

ZioTag

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Ziotag is a generative AI-powered video platform that makes video and audio accessible for all, promoting discovery, search, navigation, engagement, retention, and knowledge transfer.

You can order the following ZioTag services within Kaltura as part of REACH.

Service	Existing SRT required	Chapter type	Turn-around Times (business days)
Machine Generated Chapters Basic	Yes	Machine	1 day
Human Chapters Best Effort	Yes	Human	Best effort
Human Chapters 2 day	Yes	Human	2 days

Please see the following articles for information on configuring and working with REACH.

[Kaltura REACH V2 KMS/KAF Administration Guide](#)

[Requesting and Ordering Captions and Enrichment Services through the KMS/KAF - REACH v2](#)

[REACH - Ordering Captions for Media Per Entry](#)

[Editing Captions - REACH v2](#)