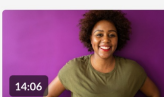
2 Captions
 2 Slides
 4 OCR



Understanding customer behavior: a comprehensive guide

Through the lens of behavioral psychology, market research, and data analysis, this guide sheds light on the intricacies of consumer decision-making processes, empowering businesses to craft targeted marketing


10 Captions
 1 Comments
 1 Chapter



Creating a memorable customer journey: from prospects to promoters

Uncover the power of personalization and tailored interactions, enabling you to connect with customers on a deeper level, build meaningful relationships, and cultivate a loyal customer base that becomes your

2 Tags
 1 Chapter



Customers corner: insights for exceptional experiences

August 22, 2023 4:00 PM - 4:30 PM EST Scheduled

Explore a captivating journey that merges cutting-edge research, data-driven methodologies, and expert

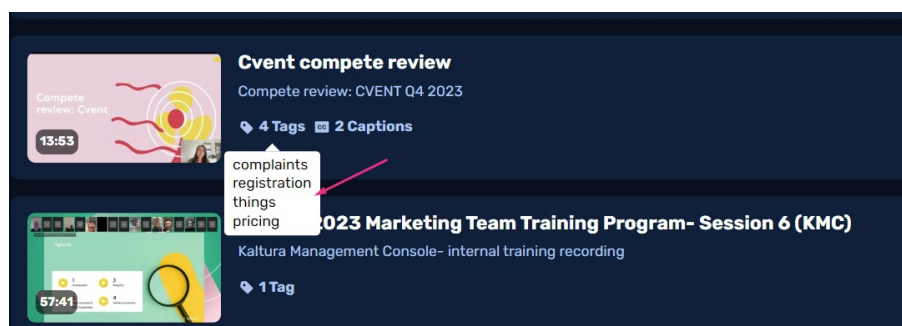
1 Comments
 1 Chapter
 2 Quiz

The **title and description** (1) of the media are displayed next to the thumbnail.

On the thumbnail, a small icon indicates what type of media it is. If no icon is present, it's a video.

Keywords (2) - Keywords located in metadata fields other than the title or description. Hover over them to view details. The available metadata fields include:

- **Tags** – Displays keywords found in the media's tags. Clicking a tag opens the tag results page, which shows all media entries that include that tag.



- **Details** – Custom fields beyond standard metadata.
- **Quiz** – Results from quiz questions and answers.
- **Chapters, Slides, Comments, Captions** - Key content elements where keywords

are detected.

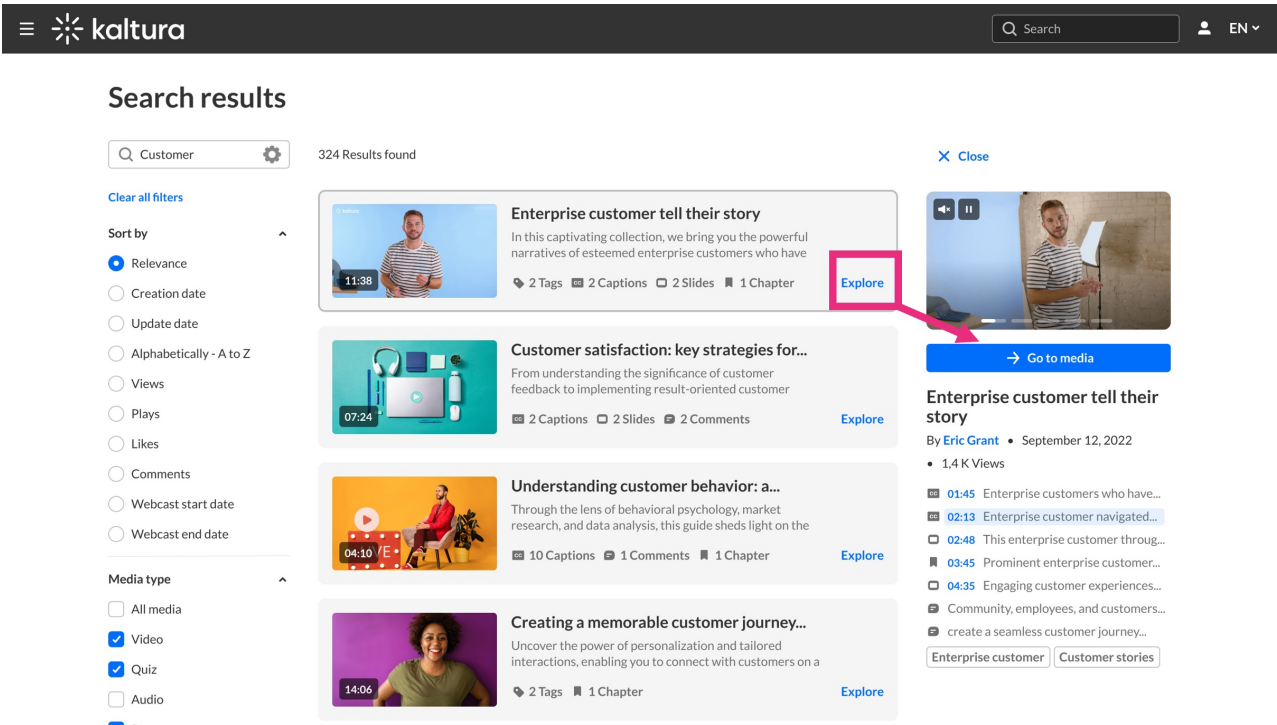
- **OCR** - Text extracted from visual elements, such as slide titles, on-screen annotations, or other visible text in the media.

Scheduled (3) is displayed for Live, VOD, Kaltura Meetings, Simulive, and Webcast entries.

Each metadata type is clickable. For time-based metadata, a number shows the keyword's position on the timeline; clicking it starts the video at that point.

Explore

If more than five keywords are found, the **Explore** link appears. Click it to open a sidebar showing all keyword locations and additional entry details.



Click the **Go to Media** button to navigate directly to the content.


Click **X Close** at the top of the side bar to collapse the results.

Channel and gallery results

Channel and gallery results are displayed below the first three media results (only on the first page). If there are no channel or gallery results, you won't see those components on the page.



- **Unlisted** and **Private** media will not appear in channel searches.
- Your administrator can choose whether to display or hide the channels / gallery results on the global search page in the [Search](#) module.


kaltura

EN

Search results

324 Results found

[Clear all filters](#)

Sort by

- ☒ Relevance
- ☐ Creation date
- ☐ Update date
- ☐ Alphabetically - A to Z
- ☐ Views
- ☐ Plays
- ☐ Likes
- ☐ Comments
- ☐ Webcast start date
- ☐ Webcast end date

Media type

- ☐ All media
- ☒ Video
- ☒ Quiz
- ☐ Audio
- ☒ Room
- ☐ Image
- ☐ Webcasting events
- ☐ Interactive video


Ownership


Webcast


Captions

Duration


Creation Date



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 2 Tags 2 Captions 2 Slides 2 Comments 1 Chapter [Explore](#)



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 10 Captions 1 Comments 1 Chapter [Explore](#)


Channels results [See all](#)



Customers strategies



Customers collective


Building lasting


Enterprise stories


Customers insights hub


Customers in focus: trends...


Marketing

Galleries results [See all](#)

Product Marketing


Onboarding

Customer stories

Roadmap Sessions & Product marketing

Customers strategies

Products walkthrough videos


Creating a memorable customer journey: from prospects to promoters
 Uncover the power of personalization and tailored interactions, enabling you to connect with customers on a deeper level, build meaningful relationships, and cultivate a loyal customer base that becomes your brand's
 2 Tags 1 Chapter [Explore](#)

The top results are displayed. Click **See All** to access the Channels page or Galleries page.

If no results are returned, a **No matching results found** page displays, showing three of the most searched terms from the past six months.