

## Agenda tab - Add and edit Live webcast session

Last Modified on 07/21/2025 4:49 pm IDT

 This article is designated for all users.

### About

This article describes how to add and edit a Live webcast session.

Live webcasts are orchestrated, highly produced live-streaming events for large audiences. Kaltura Webcasting supports you from the initial planning stage to live broadcast production and management and finally to post-production and after-event management. This session type includes an automated transition from live to VOD.

Our agenda management system is designed to cater to the diverse needs of virtual, hybrid, and in-person events. It allows organizers to include room or location information for specific sessions, facilitating easy navigation for in-person attendees. Whether it's a virtual webinar, a hybrid conference, or an in-person workshop, our agenda management system ensures that participants can access relevant details about session locations or virtual links, enhancing their overall event experience. Our agenda management system offers the option to seamlessly integrate live broadcasting of in-person sessions, extending accessibility to virtual participants. This feature enhances the inclusivity of events, enabling remote attendees to engage with on-site sessions in real-time.

Furthermore, with Live webcasts you have the added flexibility of "going live" directly from a Kaltura webcast studio (if the stream has already been initiated through the encoder tool). Simply create a Live webcast session, then navigate to the webcast studio and begin broadcasting.



Once the session is created, the webcast studio is automatically created as well. Moderators may access the webcast studio via a direct private link. This way, they can begin preparing the webcast studio ahead of the broadcast. The agenda, on the other hand, is available to all on the event site.

### Add a Live webcast session


There are two ways to add a session to your event:

- On the Event Overview page, in the Agenda at a glance section, click **Add session**.

Agenda at a glance

Add session

Full agenda




Opening Keynote

Live webcast

Published

10:00 AM - 10:30 AM Tue, February 02




Marketing for Gen-Z: The right way

Pre-recorded

Published

10:00 AM - 10:30 AM Tue, February 02

LIVE



Knights in Marketing ArmorKnight...

Pre-recorded

Published

10:00 AM - 10:30 AM Tue, February 02

3 more sessions

- On the Event Agenda page, click **+ Add session**.

← All

Event site

Kaltura Marketing

Virtually Live!

Overview

Event details

Branding

Event site editor

Registration

Agenda

Media

People

Interactions

Analytics

Integrations

Settings























Agenda

All

4 Sessions

EST (GMT-5)

+ Add Session





Date and Time	Name	Speakers	Site visibility
10:00 AM - 10:30 AM Tue, September 20, 2024 LIVE	Opening Keynote Live Webcast	SN    +2	Published   
10:30 AM - 11:00 AM Tue, September 20, 2024	Marketing for Gen-Z: The right way Interactive Room	 	Published   
1:00 PM - 1:30 PM Tue, September 20, 2024	Demystifying Marketing Automation Pre-recorded	 	Published   
2:00 PM - 3:30 PM Tue, September 20, 2024	Video Experience Delivery DIY Live Broadcast	SN    +2	Published   

<

1

>

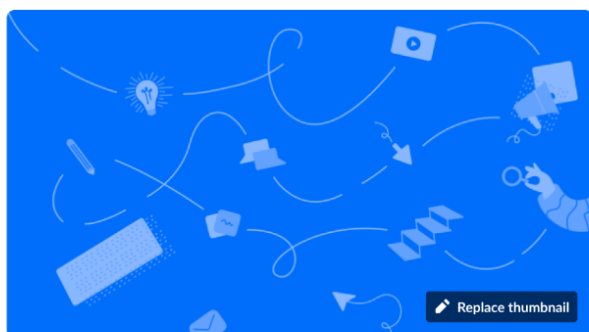
The Add session pop-up screen displays.

- 
**Interactive room**  
 Speak with your attendees, maximize the conversation.  
 Perfect for a small to medium size audience
- 
**Live webcast**  
 Deliver a production-level presentation or session in real time  
 to a very large audience.
- 
**Pre-recorded**  
 Save time by pre-recording speaker presentations or simply  
 present your session live to a very large audience.
- 
**DIY live webcast**  
 Broadcast high quality live session directly from your browser,  
 no production needed

Select **Live webcast**. The New session Live webcast screen displays.




## New session

Live webcast



Title (required) 0/120

Description

**B** *i* u   


Tags

Date

Time

Duration (Minutes)

Speakers


Moderators (required) 

Add moderators to monitor and support attendees' questions

### Share chat moderation app with your moderators

Share a link with your moderators to manage and support attendees during the session through our chat moderation app.

 Go to app

 Copy app link

#### AI assistant

Boost audience engagement with actionable AI suggestions based on real-time data.

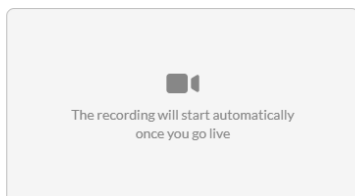
☐ **Activate**

#### Visibility

This session is available on the event agenda

#### Session recording

The last recording is published automatically to the session page, but you can remove or replace it with any video.



#### Live stream details

Copy the details below into your broadcast app to stream to this session

RTMP URLs

RTMPS URLs

Stream name:

### 1. You may add the following information:

- **Header** - Click **Replace thumbnail** and choose the desired file. We recommend using an image size of 1920x1080 px.
- **Title** (required) - Type a title for your session (char limit is 120). Please note: Characters "<" and ">" are not supported.
- **Description** - Type a description for your session.
- **Tags** - Apply existing or create new useful, relevant tags for your session to help categorize it within the event. You may then filter your [Agenda page](#) and the [Agenda section of Page builder](#) based on these unique tags.
  - **To apply a tag** - Click in the Add tags field. Start typing the first few letters of a tag and a list of matching tags will populate for you. Click to select the checkbox next to the desired tag.

people's every day, anywhere on the customer journey.

Tags

Connect X Keynote X SEO Solutions ^

+ Create tag "SEO Solutions"

☒ Connect

☐ Enterprise


☒ Keynote

☐ Sales

☐ Strategy Showcase

☐ Social Media Insights

☐ Tech

 Published ▼ This session is available on the event agenda

- **To create a new tag** - Type your new tag in the Add tags field, then click **+Create tag "[tag name]"**.


people's every day, anywhere on the customer journey.

Tags

SEO Solutions ^

+ Create tag "SEO Solutions"

- **To detach a tag from a session**, simply click "X".

 Session tags are visible to event attendees.

- **Date** (required) - Choose the day your session will start.
  - **Time** (required) - Choose the time your session will start.
  - **Duration** (required) - Choose the duration of your session (in minutes). Max duration is 1440 minutes (24 hours).
2. To add speakers to this session, click in the Speakers field and start typing the name of a user who has been assigned a Speaker role. The name is auto filled. Click to select the user.

#### Speakers

Connie ^

☐

**CP** Connie Peters connie.peters@ABCcompany.com

If no results are found, click **Invite speaker**. This re-directs you to the Speakers page where you can invite speakers to your event.

3. To add moderators to this session, click in Moderators field and start typing the name of a user who has been assigned a Moderator role. The name is auto filled. Click to select the user.

#### Moderators (required)

Add moderators to monitor and support attendees' questions

John ^

☐

**JB** John Baker john.baker@ABCcompany.com

If no results are found, click **Invite moderator**. This re-directs you to the Moderators page where you can invite moderators to your event.



Team members who created the event (AKA "Event Organizers") are **automatically** assigned as Moderator to both the event they created (at the "Event Level") and the first session that was created as part of the event (at the "Session Level").

4. Moderation links - Click **Go to app** to access the chat moderation app, which allows you and your moderators to organize, manage, and answer Q&A threads; publish polls and Q&As; and answer private chats during the session. Click **Copy app link** to share a link to the moderation app with your moderators.

#### Share chat moderation app with your moderators

Share a link with your moderators to manage and support attendees during the session through our chat moderation app.

[Go to app](#)
[Copy app link](#)

5. Click to activate Kaltura's AI assistant for this session.



Looking for more information about this feature? Feel free to contact your Kaltura

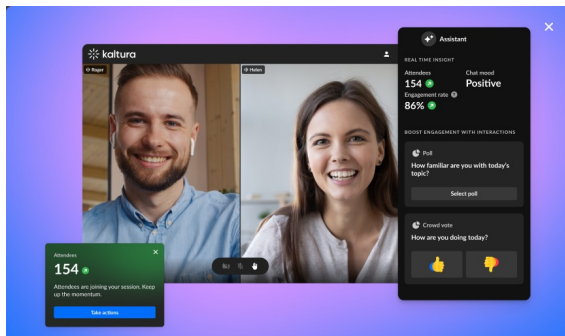
representative.

#### ✦ AI assistant

Boost audience engagement with actionable AI suggestions based on real-time data.

☐ **Activate**

You are asked to confirm your action.



#### Your AI session assistant

Take action based on your session data with one click. Get real-time suggestions for interactive content and track audience mood to boost engagement.

[Activate assistant](#)

Click **Activate assistant**. You may click the "X" button to cancel the action.

#### When *activated*

- The [Assistant tab](#) displays for moderators in the Chat and Collaboration widget. The Assistant tab provides information on attendee numbers, chat mood (results of sentiment analysis), engagement rate (viewers who watch in full screen or with the focus on the tab and sound on), and time to end.
- The [Live stage tab](#) of the Chat and Collaboration widget displays the same information for moderators.

#### When *deactivated*

- The [Assistant tab](#) does not display for moderators in the Chat and Collaboration widget.
- The [Live stage tab](#) of the Chat and Collaboration widget displays information on attendee numbers, turnout (percentage of those registered who are actually logged into the session), engagement rate (viewers who watch in full screen or with the focus on the tab and sound on), and time to end.

### 6. Choose visibility of the session.

Private - The session will be available only for team members, not for attendees.

Unlisted - The session will be reachable via direct link only.

Published - The session will be available on the event agenda.



The Session recording area is accessible via the [Edit Session](#) page once the live session is finished.



Live stream details will be available after creating your session and accessing the [Edit Session](#) page. See [Obtain Live Stream Details](#).

7. Once you are finished completing the fields, click **Create**. (The **Create** button is enabled only after you've begun filling in the fields.) The new session is now added to your event.

## Edit a Live webcast session


There are two ways to reach session editing capabilities:

- On the Event Overview page, in the Agenda at a glance section, hover over the session you would like to edit, then click the blue pencil (edit) icon.




Agenda at a glance




Add session
Full agenda




### Product Updates


Live webcast  Published

10:00 AM - 10:30 AM Tue, February 02







### Marketing for Gen-Z: The right way

Pre-recorded  Published



10:00 AM - 10:30 AM Tue, February 02

**LIVE**










### Knights in Marketing ArmorKnight...

Pre-recorded   Published

10:00 AM - 10:30 AM Tue, February 02

3 more sessions

- On the Event Agenda page, click the name of the session, or the three blue dots to the right of the session and choose **Edit**.

← All





























Event site
Kaltura Marketing

Virtually Live!

Overview
Event details
Branding
Event site editor
Registration
**Agenda**
Media
People
Interactions
Analytics
Integrations
Settings

## Agenda

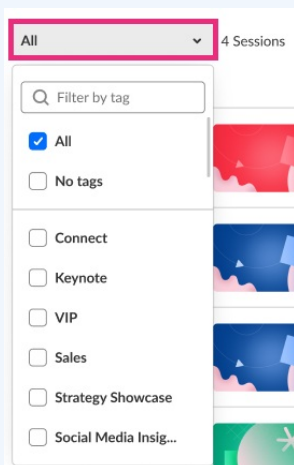
All
4 Sessions
EST (GMT-5)
Add Session

Date and Time	Name	Speakers	Site visibility
10:00 AM - 10:30 AM Tue, September 20, 2024	 <b>Product Updates</b> Live webcast	    +2	 Published <div>    </div> <div> Edit Publish on Video portal Delete </div>
10:30 AM - 11:00 AM Tue, September 20, 2024	 <b>Marketing for Gen-Z: The right way</b> Interactive session	 	
1:00 PM - 1:30 PM Tue, September 20, 2024	 <b>Demystifying Marketing Automation</b> Pre-recorded	 	 Published <div>    </div>
2:00 PM - 3:30 PM Tue, September 20, 2024	 <b>Video Experience Delivery</b> DIY Live Broadcast	    +2	 Published <div>    </div>

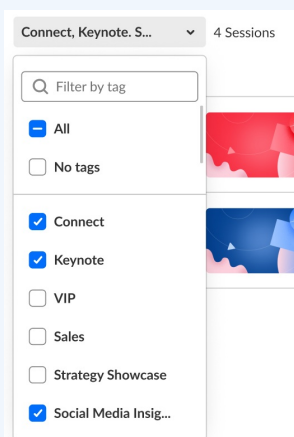
1

**Filter Agenda page by tags** - You may filter and search for sessions by tag(s).

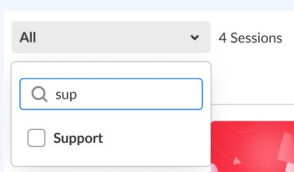
Click in the All field. A list of available tags display.



In our example below, we have clicked the checkboxes to filter the agenda by the tags "Connect", "Keynote", and "Social Media Insight".



You may also start typing the first few letters of a tag and a list of matching tags will populate for you. You may then click the checkbox to filter by that tag.



The Edit session page displays with the Basics tab open by default.

### Marketing for Gen-Z: The right way

Live webcast

 Create with AI ...

Basics Captions Attachments Share & Embed



Prepare the presentation and manage the live stream

[Launch webcast studio](#) [Copy link](#)



Session page for audience



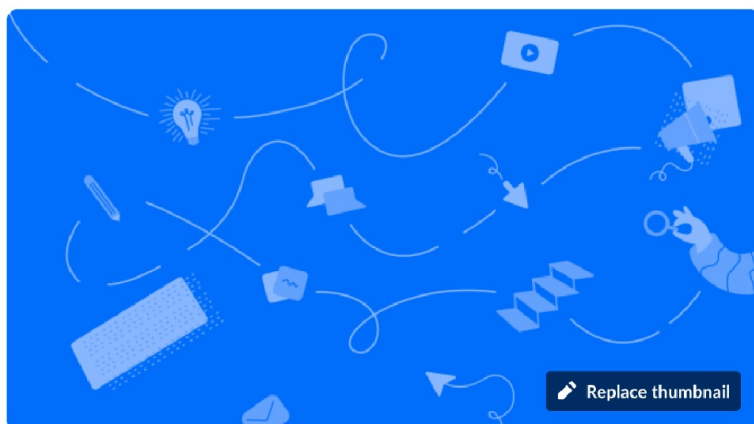
Session page for audience

[visit session page](#)

[Copy link](#) to share with your registrants

[Visit session page](#)

[Copy session link](#)



[Replace thumbnail](#)

Title (required)

43/120

Marketing for Gen-Z: The right way

Description

**B** *i* u

With the rise of virtual events, the divide between business get-togethers and other marketing channels has become blurrier than ever, and a new digital marketing funnel has emerged. But it couldn't have happened without the creativity and smarts of all those marketers who wielded their events into immersive experiences and personal interactions that fit right into people's every day, anywhere on the customer journey.

Tags

Add tags

Date

08/16/23

Time

4:30 pm

Duration (Minutes)

30

Speakers

Chris Core Add speakers

Moderators (required)

Add moderators to monitor and support attendees' questions

Celine Garnier Brian Dennis +13 Add moderators

### Share chat moderation app with your moderators

Share a link with your moderators to manage and support attendees during the session through our chat moderation app.

[Go to app](#)

[Copy app link](#)

### AI assistant

Boost audience engagement with actionable AI suggestions based on real-time data.

☐ Activate

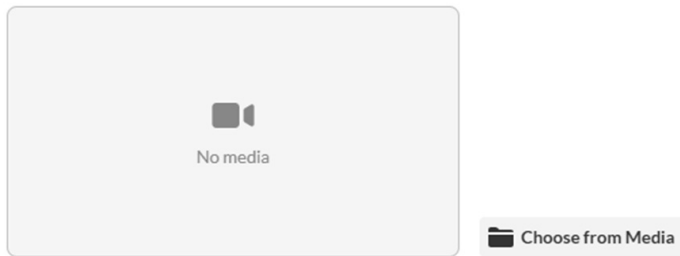
Visibility

Published

This session is available on the event agenda

Session recording

The last recording is published automatically to the session page, but you can remove or replace it with any video.



### Live stream details

Copy the details below into your broadcast app to stream to this session

RTMP URLs	Show
RTMPS URLs	Show
Stream name: 1	Copy

 Launch webcast studio

Entry ID: 0\_uura5bmj  
Created: May 19, 2023 10:41 AM  
Modified: June 9, 2023 8:38 AM

## Create with AI

Enrich and repurpose your content into engaging, snackable experiences with Kaltura's AI-powered post-production assistant. Click to access [Content Lab](#) functionality. This button will be active and enabled only on sessions with applicable media uploaded. See [Create highlight clips with AI](#), [Create a summary and chapters with AI](#), and [Enrich metadata with AI](#) for more information.

## Basics tab

### Activate and prepare the webcast studio ahead of the broadcast

You may activate your broadcast studio, add slides and images to your live session, and start broadcasting directly from a Kaltura webcast studio (if the stream has already been initiated through the encoder tool).

1. Navigate to the [Edit Session](#) page.
2. Click on the **Basics** tab.
3. Click one of the **Launch webcast studio** buttons (either at the top of the screen or at the bottom of the screen).

## Product Updates

Live webcast

 Create with AI



Basics

Captions

Attachments

Share & Embed



Prepare the presentation and manage the live stream

 **Launch webcast studio** [Copy link](#)



Session page for audience


 [Visit session page](#) [Copy link](#) to share with your registrants

REFERENCES

Show

Stream name: 1

Copy

 **Launch webcast studio**

Entry ID: 0\_uura5bmj

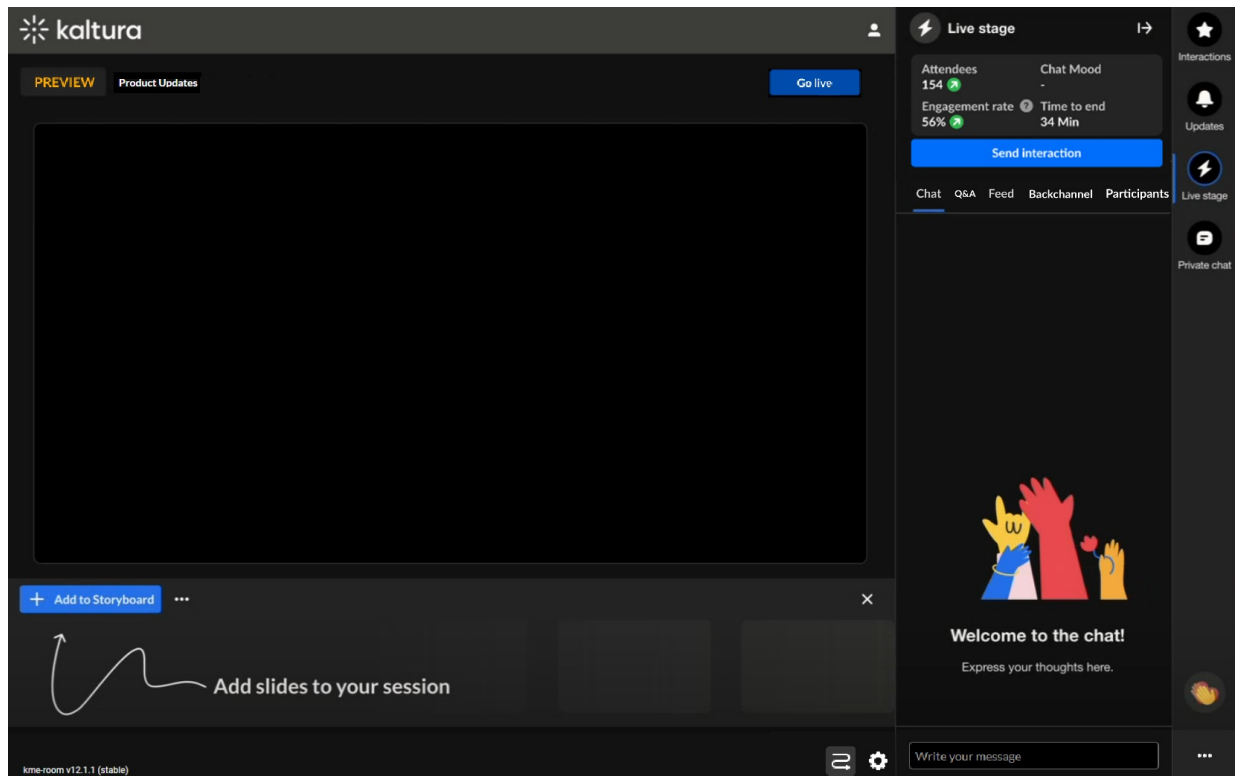
Created: May 19, 2025 10:41 AM

Modified: May 19, 2025 10:41 AM

Cancel

Save

The Kaltura webcast studio displays.

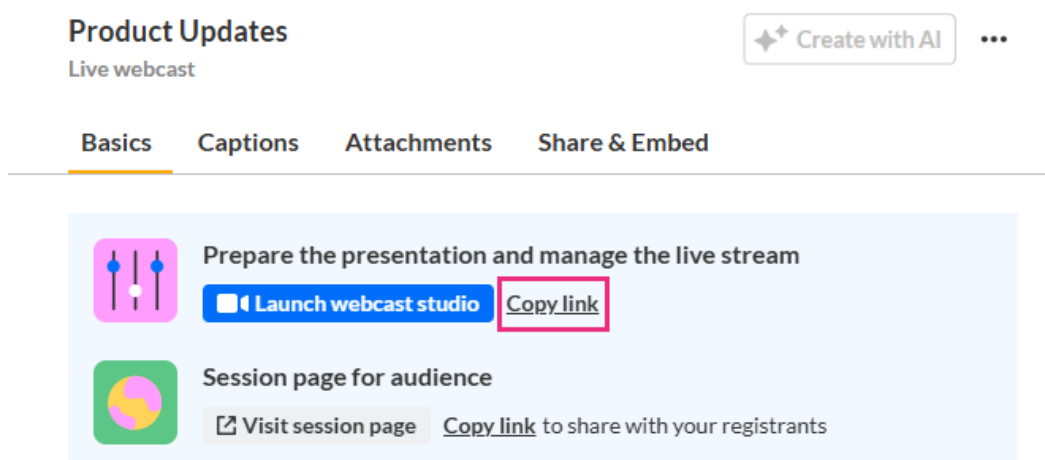


See the [Kaltura webcast studio](#) of the Kaltura Knowledge Center for complete information.

Share a direct private link to the webcast studio with a moderator

Let the moderators assigned to the session access the webcast studio and begin preparing ahead of the broadcast.

1. Navigate to the [Edit Session](#) page.
2. Click on the **Basics** tab.
3. Click **Copy link**.

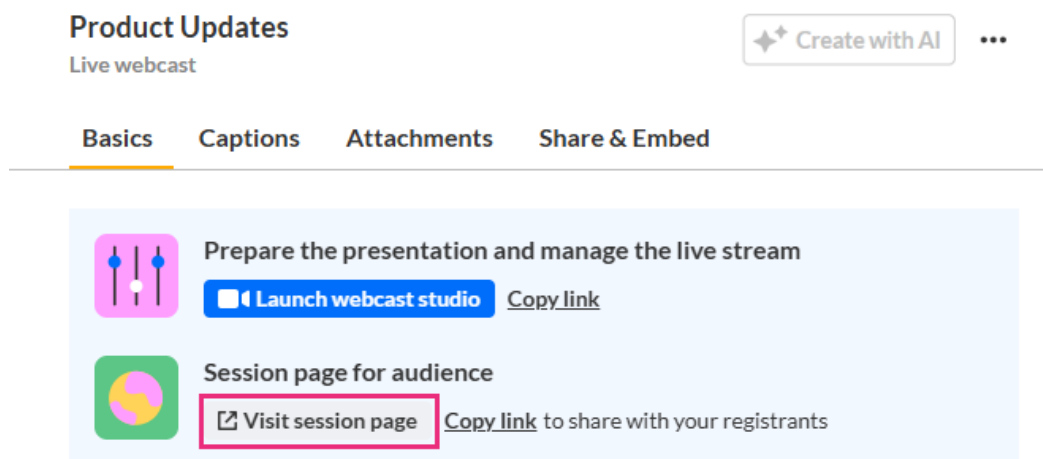


4. Share this link with a moderator of the session.

## Visit the session page

You may access the session directly from the Edit Session page.

1. Navigate to the [Edit Session](#) page.
2. Click on the **Basics** tab.
3. Click **Visit session page**.



You are redirected to the session page.

## Share a direct link to the session page

You may copy a direct link to the session page for sharing purposes.

1. Navigate to the [Edit Session](#) page.
2. Click on the **Basics** tab.
3. Click **Copy link**.

## Product Updates

Live webcast

✦✦ Create with AI ...

Basics

Captions

Attachments

Share & Embed



Prepare the presentation and manage the live stream



Launch webcast studio

[Copy link](#)



Session page for audience



Visit session page

[Copy link](#)

to share with your registrants

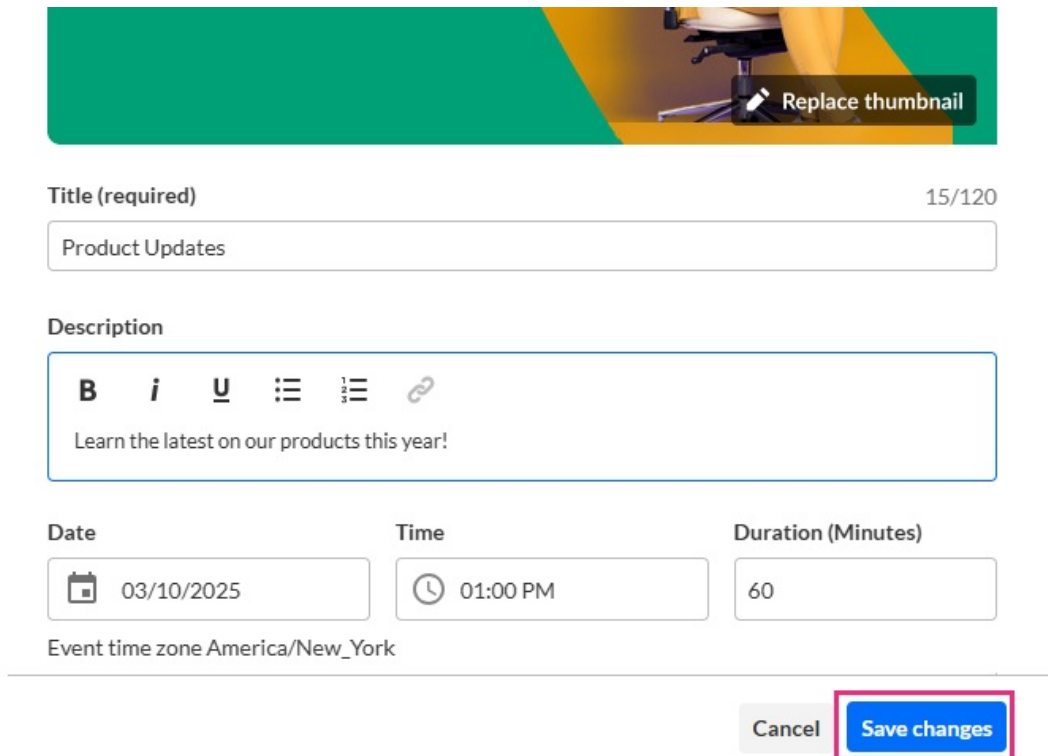
4. Share this link with attendees.

## Edit your session details

Edit details like your session's title and description; change the date, start time, or duration of your session; add or remove speakers and moderators, etc.

1. Access the [Edit Session](#) page.
2. Click on the **Basics** tab.
3. Make appropriate edits. Click [here](#) for a refresher on any of the editable fields on this page. They're the same ones you completed when you created the new live webcast.
4. Click **Save changes**.





**Title (required)** 15/120

Product Updates

**Description**

**B** ***i*** **u** **☰** **☰** **☰** **☰**

Learn the latest on our products this year!

**Date** 03/10/2025 **Time** 01:00 PM **Duration (Minutes)** 60

Event time zone America/New\_York

Cancel **Save changes**

The session is now updated with the new information.

## Assign resource location

Once you have a configured resource, it becomes available as a resource and appears in the live resource location list. You can then select it when creating a new webcast session to easily stream from that source.



Supported hardware encoders include Epiphan, Extron, Lumens, and Vizrt.



In order to configure resources, contact a Kaltura representative.

1. Access the [Edit Session](#) page.
2. Click on the **Basics** tab.
3. Click on the Assign resource location pull-down list. A list of resources displays, along with their availability.

#### Assign resource location

Select a resource ^

Select a resource

The Nexus Hall	● Available
The Synergy Room	● Available
The Catalyst Hall	● Available
The Agora Room	● Available
The Summit Room	● Not available
The Orbit Hall	● Not available

- Click on the desired (available) resource. The resource displays as selected.

#### Assign resource location

The Synergy Room X ▾



To ensure a seamless webcast experience, please assign all required resources **at least 20 minutes** before your scheduled start time. This buffer helps maintain stream integrity and prevents any disruptions to your broadcast.

## Manage recordings

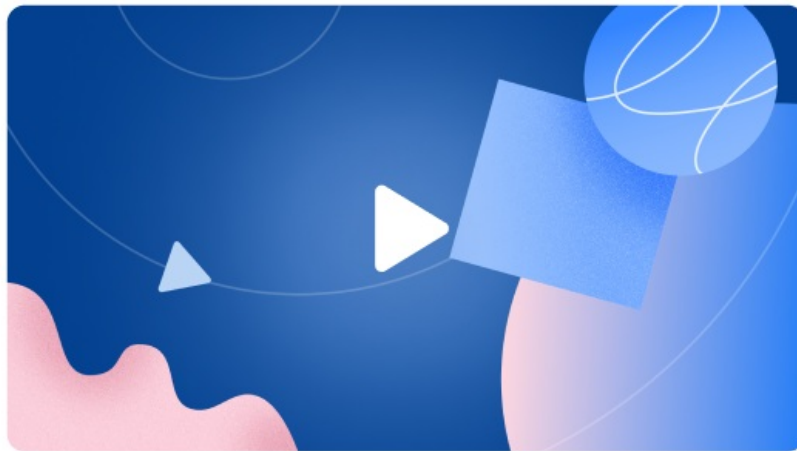
Live sessions include the automated transition from live to VOD (meaning, once the live session is finished, the recording is automatically published to the event site). In some cases, Event organizers may not want a VOD available after the session, or they may want to take down the recording, go through some post-production, and then re-upload the recording.

To unpublish or download a recording:

- Access the [Edit Session](#) page.
- Click on the **Basics** tab.
- Scroll down to the Session recording section.

### Session recording

The last recording is published automatically to the session page, but you can remove or replace it with any video.



Duration 1:00:00

[X Unpublish](#)

[↓ Download](#)

[Choose from Media](#)

Click **Unpublish** to unpublish the recording from the event site. You are prompted to confirm your action. Once the recording is unpublished, it will display on the Media page.


Click **Download** to download the recording. It is downloaded to your local machine.

To publish a new recording:


1. Access the [Edit Session](#) page.
2. Click on the **Basics** tab.
3. Scroll down to the Session recording section.

## Session recording

The last recording is published automatically to the session page, but you can remove or replace it with any video.




No media

 **Choose from Media**





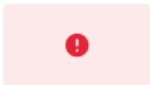

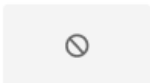

- Click **Choose from Media**. The Media page displays (if you need to upload a new file, upload it first to the media page).

×

## Media

 Search

16 Media

Name	Creation Date ▼	Published in site
<div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <b>Opening Keynote.mp4</b> </div> </div>	10/09/22	<div style="display: flex; align-items: center;">  Private           <div style="margin-left: 10px; border: 1px solid #007bff; padding: 2px 5px; color: white;">Select</div> </div>
<div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <b>Virtually Live.mp4</b> Ready           </div> </div>	10/09/22	<div style="display: flex; align-items: center;">  Private           <div style="margin-left: 10px; border: 1px solid #007bff; padding: 2px 5px; color: white;">Select</div> </div>
<div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <b>Marketing for Gen-Z: The right way.mp4</b> Upload failed           </div> </div>	10/09/22	
<div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <b>Demystifying Marketing Automation.mp4</b> Processing           </div> </div>	10/09/22	<div style="margin-left: 10px; border: 1px solid #007bff; padding: 2px 5px; color: white;">Select</div>
<div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <b>Marketing for Gen-Z: The right way deep dive.mp4</b> Canceled           </div> </div>	10/09/22	
<div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <b>Video Experience Delivery.mp4</b> Processing           </div> </div>	10/09/22	<div style="margin-left: 10px; border: 1px solid #007bff; padding: 2px 5px; color: white;">Select</div>

- Click **Select** next to the media you would like to upload to the session. You receive confirmation that the recording was published on the session page and removed from the Media page.

## Obtain live stream details

- Access the [Edit Session](#) page.
- Click on the **Basics** tab.
- Scroll down to the Live stream details section and click **Show** on the desired protocol.

### Live stream details

Copy the details below into your broadcast app to stream to this session

RTMP URLs	Show
RTMPS URLs	Show
Stream name: 1	Copy

### Live stream details

Copy the details below into your broadcast app to stream to this session

RTMP URLs	Show
RTMPS URLs	Hide
RTMPS primary URL	
rtmp://[redacted]e?	Copy
RTMPS secondary URL	
rtmp://[redacted]?	Copy
Stream name: 1	Copy

- Copy the live stream details.

## Live stream details

Copy the details below into your broadcast app to stream to this session

RTMP URLs	Show
RTMPS URLs	Hide
<b>RTMPS primary URL</b>	
rtmp://[redacted]e?	Copy
<b>RTMPS secondary URL</b>	
rtmp://[redacted]?	Copy
Stream name: 1	Copy

5. Paste the live stream details into your broadcast app/encoder(s) to stream to this session. For an example on how to do so, see [OBS Studio and Kaltura Live Streaming](#).

## Captions tab - Manage captions and translation for your session



The ability to order captions and translation must be enabled and configured on your account. If they are not, please contact your Kaltura representative to enquire about adding them. If captions and translation are enabled and configured on your account, you may order them only after creating your session and accessing the Captions tab of the [Edit Session](#) page.



You may order live captions and translation on future sessions only. You may not order live captions or translation on sessions that have already started. If you did not order live captions for the session, and you have a recording of the session, you may order and/or upload captions for that recording.

### To order live captions for a session

1. Access the [Edit Session](#) page.
2. Click on the **Captions** tab.
3. Click **Order captions**. The Order captions screen displays.

X

### Order captions

Service:

Machine

Source Media Language:

English

Feature:

Live Captions

Live Captions Start Time:

At the beginning of the event

Live Captions End Time:

At the end of the event

*ⓘ We recommend to extend the live captions scheduling to avoid disconnections before the event ends*

Submit

#### 4. Complete the fields in the Order captions screen.

- **Feature** - Select Live Captions.
- **Live Captions Start Time** - Choose when the captioning service should start:
  - at the beginning of the event
  - 15 minutes before the event starts (recommended)
  - 30 minutes before the event starts
  - 60 minutes before the event starts
- **Live Captions End Time** - Choose how long captions should run after the scheduled end time:
  - at the end of the event
  - 15 minutes after the event ends
  - 30 minutes after the event ends
  - 60 minutes after the event ends
- **Service** - Select the type of Live Captioning service.
  - Machine - Automated captioning process. (Machine captions must be ordered at least 15 minutes ahead of your session.)
- **Source Media Language** - Select the spoken language of the live stream.

*ⓘ Multiple languages are supported. Don't see yours? Contact your Kaltura representative to request it.*

#### 5. Click **Submit**.

*ⓘ Once captions have been ordered, you may view existing caption requests in the*

Edit Session page.



Please note that if you reschedule the event, the original order won't update automatically. You will have to cancel it and place a new order.

## To order live translation for a session

1. Access the [Edit Session](#) page.
2. Click on the **Captions** tab.
3. Click **Order captions**. The Order captions screen displays.

×

### Order captions

Service: Machine ▼

Source Media Language: English ▼

Feature: Live Captions ▼

Live Captions Start Time: At the beginning of the event ▼

Live Captions End Time: At the end of the event ▼

*ⓘ We recommend to extend the live captions scheduling to avoid disconnections before the event ends*

**Submit**

4. Complete the fields in the Order captions screen.
  - **Feature** - Select Translation.

×

### Order captions

Service: Machine ▼

Source Media Language: English ▼

Feature: Translation ▼

Target Translation Language: Select... ▼

Live Captions Start Time: At the beginning of the event ▼

Live Captions End Time: At the end of the event ▼

*ⓘ We recommend to extend the live captions scheduling to avoid disconnections before the event ends*

**Submit**

- **Live Captions Start Time** - Choose when the captioning service should start:



- at the beginning of the event
- 15 minutes before the event starts (recommended)
- 30 minutes before the event starts
- 60 minutes before the event starts
- **Live Captions End Time** - Choose how long captions should run after the scheduled end time:
  - at the end of the event
  - 15 minutes before the event ends (recommended)
  - 30 minutes before the event ends
  - 60 minutes before the event ends
- **Service** - Select the type of Live Translation service.
  - **Machine** - Automated translation process. (Translations must be ordered at least 15 minutes ahead of your session.)
- **Source Media Language** - Select the spoken language of the live stream.



Multiple languages are supported. Don't see yours? Contact your Kaltura representative to request it.

- **Target translation language** - Select one or more languages from the dropdown. Captions can be ordered in parallel for multiple target languages.

5. Click **Submit**.



Once captions have been ordered, you may view existing caption requests in the [Edit Session](#) page.



Please note that if you reschedule the event, the original order won't update automatically. You will have to cancel it and place a new order.

## Status definitions

- **Pending** - The vendor has not yet opened the request
- **Scheduled** - The request has been accepted and is being processed
- **Completed** - The captioning job was completed successfully



Only start streaming when all caption orders show **Scheduled**. If the status is

**Pending**, wait and refresh the list manually.

## Best practices for live captioning

- Start streaming a few minutes early to ensure full caption coverage.
- Machine captions must be ordered at least 15 minutes before the event.
- You can cancel machine orders any time before the event.
- Captions apply to the primary stream only - backup streams aren't supported.
- Events must be at least 10 minutes long (600 seconds minimum).
- Captions can last up to 8 hours per session

## To order captions for a session recording

1. Access the [Edit Session](#) page.
2. Click on the **Captions** tab.
3. Click **Order captions**. The Order captions screen displays.

**Order captions** ×

Service:  

Machine

Source Media Language:  

English

Feature:  

Captions

**Submit**

4. From the Feature pull-down list, choose **Captions**.
5. Click **Submit**.



Once captions have been ordered, you may view existing caption requests in the [Edit Session](#) page.

## To upload captions for a session recording

1. Access the [Edit Session](#) page.
2. Click on the **Captions** tab.
3. Under Upload captions, click **Upload**. The Upload captions screen displays.

✕

### Upload captions

Captions file

📁 Upload
We support SRT, DFXP, CAP, SCC and WEBVTT file types

Language

Select ▼

---

Add caption

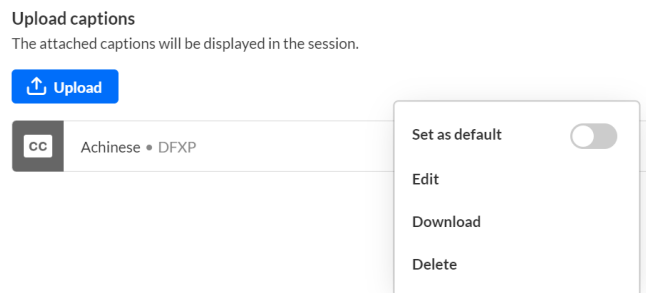
- Click **Upload** to choose the desired captions file from your computer, select the language, then click **Add caption**. As you add captions, they display on the Captions tab under Upload captions.



Please note - You may upload only one file per language.

To set as default, edit, download, and delete captions for a session recording

- Access the [Edit Session](#) page.
- Click on the **Captions** tab.
- Click the three blue dots to the right of each caption file for additional functionality.



- Choose **Set as default** to set the caption file as the default.
- Choose **Edit** to edit the caption file.

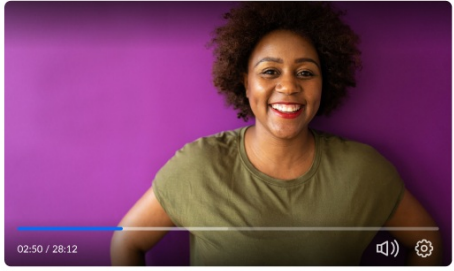
The Edit Captions page displays. See [Editing Captions](#) for more information.

English - English
Edit details

Revert
Save

Q Search
Replace
Add speaker
Autoscroll

<input type="checkbox"/>	00:00:26	00:00:26	Lorem Ipsum
<input type="checkbox"/>	00:00:26	00:00:26	Lorem ipsum dolor sit amet, consectetur adipiscing elit.
<input type="checkbox"/>	00:00:26	00:00:30	Proin aliquet enim eget est convallis molestie.
<input type="checkbox"/>	00:00:26	00:00:26	Proin aliquet enim eget est convallis molestie. Aenean eget ornare dui. Integer feugiat nisl ac faucibus tincidunt.
<input type="checkbox"/>	00:00:26	00:00:26	Mauris neque metus, consectetur at vehicula at, sodales ut massa.
<input type="checkbox"/>	00:00:26	00:00:26	Aliquam finibus, ante rhoncus finibus porttitor, mauris elit commodo justo, non cursus neque tellus non lacus. Proin in ligula eu odio semper eleifend. Ut ultrices vulputate nisl sed feugiat.
<input type="checkbox"/>	00:00:26	00:00:26	Suspendisse quis libero ut eros sodales maximus non eu leo. Sed sit amet augue ipsum.


02:50 / 28:12

Proin aliquet enim eget est convallis molestie.

- Choose **Download** to download the captions file to your machine.
- Choose **Delete** to delete the caption file.

## Attachments tab - Manage attachments for your session

Provide your audience a greater immersive experience and more value by enriching your session with downloadable content. Manage content like documents, spreadsheets, presentations, audio/video files, and images for your session on the Attachments tab.

Supported file types consist of the following:

- Media files - \*.mts;\*.MTS;\*.qt;\*.QT;\*.mov;\*.MOV;\*.mpeg;\*.MPEG; \*.avi;\*.AVI;\*.mp4; \*.MP4; \*.vob;\*.VOB;\*.flv; \*.FLV; \*.f4v; \*.F4V; \*.asf;\*.ASF; \*.wmv;\*.WMV;\*.m4v;\*.M4V;\*.3gp;\*.3GP; \*.mkv;\*.MKV;\*.arf;\*.ARF; \*.webm;\*.WEBM; \*.mxf;\*.MXF
- Document files - 'doc', 'docx', 'docm', 'dotx', 'dotm', 'xls', 'xlsx', 'xlsm', 'xltx', 'xltm', 'xlsb', 'xlam', 'ppt', 'pptx', 'pptm', 'potx', 'potm', 'ppam', 'ppsm', 'odb', 'odc', 'odf', 'odg', 'odi', 'odm', 'odp', 'ods', 'odt', 'otc', 'otf', 'otg', 'oth', 'oti', 'otp', 'ots', 'ott', 'oxf', 'swf', 'pdf'
- Image files - 'jpg', 'jpeg', 'bmp', 'png', 'gif', 'tif', 'tiff'

## Upload attachments to your session

1. Access the [Edit Session](#) page.
2. Click on the **Attachments** tab.

Product Updates
Live webcast

Create with AI
...

Basics
Captions
**Attachments**
Share & Embed

Attach downloadable content to the session.

Upload

File name
Creation date

No attachments yet

- Click on the **Upload** button and choose desired file(s).  
The progress of your upload is displayed.

Product Updates
Live webcast

Create with AI
...

Basics
Captions
**Attachments**
Share & Embed

Attach downloadable content to the session.

Upload

File name
Creation date

20%

Name
Uploading

X

When complete, you receive notification of successful upload.

## Edit attachments on your session

- Access the [Edit Session](#) page.
- Click on the **Attachments** tab.

## Product Updates



Live webcast

✦✦ Create with AI ...

Basics Captions **Attachments** Share & Embed

Attach downloadable content to the session.

Upload

File name		Creation date ▼	
	Name.mov	10/10/24	...
	Roadmap.doc	10/10/24	...

- Click the three blue dots to the right of the attachment and choose Edit.

Product Updates

Live webcast

Create with AI ...

Basics

Captions

Attachments

Share & Embed

Attach downloadable content to the session.

Upload

File name	Creation date ▾
<div></div> <div>Name.mov</div>	10/10/24 ...
<div></div> <div>Roadmap.doc</div>	10/10/24 ...

Edit

Download

More info

Delete

The Edit details screen displays.

Edit details

×

Title (optional)

This title will be visible to your attendees.

If you leave this field empty, the original file name will be displayed

Description (optional)

This description will be visible to your attendees.

Add description

Save changes

- Type the title and description (optional). The title should be a more descriptive name for this file. The description should provide context on the file's content. Both will be visible to your attendees.
- Click **Save changes**.

## Download attachments from your session

1. Access the [Edit Session](#) page.
2. Click on the **Attachments** tab.



**Product Updates**  
Live webcast

Create with AI ...

Basics Captions **Attachments** Share & Embed

Attach downloadable content to the session.

Upload

File name	Creation date ▼
 Name.mov	10/10/24 ...
 Roadmap.doc	10/10/24 ...

3. Click the three blue dots to the right of the attachment and choose Download.



## Product Updates



Live webcast

✦ Create with AI ...


Basics Captions **Attachments** Share & Embed

Attach downloadable content to the session.

Upload

File name	Creation date ▾	
 Name.mov	10/10/24	...
 Roadmap.doc	10/10/24	...

Edit

**Download** 

More info

Delete

The attachment is downloaded to your machine.

### Get information on attachments in your session

1. Access the [Edit Session](#) page.
2. Click on the **Attachments** tab.

## Product Updates



Live webcast

✦✦ Create with AI ...

Basics Captions Attachments Share & Embed

Attach downloadable content to the session.

Upload

File name		Creation date ▾	
	Name.mov	10/10/24	...
	Roadmap.doc	10/10/24	...

- Click the three blue dots to the right of the attachment and choose More info.

Product Updates

Live webcast

Create with AI

...

Basics

Captions

Attachments

Share & Embed

Attach downloadable content to the session.

Upload

File name	Creation date	
<div>Name.mov</div> <div>10/10/24</div> <div>...</div>		
<div>Roadmap.doc</div> <div>10/10/24</div> <div>...</div>		<div>Edit</div> <div>Download</div> <div>More info</div> <div>Delete</div>

Addition information displays about the attachment.

Roadmap.doc

X

Title:

Roadmap internal

Description:

We're thrilled to share the latest enhancements to our Virtual Classroom platform, designed to elevate your online learning experience.

File type:

doc document

Size:

870 KB

Creation date:

10/10/24

4. Click "X" to exit the screen.

## Delete attachments from your session

1. Access the [Edit Session](#) page.
2. Click on the **Attachments** tab.

Product Updates



Live webcast

Create with AI ...

BasicsCaptionsAttachmentsShare & Embed

Attach downloadable content to the session.

Upload

File name	Creation date	
 Name.mov	10/10/24	...
 Roadmap.doc	10/10/24	...

- Click the three blue dots to the right of the attachment and choose Delete.



**Product Updates**  
 Live webcast

✦ Create with AI
 ...

Basics
 Captions
 **Attachments**
 Share & Embed

Attach downloadable content to the session.

Upload

File name	Creation date ▾	
 Name.mov	10/10/24	...
 Roadmap.doc	10/10/24	...

Edit  
 Download  
 More info  
**Delete**

You are asked to confirm your action.

### Delete attachment

You're about to permanently delete "Roadmap". You cannot undo this action.

[Cancel](#)
Delete

#### 4. Click **Delete**.

When complete, you receive notification of successful deletion.

## Share & Embed tab



Looking for more information about this feature? Feel free to contact your Kaltura representative.

When using Kaltura's Live Broadcasting services, you can choose to share (re-stream) your scheduled live event to any RTMP based live broadcasting service. When re-stream

is set, Kaltura will take care of replicating your live stream and concurrently stream it to additional live broadcasting services such as social media live streaming.



You may share (restream) and embed only after creating your session and accessing the Share & Embed tab of the [Edit Session](#) page.



You may share (restream) and embed future sessions only.

1. Access the [Edit Session](#) page.
2. Click on the **Share & embed** tab.

Marketing for Gen-Z: The right way
Live webcast

Create with AI
...

Basics
Captions
Share & embed

### Embed code

Broadcast your session on any site where anyone can watch without registering. Note that all viewers will appear anonymously on the session analytics.

Copy

### Social media streams

Share your live webcast on social media channels.

+ Add stream

Monday
...

Facebook
...

Twitter
...

LinkedIn
...

Youtube
...

Twitch
...

To embed the player on an external site:

Click **Copy** to copy the embed code, then paste the embed code into your external

site.

To share (restream) your live webcast on a social media channel:

1. Click **+ Add stream**. The Add a social stream window displays.

**Add a social stream**

Social channel (required)

Stream URL (required)

Stream key (required)

Your chosen social channel will provide you with a stream key

[Cancel](#) [Add](#)

2. In the Social channel (required) field, type the name of the social channel (i.e., Facebook, Twitter, etc.).
3. In the Stream URL (required) field, paste in the stream URL (RTMP) provided by the social channel.
4. In the Stream key (required) field, paste in the stream key provided by the social channel.
5. Click **Add**. As you add social channels, they display on the Share & Embed tab under Social media streams.



When sessions are embedded or shared (restreamed) on social media, some viewership data will be lost because viewers accessing events via embed or restream are not required to register for the event and will appear anonymously on the session analytics. In addition, enrichment capabilities, such as dual screen and cue points, are not supported when streaming live webcasts to socials.

To edit an existing stream:

1. Click the three blue dots to the right of the desired stream. Additional options display.

### Social media streams

Share your live webcast on social media channels.



2. Click **Edit**. The Edit social stream window displays where you can make your edits, then click **Save**.

### Edit social stream

Social channel (required)

Facebook

Stream URL (required)

Stream key (required)

Your chosen social channel will provide you with a stream key

Cancel

Save

### To delete an existing stream:

1. Click the three blue dots to the right of the desired stream. Additional options display.

### Social media streams

Share your live webcast on social media channels.



2. Click **Delete**. You are asked to confirm your action.

## Additional resources



See the following additional articles for reference:

- [Configure the firewall](#)
  - [Monitor your webcast through real-time analytics](#)
  - [Live encoding best practices guide](#) which contains the following information:
    - An overview of live encoding
    - Live production management checklist
    - Guidelines on connectivity and basic hardware
    - System requirements
    - Minimum recommended encoder hardware/internet line specs for broadcasting live video to Kaltura
    - Things to consider when selecting your encoder(s), impact of encoder capabilities on streams, how to monitor and configure your encoder(s)
  - [Standards and best practices for streaming to Kaltura](#) which contains the following information:
    - Live broadcasting specifications
    - Recommended hardware/encoders
    - Guidelines on multi-audio live streams
    - Where to find the live stream details
    - Testing your stream, including information on performing a dry run before your event
    - Additional related resources
-