

## Global search in Video Portal

Last Modified on 01/14/2026 6:49 pm IST

 This article is designated for all users.

### About

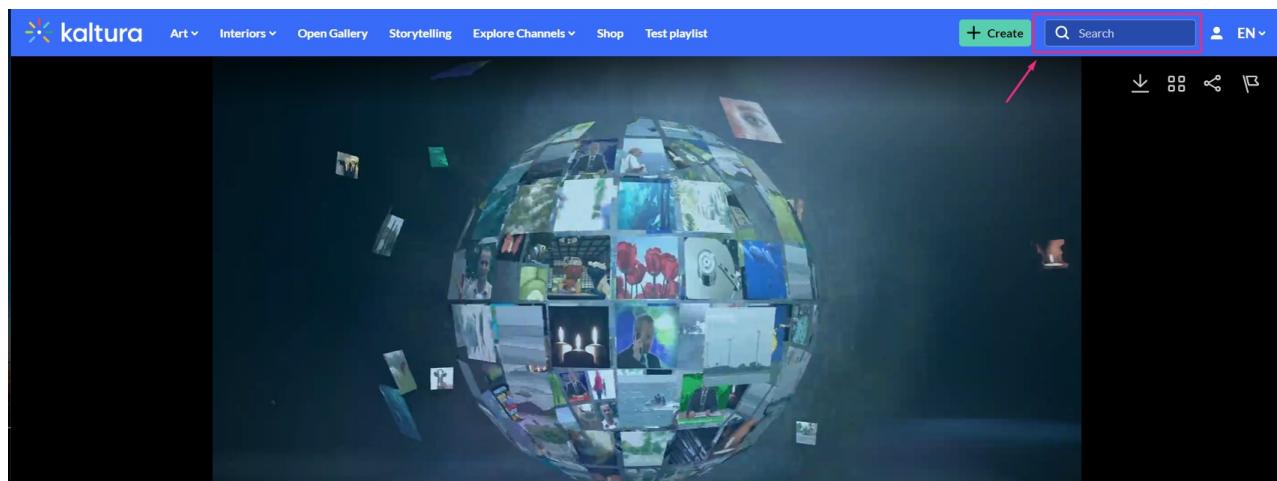
The global search page helps you find content across the video portal using keywords, filters, and sorting options.



This page is configured by your administrator using the [Search module](#) and the 'globalsearch' feature in the [Theming module](#).

### How to perform a search

The global search page can be reached from the top right of your Video Portal navigation bar by entering a search term and pressing **enter** on your keyboard. You can also navigate directly: [https://{{your\\_video\\_portal\\_URL}}/search?](https://{{your_video_portal_URL}}/search?)



The search results page displays.

## Search Results

3 Results found

Clear all filters

Sort By

Media Type

Webcasts

Ownership

Captions

Duration

Creation Date

Last Update Date

 **Test**  
Explore

 **Underwater World - Quiz**  
Test 1 Quiz  
00:58 Explore

 **Underwater World**  
Test 00:58 Explore

Use the **gear icon** to refine your search by field:



The gear icon will not be visible unless a search term is entered.

## Search Results

3 Results found

All Fields

Name

Description

Tags

Chapters/Slides

Captions

Polls

Quiz

Comments

Creation Date

Last Update Date

 **Test**  
Explore

 **Underwater World - Quiz**  
Test 1 Quiz  
00:58 Explore

 **Underwater World**  
Test 00:58 Explore

- **All fields**
- **Name**
- **Description**
- **Tags**
- **Chapters / Slides**
- **Captions**
- **Polls**
- **Quiz** - results from quiz questions and answers
- **OCR\*** (if enabled) - detects and extracts text from on-screen elements such as slides, images, etc.

- **Comments**



\*OCR (Optical Character Recognition) is optimized for Latin-based characters, numbers, and common symbols (e.g., @, #, \$, %). While it may detect some non-Latin scripts, support is limited:

- Chinese, Japanese, Korean: Works best with printed text in standard fonts.
- Arabic, Hindi, and others: Accuracy may vary and is not explicitly supported.

To enable OCR, your admin must set up [REACH](#) on your account.



**Playlists** are not currently searchable in the video portal.

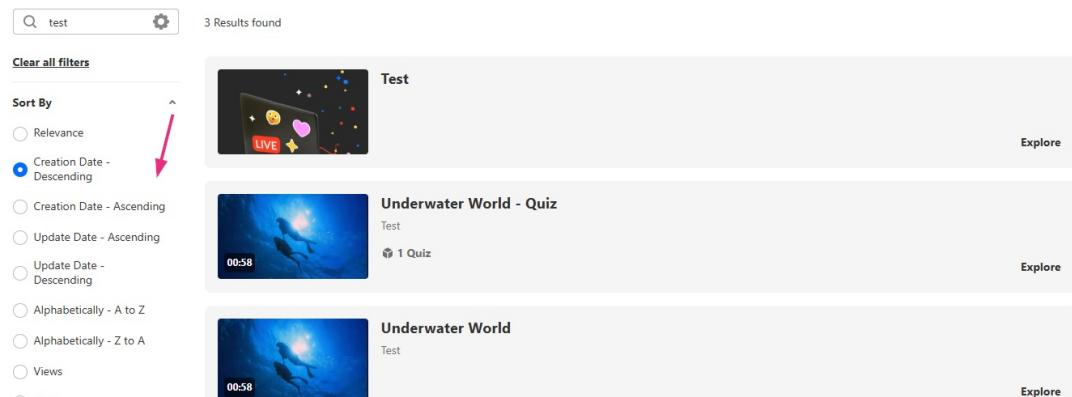
## Filters

Filters appear on the left side of the page. If irrelevant, they are grayed out.

### Sort By

You can sort results using the **Sort by** feature.

#### Search Results



The screenshot shows a search results page for the query "test". The search bar contains "test" and there are 3 results found. The results are as follows:

- Test** (Explore): A video thumbnail showing a laptop screen with a colorful interface. The video duration is 00:58.
- Underwater World - Quiz** (Explore): A video thumbnail showing an underwater scene with a diver. The video duration is 00:58. It has 1 Quiz.
- Underwater World** (Explore): A video thumbnail showing an underwater scene with a diver. The video duration is 00:58.

On the left, there is a sidebar titled "Sort By" with the following options:

- Relevance (selected)
- Creation Date - Descending (selected)
- Creation Date - Ascending
- Update Date - Ascending
- Update Date - Descending
- Alphabetically - A to Z
- Alphabetically - Z to A
- Views
- Plays
- Likes
- Comments
- Webcast Start Date - Ascending
- Webcast Start Date - Descending
- Webcast End Date - Ascending

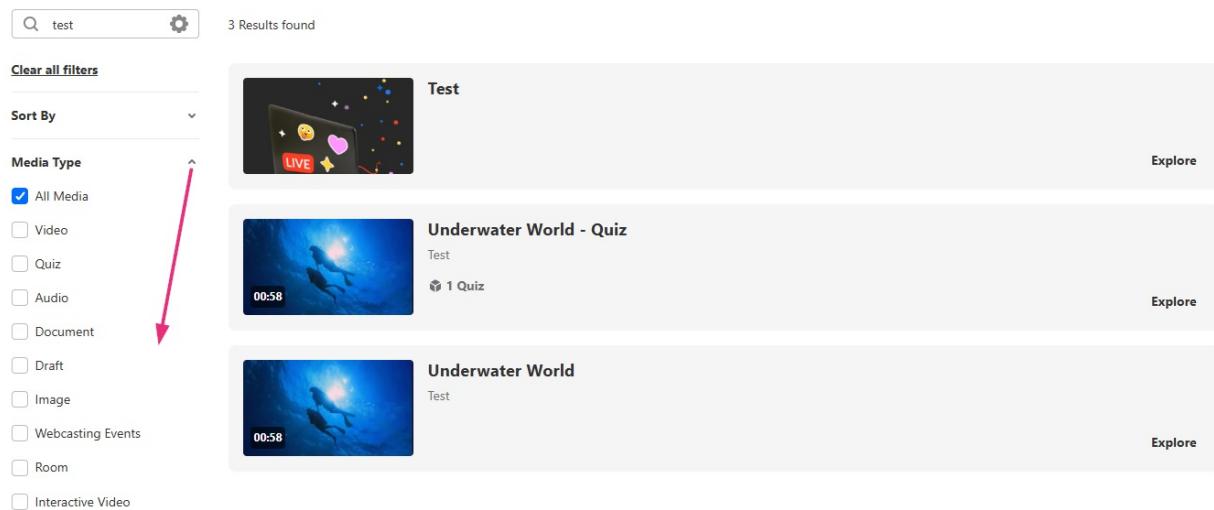
The available options depend on your administrator's configuration:

- **Relevance** - scored according to how well search results match the query and its context

- **Creation Date**
- **Update Date**
- **Alphabetically**
- **Views**
- **Plays**
- **Likes**
- **Comments**
- **Webcast**

## Media type

### Search Results



Search Results

test

3 Results found

[Clear all filters](#)

**Sort By**

**Media Type**

All Media

Video

Quiz

Audio

Document

Draft

Image

Webcasting Events

Room

Interactive Video

Test

Underwater World - Quiz

Underwater World

The available options depend on your administrator's configuration:

- **All media**
- **Video**
- **Quiz**
- **Audio**
- **3D Object**
- **Document**
- **Draft**
- **Image**
- **Webcasting events**
- **Room**
- **Powtoon**
- **Interactive video**
- **Wochit**



## More filters

- Webcasts
- Ownership
- Captions
- Duration
- Creation Date
- Last Update Date
- Department Division
- Free Text

- **Webcasts** – All webcasts / Live Webcasts / Upcoming Webcasts / Recorded Webcasts / Archived Webcasts
- **Ownership** – Any Owner / Media I own / Media my group owns / Media I can edit / Media I can publish
- **Captions** - All captions / Available / Not available
- **Duration** – Any/00:00-10:00 min/10:00-30:00 min/30:00-60:00 min/Custom
- **Creation Date** – Any/Last 7 days/Last 30 days/Custom
- **Last update date** - Any date / Last 7 days / Last 30 days / custom



Expand your filtering options by configuring custom metadata.

Click **Clear all filters** at the top of the search column to reset all filters and sorting back to the defaults.

## Read the results



**Unlisted** and **Private** media will not appear in global search results or within channel searches.

The media results are displayed in the form of a 'card'.

## Search results

Customer SEARCH FILTERS 324 Results found

[Clear all filters](#)

**Sort by**

**Relevance**

**Creation date**

**Update date**

**Alphabetically - A to Z**

**Views**

**Plays**

**Likes**

**Comments**

**Webcast start date**

**Webcast end date**

**Media type**

**All media**

**Video**

**Quiz**

**Audio**

**Room**

**Image**

**Webcasting events**

**Interactive video**



**Enterprise customer tell their story** 1

In this captivating collection, we bring you the powerful narratives of esteemed enterprise customers who have journeyed through the crucible of challenges and emerged as trailblazers of innovation and success.

11:38 2 Tags 2 Captions 2 Slides 2 Comments 1 Chapter Explore



**Customer satisfaction: key strategies for success** 2

From understanding the significance of customer feedback to implementing result-oriented customer service initiatives, this comprehensive guide empowers businesses to elevate their customer experience to

07:24 2 Captions 2 Slides 4 OCR Explore



**Understanding customer behavior: a comprehensive guide** 3

Through the lens of behavioral psychology, market research, and data analysis, this guide sheds light on the intricacies of consumer decision-making processes, empowering businesses to craft targeted marketing

04:10 10 Captions 1 Comments 1 Chapter Explore



**Creating a memorable customer journey: from prospects to promoters** 4

Uncover the power of personalization and tailored interactions, enabling you to connect with customers on a deeper level, build meaningful relationships, and cultivate a loyal customer base that becomes your

14:06 2 Tags 1 Chapter Explore



**Customers corner: insights for exceptional experiences** 5

August 22, 2023 4:00 PM - 4:30 PM EST Scheduled

Explore a captivating journey that merges cutting-edge research, data-driven methodologies, and expert

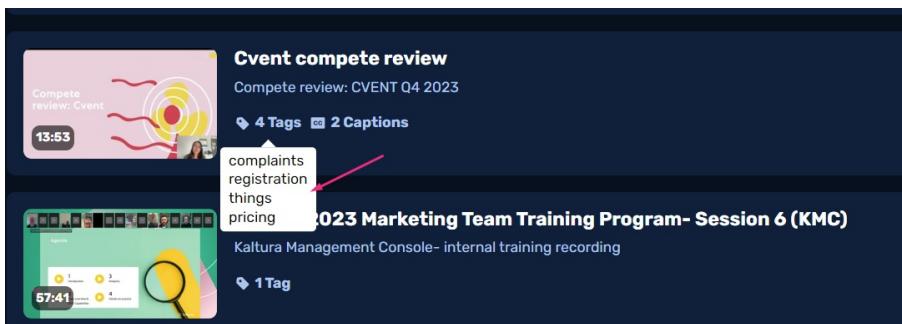
01:00 1 Comments 1 Chapter 2 Quiz Explore

The **title and description** (1) of the media are displayed next to the thumbnail.

On the thumbnail, a small icon indicates what type of media it is. If no icon is present, it's a video.

**Keywords (2)** - Keywords located in metadata fields other than the title or description. Hover over them to view details. The available metadata fields include:

- **Tags** – Displays keywords found in the media's tags. Clicking a tag opens the tag results page, which shows all media entries that include that tag.



**Cvent compete review**  
Compete review: CVENT Q4 2023  
4 Tags 2 Captions

complaints  
registration  
things  
pricing

**2023 Marketing Team Training Program- Session 6 (KMC)**  
Kaltura Management Console- internal training recording  
1 Tag

- **Details** – Custom fields beyond standard metadata.
- **Quiz** – Results from quiz questions and answers.
- **Chapters, Slides, Comments, Captions** - Key content elements where keywords

are detected.

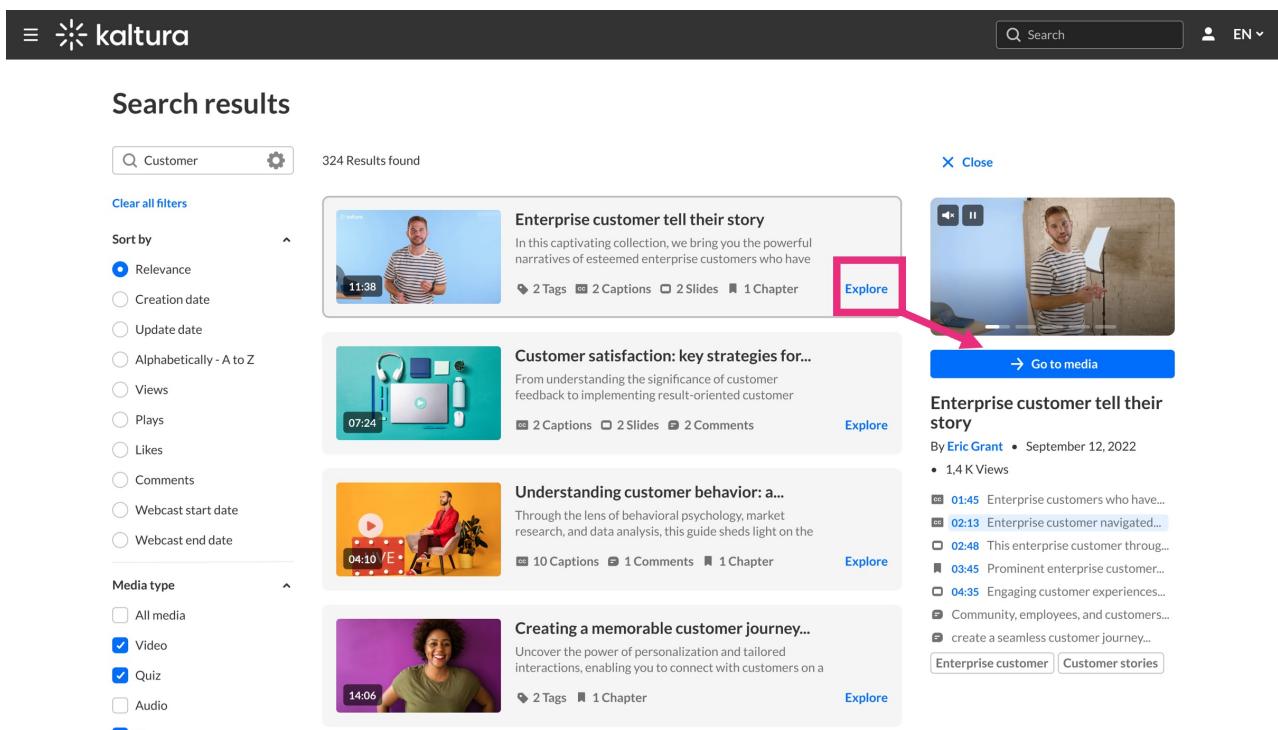
- **OCR** - Text extracted from visual elements, such as slide titles, on-screen annotations, or other visible text in the media.

**Scheduled (3)** is displayed for Live, VOD, Kaltura Meetings, Simulive, and Webcast entries.

Each metadata type is clickable. For time-based metadata, a number shows the keyword's position on the timeline; clicking it starts the video at that point.

## Explore

If more than five keywords are found, the **Explore** link appears. Click it to open a sidebar showing all keyword locations and additional entry details.



The screenshot shows the Kaltura search results for the query "Customer". The search bar at the top shows "Customer". The results count is 324. The sidebar on the left contains filters for "Clear all filters", "Sort by" (Relevance selected), and "Media type" (Video selected). The main content area displays four media items:

- Enterprise customer tell their story**: A video thumbnail of a man in a striped shirt. Metadata: 11:38, 2 Tags, 2 Captions, 2 Slides, 1 Chapter. An "Explore" button is highlighted with a red box and a pink arrow pointing to it.
- Customer satisfaction: key strategies for...**: A video thumbnail of a laptop and headphones. Metadata: 07:24, 2 Captions, 2 Slides, 2 Comments. An "Explore" button is visible.
- Understanding customer behavior: a...**: A video thumbnail of a person in a red shirt. Metadata: 04:10, 10 Captions, 1 Comments, 1 Chapter. An "Explore" button is visible.
- Creating a memorable customer journey...**: A video thumbnail of a woman in a green shirt. Metadata: 14:06, 2 Tags, 1 Chapter. An "Explore" button is visible.

The sidebar on the right, titled "Enterprise customer tell their story", shows the entry details: By Eric Grant • September 12, 2022, 1.4K Views, and a list of 14 time-based metadata entries. Buttons for "Go to media" and "Explore" are also present.

Click the **Go to Media** button to navigate directly to the content.

Click **X Close** at the top of the side bar to collapse the results.

## Channel and gallery results

Channel and gallery results are displayed below the first three media results (only on the first page). If there are no channel or gallery results, you won't see those components on the page.



- **Unlisted** and **Private** media will not appear in channel searches.
- Your administrator can choose whether to display or hide the channels / gallery results on the global search page in the [Search](#) module.

≡  **kaltura** Search EN

## Search results

Clear all filters 324 Results found

**Sort by**  **Relevance**  **Creation date**  **Update date**  **Alphabetically - A to Z**  **Views**  **Plays**  **Likes**  **Comments**  **Webcast start date**  **Webcast end date**

**Media type**  **All media**  **Video**  **Quiz**  **Audio**  **Room**  **Image**  **Webcasting events**  **Interactive video**

**Channels results** See all

-  **Enterprise customer tell their story**  
In this captivating collection, we bring you the powerful narratives of esteemed enterprise customers who have journeyed through the crucible of challenges and emerged as trailblazers of innovation and success.  
11:38 2 Tags 2 Captions 2 Slides 2 Comments 1 Chapter Explore
-  **Customer satisfaction: key strategies for success**  
From understanding the significance of customer feedback to implementing result-oriented customer service initiatives, this comprehensive guide empowers businesses to elevate their customer experience to  
07:24 2 Captions 2 Slides 2 Comments Explore
-  **Understanding customer behavior: a comprehensive guide**  
Through the lens of behavioral psychology, market research, and data analysis, this guide sheds light on the intricacies of consumer decision-making processes, empowering businesses to craft targeted marketing  
04:10 / E 10 Captions 1 Comments 1 Chapter Explore

**Galleries results** See all

**Ownership** Webcast Captions Duration Creation Date

**Product Marketing** **Customer stories** **Customers strategies**  
**Onboarding** **Roadmap Sessions & Product marketing** **Products walkthrough videos**

 **Creating a memorable customer journey: from prospects to promoters**  
Uncover the power of personalization and tailored interactions, enabling you to connect with customers on a deeper level, build meaningful relationships, and cultivate a loyal customer base that becomes your brand's  
14:06 2 Tags 1 Chapter Explore

The top results are displayed. Click **See All** to access the Channels page or Galleries page.

If no results are returned, a **No matching results found** page displays, showing three of the most searched terms from the past six months.