

Q&A activity report

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28 This article is designated for all users.

The Q&A activity report provides information on moderator actions and Q&A message activity during the event.



See Analytic reports for events for instructions on generating and downloading this report.



A context in the event can be a specific session of the event's home page.

Data in the Q&A activity report includes the following:

- contextId A unique ID of the context.
- contextName The name of the context.
- lastActivity The last time a moderator did any action in the context.
- pending The number of pending messages in the context.
- owned The number of messages owned by moderators and not resolved in the context.
- resolved The number of messages owned by moderators and resolved in the context.
- done The number of messages that are resolved and cleared from the moderator's queue.
- blocked The number of blocked users in this context.
- user messages The total number of messages sent by users to this context.
- moderator messages The total number of messages sent by moderators in this context.
- moderators owning resolved threads A list of emails of moderators owning resolved threads plus the number of threads per moderator.
- moderators owning unresolved threads A list of emails of moderators owning unresolved threads plus the number of threads per moderator.

