

## Event settings and custom URL

Last Modified on 12/08/2025 7:36 pm IST

 This article is designated for all users.

### About

This article describes how to enter a support email address for attendees, enter organizer details to display in notifications and networking, copy and/or access your event domain, and set a custom URL.



The screens shown here represent a multi-session event. The same actions apply when working with single session.

### Navigate to the Settings page

From the [Event page](#), click the Settings tab.

← All

Event site Patrick Lorimer

Virtually Live!

Overview

Event details

Branding

Event site editor

Registration

Agenda

Media

People

Interactions

Analytics

Integrations

Settings

## Overview

21 : 04 : 16 : 54  
days hrs min sec

### Virtually live!

2/2/22 10:00 AM > 2/2/22 4:30 PM  
EST (GMT-5)

It's no surprise that virtual events have prevailed over all other forms of business get-togethers since Covid-19 entered our lives. At Kaltura, we spent the past year videoing events, transforming the conventional into the extra...

### Agenda at a glance

Add session Full agenda



#### Opening Keynote

Live webcast Published  
10:00 AM - 10:30 AM Tue, February 02



#### Marketing for Gen-Z: The right way

Pre-recorded Published  
10:00 AM - 10:30 AM Tue, February 02

LIVE



#### Knights in Marketing ArmorKnight...

Pre-recorded Published  
10:00 AM - 10:30 AM Tue, February 02

3 more sessions

### Speakers

Invite See all



Julian Lang

Director of Marketing Strategy, Kaltura

Registered



Celine Garnier

Content marketing specialist personalizat...

Registered



Laura Steven

Head of Global Campaigns, Kaltura

Registered



Brian Dennis

Director of Marketing, Kaltura

Registered



James Li

Digital Marketing Manager, Kaltura

Registered

The Settings page displays.

← All

### Building Connections

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## Settings

Save

### Support email address

For attendees to use to ask questions and report issues

...

### Organizer details

Will appear as the sender details in notifications and networking

#### Organizer name

Type a name

Recommended size: 500x500 px

### Event domain

...

Post-event redirect

Start redirect  Days after the event ends

Here you can enter a support email address for attendees to use to ask questions and report issues. The support email will appear in every text where the **Customization tag** {SUPPORTEMAIL} is used.

You may enter organizer details. This information is displayed as the sender details in notifications and networking.

You may also copy and/or access the event domain by clicking the appropriate button;

 to copy or  to access.

## Set a custom URL

If configured by your Admin, a **Set Custom URL** button displays on the Settings page allowing you to change the default generated event URL to customize it for your event.

1. Click the **Set Custom URL** button.
2. Enter a unique Event Domain according to the validation rules, then click on the right-hand list to choose from the list of root domains your Admin configured. Once finished, click **Set Custom URL**.

### Set Custom URL

Event Domain 0/60

Type subdomain here

Custom URL requirements:

- ✓ Can contain alphanumerical characters
- ✗ Can't be blank
- ✗ Can't contain a space
- ✗ Can't start or end with a hyphen (-)
- ✗ Can't contain the following symbols: !#\$%&()'/\*+,:;<=>?^\_~[]{}\\

[Cancel](#) [Set Custom URL](#)

## Auto assign a custom domain

If you would like all events created on your account to be auto assigned a custom domain, please see contact your Kaltura representative.



When an event with a custom URL or domain is deleted, the URL is automatically released. This ensures the URL can be reused for future events

- **Set a post-event redirect**
- You can redirect visitors to another page after your event ends by turning on a handy **post-event redirect** setting. Visit our article [Add a post-event redirect link to your event](#) to learn more.

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