ChatandcollaborationAdmin module

Content updated: 12/25/2022

This article is designated for administrators.

About

On Event sites, the **Chatandcollaborationadmin** module connects your site to the Announcements Manager app.

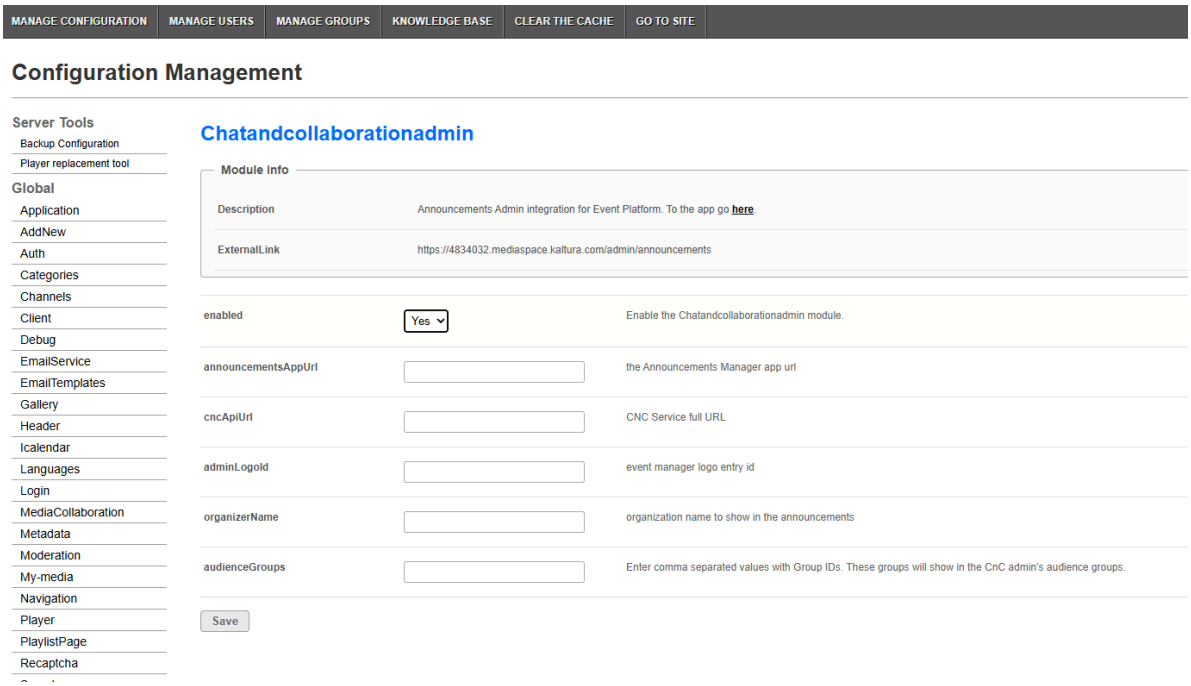
Event organizers use the app to send announcements to attendees in the chat and collaboration panel, an engagement panel on the right side of the page. They also use it to choose which panel features attendees can use.

Enable the **Chatandcollaboration module** before you enable this module.

Configure the module

1. Go to your Configuration Management console, locate the Chatandcollaborationadmin module in the left panel, then select it. You can also navigate directly using a link:
`https://{your_site_url}/admin/config/tab/chatandcollaborationadmin`

The **Chatandcollaborationadmin** page displays.



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2. Configure the following:

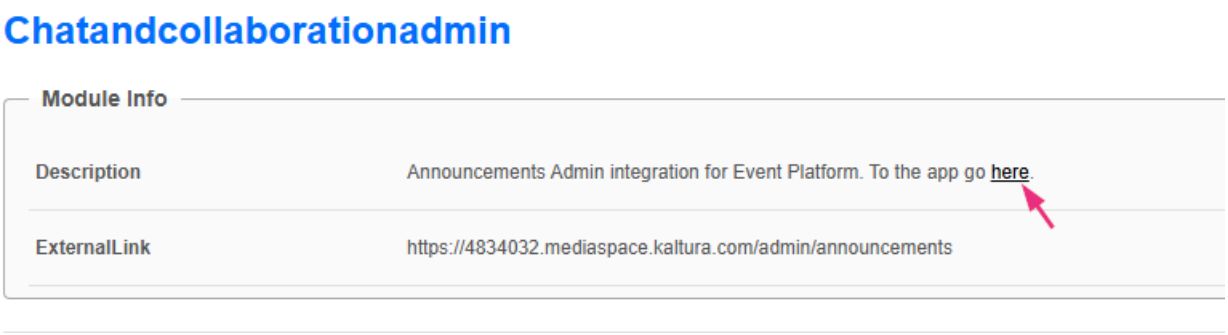
- **enabled** - Set to **Yes** to enable the module.
- **announcementsAppUrl** - Leave the default URL of the Announcements Manager app: `https://www.kaltura.com/apps/cnc-admin/latest/embed.php`
- **cncApiUrl** - Enter the URL of the chat and collaboration service, for example `https://chat.nvp1.ovp.kaltura.com/api_v3`
- **adminLogoId** - Enter the entry ID of the event organizer's logo. The logo appears next to announcements that the organizer sends. To get the ID, upload a square logo, 200 × 200 pixels, to your event's upload site, and then copy its entry ID.
- **organizerName** - Enter the sender name that appears on announcements from the organizer, such as your organization or event name. You can enter up to 20 characters.
- **audienceGroups** - Enter the IDs of the groups that organizers can send announcements to, separated by commas. These groups appear in the announcement form when the organizer sends an announcement to a group, instead of to all attendees.

3. Click **Save**.

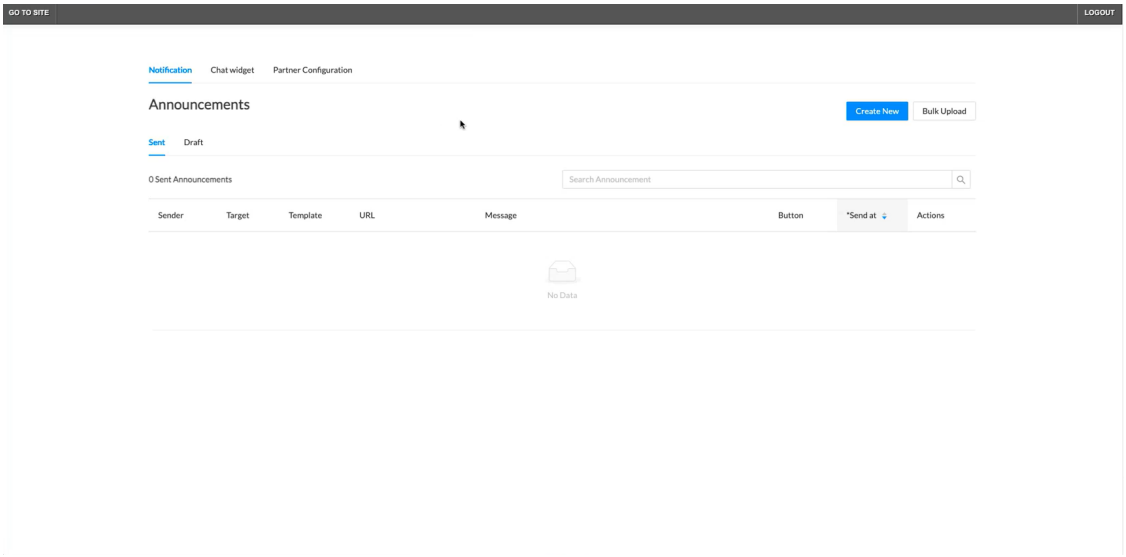
Turn chat and collaboration features on or off

Changes in the Announcements Manager app take effect right away. Avoid changing capabilities during a live event.

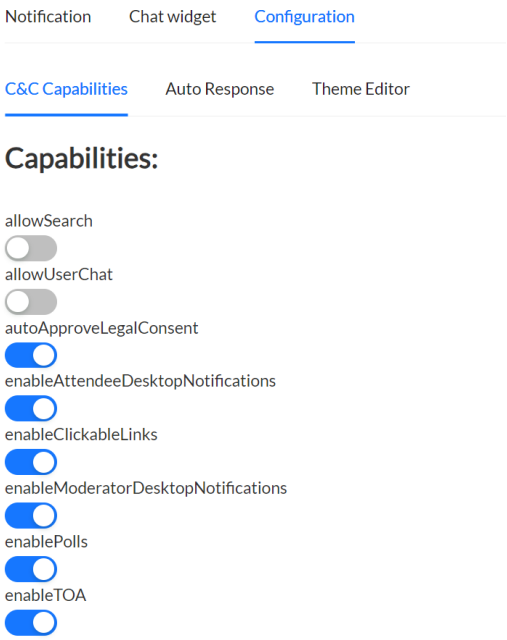
1. In the **Module info** section, click **here** to open the Announcements Manager app. The link works only after you enable the module and save it.



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2. Click the **Configuration** tab.



The capabilities of the chat and collaboration panel appear. Each one turns a panel feature on or off.

3. Set the following capabilities:

- **allowSearch** - Let attendees search for other attendees. You can turn off search and keep one-on-one chat on.
- **allowUserChat** - Let attendees chat one-on-one with other attendees. You can keep one-on-one chat on when search is off.
- **autoApproveLegalConsent** - Let attendees use the panel without a legal consent prompt. This capability is on by default. Turn it off only if you uploaded legal text to

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the Chatandcollaboration module.

- **enableAttendeeDesktopNotifications** - Turn on browser notifications for attendees. The first time attendees log in, a pop-up asks them to allow or block browser notifications.
- **enableModeratorDesktopNotifications** - Turn on browser notifications for moderators. The first time moderators log in to the moderator app, a pop-up asks them to allow or block browser notifications.
- **enablePolls** - Let moderators create and publish live polls in the moderator app. This capability is on by default for all new events.
- **enableTOA** - Show or hide the **Message Board** tab in the moderator app. Moderators use it to send a message to their session or channel. In **Moderator view**, they click **+ Add new**, and then select **Message**. This capability is on by default for all new events.
- **enableClickableLinks** - Make links in chat messages and announcements clickable.

To turn off one-on-one chat, turn off `allowSearch` so attendees can't find each other. Attendees who already chatted can still chat with each other, so also turn off `allowUserChat`.

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