

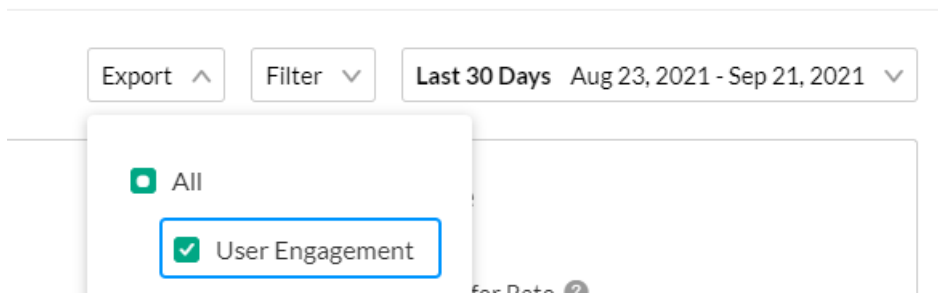
# Live Stream Reporting - User Engagement Report Details

Last Modified on 05/06/2026 8:40 pm IDT

A User Engagement Report may be downloaded for live stream entries.

In the Rich Media CMS, Kaltura MediaSpace or KAF application

1. Go to the Analytics section for the desired entry,
2. Select Export and User Engagement.



You will receive an email with a download link for a CSV file.

An example file is displayed here.

#-----									
Report: User Engagement									
Please note that the data below is filtered based on the filter applied in the report									
Filtered dates: 2021-08-22 22:00:00 - 2021-09-21 21:59:59 (GMT)									
Filtered entries: 1_dddddut 1_pdddddk									
#-----									
user_id	user_name	registerecc	count_loads	count_plays	sum_view_period	sum_live_view_period	avg_live_buffer_time	total_completion_rate	live_engaged_users_play_time_ratio
<a href="#">b.e@kaltura.c</a>	BE	0	9	7	14.83333333	14.16666667	0.007802353	1	0.011764706
Unknown	Unknown	0	3	3	15.66666667	15.66666667	0.068434042	0	0.010638298
<a href="#">a.b@kaltura.c</a>	A B	0	1	1	0.83333333	0.83333333	0	0	0.4

## Field Description

Field	Unit	Description
user_id	Text	Login User Id
user-name	Text	User Name
registered	Number (1 means Yes, 0 means No)	Has this user registered using the Kaltura Entry Registration
count_loads	Number	How many times the user has loaded the player
count_plays	Number	How many times the user played the Video (pressed the play button)
sum_view_period	Minutes	Total minutes a user watched based on the filters he chose - live/vod/live+vod
sum_live_view_period	Minutes	Total minutes a user watched the Live + DVR usage
avg_live_buffer_time	Percentage	The average percent of time the player was buffering
total_completion_rate	Number (1 means completed one time, 0 means not completed once)	How many times the user watched the full Video
live_engaged_users_play_time_ratio	Percentage	The average percentage of view time when the tab was in focus + the sound on, from the total viewed time  e.g. 0.4 means 40%