



## Enable media download

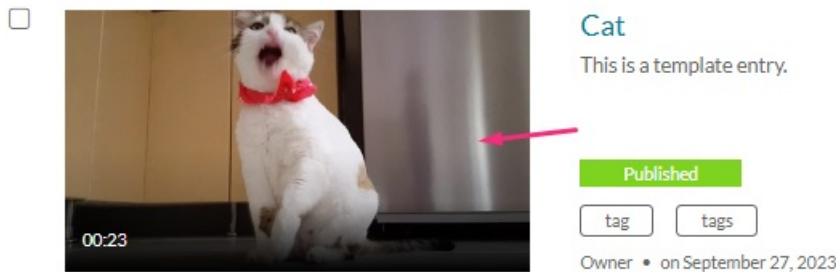
Last Modified on 10/26/2023 6:08 pm IDT

 This article is designated for all users.

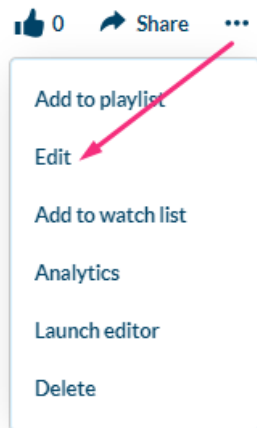
 The [downloadmedia module](#) must be enabled in the Video Portal admin page.

 You must be the media owner to enable this feature.

1. Navigate to the entry you want to enable and click on it.



2. In the entry page, click the **3 dots menu** and choose **Edit**.



3. In the edit media page, click on the **Downloads** tab.

[Details](#) [Languages](#) [Publish](#) [Options](#) [Collaboration](#) [Thumbnails](#) [Presenters](#) **Downloads** [Captions](#)

4. Click one or more of the available formats in which you'd like users to be able to

download (your administrator has already set the formats you can choose from).

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Details Languages Publish Options Collaboration Thumbnails Presenters **Downloads**

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Available Formats:

- Source
- Mobile (3GP)
- Basic/Small - WEB/MBL (H264/400)

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5. Click **Save**.

A successful save notification displays:

The information was saved successfully

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