Moderator transcript

Last Modified on 08/20/2024 6:18 pm IDT

> 👥 **This article is designated for all users.**

The Moderator transcript provides moderators' transcripts event history.

> 💡 See Analytics tab - Reports for instructions on generating and downloading this report.

Data in the Moderator transcript includes the following:

- creator - A unique ID of the attendee that initiated the thread.
- contextId - A unique ID of the context (a context can be a specific session or the event's home page)
- state - There are 4 states:
  1. pending - The thread is pending and hasn't been handled by a moderator.
  2. owned - The thread is owned by a moderator and is not resolved.
  3. resolved - The thread is owned by a moderator and was resolved but wasn't clear.
  4. done - The thread was resolved and cleared from the moderator's queue.
- sender - A unique ID of the user who sent the message (can be an attendee OR moderator).
- recipient - A unique ID of the user who received the message (can be an attendee OR moderator).
- time - The time the message was sent.
- message - The content of the thread.