

Global search in Content Hubs

Last Modified on 04/14/2026 4:24 pm IDT

 This article is designated for all users.

About

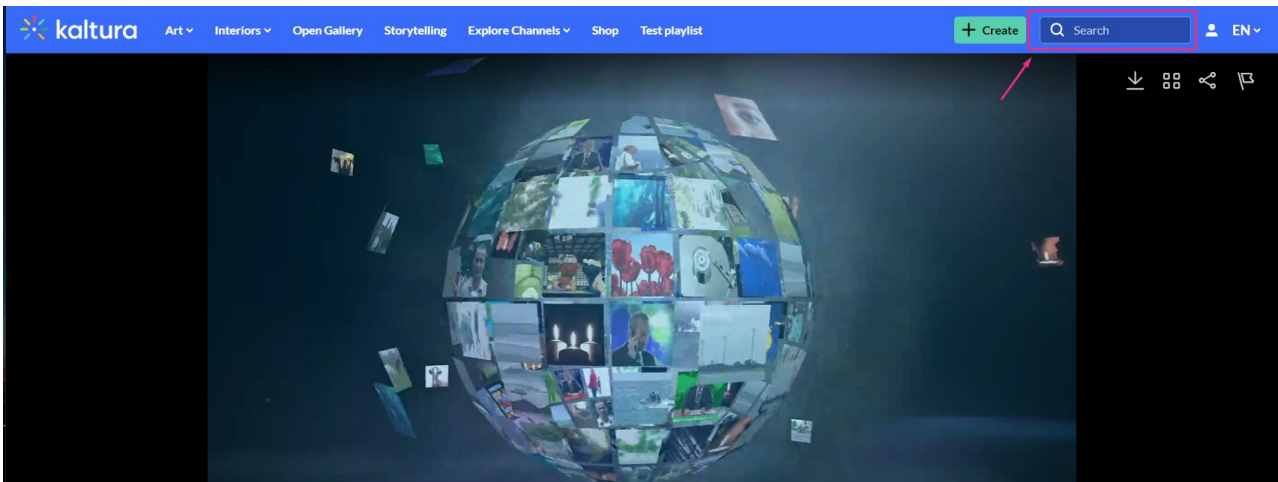
The global search page helps you find content across your Content Hub using keywords, filters, and sorting options.



This feature requires the [Search module](#) and the 'globalsearch' feature in the [Theming module](#) to be enabled.

How to perform a search

Enter a search term in the search bar at the top right of the navigation bar, then press 'enter'.



The 'Search Results' page opens.

Search Results

3 Results found

Clear all filters

Sort By

Media Type

Webcasts

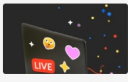
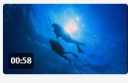
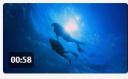
Ownership

Captions

Duration

Creation Date

Last Update Date

-  **Test** Explore
-  **Underwater World - Quiz**
Test
1 Quiz Explore
-  **Underwater World**
Test Explore

Use the **gear icon** to refine your search by field:



The gear icon will not be visible unless a search term is entered.

Search Results

3 Results found

All Fields ✓

Name

Description

Tags

Chapters/Slides

Captions

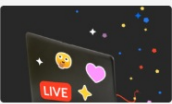


Polls

Quiz

Comments

Creation Date

Last Update Date

-  **Test** Explore
-  **Underwater World - Quiz**
Test
1 Quiz Explore
-  **Underwater World**
Test Explore

- **All fields**
- **Name**
- **Description**
- **Tags**
- **Chapters / Slides**
- **Captions**
- **Polls**
- **Quiz** - results from quiz questions and answers
- **OCR*** (if enabled) - detects and extracts text from on-screen elements such as slides, images, etc.

- **Comments**

✓

*OCR (Optical Character Recognition) is optimized for Latin-based characters, numbers, and common symbols (e.g., @, #, \$, %). While it may detect some non-Latin scripts, support is limited:

- Chinese, Japanese, Korean: Works best with printed text in standard fonts.
- Arabic, Hindi, and others: Accuracy may vary and is not explicitly supported.

To enable OCR, your admin must set up [REACH](#) on your account.

i

Playlists are not currently searchable.

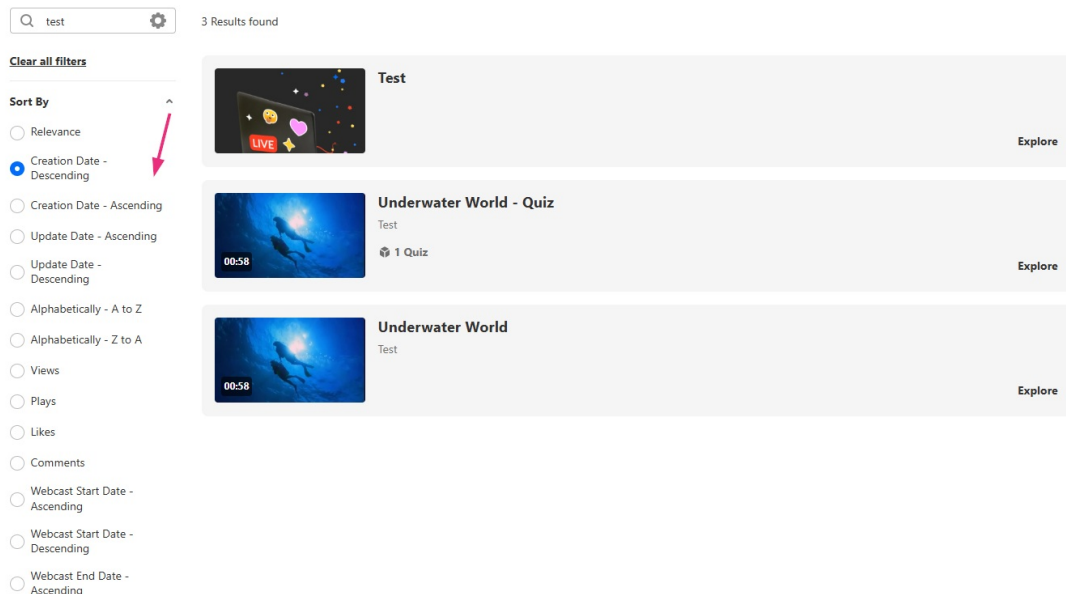
Filters

Filters appear on the left side of the page. If irrelevant, they are grayed out.

Sort By

You can sort results using the **Sort by** feature.

Search Results



The screenshot shows a search interface with a search bar containing 'test' and '3 Results found'. On the left, there is a 'Sort By' menu with the following options: Relevance, Creation Date - Descending (selected), Creation Date - Ascending, Update Date - Ascending, Update Date - Descending, Alphabetically - A to Z, Alphabetically - Z to A, Views, Plays, Likes, Comments, Webcast Start Date - Ascending, Webcast Start Date - Descending, and Webcast End Date - Ascending. A red arrow points to the 'Creation Date - Descending' option. The search results are displayed as a list of three items, each with a thumbnail, title, and an 'Explore' button:

- Test**: Thumbnail shows a screen with 'LIVE' and various icons.
- Underwater World - Quiz**: Thumbnail shows an underwater scene with a '00:58' timer and '1 Quiz' icon.
- Underwater World**: Thumbnail shows an underwater scene with a '00:58' timer.

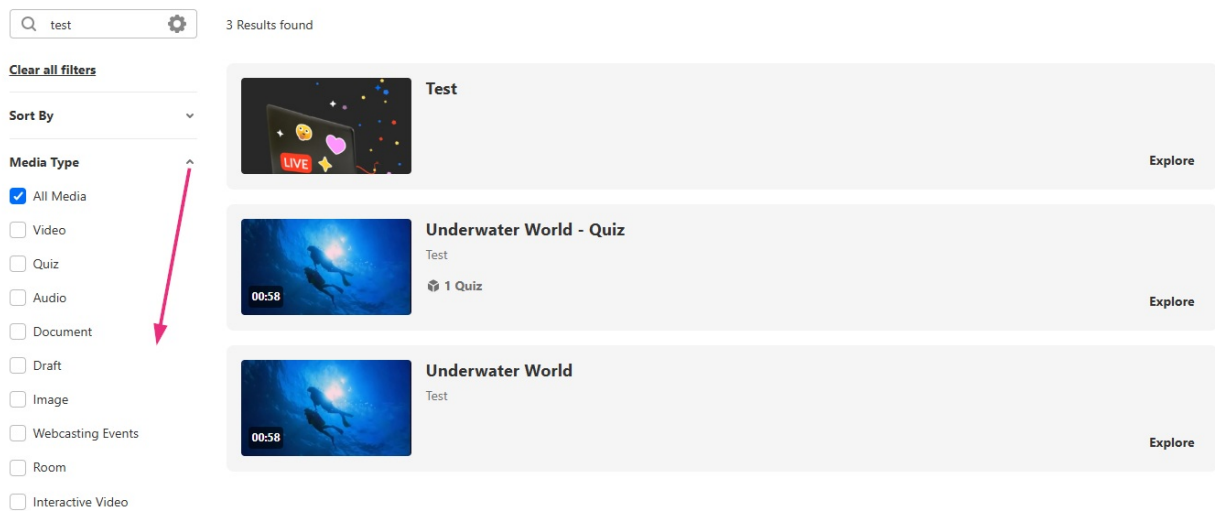
The available options depend on your administrator's configuration:

- **Relevance** - scored according to how well search results match the query and its context

- **Creation Date**
- **Update Date**
- **Alphabetically**
- **Views**
- **Plays**
- **Likes**
- **Comments**
- **Webcast**

Media type

Search Results



Search Results

Q test 3 Results found

[Clear all filters](#)

Sort By

Media Type

- All Media
- Video
- Quiz
- Audio
- Document
- Draft
- Image
- Webcasting Events
- Room
- Interactive Video

Test

Underwater World - Quiz

Underwater World

The available options depend on your administrator's configuration:

- **All media**
- **Video**
- **Quiz**
- **Audio**
- **3D Object**
- **Document**
- **Draft**
- **Image**
- **Webcasting events**
- **Room**
- **Powtoon**
- **Interactive video**
- **Wochit**

More filters

Webcasts	▼
Ownership	▼
Captions	▼
Duration	▼
Creation Date	▼
Last Update Date	▼
Department Division	▼
Free Text	▼

- **Webcasts** – All webcasts / Live Webcasts / Upcoming Webcasts / Recorded Webcasts / Archived Webcasts
- **Ownership** – Any Owner / Media I own / Media my group owns / Media I can edit / Media I can publish
- **Captions** - All captions / Available / Not available
- **Duration** – Any/00:00-10:00 min/10:00-30:00 min/30:00-60:00 min/Custom
- **Creation Date** – Any/Last 7 days/Last 30 days/Custom
- **Last update date** - Any date / Last 7 days / Last 30 days / custom



Expand your filtering options by configuring custom metadata.

Click **Clear all filters** at the top of the search column to reset all filters and sorting back to the defaults.

Read the results



Unlisted and **Private** media will not appear in global search results or within channel searches.

The media results are displayed in the form of a 'card'.

Search results

324 Results found

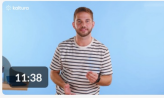
Clear all filters

Sort by

- Relevance
- Creation date
- Update date
- Alphabetically - A to Z
- Views
- Plays
- Likes
- Comments
- Webcast start date
- Webcast end date

Media type


- All media
- Video
- Quiz
- Audio
- Room
- Image
- Webcasting events
- Interactive video



Enterprise customer tell their story 1

In this captivating collection, we bring you the powerful narratives of esteemed enterprise customers who have journeyed through the crucible of challenges and emerged as trailblazers of innovation and success.


🔖 2 Tags 🗣️ 2 Captions 📄 2 Slides 💬 2 Comments 📖 1 Chapter 2 [Explore](#)



Customer satisfaction: key strategies for success

From understanding the significance of customer feedback to implementing result-oriented customer service initiatives, this comprehensive guide empowers businesses to elevate their customer experience to

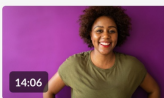
🗣️ 2 Captions 📄 2 Slides 📄 4 OCR Explore



Understanding customer behavior: a comprehensive guide

Through the lens of behavioral psychology, market research, and data analysis, this guide sheds light on the intricacies of consumer decision-making processes, empowering businesses to craft targeted marketing


🗣️ 10 Captions 💬 1 Comments 📖 1 Chapter Explore



Creating a memorable customer journey: from prospects to promoters

Uncover the power of personalization and tailored interactions, enabling you to connect with customers on a deeper level, build meaningful relationships, and cultivate a loyal customer base that becomes your

🔖 2 Tags 📖 1 Chapter Explore



Customers corner: insights for exceptional experiences 3

August 22, 2023 4:00 PM - 4:30 PM EST Scheduled

Explore a captivating journey that merges cutting-edge research, data-driven methodologies, and expert

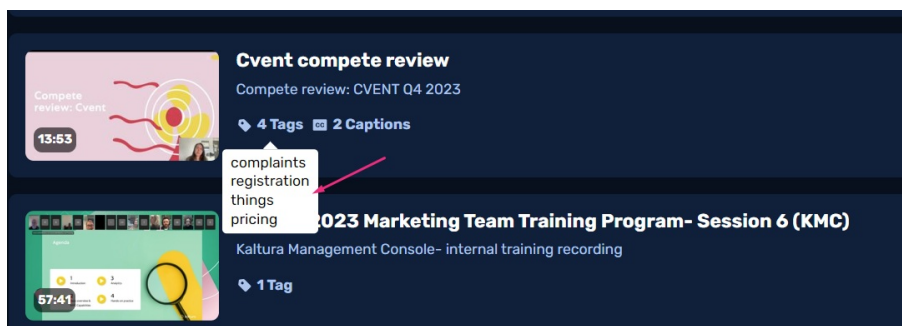
💬 1 Comments 📖 1 Chapter 🗣️ 2 Quiz Explore

The **title and description** (1) of the media are displayed next to the thumbnail.

On the thumbnail, a small icon indicates what type of media it is. If no icon is present, it's a video.

Keywords (2) - Keywords located in metadata fields other than the title or description. Hover over them to view details. The available metadata fields include:

- **Tags** – Displays keywords found in the media's tags. Clicking a tag opens the tag results page, which shows all media entries that include that tag.



- **Details** – Custom fields beyond standard metadata.
- **Quiz** – Results from quiz questions and answers.
- **Chapters, Slides, Comments, Captions** - Key content elements where keywords

are detected.

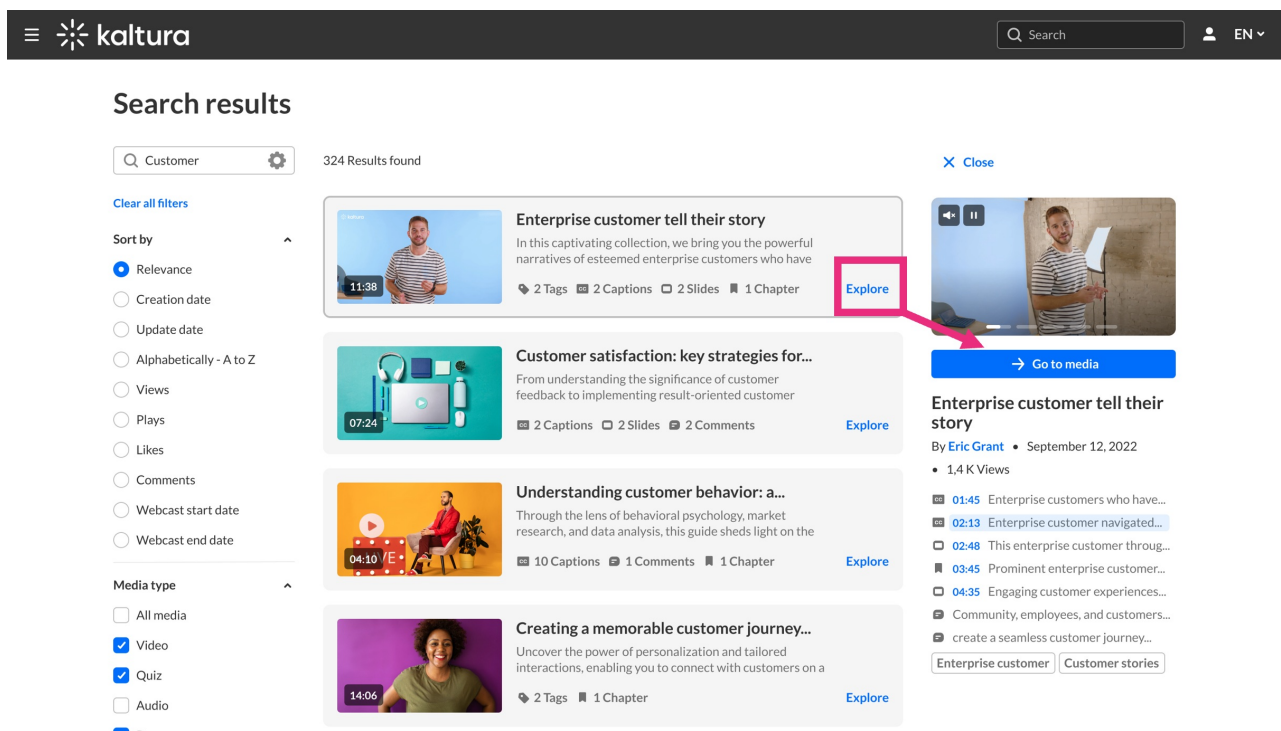
- **OCR** - Text extracted from visual elements, such as slide titles, on-screen annotations, or other visible text in the media.

Scheduled (3) is displayed for Live, VOD, Kaltura Meetings, Simulive, and Webcast entries.

Each metadata type is clickable. For time-based metadata, a number shows the keyword's position on the timeline; clicking it starts the video at that point.

Explore

If more than five keywords are found, the **Explore** link appears. Click it to open a sidebar showing all keyword locations and additional entry details.



Click the **Go to Media** button to navigate directly to the content.

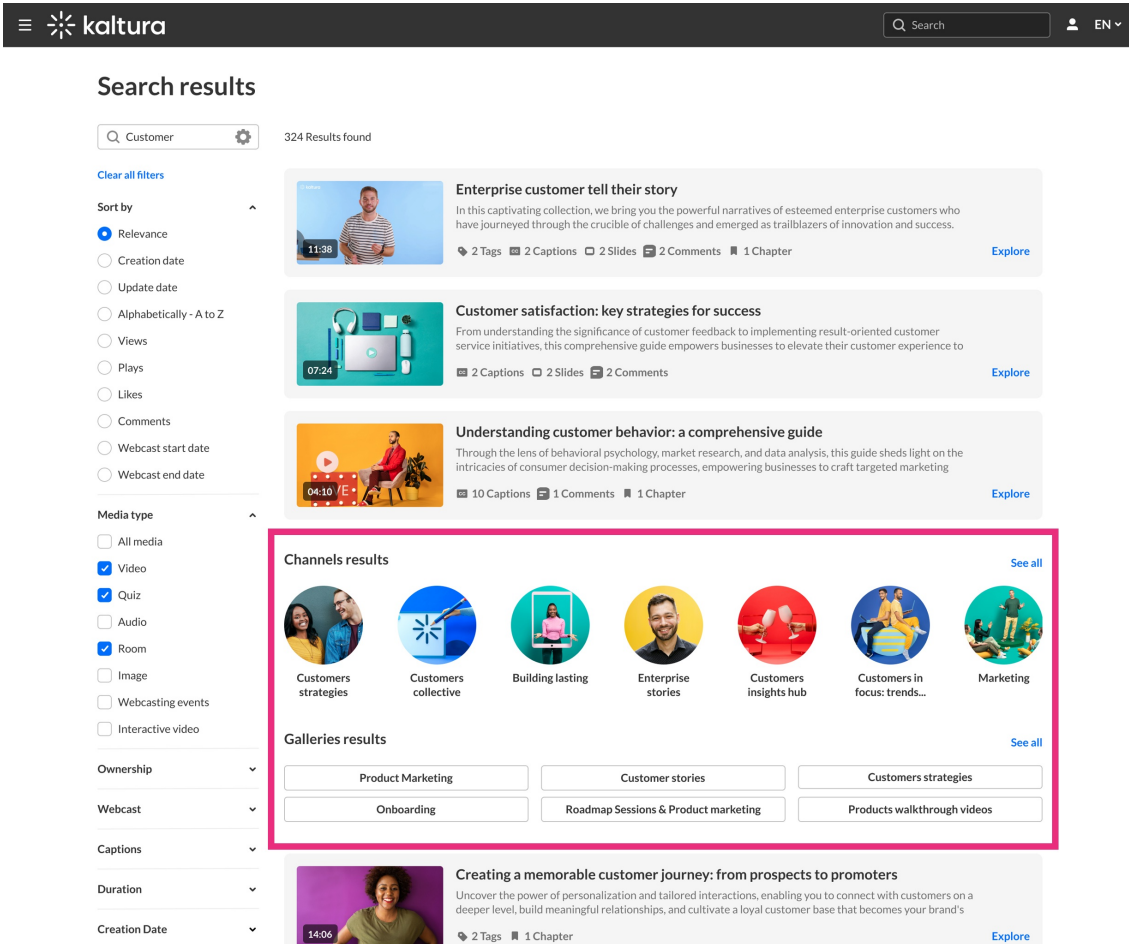
Click **X Close** at the top of the side bar to collapse the results.

Channel and gallery results

Channel and gallery results are displayed below the first three media results (only on the first page). If there are no channel or gallery results, you won't see those components on the page.



- **Unlisted** and **Private** media will not appear in channel searches.
- Your administrator can choose whether to display or hide the channels / gallery results on the global search page in the [Search](#) module.



Search results

Q Customer 324 Results found

Clear all filters

Sort by

- Relevance
- Creation date
- Update date
- Alphabetically - A to Z
- Views
- Plays
- Likes
- Comments
- Webcast start date
- Webcast end date

Media type

- All media
- Video
- Quiz
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- Room
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- Webcasting events
- Interactive video

Ownership

Webcast

Captions

Duration

Creation Date

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2 Tags 2 Captions 2 Slides 2 Comments 1 Chapter [Explore](#)

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10 Captions 1 Comments 1 Chapter [Explore](#)

Channels results [See all](#)

- Customers strategies
- Customers collective
- Building lasting
- Enterprise stories
- Customers insights hub
- Customers in focus: trends...
- Marketing

Galleries results [See all](#)

- Product Marketing
- Onboarding
- Customer stories
- Roadmap Sessions & Product marketing
- Customers strategies
- Products walkthrough videos

Creating a memorable customer journey: from prospects to promoters
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2 Tags 1 Chapter [Explore](#)

The top results are displayed. Click **See All** to access the Channels page or Galleries page.

If no results are returned, a **No matching results found** page displays, showing three of the most searched terms from the past six months.