

Event settings, custom URL, and custom SSL certificate

Last Modified on 06/13/2026 12:03 am IDT

 This article is designated for all users.

About

This article describes how to enter a support email address for attendees, enter Host details to display in notifications and networking, copy and/or access your event domain, and set a custom URL, as well as a custom SSL certificate.



The screens shown here represent a multi-session event. The same actions apply when working with single session.

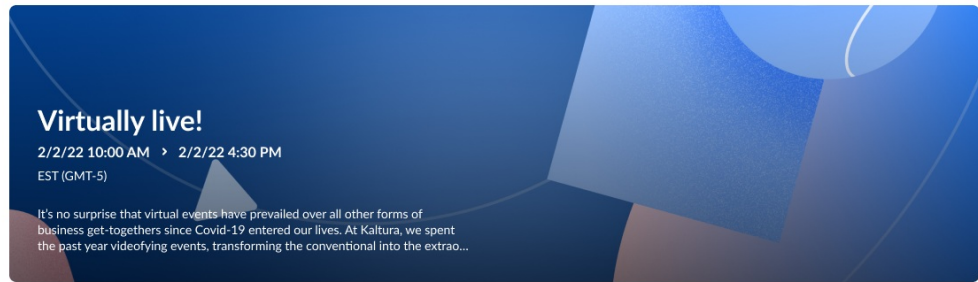
Navigate to the Settings page

From the [Event page](#), click the Settings tab.

Virtually Live!

- Overview
- Event details
- Branding
- Event site editor
- Registration
- Agenda
- Media
- People
- Interactions
- Analytics
- Integrations
- Settings**

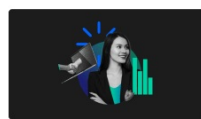
Overview

21 : 04 : 16 : 54
days hrs min sec

Agenda at a glance

Add session

Full agenda



Opening Keynote
Live webcast Published
10:00 AM - 10:30 AM Tue, February 02



Marketing for Gen-Z: The right way
Pre-recorded Published
10:00 AM - 10:30 AM Tue, February 02
LIVE



Knights in Marketing Armor
Pre-recorded Published
10:00 AM - 10:30 AM Tue, February 02



3 more sessions

Speakers

Invite

See all



Julian Lang
Director of Marketing Strategy, Kaltura
Registered



Celine Garnier
Content marketing specialist personalizat...
Registered



Laura Steven
Head of Global Campaigns, Kaltura
Registered



Brian Dennis
Director of Marketing, Kaltura
Registered



James Li
Digital Marketing Manager, Kaltura
Registered



The Settings page displays.

Virtually Live!

- Overview
- Event details
- Branding
- Event site editor
- Registration
- Agenda
- Media
- People
- Interactions
- Analytics
- Integrations
- Settings

Settings

Save

Support email address

For attendees to use to ask questions and report issues

event@support.com

Host details

The organization or brand hosting the event. You can opt to send notifications and messages under the host's name.

<div>Recommended size: 500x500 px</div> <div>Upload</div>	Name Type a name
---	----------------------------

Event domain

278573-643.events.kaltura.com



Set custom URL

 Post-event redirect

Here you can enter a support email address for attendees to use to ask questions and report issues. The support email will appear in every text where the **Customization tag** {SUPPORTEMAIL} is used.

You may enter host details. This information is displayed as the sender details in notifications and networking.

You may also copy and/or access the event domain by clicking the appropriate button;

 to copy or  to access.

Set a custom URL

If configured by your Admin, a **Set Custom URL** button displays on the Settings page allowing you to change the default generated event URL to customize it for your event.

1. Click the **Set Custom URL** button.
2. Enter a unique Event domain according to the validation rules, then click on the right-hand list to choose from the list of root domains your Admin configured.



Set custom URL

Event domain 0/60

Custom URL requirements:

- ✓ Can contain alphanumeric characters: A-Z, a-z, 0-9
- ✗ Can't be blank
- ✗ Can't contain a space
- ✗ Can't start or end with a hyphen (-)
- ✗ Can't contain the following symbols: !"#%&'()*+/,;:<=>?^_[]\

Custom SSL certificate

Cancel

Set custom URL

3. If you would like to upload your own SSL certificate, click the toggle to enable **Custom SSL certificate**.



Set custom URL

Event domain 0/60

Custom URL requirements:

- ✓ Can contain alphanumeric characters: A-Z, a-z, 0-9
- ✗ Can't be blank
- ✗ Can't contain a space
- ✗ Can't start or end with a hyphen (-)
- ✗ Can't contain the following symbols: !"#%&'()*+/,;:<=>?^_[]\

Custom SSL certificate ←

Cancel

Set custom URL

Once enabled, additional fields display.



Set custom URL

Event domain 0/60

Custom URL requirements:

- ✓ Can contain alphanumerical characters: A-Z, a-z, 0-9
- ✗ Can't be blank
- ✗ Can't contain a space
- ✗ Can't start or end with a hyphen (-)
- ✗ Can't contain the following symbols: !"#%&'()*+/,;:<=>?^_[]\

Custom SSL certificate

Custom SSL certificate*

Paste the PEM-encoded certificate chain (server + intermediate certificates).
Must include this hostname and match the private key.

```
-----BEGIN CERTIFICATE-----  
MIIF...  
-----END CERTIFICATE-----
```

Private key*

Paste the PEM-encoded private key. Must match the certificate.

```
-----BEGIN PRIVATE KEY-----  
MIIE...  
-----END PRIVATE KEY-----
```

Cancel

Set custom URL

4. In the **Custom SSL certificate** field, paste your PEM-encoded certificate chain between 'BEGIN CERTIFICATE' and 'END CERTIFICATE'.
5. In the **Private key** field, paste your PEM-encoded private key between 'BEGIN PRIVATE KEY' and 'END PRIVATE KEY'.
6. Once finished, click **Set Custom URL**.
The Settings page is updated with your changes.

← All Event site Patrick Lorimer

Virtually Live!

- Overview
- Event details
- Branding
- Event site editor
- Registration
- Agenda
- Media
- People
- Interactions
- Analytics
- Integrations
- Settings**

Settings Save

Support email address
For attendees to use to ask questions and report issues

Host details
The organization or brand hosting the event. You can opt to send notifications and messages under the host's name.

Name

Recommended size: 500x500 px

Event domain
278573-643.events.kaltura.com SSL certificate Expires Dec 15, 2027

Post-event redirect

Notice that once a custom SSL certificate is added, the button changes from **Enter custom URL** to **Update custom URL** and a green badge displays indicating when the SSL certificate you added expires. If the SSL certificate has already expired, a red badge displays indicating when the SSL certificate expired.

You can always delete the SSL certificate by clicking the trashcan icon to the right of it.

Auto assign a custom domain

If you would like all events created on your account to be auto assigned a custom domain, please see contact your Kaltura representative.

When an event with a custom URL or domain is deleted, the URL is automatically released. This ensures the URL can be reused for future events.

- **Set a post-event redirect**



- You can redirect visitors to another page after your event ends by turning on a handy **post-event redirect** setting. Visit our article [Add a post-event redirect link to your event](#) to learn more.
-