

## Chat transcripts

Last Modified on 11/23/2025 7:09 pm IST

28 This article is designated for all users.

The Chat transcripts report provides full chat transcripts for selected sessions.



See Analytics tab - Reports for instructions on generating and downloading this report.

Data in the Chat transcripts report includes the following:

- userld A unique ID of the user who sends the message in the group chat.
- userFirstName The first name of the user who sent the message.
- userLastName The last name of the user who sent the message.
- userEmail The email of the user who sent the message.
- userRole The role of the user who sent the message.
- messageId A unique ID of the message.
- sentAt The time the message was sent at.
- message The content of the message.
- repliedToMessageId The ID of the message this message was replying to (will be filled only if it was a reply message).
- likes The number of like the message received.