

Enable media download in Video Portal

Last Modified on 02/09/2026 1:59 pm IST

 This article is designated for all users.

About

You can allow viewers to download your media in different formats. To do this, the [downloadmedia module](#) must be enabled in the Configuration Management Console and configured to allow the appropriate user roles.



Only the media owner can enable downloads.

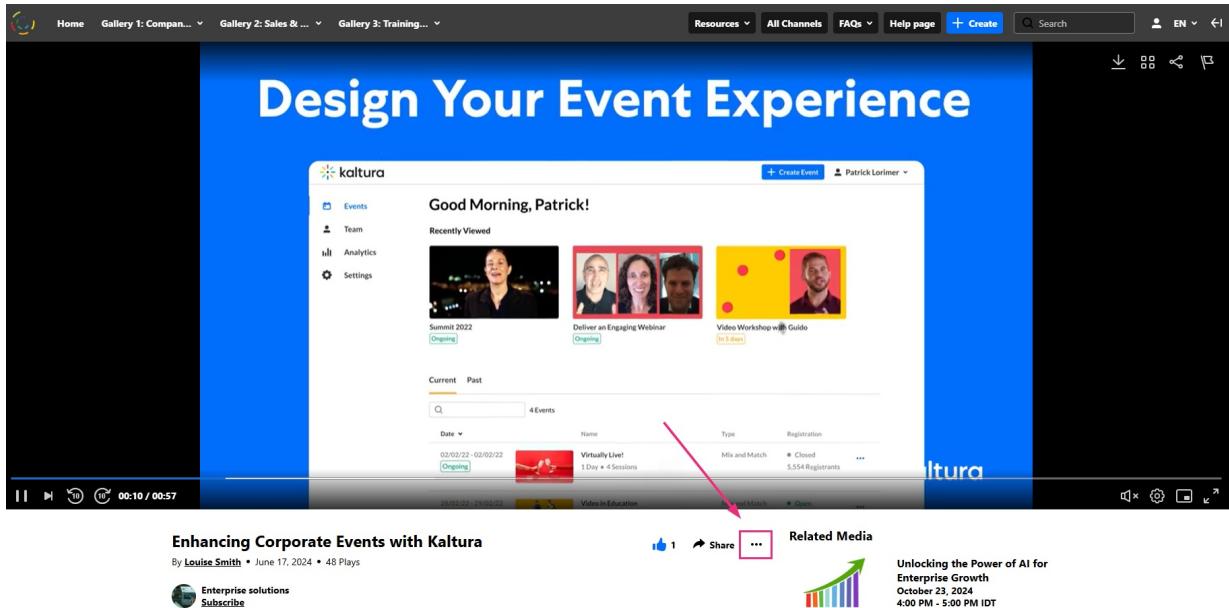
Access the downloads settings

1. Navigate to the entry you want to enable and click on it.



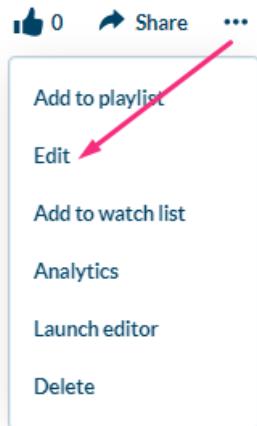
The media page displays.

2. Click the **three dots** under the player.



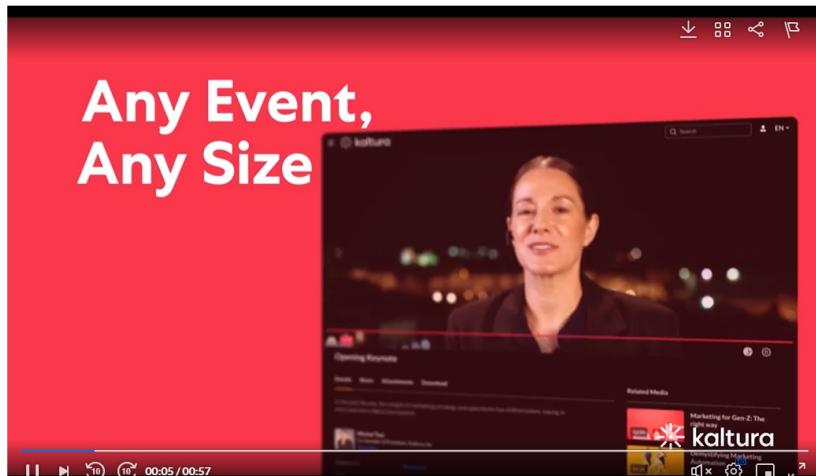
The screenshot shows the Kaltura platform's event management interface. The main header reads "Design Your Event Experience". Below it, a sidebar on the left lists "Events", "Team", "Analytics", and "Settings". The main content area displays a "Recently Viewed" section with three video thumbnails: "Summit 2022" (Ongoing), "Deliver an Engaging Webinar" (Ongoing), and "Video Workshop with Guido" (In 5 days). Below this is a "Current" section showing "4 Events". One event is highlighted: "Virtual Live! 1 Day + 4 Sessions" (Ongoing). To the right of the event list is a "Related Media" section with a bar chart icon and the text "Unlocking the Power of AI for Enterprise Growth". At the bottom of the main content area, there is a video player showing "00:10 / 00:57".

3. Choose **Edit**.



The edit media page displays.

Enhancing Corporate Events with Kaltura



Basic Info

Creator: Louise Smith
Owner: Louise Smith
Media Entry ID: 1_ofonvd5w
Media Type: Video
Publish Status: Published
Creation date: June 17, 2024 2:47 PM Asia/Jerusalem
Update date: August 26, 2025 3:13 PM Asia/Jerusalem
Media asset update date: June 17, 2024 2:47 PM Asia/Jerusalem

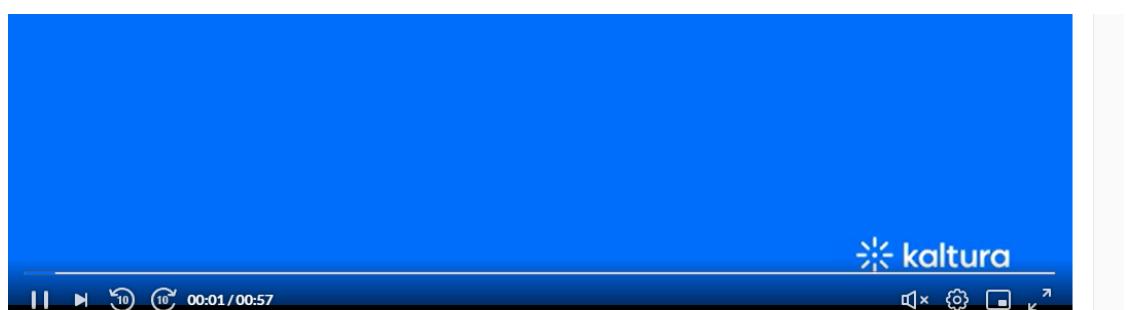
[Launch Editor](#)

Details Languages Publish Options Collaboration Thumbnails Presenters Downloads Captions Attachments Timeline Replace Media Display Chat

Name: Enhancing Corporate Events with Kaltura (Required)

Enable downloading

1. In the edit media page, click on the **Downloads** tab.



Downloads

Details Languages Publish Options Collaboration Thumbnails Presenters Downloads Captions Attachments Timeline Replace Media

Name: Enhancing Corporate Events with Kaltura (Required)

Description: *In this video, we'll explore key strategies to elevate your corporate events, from improving attendee engagement to leveraging digital tools for seamless planning and execution. Learn how to create memorable experiences that align with your company's goals and leave a lasting impression on your audience. Perfect for event coordinators, marketing teams, and business leaders looking to take their events to the next level!*

2. Click one or more of the available formats in which you'd like users to be able to download (your administrator has already set the formats you can choose from).



Details Languages Publish Options Collaboration Thumbnails Presenters **Downloads** Captions Attachments Timeline

Available Formats: Source
 Mobile (3GP)
 Basic/Small - WEB/MBL (H264/400)

Save

[Go To Media](#)

3. Click **Save**.

Download media (viewer experience)

After downloads are enabled, viewers download the media from the media page. For step-by-step instructions, see [Download media](#).