

Order chaptering services


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 This article is designated for administrators.

About

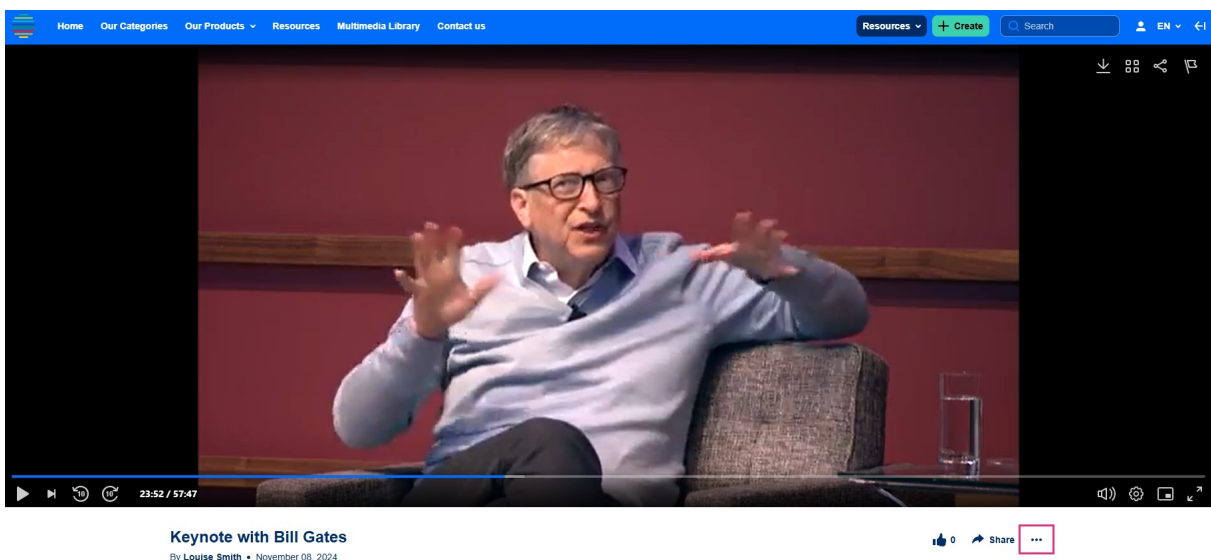
Adding chapters to your videos improves engagement and navigation. Viewers can effortlessly explore specific sections of the content that interest them the most. In addition, viewers can utilize the transcript's search functionality to pinpoint relevant keywords or phrases and instantly access the corresponding video chapter. The chapters are added as content metadata, just like creating chapters manually. Chapter cue points are added to the entry.

Powered by AI technology, our video service transforms traditional watching into a personalized and efficient learning experience. This feature is particularly useful for learning, training, sales, and marketing videos.

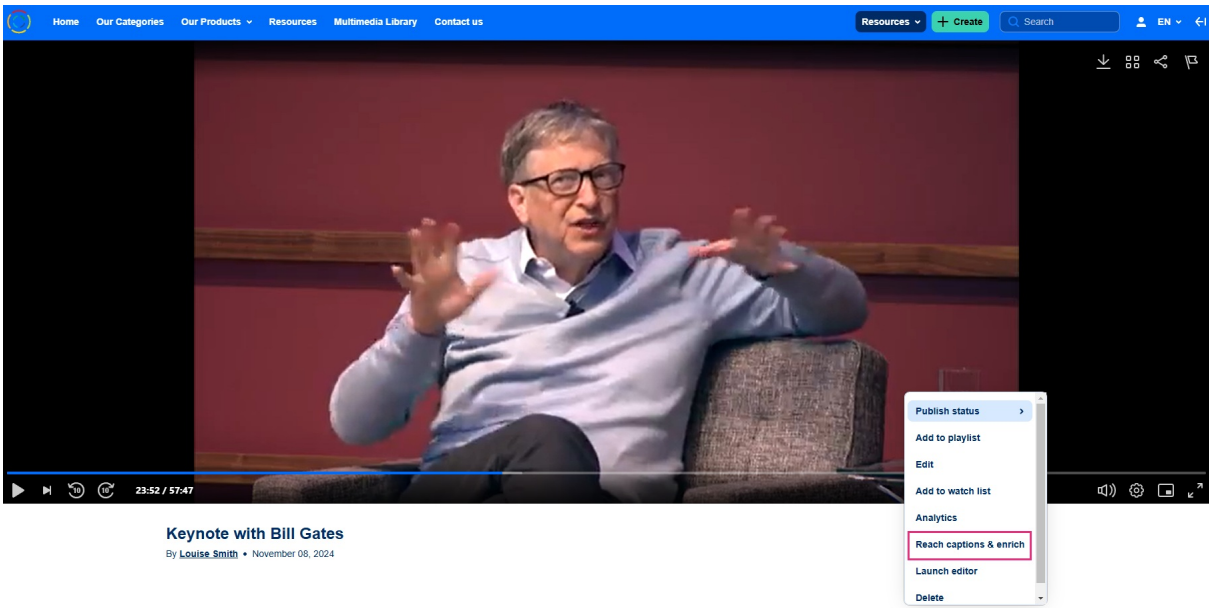
 For a list of common terms related to creating caption and enrichment requests in Kaltura, see our article [REACH terminology](#).

Order chaptering

1. Navigate to the **media page** of the desired video.



2. Click the **three dots menu** under the player and select **Reach Captions & Enrich.**



The **Reach captions & enrich** window displays.

Reach captions & enrich

Order Captions

Feature

Captions

Service type

Machine

Source media language

English

Close **Order**

3. Complete the fields as follows:

- **Feature** - Select 'Chaptering'.
- **Service type** - Select 'Machine' or 'Professional'.
 - Machine - leverages machine algorithms to produce output in faster turnaround time for cheaper price.
 - Professional - leverages humans to produce a higher quality output.
- **Turnaround time** - (this option displays if 'Professional' is chosen) - Select the turnaround time. This is the maximum time it should take the vendor to return the job from the moment it is ordered.
- **Source media language** - Select the source media language from the drop-down menu (this is the spoken language in the video). The options in the menu are

dependent on your REACH plan.

Reach captions & enrich

Order Captions

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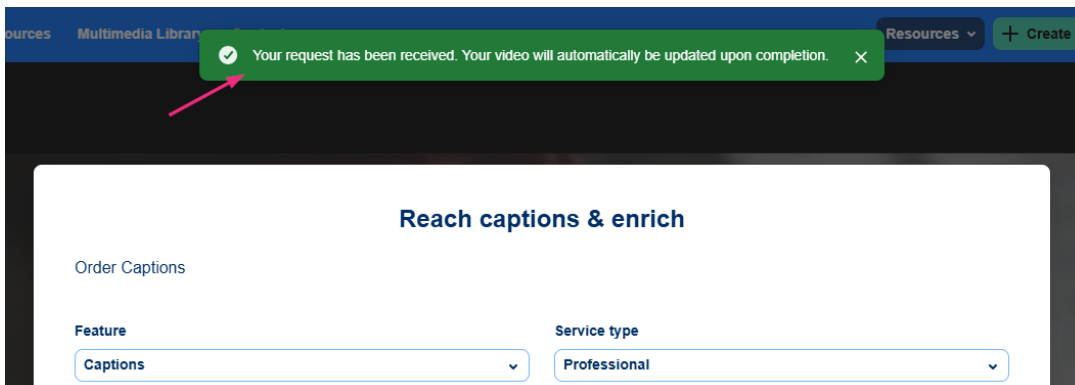
English

Close


Order

4. Click **Order**.

A confirmation message displays: *Your request has been received. Your video will automatically be updated upon completion.*



The chapters will be uploaded when completed.

 Notifications must be enabled by your system administrator.

User experience

While the video plays, chapter titles appear as segments in the scrubber bar as well as a title below the thumbnail preview. Chapters display in the panel on the right.



The screenshot displays the Kaltura video player interface. The main video area shows a man (Bill Gates) sitting in a chair. A yellow arrow points to a search result in the sidebar titled "Responsible Use of AI" at the 12:22 mark. The sidebar contains a list of search results with timestamps and titles, each followed by a "Read more" link.

Timestamp	Title	Preview	Action
00:00	Humanity Is the Key to Building AI	The morning session of the conference focused on the potential dangers of artificial intelligence, while the afternoon session focused on the potential benefits of artificial...	Read more
05:18	The Future of AI	I learned the potential of AI after hearing about it from my high school's Women and Stem Club, and got even more excited about it after taking AI for All at Stanford. I want to use AI for social good,	
07:01	Responsible Use of AI	AI has the potential to solve many of the world's problems, but we must be responsible in our development and use of it. We need to work together to ensure that AI is used for the benefit of all.	
12:26	Inclusion Cultivates Unique Perspectives	Inclusive diversity cultivates unique perspectives, which is essential in advancing society. Computing opportunities should be made available to all communities, especially...	Read more
17:33	The AI for All Story	AI for All is a nonprofit that started at Stanford and is now on ten campuses across the US. The organization is dedicated to making AI and tech more inclusive and diverse. They do...	Read more
20:48	Welcome Bill Gates	Bill Gates is optimistic about AI's potential to benefit humanity, particularly in developing countries, and recommends taking action to ensure the responsible and...	Read more