Q&A activity report for events - Public Q&A disabled

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This article is designated for all users.

About

The Q&A activity report provides information about moderator actions and Q&A message activity during an event.

See Analytic reports for events for instructions on generating and/or downloading this report.

A context in the event can be a specific session of the event's home page.

This report is available only when a **non-public** Q&A experience has been enabled for Chat and Collaboration.

Report contents

Data in the Q&A activity report includes the following:

- contextId - A unique ID of the context.
- contextName - The name of the context.
- lastActivity - The last time a moderator did any action in the context.
- pending - The number of pending messages in the context.
- owned - The number of messages owned by moderators and not resolved in the context.
- resolved - The number of messages owned by moderators and resolved in the context.
- done - The number of messages that are resolved and cleared from the moderator's queue.
- blocked - The number of blocked users in this context.
- user messages - The total number of messages sent by users to this context.

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- moderator messages - The total number of messages sent by moderators in this context.
- moderators owning resolved threads - A list of emails of moderators owning resolved threads plus the number of threads per moderator.
- moderators owning unresolved threads - A list of emails of moderators owning unresolved threads plus the number of threads per moderator.

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