Event settings and custom URL

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This article is designated for all users.

About

This article describes how to enter a support email address for attendees, enter organizer details to display in notifications and networking, copy and/or access your event domain, and set a custom URL.

The screens shown here represent a multi-session event. The same actions apply when working with single session.

Navigate to the Settings page

From the Event page, click the Settings tab.

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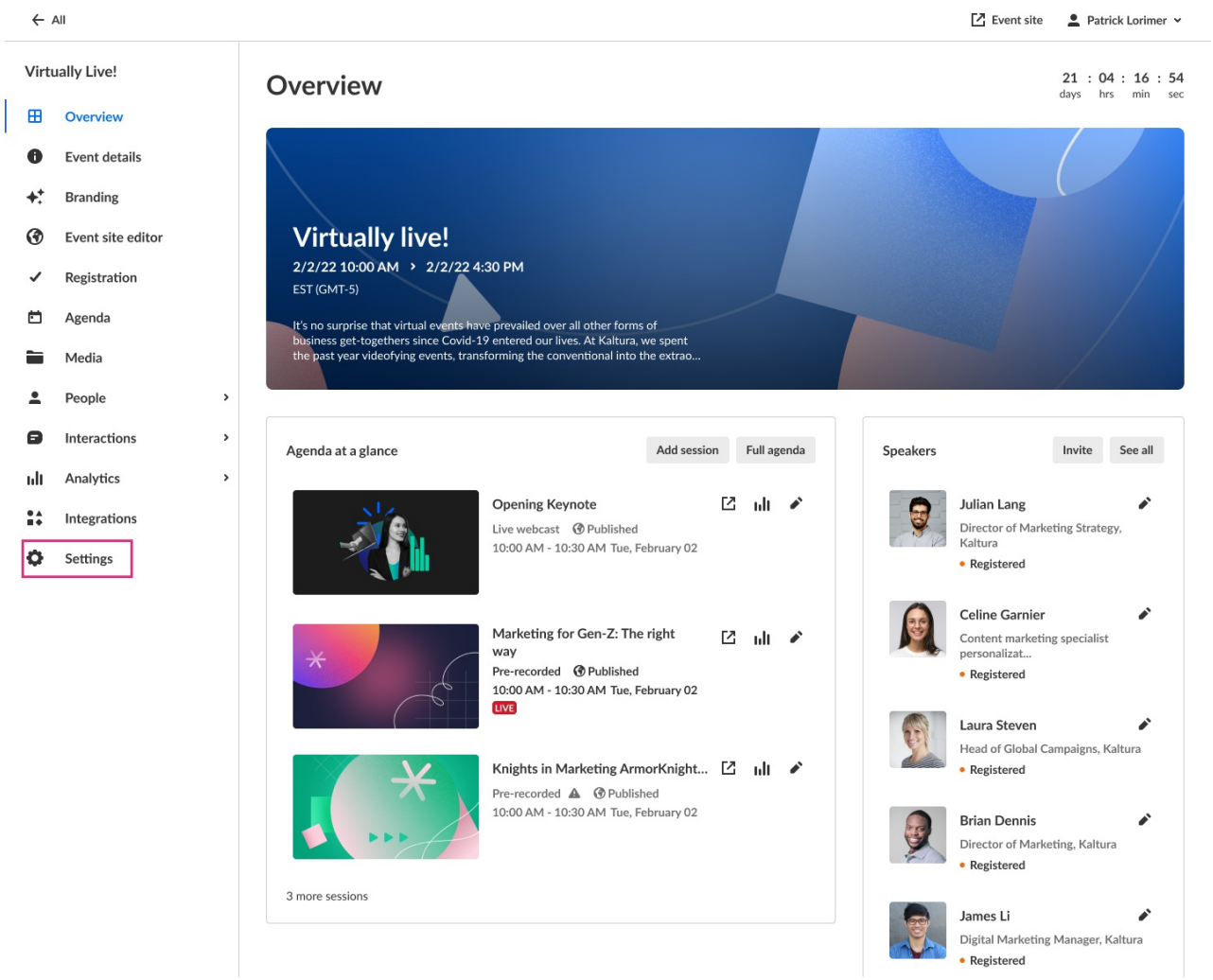
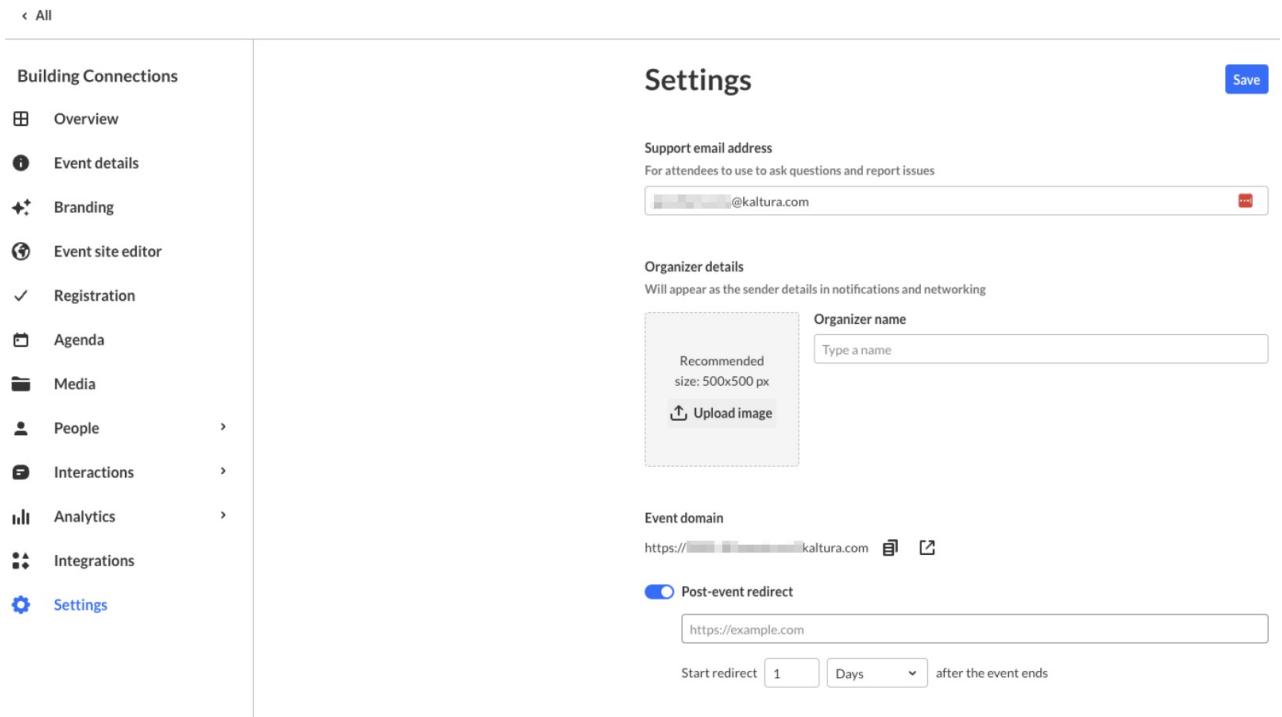


The Settings page displays.



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Here you can enter a support email address for attendees to use to ask questions and report issues. The support email will appear in every text where the **Customization tag** {SUPPORTEMAIL} is used.

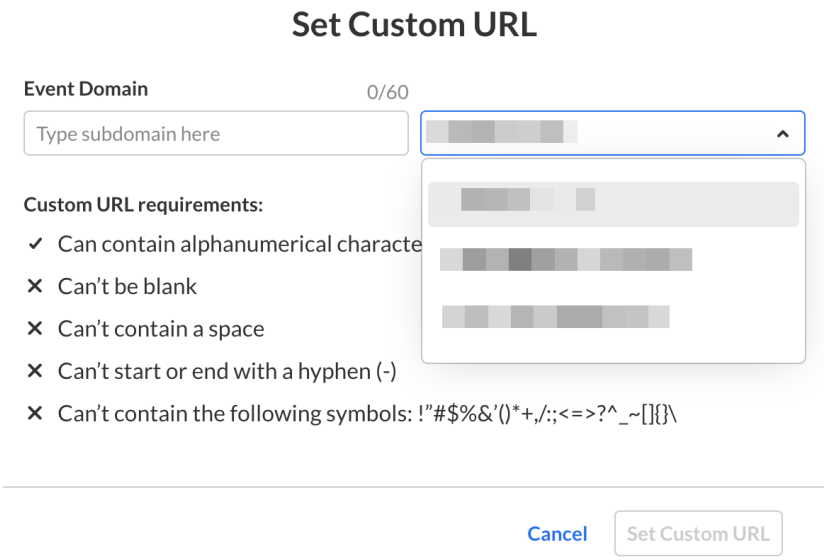
You may enter organizer details. This information is displayed as the sender details in notifications and networking.

You may also copy and/or access the event domain by clicking the appropriate button; to copy or to access.

Set a custom URL

If configured by your Admin, a **Set Custom URL** button displays on the Settings page allowing you to change the default generated event URL to customize it for your event.

1. Click the **Set Custom URL** button.
2. Enter a unique Event Domain according to the validation rules, then click on the right-hand list to choose from the list of root domains your Admin configured. Once finished, click **Set Custom URL**.



Auto assign a custom domain

If you would like all events created on your account to be auto assigned a custom domain, please see contact your Kaltura representative.

When an event with a custom URL or domain is deleted, the URL is automatically released. This ensures the URL can be reused for future events

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- **Set a post-event redirect**
- You can redirect visitors to another page after your event ends by turning on a handy **post-event redirect** setting. Visit our article Add a post-event redirect link to your event to learn more.

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