

## Event settings and custom URL

Last Modified on 12/08/2025 7:36 pm IST

 This article is designated for all users.

### About

This article describes how to enter a support email address for attendees, enter organizer details to display in notifications and networking, copy and/or access your event domain, and set a custom URL.



The screens shown here represent a multi-session event. The same actions apply when working with single session.

### Navigate to the Settings page

From the [Event page](#), click the Settings tab.

## Virtually Live!

### Overview

- Event details
- Branding
- Event site editor
- Registration
- Agenda
- Media
- People
- Interactions
- Analytics
- Integrations
- Settings**

## Overview

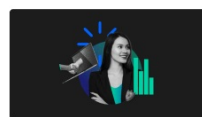
21 : 04 : 16 : 54  
days hrs min sec

### Virtually live!

2/2/22 10:00 AM > 2/2/22 4:30 PM  
EST (GMT-5)

It's no surprise that virtual events have prevailed over all other forms of business get-togethers since Covid-19 entered our lives. At Kaltura, we spent the past year videofying events, transforming the conventional into the extrao...

#### Agenda at a glance

[Add session](#)
[Full agenda](#)


#### Opening Keynote

Live webcast Published  
10:00 AM - 10:30 AM Tue, February 02



#### Marketing for Gen-Z: The right way

Pre-recorded Published  
10:00 AM - 10:30 AM Tue, February 02



#### Knights in Marketing Armorknight...

Pre-recorded Published  
10:00 AM - 10:30 AM Tue, February 02

3 more sessions

#### Speakers

[Invite](#)
[See all](#)


**Julian Lang**  
Director of Marketing Strategy, Kaltura  
Registered



**Celine Garnier**  
Content marketing specialist personalizat...  
Registered



**Laura Steven**  
Head of Global Campaigns, Kaltura  
Registered



**Brian Dennis**  
Director of Marketing, Kaltura  
Registered



**James Li**  
Digital Marketing Manager, Kaltura  
Registered

The Settings page displays.

## Building Connections

- Overview
- Event details
- Branding
- Event site editor
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- Agenda
- Media
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- Analytics
- Integrations
- Settings**

## Settings

[Save](#)

### Support email address

For attendees to use to ask questions and report issues

### Organizer details

Will appear as the sender details in notifications and networking

Recommended size: 500x500 px

[Upload image](#)

#### Organizer name

### Event domain

[Copy](#) [Paste](#)

☒ Post-event redirect

Start redirect  Days after the event ends

Here you can enter a support email address for attendees to use to ask questions and report issues. The support email will appear in every text where the **Customization tag** {SUPPORTEMAIL} is used.

You may enter organizer details. This information is displayed as the sender details in notifications and networking.

You may also copy and/or access the event domain by clicking the appropriate button;



to copy or



to access.

## Set a custom URL

If configured by your Admin, a **Set Custom URL** button displays on the Settings page allowing you to change the default generated event URL to customize it for your event.

1. Click the **Set Custom URL** button.
2. Enter a unique Event Domain according to the validation rules, then click on the right-hand list to choose from the list of root domains your Admin configured. Once finished, click **Set Custom URL**.

### Set Custom URL

Event Domain

0/60

Type subdomain here

Custom URL requirements:

✓ Can contain alphanumerical character

✗ Can't be blank

✗ Can't contain a space

✗ Can't start or end with a hyphen (-)

✗ Can't contain the following symbols: !"#\$%&'()\*+,-./:;<=>?^\_~[]{} \

Cancel

Set Custom URL

## Auto assign a custom domain

If you would like all events created on your account to be auto assigned a custom domain, please see contact your Kaltura representative.



When an event with a custom URL or domain is deleted, the URL is automatically released. This ensures the URL can be reused for future events

- **Set a post-event redirect**
  - You can redirect visitors to another page after your event ends by turning on a handy **post-event redirect** setting. Visit our article [Add a post-event redirect link to your event](#) to learn more.
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