Enable media downloads in Content Hubs

Last Modified on 08/18/2026 7:06 pm IDT

This article is designated for all users.

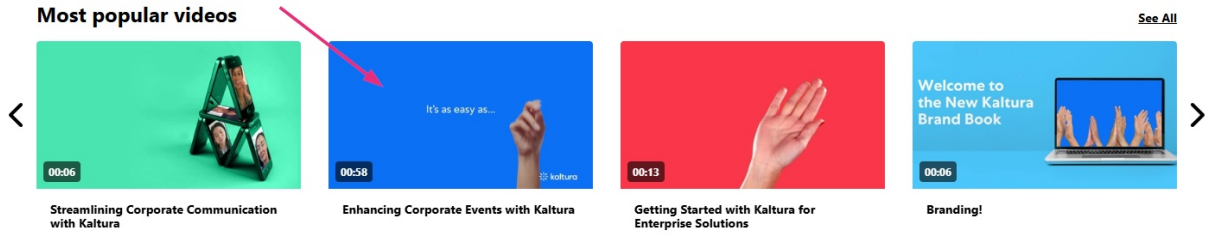
About

You can allow viewers to download your videos in different formats.

- Only the media owner can enable downloads.
- This feature requires the Downloadmedia module to be enabled and configured for the appropriate user roles.

Access the download settings

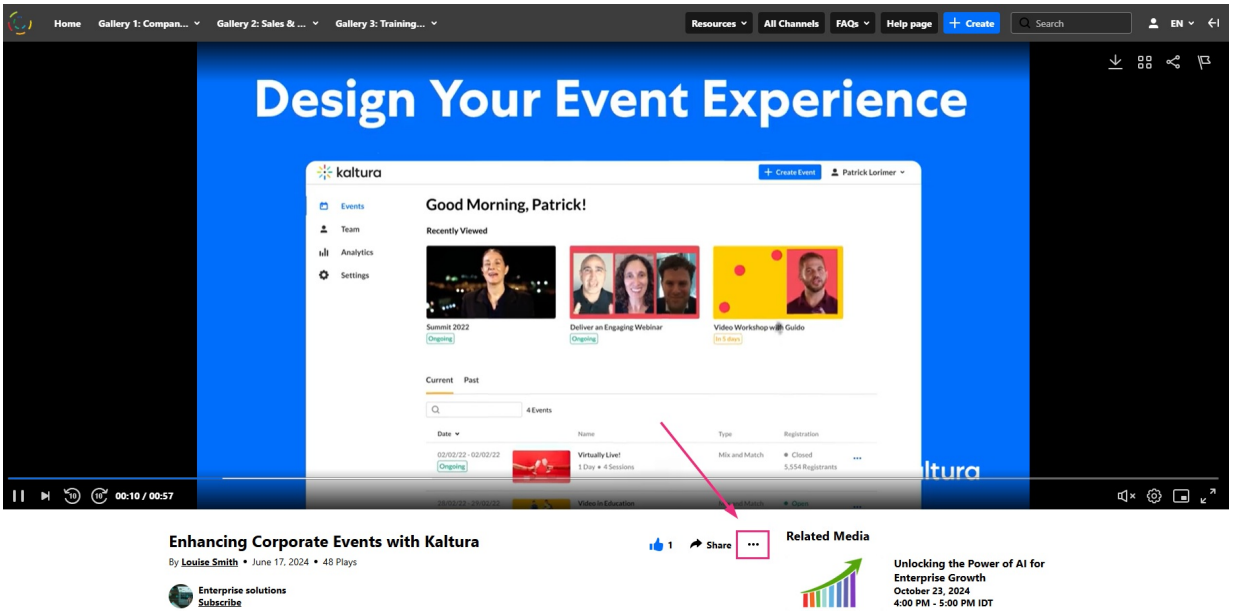
1. Navigate to the video you want to enable and click on it.



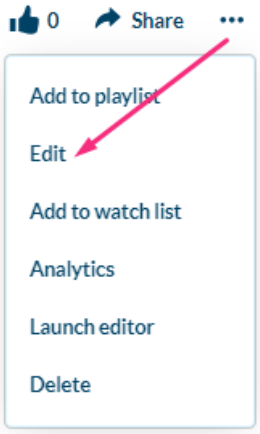
   The media page displays.

2. Click the **three dots** under the player.

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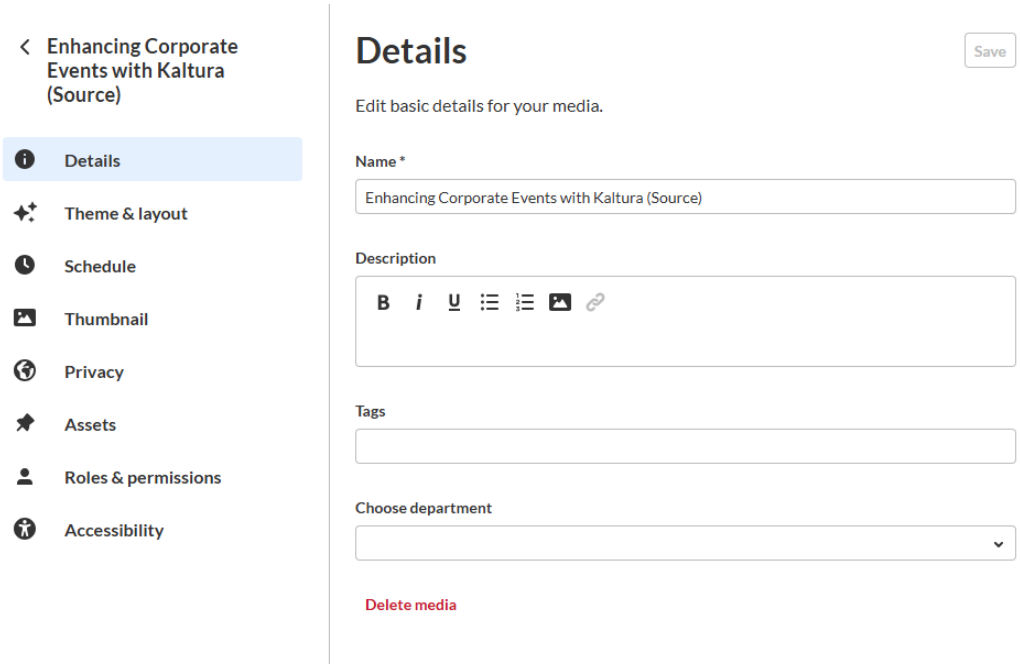


3. Choose **Edit**.



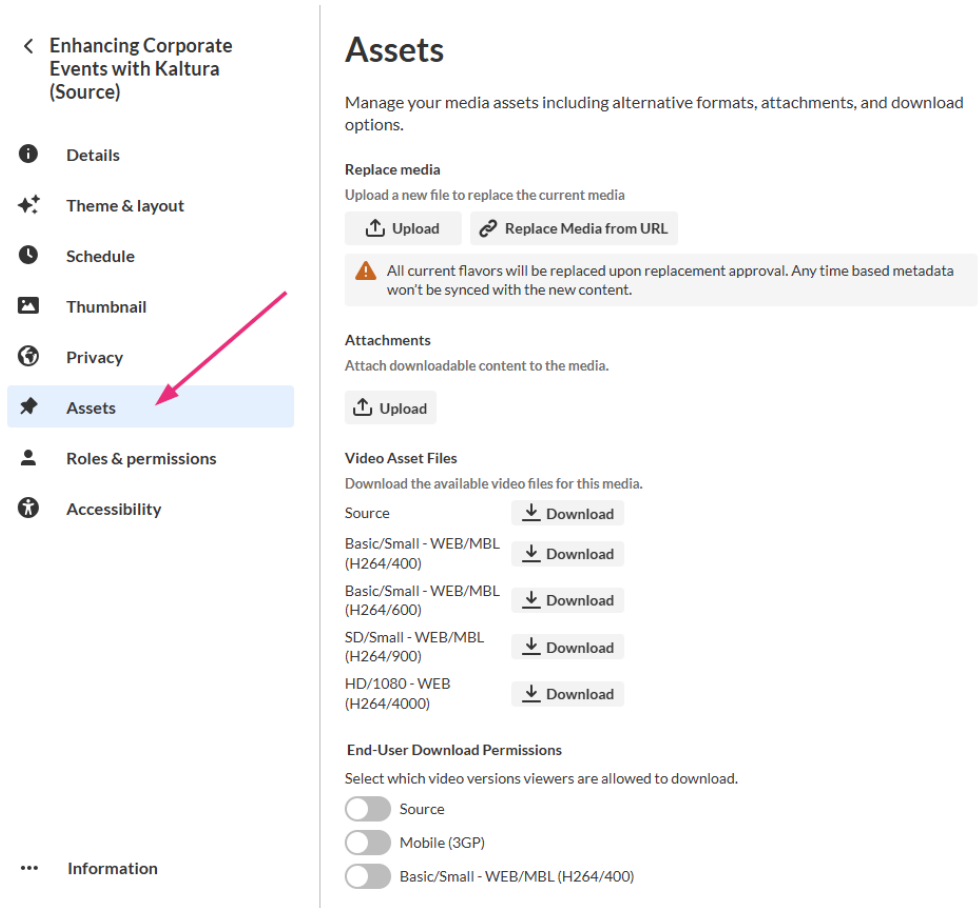
The edit media page displays.

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Enable downloading

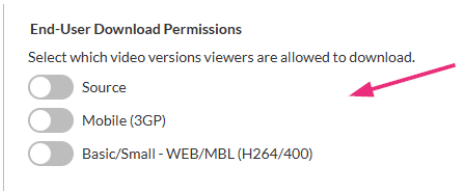
1. On the edit media page, click the **Assets** tab.



2. Toggle on one or more of the available formats in which you'd like users to be able

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to download (your administrator has already set the formats you can choose from).



3. Click **Save**.

Download a video (viewer experience)

After downloads are enabled, viewers can download videos from the media page. For instructions, see Download videos.

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