

# Global search - Theming

Last Modified on 03/17/2025 7:11 pm IST

 This article is designated for all users.

## About

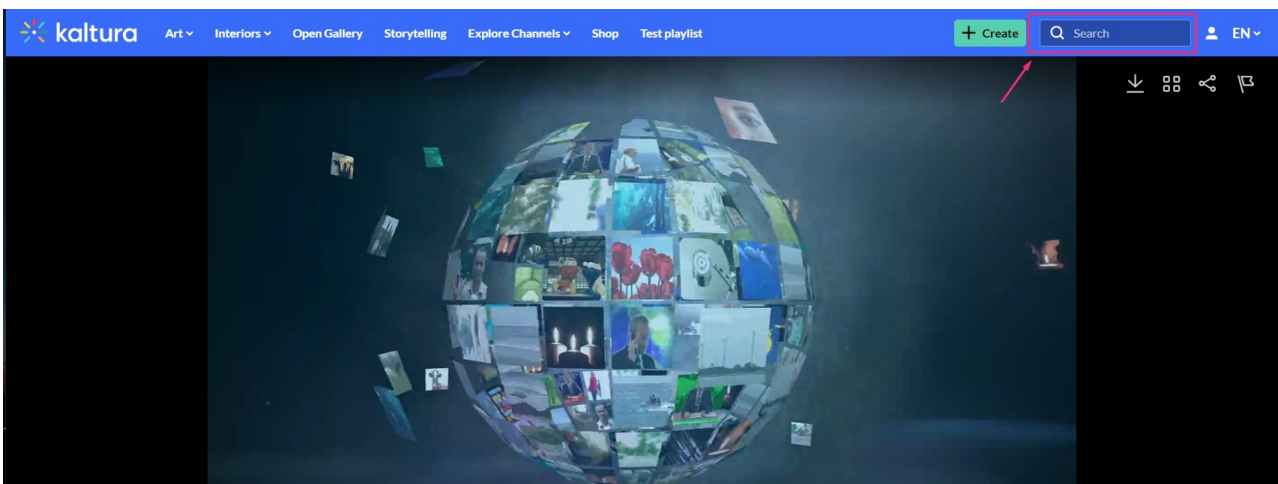
Welcome to our global search page! Easily find what you're looking for with accurate results and refine your search using intuitive filters. Our search function is designed to help you explore content efficiently, and uncover relevant information across the site.



The global search page is set up by your system administrator through the [Search module](#) and the **globalsearch** feature in the [Theming module](#).

## How to perform a search

The global search page can be reached from the top right of your video portal navigation bar by either entering a search term and pressing enter or by clicking in the search field then pressing **Enter** on your keyboard.



You can also go directly to the global search page using the following URL:  
[https://{your\\_KMS\\_URL}/search?](https://{your_KMS_URL}/search?)

## Search results

324 Results found

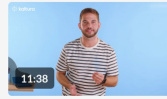
Clear all filters

Sort by

- Relevance
- Creation date
- Update date
- Alphabetically - A to Z
- Views
- Plays
- Likes
- Comments
- Webcast start date
- Webcast end date

Media type

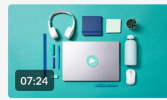
- All media
- Video
- Quiz
- Audio
- Room
- Image
- Webcasting events
- Interactive video



### Enterprise customer tell their story

In this captivating collection, we bring you the powerful narratives of esteemed enterprise customers who have journeyed through the crucible of challenges and emerged as trailblazers of innovation and success.

2 Tags 2 Captions 2 Slides 2 Comments 1 Chapter

[Explore](#)


### Customer satisfaction: key strategies for success

From understanding the significance of customer feedback to implementing result-oriented customer service initiatives, this comprehensive guide empowers businesses to elevate their customer experience to

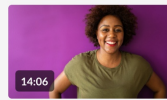
2 Captions 2 Slides 4 OCR

[Explore](#)


### Understanding customer behavior: a comprehensive guide

Through the lens of behavioral psychology, market research, and data analysis, this guide sheds light on the intricacies of consumer decision-making processes, empowering businesses to craft targeted marketing

10 Captions 1 Comments 1 Chapter

[Explore](#)


### Creating a memorable customer journey: from prospects to promoters

Uncover the power of personalization and tailored interactions, enabling you to connect with customers on a deeper level, build meaningful relationships, and cultivate a loyal customer base that becomes your

2 Tags 1 Chapter

[Explore](#)


### Customers corner: insights for exceptional experiences

 August 22, 2023 4:00 PM - 4:30 PM EST Scheduled

Explore a captivating journey that merges cutting-edge research, data-driven methodologies, and expert

1 Comments 1 Chapter 2 Quiz

[Explore](#)

To search for content, enter your keyword(s) in the search field.



As you type, you will see your search history. If you hover, you'll see an 'x', which you can click to remove the search from your 'previous searches'.

Press **Enter** to activate the search.

## Search results

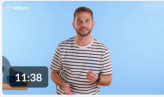
- Product ✕
- Production
- Product hunt
- Product manager
- Product marketing

Views
   
 Plays
   
 Likes
   
 Comments
   
 Webcast start date
   
 Webcast end date

**Media type**

- All media
- Video
- Quiz
- Audio
- Room
- Image
- Webcasting events

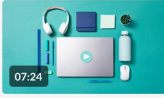
324 Results found



**Enterprise customer tell their story**

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2 Tags 2 Captions 2 Slides 2 Comments 1 Chapter [Explore](#)



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10 Captions 1 Comments 1 Chapter [Explore](#)



**Creating a memorable customer journey: from prospects to promoters**

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2 Tags 1 Chapter [Explore](#)



**Customers corner: insights for exceptional experiences**

August 22, 2023 4:00 PM - 4:30 PM EST Scheduled

Use the gear icon  to refine your search by field:



The gear icon will not be visible unless a search term is entered.

- **All fields**
- **Title**
- **Description**
- **Tags**
- **Chapters / Slides**
- **Captions**
- **Polls**
- **Quiz** (results from quiz questions and answers)
- **OCR** (Optical Character Recognition - detects and extracts text from on-screen elements such as slides, images, etc.)



OCR is optimized for Latin-based characters, numbers, and common symbols (e.g., @, #, \$, %).

While it may detect some non-Latin scripts, support is limited:

- Chinese, Japanese, Korean: Works best with printed text in standard fonts.

- Arabic, Hindi, and others: Accuracy may vary and is not explicitly supported.  
To enable OCR, your admin must set up [REACH](#) on your account.

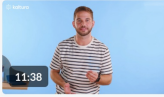
## • Comments

☰ kaltura
🔍 Search
👤 EN

### Search results


- All fields
- Title
- Description
- Chapters/Slices
- Quiz
- OCR
- Comments

324 Results found




**Enterprise customer tell their story**  
In this captivating... have journeyed thr...  
02:13 - How this enterprise customer navigated through the complexities of the...  
03:48 - 10 tips understanding customer behavior: a comprehensive guide

2 Tags 2 Captions 2 Slides 2 Comments 2 OCR Explore




**Customer satisfaction: key strategies for success**  
From understanding the significance of customer feedback to implementing result-oriented customer service initiatives, this comprehensive guide empowers businesses to elevate their customer experience to...  
07:24

2 Captions 2 Slides 4 OCR Explore




**Understanding customer behavior: a comprehensive guide**  
Through the lens of behavioral psychology, market research, and data analysis, this guide sheds light on the intricacies of consumer decision-making processes, empowering businesses to craft targeted marketing...  
04:10

10 Captions 1 Comments 1 Chapter Explore



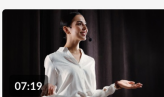
**Creating a memorable customer journey: from prospects to promoters**  
Uncover the power of personalization and tailored interactions, enabling you to connect with customers on a deeper level, build meaningful relationships, and cultivate a loyal customer base that becomes your...  
14:06

2 Tags 1 OCR Explore




**Customers corner: insights for exceptional experiences**  
August 22, 2023 4:00 PM - 4:30 PM EST (Scheduled)  
Explore a captivating journey that merges cutting-edge research, data-driven methodologies, and expert...  
LIVE

1 Comments 1 Chapter 2 Quiz Explore



**Customers first forum: sharing feedback & improvements**  
From the fusion of big data and human psychology to the fine art of segmentation and targeting, each episode serves as a treasure trove of actionable knowledge, equipping you to fine-tune your marketing...  
07:19

2 Tags 1 Presenter 1 Creator Explore



**Customers central: strategies for retention & growth**  
Discover the subtle nuances that define exceptional customer experiences and gain valuable insights into...  
LIVE



**Unlisted** and **Private** media will not appear in global search results. By definition, these media entries remain hidden from search visibility.

**Playlists** are not currently searchable in the video portal.

## Filters


Filters appear on the left side of the page. If irrelevant, they are grayed out.

## Sort By

You can sort results using the **Sort by** feature.



## Search results

[Clear all filters](#)

### Sort by

- Relevance
- Creation date
- Update date
- Alphabetically - A to Z
- Views
- Plays
- Likes
- Comments
- Webcast start date
- Webcast end date

Available sorts:

- **Relevance** - scored according to how well search results match the query and its context
- **Creation Date**
- **Update Date**
- **Alphabetically**
- **Views**
- **Plays**
- **Likes**
- **Comments**
- **Webcast start date**
- **Webcast end date**

Media type

**Media type** ^

- All media
- Video
- Quiz
- Audio
- Room
- Image
- Webcasting events
- Interactive video

Media type filters:



Please note that the filtering options below may vary depending on what has been configured on your account.

- **All media**
- **Video**
- **Quiz**
- **Audio**
- **3D Object**
- **Document**
- **Draft**
- **Image**
- **Webcasting events**
- **Room**
- **Powtoon**
- **Interactive video**
- **Wochit**

More filters

- Webcasts ▾
- Ownership ▾
- Captions ▾
- Duration ▾
- Creation Date ▾
- Last Update Date ▾
- Department Division ▾
- Free Text ▾

- **Webcasts** – All webcasts / Live Webcasts / Upcoming Webcasts / Recorded Webcasts / Archived Webcasts
- **Ownership** – Any Owner / Media I own / Media my group owns / Media I can edit / Media I can publish
- **Captions** - All captions / Available / Not available
- **Duration** – Any/00:00-10:00 min/10:00-30:00 min/30:00-60:00 min/Custom
- **Creation Date** – Any/Last 7 days/Last 30 days/Custom
- **Last update date** - Any date / Last 7 days / Last 30 days / custom



Expand your filtering options by configuring custom metadata.

Click **Clear all filters** to reset all filters and sorting back to the defaults. If no filters were used, the button will be grayed out.

## Search Results

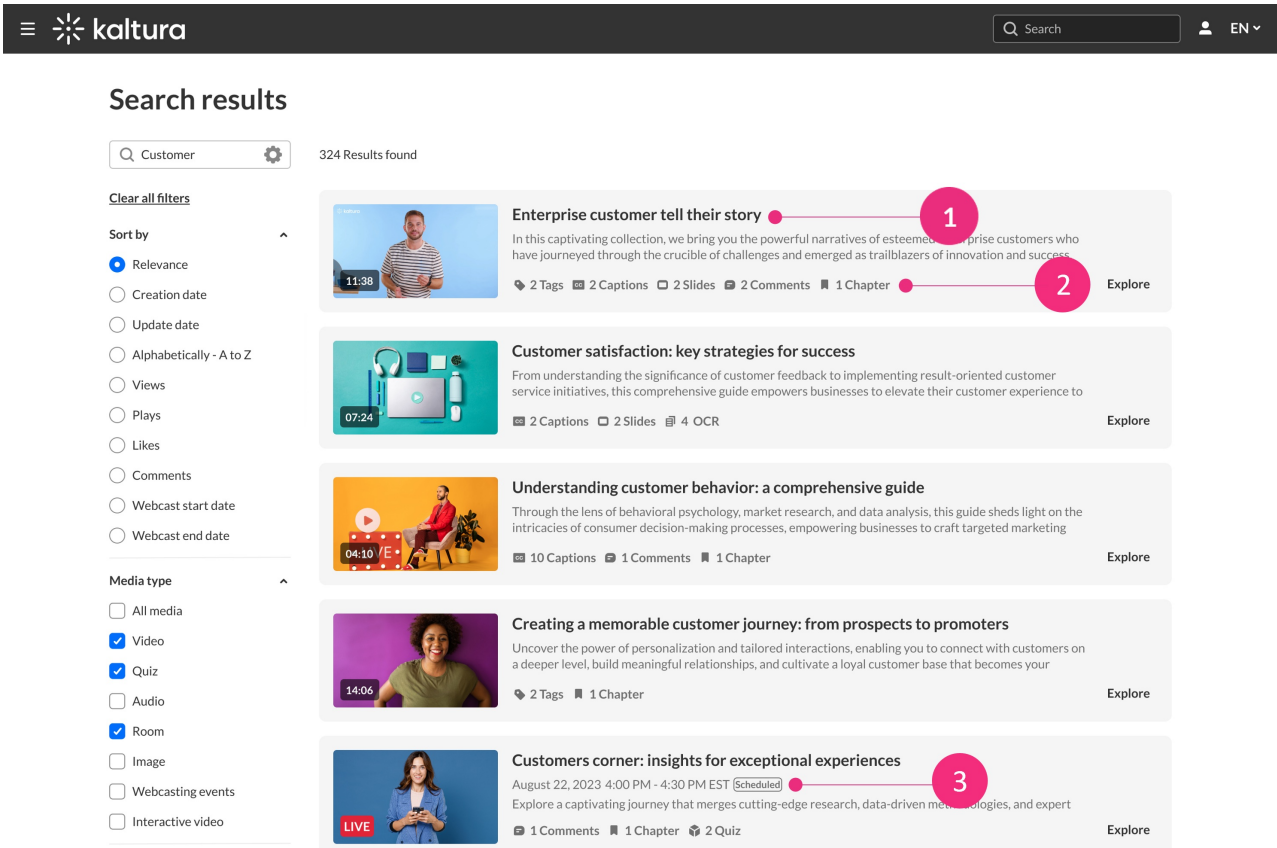
Clear all filters 

### Read the results



**Unlisted** and **Private** media will not appear in global search results or within channel searches. By definition, these media entries remain hidden from search

The media results are displayed in the form of a 'card'.

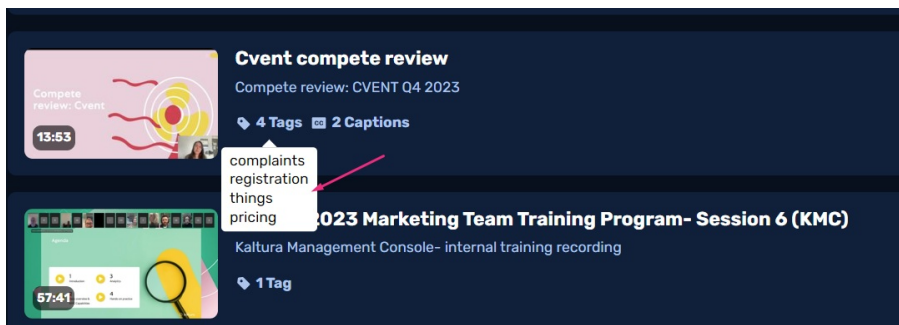


The **title and description** (1) of the media are displayed next to the thumbnail.

On the thumbnail, a small icon indicates what type of media it is. If no icon is present, it's a video.

**Found in** (2) - Keywords located in metadata fields other than the title or description appear below the media description. Hover over them to view details. The available metadata fields include:

- **Tags** - Displays keywords found in the media's tags.





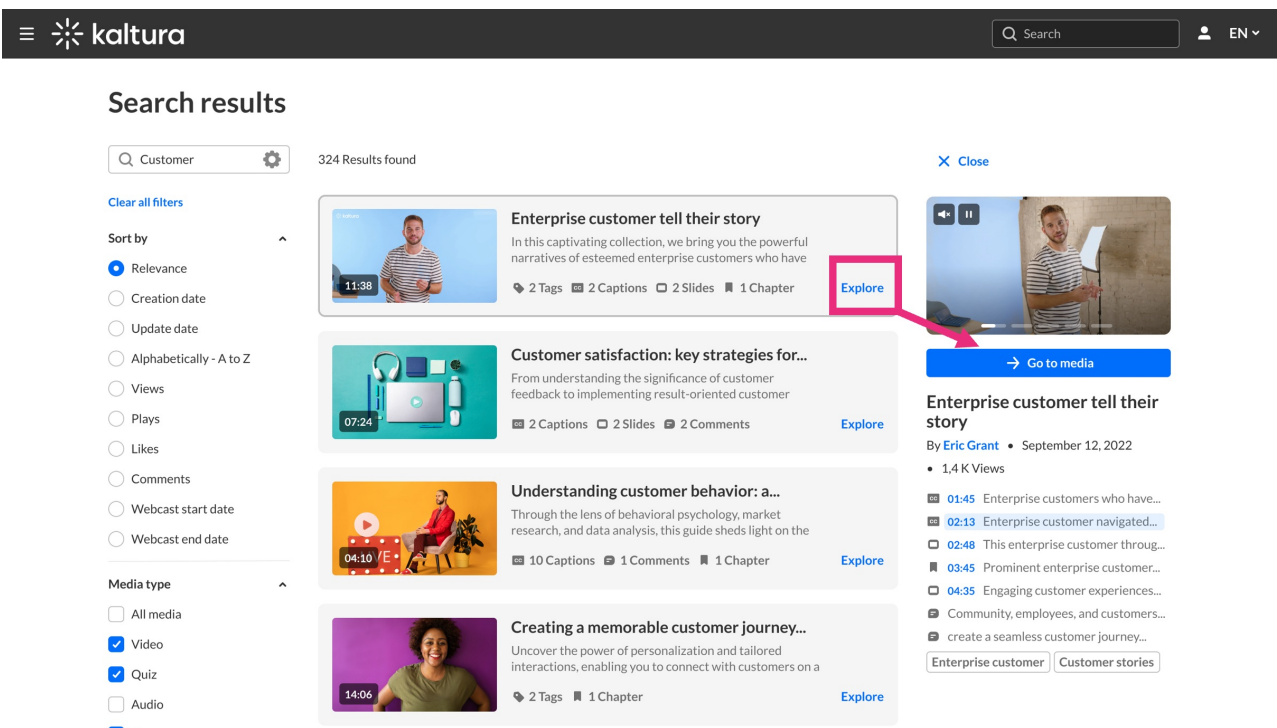
- **Details** – Custom fields beyond standard metadata.
- **Quiz** – Results from quiz questions and answers.
- **Chapters, Slides, Comments, Captions** - Key content elements where keywords are detected.
- **OCR** - Text extracted from visual elements, such as slide titles, on-screen annotations, or other visible text in the media.

**Scheduled (3)** is displayed for Live, VOD, Kaltura Meetings, Simulive, and Webcast entries.

Each metadata type is clickable. For example, click the media title or thumbnail to go to the media page, or click '2 Chapters' to view up to five keyword locations (click again to close). For time-based metadata, a number shows the keyword's position on the timeline; clicking it starts the video at that point.

## Explore

If more than five keywords are found, the **Explore** link appears. Click it to open a sidebar showing all keyword locations and additional entry details, like Owner, Creation Date, and Views.



The screenshot shows the Kaltura search results page. At the top, there's a search bar with 'Customer' entered and a search icon. Below the search bar, it says '324 Results found'. On the left, there are filters for 'Sort by' (Relevance, Creation date, Update date, Alphabetically - A to Z, Views, Plays, Likes, Comments, Webcast start date, Webcast end date) and 'Media type' (All media, Video, Quiz, Audio). The main content area displays four search results, each with a thumbnail, title, and metadata. The first result is 'Enterprise customer tell their story' with a video thumbnail and a red box around the 'Explore' link. The right sidebar is open, showing details for this result, including a 'Go to media' button and a list of keyword locations with timestamps. A red arrow points from the 'Explore' link in the main content to the 'Go to media' button in the sidebar.

Click the **Go to Media** button to navigate directly to the content.

Click **X Close** at the top of the side bar to collapse the results.

## Channel and gallery results

Channel and gallery results are displayed below the first three media results (only on the first page). If there are no channel or gallery results, you won't see those components on the page.



**Unlisted** and **Private** media will not appear in channel searches. By definition, these type media entries remain hidden from search visibility.



Your administrator can choose whether to display or hide the channels / gallery results on the global search page in the [Search](#) module.

The top results are displayed. Click **See All** to access the Channels page or Galleries page.

If no results are returned, a **No matching results found** page displays, showing three of the most searched terms from the past six months.

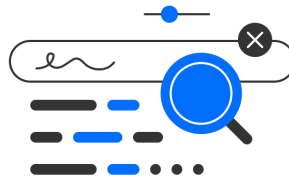
## Search results

Q Customer [Clear all filters](#)**Sort by** ^

- Relevance
- Creation date
- Update date
- Alphabetically - A to Z
- Views
- Plays
- Likes
- Comments
- Webcast start date
- Webcast end date

**Media type** ^

- All media
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- Quiz
- Audio
- Room
- Image
- Webcasting events



### No matching results found

Consider using different keywords or adjusting the filter to see more results.

[Marketing](#)[Success stories](#)[Enterprise](#)