

Group chat transcripts

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2会 This article is designated for all users.

The Group chat transcript provides group chat transcript history for a specific occasion of your choice.

See Analytics tab - Reports for instructions on generating and downloading this report.

Data in the Group chat transcript includes the following:

- userId A unique ID of the user who sends the message in the group chat.
- userFirstName The first name of the user who sent the message.
- userLastName The last name of the user who sent the message.
- userEmail The email of the user who sent the message.
- userRole The role of the user who sent the message.
- messageld A unique ID of the message.
- sentAt The time the message was sent at.
- message The content of the message.
- repliedToMessageId The ID of the message this message was replying to (will be filled only if it was a reply message).
- likes The number of like the message received.