

Enable media download in Video Portal

Last Modified on 02/09/2026 1:59 pm IST

 This article is designated for all users.

About

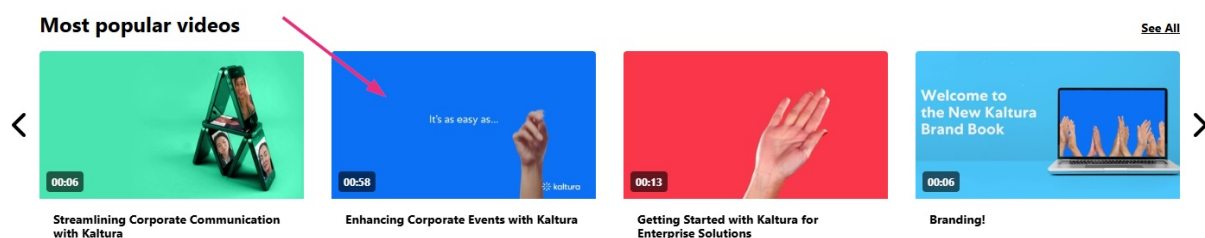
You can allow viewers to download your media in different formats. To do this, the [downloadmedia module](#) must be enabled in the Configuration Management Console and configured to allow the appropriate user roles.



Only the media owner can enable downloads.

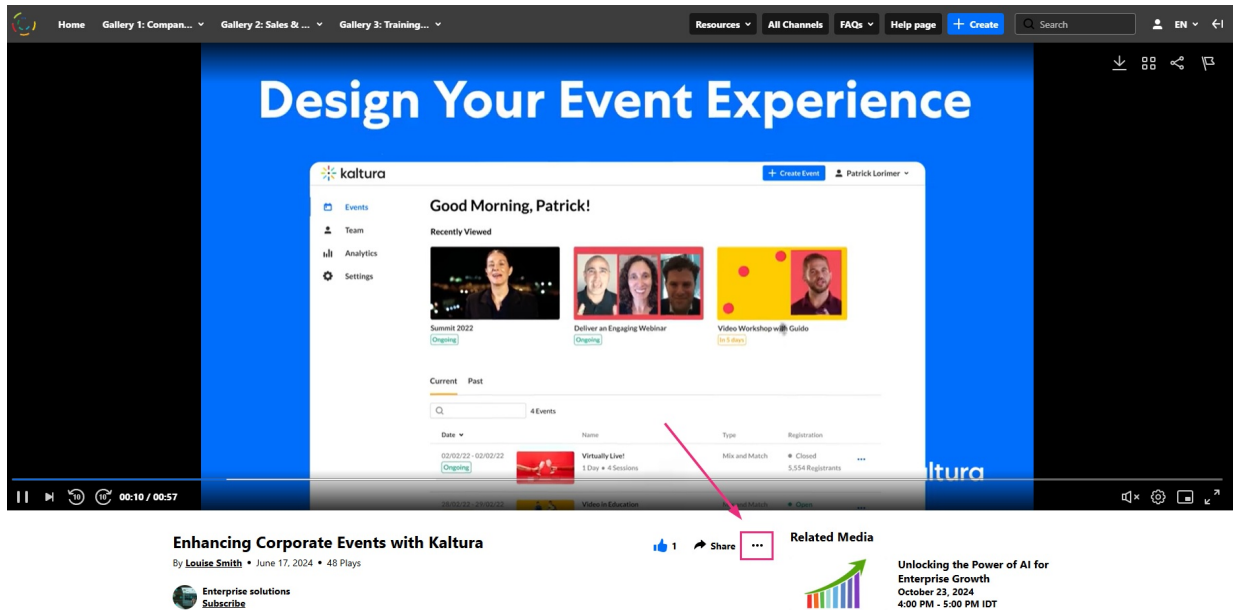
Access the downloads settings

1. Navigate to the entry you want to enable and click on it.

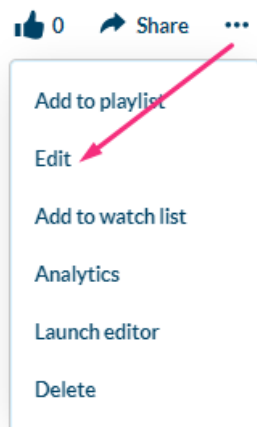


The media page displays.

2. Click the **three dots** under the player.

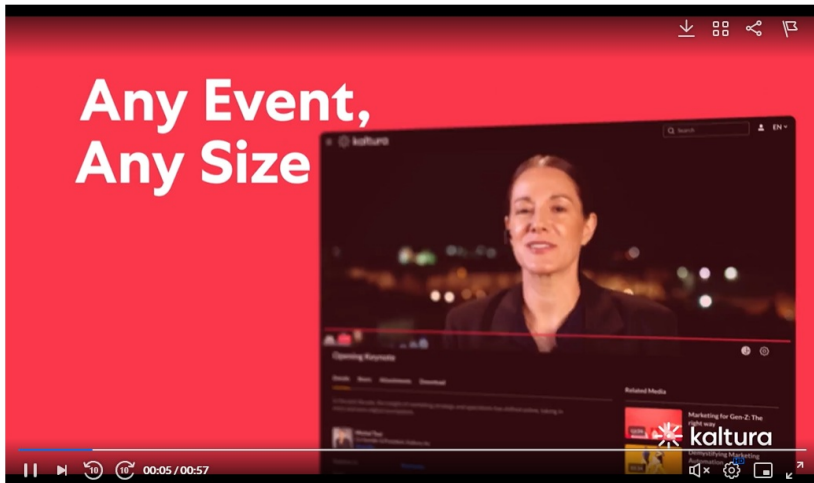


3. Choose **Edit**.



The edit media page displays.

Enhancing Corporate Events with Kaltura



Basic Info

Creator: Louise Smith

Owner: [Louise Smith](#)

Media Entry ID: 1_ofonvd5w

Media Type: Video

Publish Status: Published

Creation date:
June 17, 2024 2:47 PM Asia/Jerusalem

Update date:
August 26, 2025 3:13 PM Asia/Jerusalem

Media asset update date:
June 17, 2024 2:47 PM Asia/Jerusalem


[Launch Editor](#)

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Name: (Required)

Enable downloading

1. In the edit media page, click on the **Downloads** tab.




Details Languages Publish Options Collaboration Thumbnails Presenters **Downloads** Captions Attachments Timeline R

Name: (Required)

Description: Black Bold Italic Underline Link Image

In this video, we'll explore key strategies to elevate your corporate events, from improving attendee engagement to leveraging digital tools for seamless planning and execution. Learn how to create memorable experiences that align with your company's goals and leave a lasting impression on your audience. Perfect for event coordinators, marketing teams, and business leaders looking to take their events to the next level!

2. Click one or more of the available formats in which you'd like users to be able to download (your administrator has already set the formats you can choose from).

 kaltura

Details Languages Publish Options Collaboration Thumbnails Presenters **Downloads** Captions Attachments Timeline

Available Formats: ☐ Source ☐ Mobile (3GP) ☐ Basic/Small - WEB/MBL (H264/400)

Save

[Go To Media](#)

3. Click **Save**.

Download media (viewer experience)

After downloads are enabled, viewers download the media from the media page. For step-by-step instructions, see [Download media](#).