

Chat and Collaboration widget

Last Modified on 12/11/2025 9:45 pm IST

 This article is designated for all users.

About

This article provides an overview of the Chat & Collaboration widget.



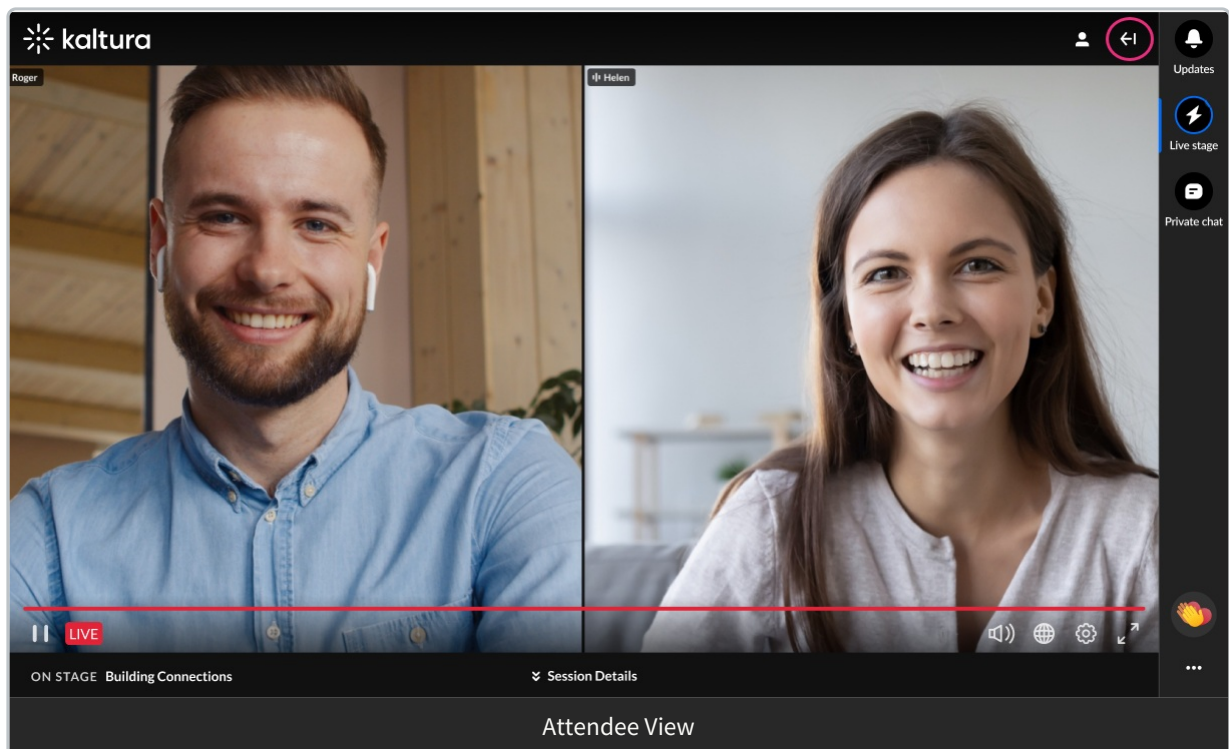
Kaltura supports a consistent set of languages across its major platforms, including [Events](#), allowing users to interact with the interface in their preferred language. Please see [Supported languages in Kaltura Events](#) for more details.

The Chat & Collaboration widget is supported for desktop and mobile on a web browser.

To access the Chat & Collaboration widget on a desktop

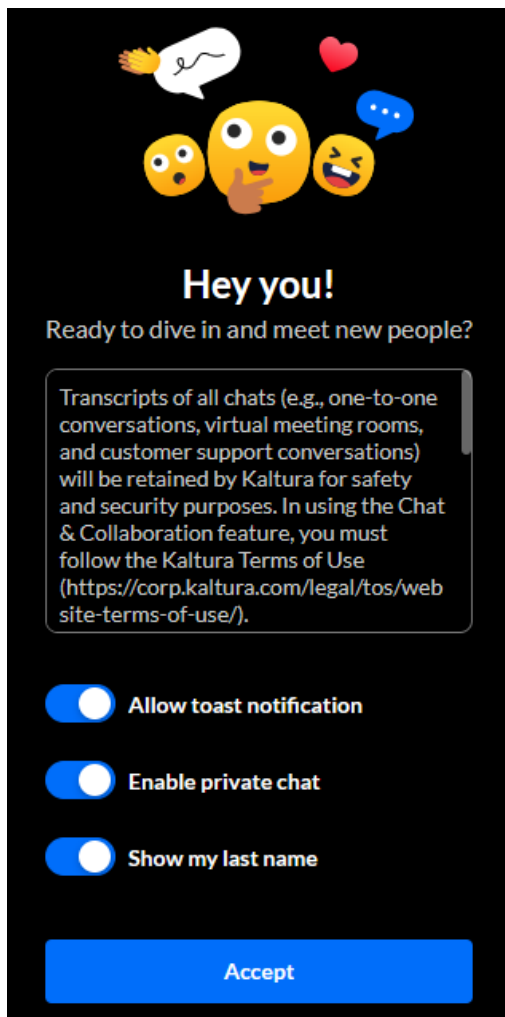


1. Click the "expand" button in the upper right corner of the screen.

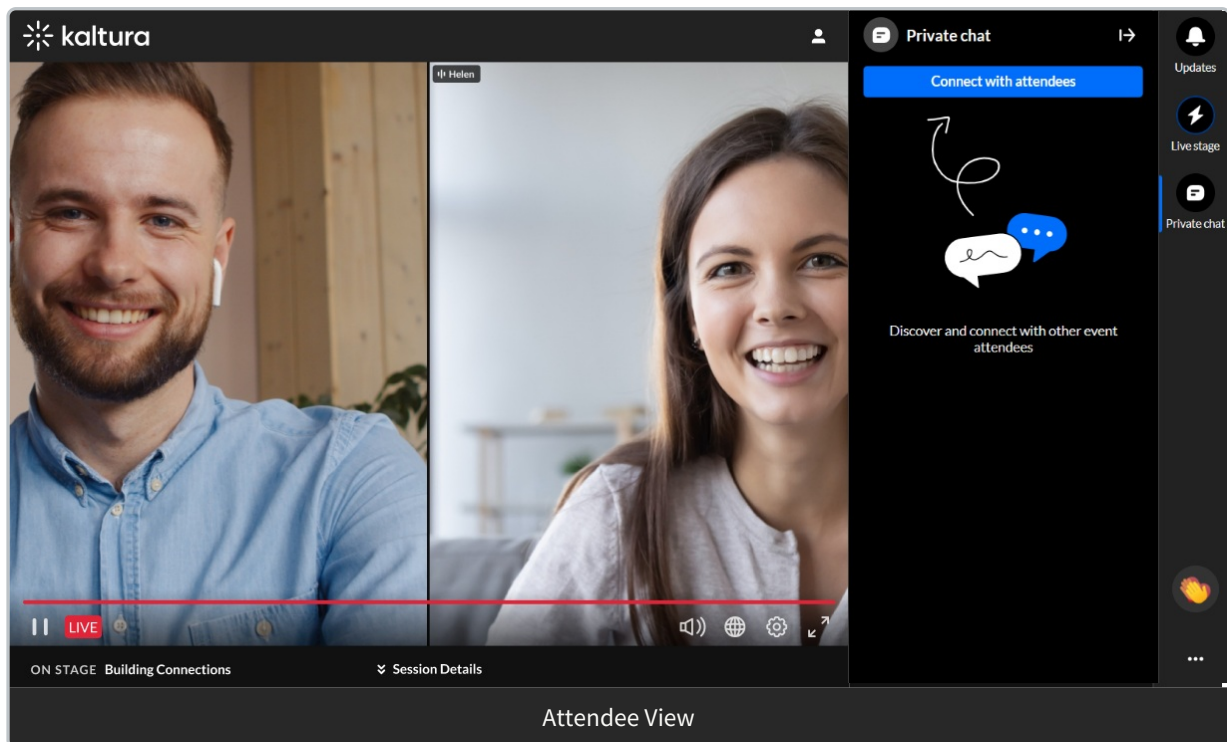


Your admin may have implemented a Customization popup that may include a disclaimer (or legal consent), that you must accept before using the widget. This disclaimer informs you that the data from private conversations is recorded. The

Customization popup also allows you to further customize your experience regarding toast notifications, private chat, and privacy settings.




2. Once you are finished making your selections, click **Accept**. The Chat & Collaboration widget displays.



To access the Chat & Collaboration widget on a mobile device

The Chat & Collaboration widget is open automatically when you enter the site.

Your admin may have implemented a Customization popup that may include a disclaimer (or legal consent), that you must accept before using the widget. This disclaimer informs you that the data from private conversations is recorded. The Customization popup also allows you to further customize your experience regarding toast notifications, private chat, and privacy settings.



Hey you!

Ready to dive in and meet new people?

Transcripts of all chats (e.g., one-to-one conversations, virtual meeting rooms, and customer support conversations) will be retained by Kaltura for safety and security purposes. In using the Chat & Collaboration feature, you must follow the Kaltura Terms of Use (<https://corp.kaltura.com/legal/tos/web-site-terms-of-use/>).

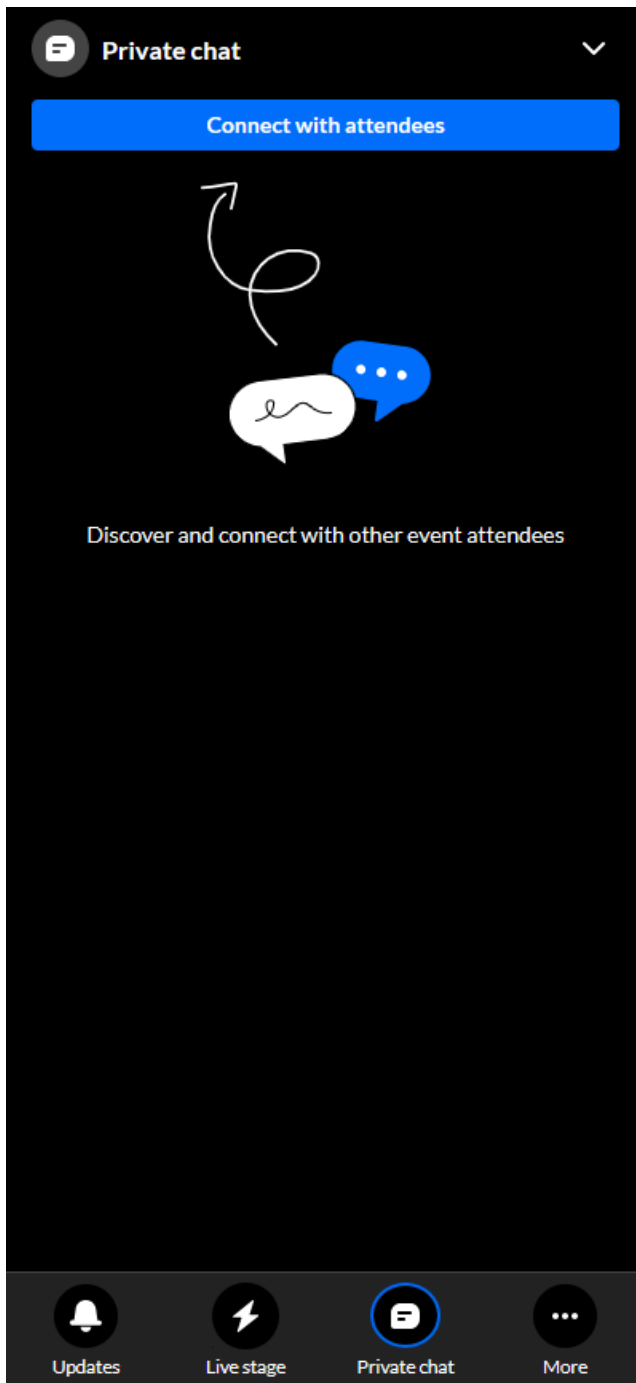
☒ **Allow toast notification**

☒ **Enable private chat**

☒ **Show my last name**

Accept

Once you are finished making your selections, click **Accept**. The Private chat displays.



The Chat & Collaboration widget menu

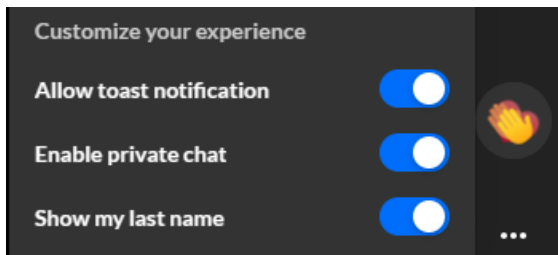
The Chat & Collaboration widget menu is located on the right sidebar in desktop and on the bottom of the screen in mobile. The menu displays differently for an attendee and moderator. It contains three tabs for the attendee and five tabs for the moderator. Explore the functionality of each tab by clicking on the links below.

- [Assistant](#) (moderator only)
- [Interactions](#) (moderator only)
- [Updates](#)

- [Live stage](#)
- [Private chat](#)

Settings

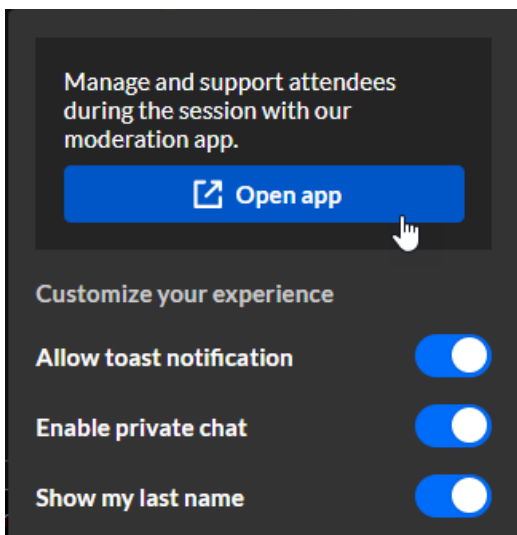
A participant may decide to configure their own settings. Click the three dots and a list of options displays.



Click the desired option to enable it.

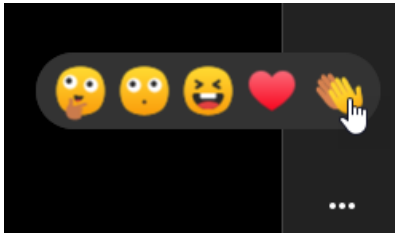
- Allow toast notification - Some examples of toast notifications include new polls, messages sent specifically to you, or updates.
- Enable private chat - Chatting 1:1 with other participants.
- Show my last name - Displaying your full name, not just your first name.

An additional option displays for moderators - "Open app". Moderators may click this button to open the [Moderator app](#).



Reactions

1. The possible reaction types display horizontally. Click on the Reactions icon (clapping hands).



2. Click on the desired reaction.

The reactions you initiate will display to everyone in the session.

