



## Chat moderation report

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 This article is designated for all users.

The Chat moderation report provides activity data for the moderator's activity during the event.

 See [Analytics tab - Reports](#) for instructions on generating and downloading this report.

 A context in the event can be a specific session of the event's home page.

Data in the Chat moderation report includes the following:

- contextId - A unique ID of the context.
- contextName - The name of the context.
- lastActivity - The last time a moderator did any action in the context.
- pending - The number of pending messages in the context.
- owned - The number of messages owned by moderators and not resolved in the context.
- resolved - The number of messages owned by moderators and resolved in the context.
- done - The number of messages that are resolved and cleared from the moderator's queue.
- blocked - The number of blocked users in this context.
- user messages - The total number of messages sent by users to this context.
- moderator messages - The total number of messages sent by moderators in this context.
- moderators owning resolved threads - A list of emails of moderators owning resolved threads plus the number of threads per moderator.
- moderators owning unresolved threads - A list of emails of moderators owning unresolved threads plus the number of threads per moderator.