Kaltura

Update from Regional Cloud to SaaS Regions - Known Issues

Last Modified on 10/27/2023 7:06 am IDT

Ireland (IR) Environment - Upgrade Performed October 29, 2023

The following known issues will be experienced on the updated SaaS region in Ireland.

Frankfurt (DE) Environment - Upgrade Performed July 16, 2023

[UPDATE] Both issues below are resolved

The following known issues will be experienced on the updated SaaS region in Germany.

AN-23046	In the live entries real-time analytics dashboard, the segment and manifest download time always appear as 0.	RESOLVED
AN-23055	In the usage dashboard, active users metrics appears as 0.	RESOLVED