

Q&A transcripts report

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28 This article is designated for all users.

The Q&A transcripts report provides full transcripts of Q&A exchanges.



See Analytics tab - Reports for instructions on generating and downloading this report.

Data in the Q&A transcripts report includes the following:

- contextId A unique ID of the context (a context can be a specific session or the event's home page)
- contextName XYZ
- creator A unique ID of the attendee that initiated the thread.
- sender A unique ID of the user who sent the message (can be an attendee OR moderator).
- senderEmail Email address of the user who sent the message (can be attendee OR moderator).
- recipient A unique ID of the user who received the message (can be an attendee OR moderator).
- recipientEmail Email address of the user who received the message (can be attendee OR moderator).
- message The content of the thread.
- time The time the message was sent.
- state There are 4 states:
 - 1. pending The thread is pending and hasn't been handled by a moderator.
 - 2. owned The thread is owned by a moderator and is not resolved.
 - resolved The thread is owned by a moderator and was resolved but wasn't clear.
 - 4. done The thread was resolved and cleared from the moderator's queue.
- labels XYZ