Rich Media Content Management System (CMS)

Last Modified on 08/04/2026 11:20 am IDT

Click here to see the list of release notes

Rich Media CMS release notes - v7.40.0 June 21, 2026

Version: 7.40.0

Date released: June 21, 2026

What's new

Redesigned REACH ordering experience

We're rolling out a modernized REACH ordering experience in Rich Media CMS, with a new side panel shared with Content Lab. The new experience simplifies ordering, improves service selection, and provides clearer compliance information.

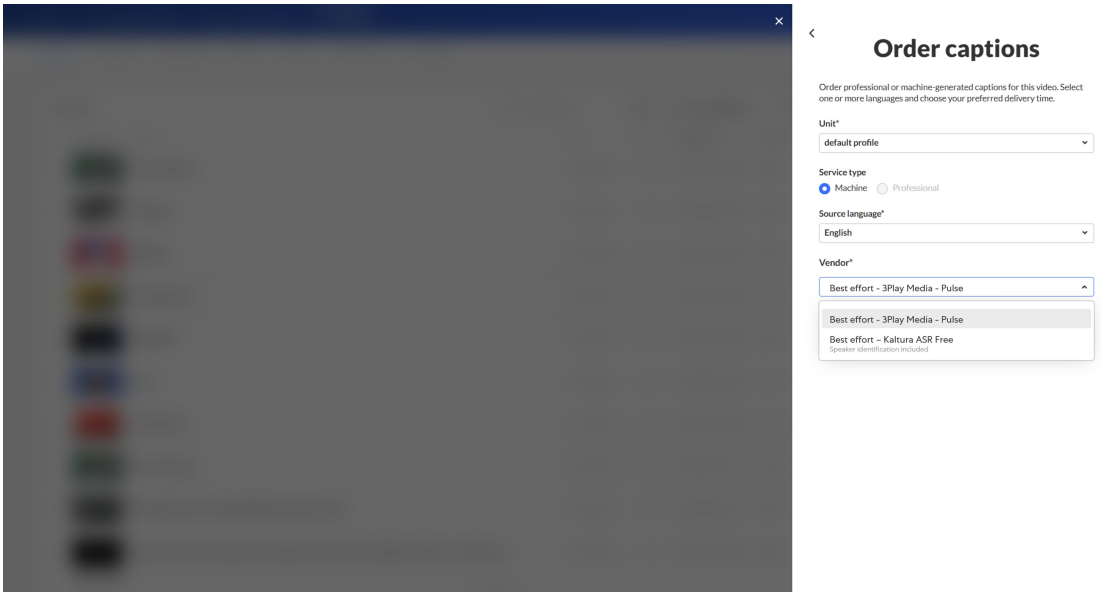
This is a phased rollout, with both the new and legacy ordering experiences available side by side until all services are migrated.

Caption ordering now available in the new experience

The caption ordering flow has been redesigned to make service selection faster and more transparent.

- **Vendor visibility** - When multiple vendors offer the same service, vendor names are displayed to help you select the option that best fits your organization's preferences or contracts.
- **Simplified turnaround time selection** - All available turnaround times are presented in a single menu, making it easier to compare options.
- **Clear service differentiation** - When services share the same turnaround time, key differences such as Speaker ID support are shown before ordering.
- **Title II compliance indicators** - The ordering flow now clearly identifies whether the selected service and REACH profile meet Title II requirements.

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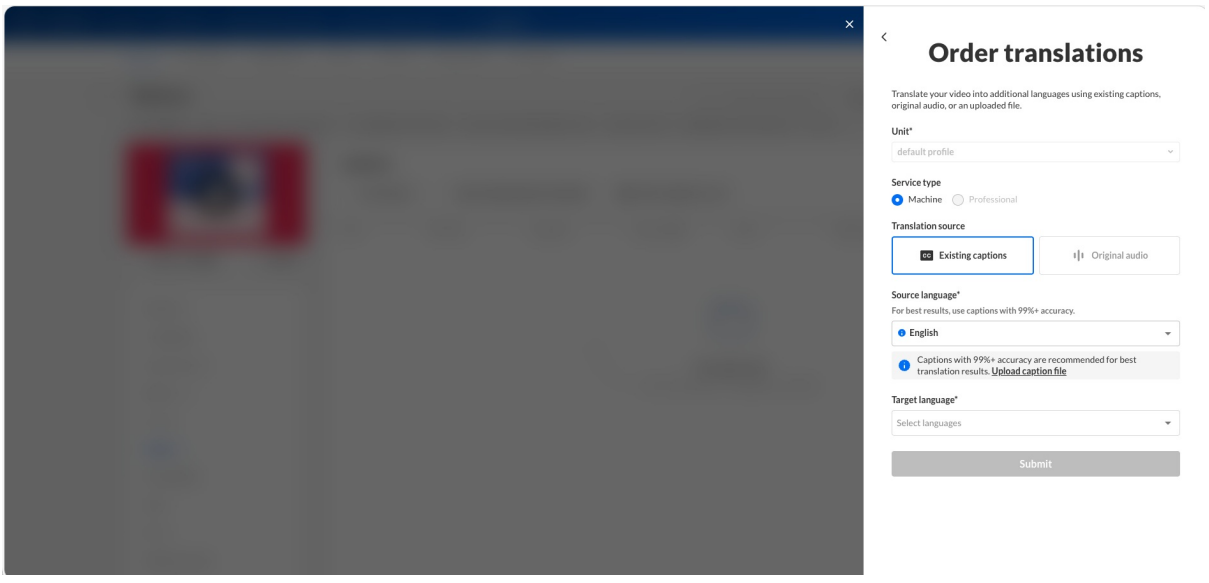
For more information, see Order captions in Rich Media CMS with Content Lab.

VOD translations now available in the new experience

VOD translation ordering has been added to the new side panel, giving you more flexibility in how translation workflows are managed.

Translation from original audio - The UI now includes an option for translating directly from the original audio. Vendor support for this workflow is not yet available in production, so the option is provided in preparation for future availability.

More flexible caption requirements - Machine captions can now be used as the source for translation. High-quality captions are still recommended for the best translation results, but professional or high-accuracy captions are no longer required before placing an order.



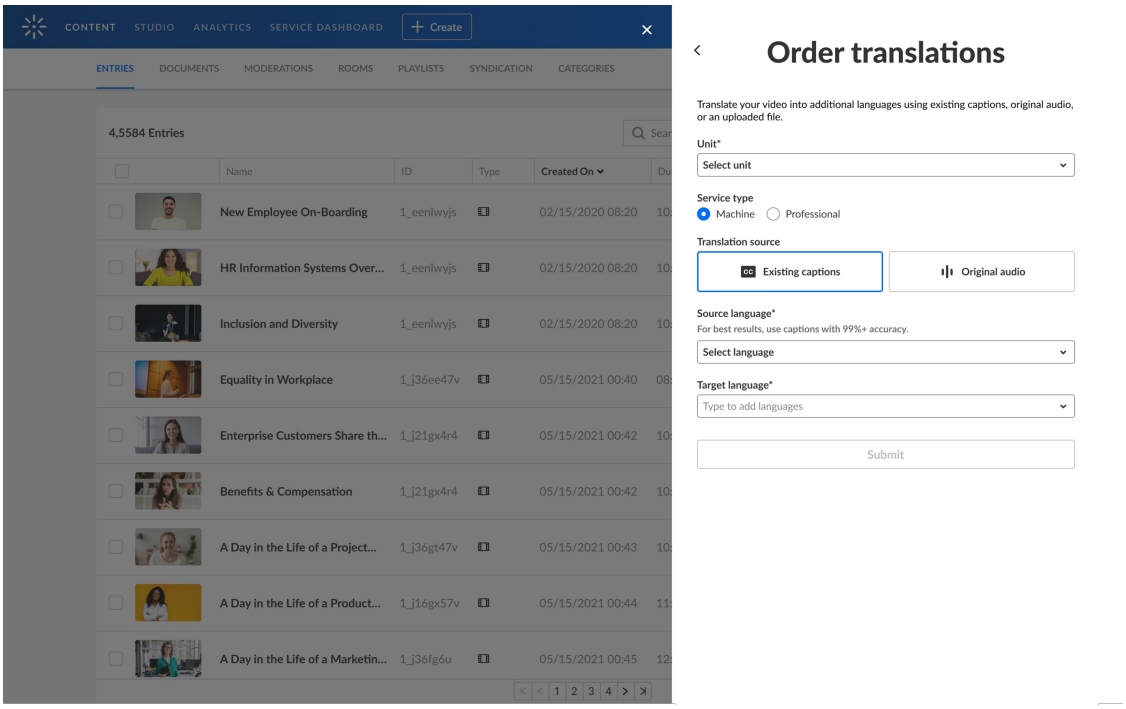
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For more information, see Order VOD translations in Rich Media CMS with Content Lab.

Live captioning and translation services now supported in the new experience

Live captioning and translation can now be ordered through the new side panel for both scheduled and unscheduled events.

- **Scheduled events** - Order services in advance, including pre- and post-session coverage.
- **On-demand ordering** - Request live captions or translations directly from an event in Rich Media CMS, even if the event was not scheduled ahead of time.



For more information, see Order live captions with Content Lab and Order live translations with Content Lab.

Transition note

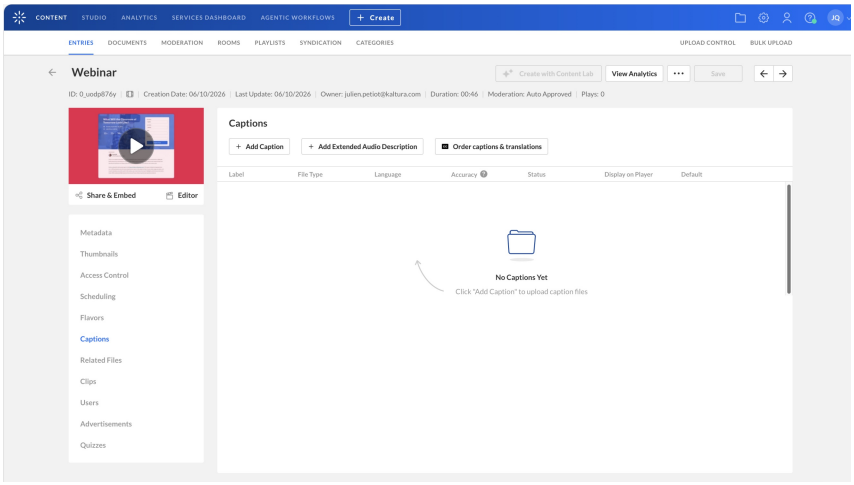
The new and legacy ordering screens co-exist during this rollout. Services not yet available in the new panel (Audio Description, Extended Audio Description, Dubbing, etc.) continue to be ordered through the legacy screen. As additional services are migrated, this notice will be updated.

Where to access the new experience

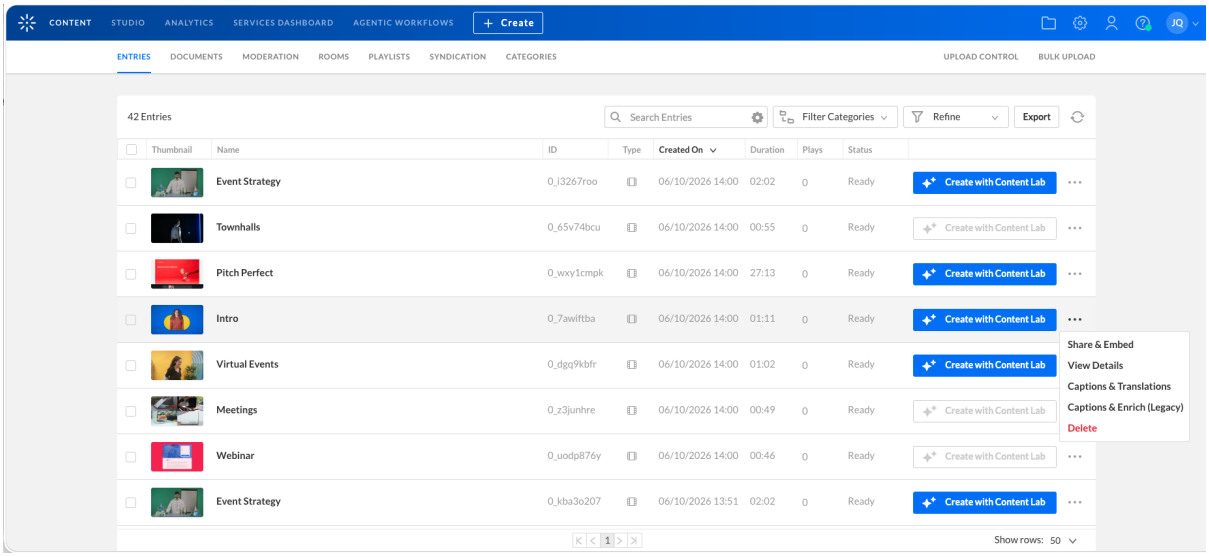
The new ordering experience is available from multiple locations in Rich Media CMS:

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- From an entry details page, select **Order captions & translations**.



- From the entries page, open the action menu (**three dots**) and select **Captions & Translations**.
- For services not yet migrated, select **Captions & Enrich (Legacy)** to open the legacy ordering experience.



For more information, see Order captions in Rich Media CMS with Content Lab and Order translations in Rich Media CMS with Content Lab.

Resolved issues

ID #	Description

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ID #	Description
KMCNG-2903	When a user's only Automation Manager rule was deleted, it continued to appear in the rules list until the page was refreshed. The list now correctly removes the rule immediately upon deletion, regardless of how many rules the profile contains.
SUP-52419	On live entries, making a second change within the Captions tab — such as toggling CEA-708 Special Characters Support or modifying a caption container — was causing the caption type to revert from "User Ingested Captions" back to "Reach Captions" and losing the changes. This was a Rich Media CMS state management bug where the UI was not correctly preserving the selected caption type between saves. Caption settings now persist reliably across multiple saves within the same session.

Rich Media CMS release notes - v7.39.0 May 24, 2026

Version: 7.39.0

Date released: May 24, 2026

What's new

Automation Manager supports more flexible scheduling rules

Automation Manager rules can now target content based on future dates, not just past dates.

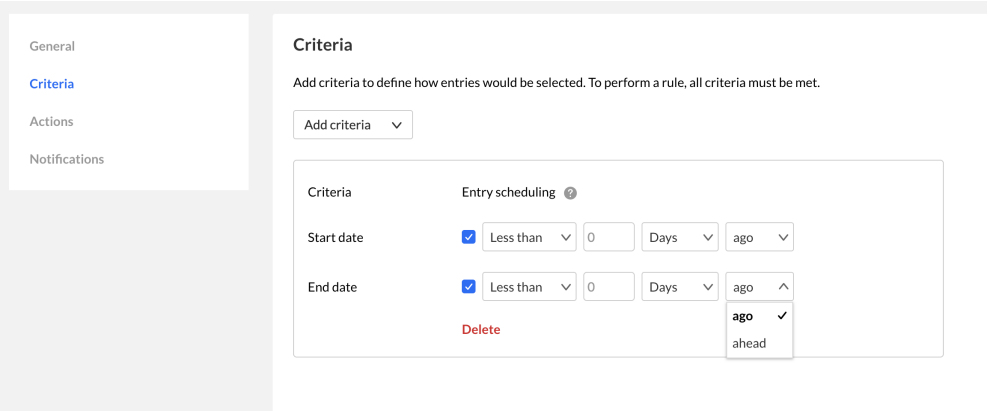
Previously, date-based criteria only supported "X days/weeks/months ago" — useful for acting on recently created or modified content, but not for catching content that is about to expire.

A new "ago / ahead" option now enables rules such as:

- "Scheduled start date is more than 30 days ahead" — identify content further in the future
- "Scheduled end date is less than 7 days ahead" — catch entries that are due to be unpublished within the coming week

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This makes it easier to build proactive workflows, such as notifying owners before their content is automatically unpublished, or reviewing scheduled entries before they go live.



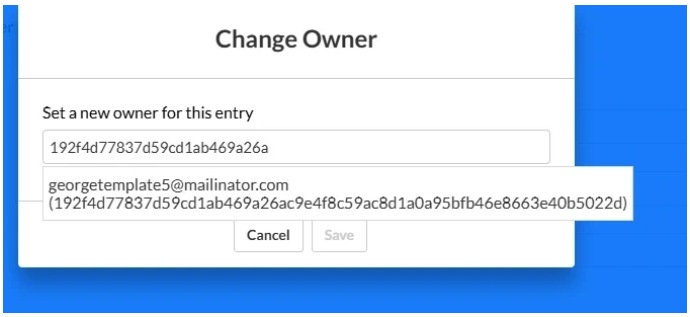
For more information, see Define rule criteria for Automation Manager.

Rich Media CMS now displays user name and email alongside user IDs

In environments using SSO or Auth Broker, Kaltura's Rich Media CMS previously displayed raw hashed user IDs for entry owners and collaborators, making it difficult to identify users without checking another system.

The platform now displays the user's first name, last name, and email address wherever users are shown, while still allowing access to the underlying user ID on hover.

Admins can also search for users directly by name or email, without needing to know the internal user ID.



EAD Editor: Real-time timeline sync and improved editing experience

The Extended Audio Description editor has been enhanced to make creating and reviewing audio descriptions faster and more accurate.

Visual AD timeline in the player

Audio Description segments now appear directly on the player timeline as highlighted

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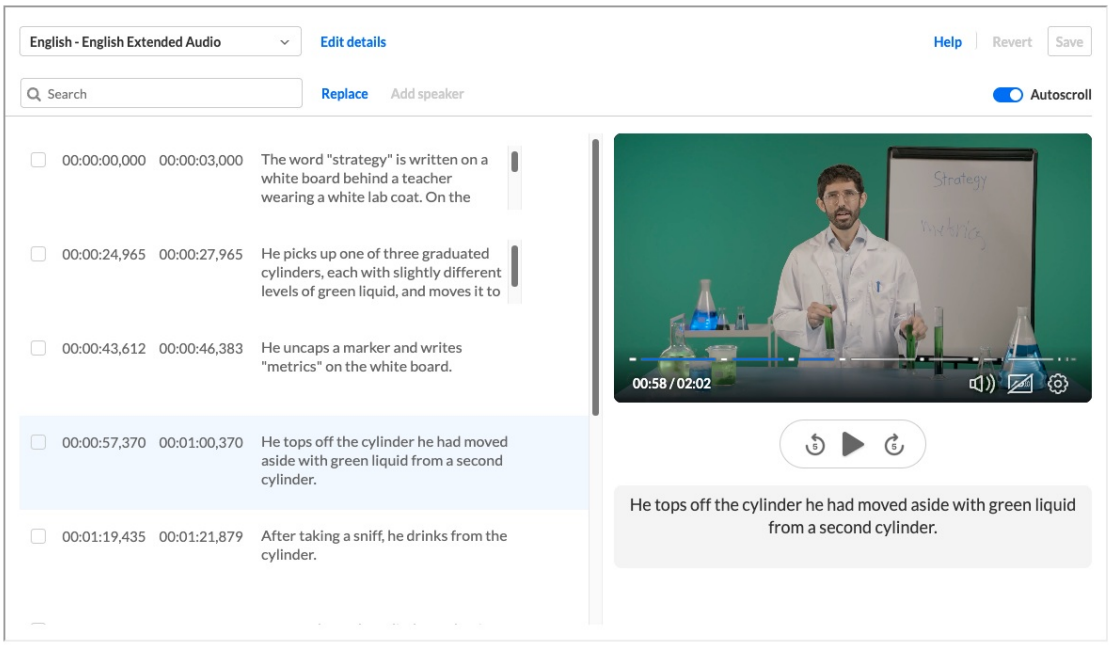
markers, giving editors a clear visual view of where descriptions are placed in the video.

AD markers always appear above other timeline indicators, making them easier to identify.

Real-time sync between editor and player

The editor and the embedded player now stay in sync as you work:

- Editor → Player: as you add, remove, or adjust AD segments in the editor, the player timeline updates instantly — no reload required.
- Player → Editor: selecting a segment on the player timeline highlights the matching AD text in the editor list and auto-scrolls to it, making it easier to review and edit descriptions.



Cleaner file selection experience

The EAD and Captions editors now display only their relevant file types, making files easier to find and manage.

For more information, see Use the extended audio description (EAD) editor.

Resolved issues

ID #	Description

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ID #	Description
SUP-49984	In environments using SSO or Auth Broker, entry owners and collaborators were displayed as unreadable hashed identifiers, making it impossible to identify who owned or had access to a piece of content without cross-referencing another system. Now the user's first name, last name, and email address are shown wherever a user is displayed, with the underlying user ID still available on hover. Users can also be searched by name or email directly.
SUP-51552	Users with hashed SSO IDs could not be found by email or name when assigning collaborators. User lookup by email now works regardless of the underlying ID format.
SUP-47267	The collaborators search box in the Rich Media CMS was showing only raw user IDs, making it difficult to assign co-editors and co-publishers. Name and email are now visible in search results.
SUP-51353	User search was failing inconsistently for usernames containing hyphens. The improved user lookup logic addresses this search behavior.

Rich Media CMS release notes - v7.38.0 March 29, 2026

Version: 7.38.0

Date released: March 29, 2025

What's new

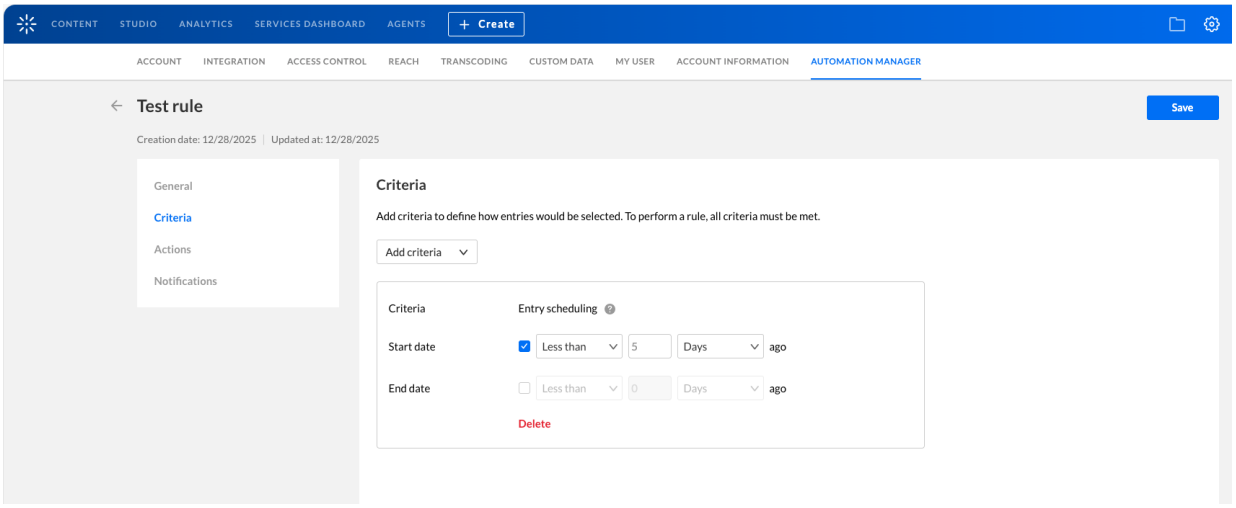
Automation Manager: Scheduling now uses relative dates

Media scheduling criteria in Automation Manager previously required you to select a specific date, which meant rules had to be updated manually over time.

You can now define scheduling conditions based on the current date, for example, "Start date is in more than 7 days" or "End date is less than 3 days".

This means your rules update automatically as time passes and continue to run without manual changes.

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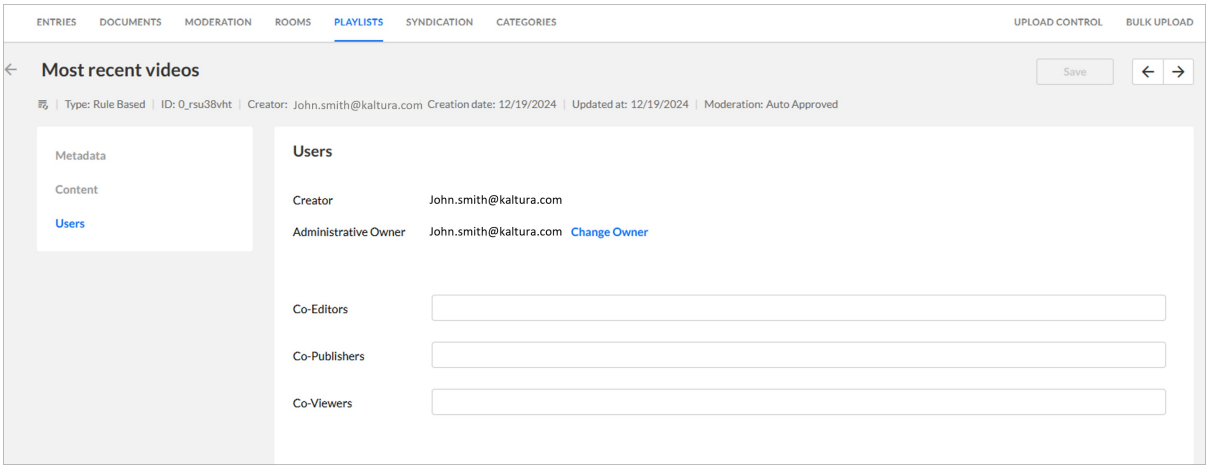
Find out more: Define rule criteria for Automation Manager

Manage playlist ownership and collaborators

You can now manage playlist users just like media entry users. A new **Users** tab in the playlist editor lets you set:

- **Owner** — the primary owner of the playlist
- **Co-editors** — users who can edit the playlist
- **Co-publishers** — users who can publish the playlist
- **Co-viewers** — users who can view the playlist but can't edit or publish

This gives teams clearer ownership and more flexible collaboration around playlist management.



Find out more: Manage playlist ownership and permissions in Rich Media CMS

Publish playlists to categories

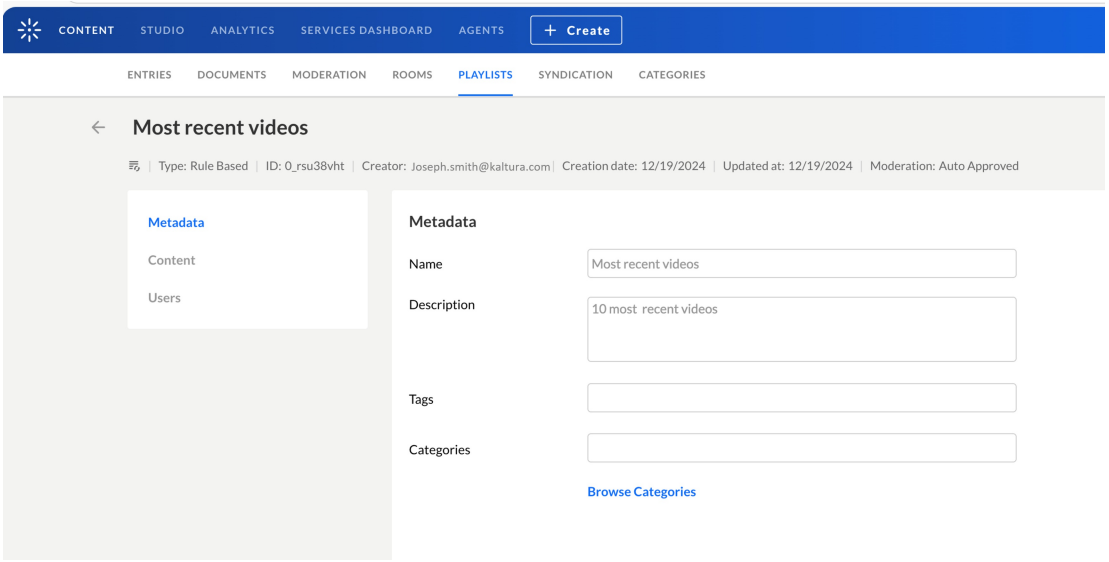
You can now assign playlists to categories so they can be included in category-based

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publishing workflows, just like single media entries.

The **Categories** field can be found in the playlist's Metadata tab, with a **Browse categories** option for quick selection.

This makes it easier to organize playlists and automate how they are published and distributed.



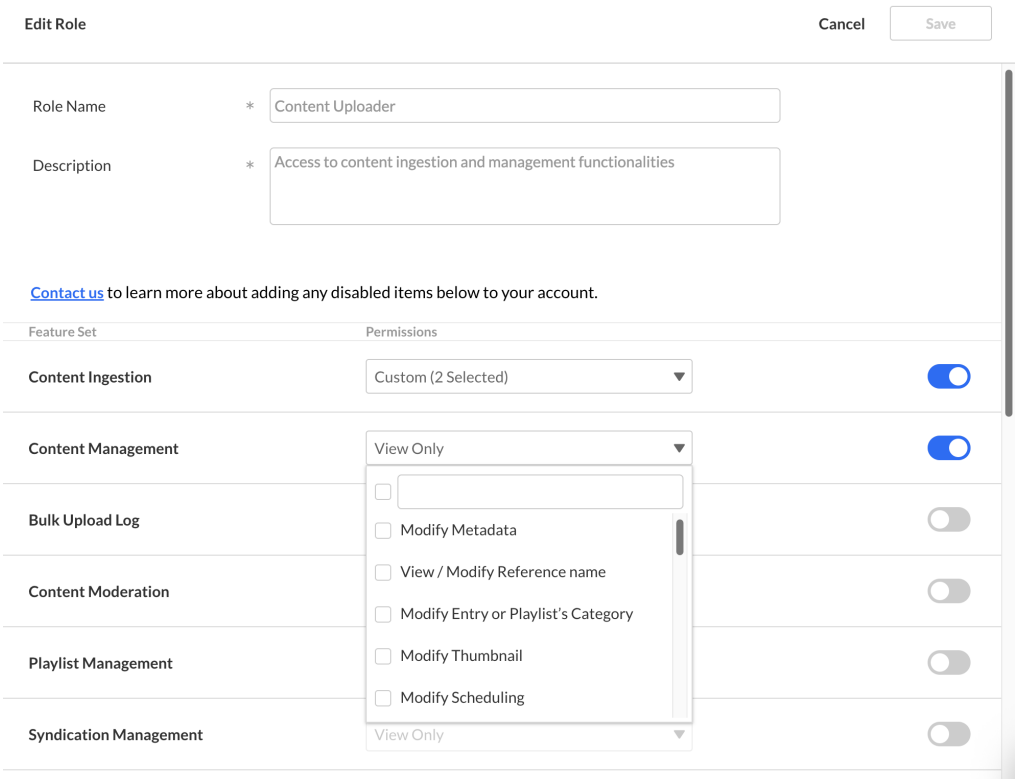
Find out more: Assign a playlist to a category in Rich Media CMS

Role permission updated to cover playlist categories

The existing Rich Media CMS role permission *Modify Entry's Category* has been renamed ***Modify Entry or Playlist's Category***. This role now controls category assignment for both entries and playlists (as well as Kaltura Rooms).

No new permission is required. Admins use the same permission to control who can assign categories to playlists.

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Find out more: Manage Rich Media CMS user roles and permissions

Resolved issues

ID #	Description
SUP-51552	**Rich Media CMS user search now supports lookup by email address** In environments using SSO authentication (e.g. AdvancedKAuth), user IDs are hashed and bear no resemblance to a user's name or email. This made it impossible for Rich Media CMS admins to find or identify users when managing co-editors, co-publishers, or co-viewers on entries — the search would return unreadable hashed IDs with no way to match them to a real person. Rich Media CMS user search now supports lookup by email address, allowing admins to reliably find and assign users regardless of how their underlying user ID is formatted.

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Rich Media CMSNG-2846 SUP-50534	**Rich Media CMS admin promotion now correctly handles SSO users** In SSO environments, users are created with a hashed internal ID and their email stored as externalId. When a Rich Media CMS admin tried to add such a user by email address, Rich Media CMS would not find the existing SSO user and silently create a duplicate account — causing inconsistent or broken Rich Media CMS access. Rich Media CMS now checks whether an existing user's externalId matches the entered email. If a match is found, a notification is shown allowing the admin to promote that existing user to Rich Media CMS admin instead of creating a new one. If both a matching externalId user and a user with the same login email in another partner are found, a duplicate users warning is displayed so the admin can resolve the conflict before proceeding.

Rich Media CMS release notes - v7.36.0 December 21, 2025

Version: 7.36.0

Date released: December 21, 2025

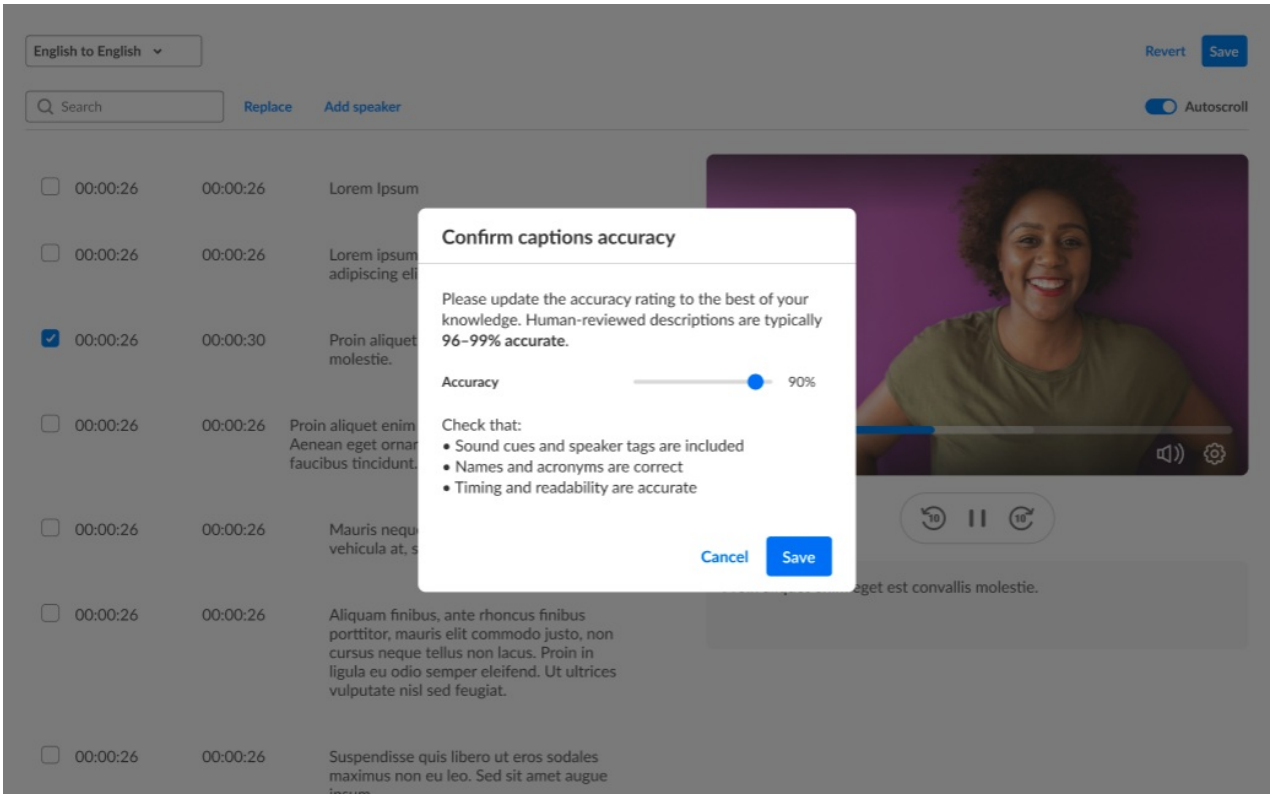
What's new?

Caption accuracy confirmation

A pop-up now appears after updating captions, helping users confirm the accuracy rating before saving. This step helps ensure that each entry reflects the correct accuracy level, supporting higher standards of accessibility and content quality.

It also lays essential groundwork for upcoming features, including the Accessibility Agent - which will rely on these accuracy percentages to provide enhanced accessibility insights and automation.

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For more information, visit our article Edit captions in Rich Media CMS.

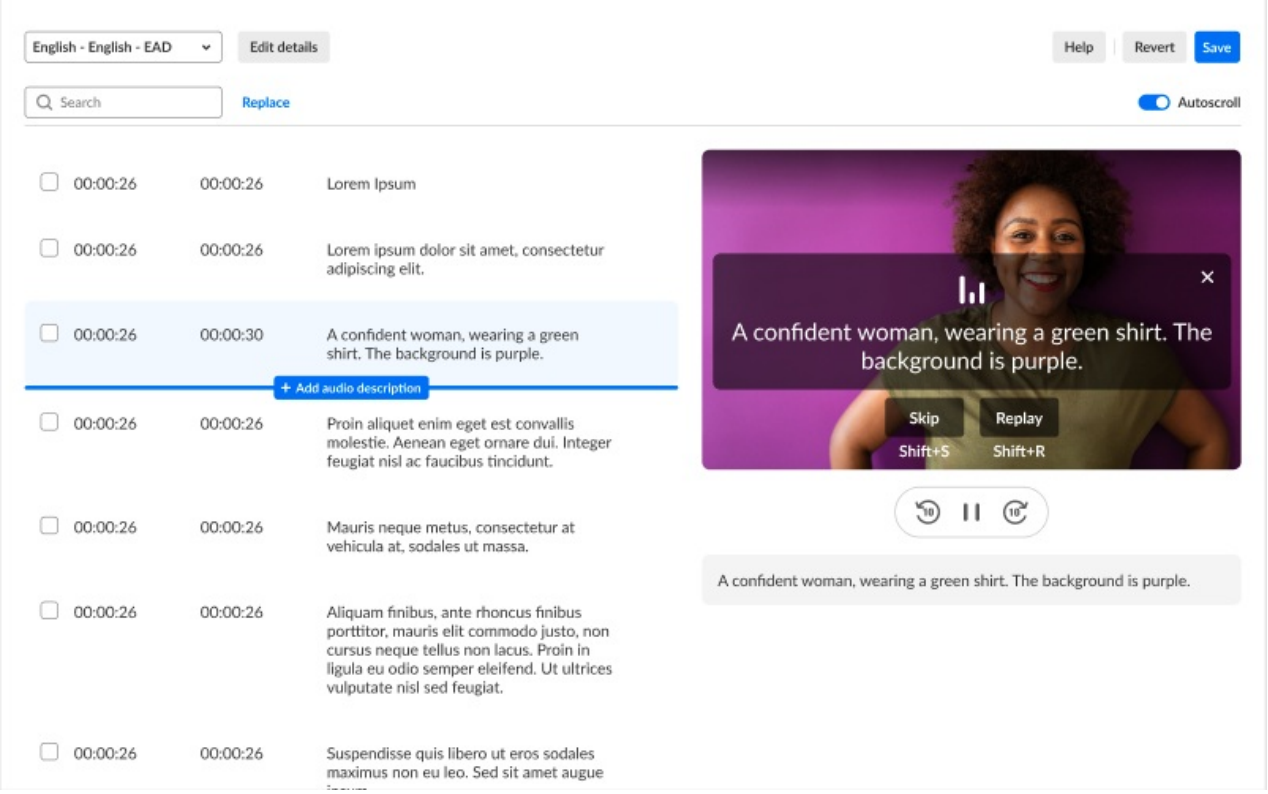
New EAD (Extended Audio Description) Editor

We’re excited to introduce the new Extended Audio Description (EAD) Editor. This feature enables users to directly edit VTT-based audio description files within the editor, with built-in browser speech synthesis for smooth playback during editing.

This release is an essential step toward improving content accuracy, offering precise control over the creation and management of audio descriptions. Maintaining high accuracy is critical for content quality and will also serve as the foundation for upcoming accessibility initiatives.

The EAD Editor also supports our commitment to WCAG Level AAA requirements and reflects feedback from EDU customers who value the flexibility and control Extended Audio Descriptions provide.

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For more information, visit our article Edit extended audio description in Rich Media CMS.

Resolved issues

ID #	Description
SUP-50555	The height and width parameters of an uploaded image are now correctly displayed.
SUP-49232	The Automation Manger rules when there are multiple tags + a category filter now match correctly.
	Fixed issues in Share & Embed window.
Rich Media CMSNG-2824	Added a tooltip for category entries count.
Rich Media CMSNG-2817	Added a tooltip for flavors name.

Rich Media CMS release notes - v7.35.0 November 9, 2025

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Version: v7.35.0

Date released: November 9, 2025

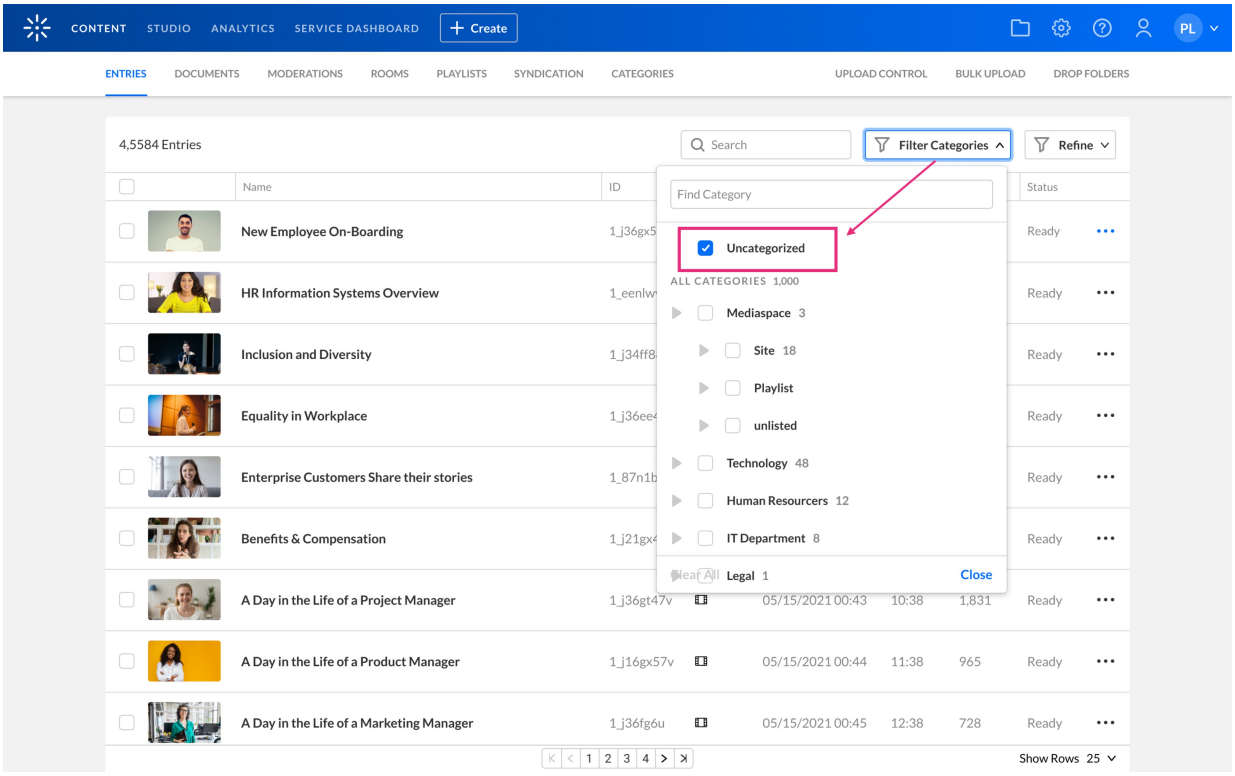
What's new

Filter for uncategorized entries

A new **filter option** lets admins quickly locate entries that don't have an assigned category.

Benefits include -

- Streamlined content organization and cleanup
- Improved metadata completeness and audit readiness
- Enhanced search, discovery, and reporting accuracy



For more information, visit our articles Search for categories in Rich Media CMS and Search and filter in Rich Media CMS.

Resolved issues

ID #	Description

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N/A	The moment.js library has been updated to the latest version, incorporating important security and stability improvements.

Rich Media CMS release notes - v7.34.0 October 26, 2025

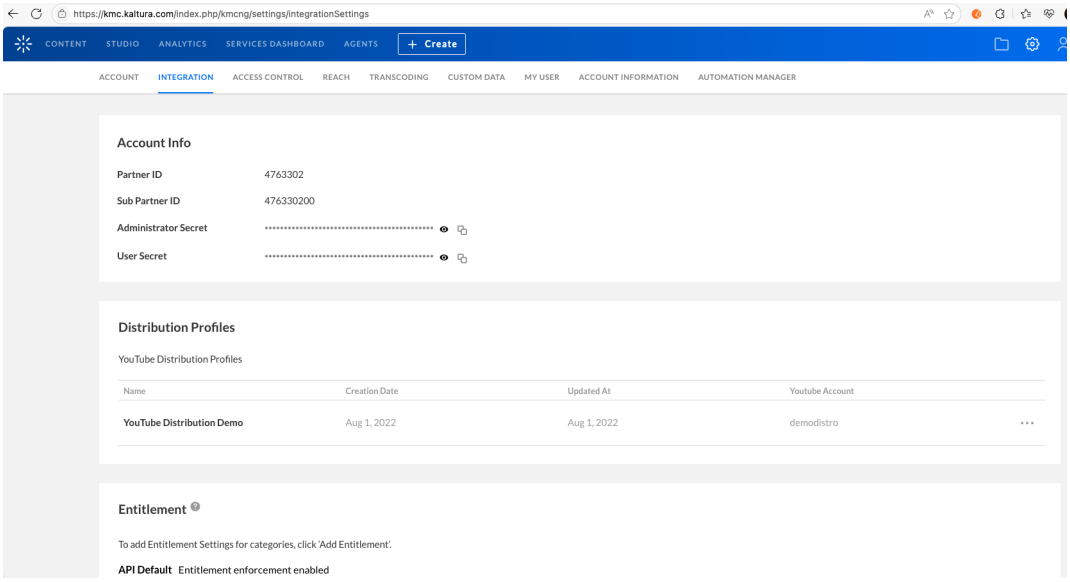
Version: v7.34.0

Date released: October 26, 2025

What's new

Obfuscated secrets

Administrator and user secrets are now automatically obfuscated in the Rich Media CMS. This enhancement allows you to safely share your screen or demonstrate configurations without exposing sensitive information.

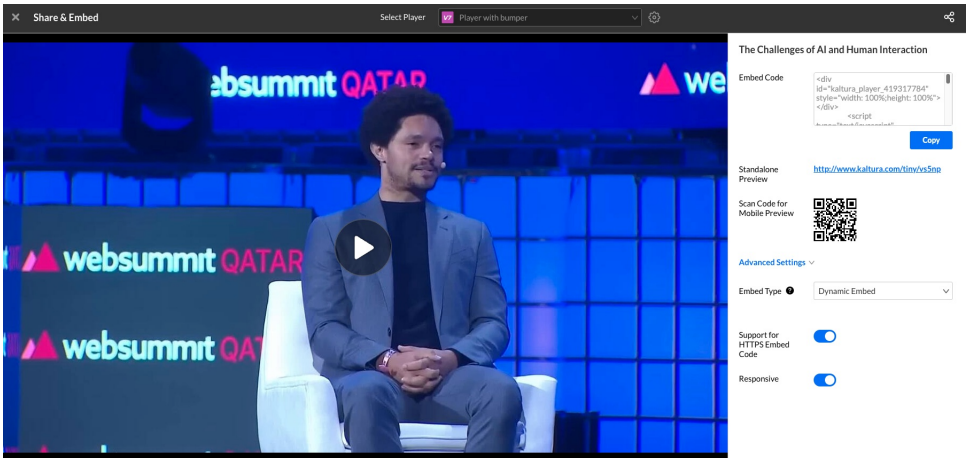


Responsive sizing toggle in Share & Embed for Player embeds

A new toggle in Share & Embed lets you generate responsive embed code for players. Replace fixed width and height values with 100% to ensure your embedded players automatically adapt to any screen size.

Note that responsive rendering requires proper container divs — embedding the code outside of a structured layout may prevent the player from displaying correctly.

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Fore more information, please consult Share and embed media in Rich Media CMS.

Resolved issues

ID #	Description
Rich Media CMSNG-2792	Prevented duplicate error messages when SIP user creation or SRT token generation fails.

Rich Media CMS release notes - v7.33.0 September 20, 2025

Version: v7.33.0

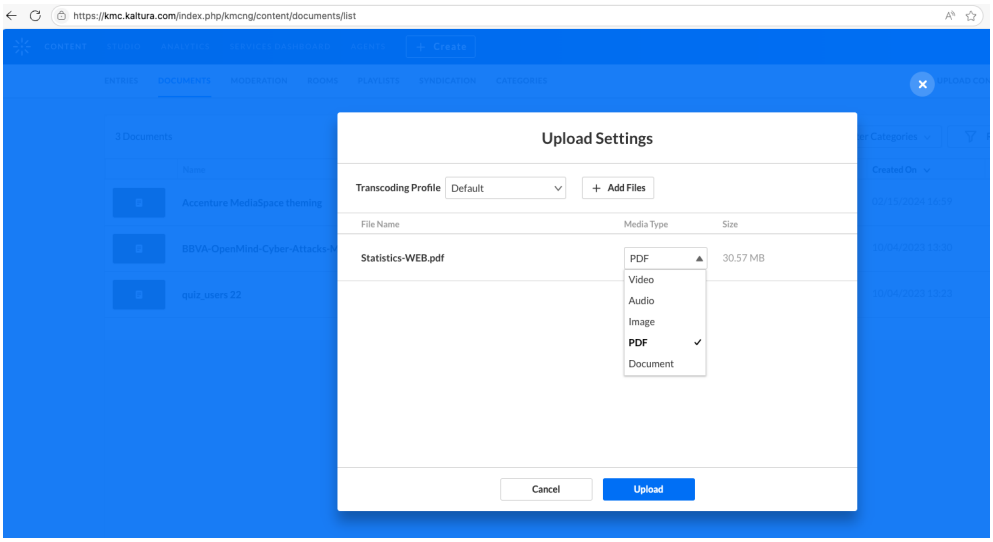
Date released: September 20, 2025

What's new

Upload document entries to Rich Media CMS

You can now easily upload documents and presentations directly to the Rich Media CMS. This lets you manage non-video assets just like your media files from one central place.

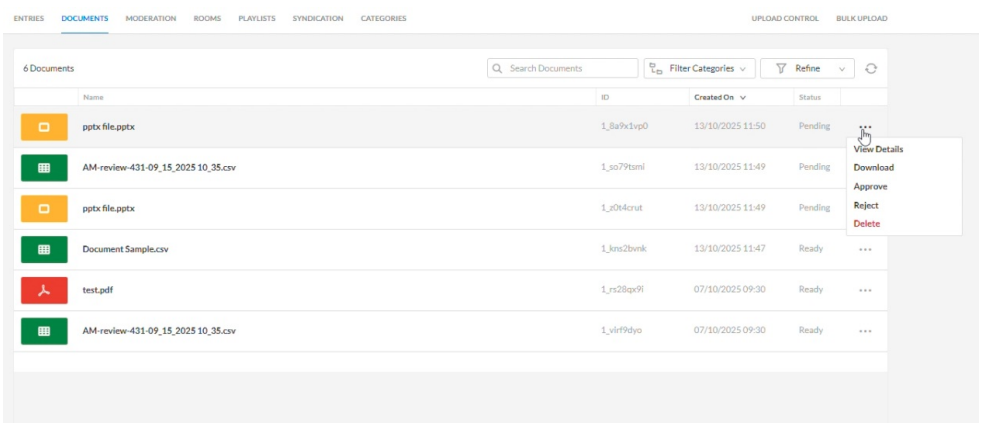
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For more information see articles Upload media from your desktop and Document entries in Rich Media CMS.

Document entries moderation

Admins can now review and approve uploaded documents. This moderation layer ensures only verified, relevant, and compliant content is summarized and made searchable across your workspace.



For more information, see our article Document entry.

Rich Media CMS release notes - v7.31.1 July 20, 2025

Version: v7.31.1

Date released: July 20, 2025

What's new

New language support for manual captions

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We've expanded the number of languages you can use to manually add captions to your videos. This enhancement ensures more viewers can engage with your content in their preferred language, improving accessibility, comprehension, and global reach.

Captions appear directly in the video player during playback, delivering a seamless viewing experience for diverse audiences.

New supported languages

Simplified Chinese and Traditional Chinese, Australian English, Azerbaijani, Bengali, Burmese, Bosnian, Georgian, Gujarati, Javanese, Kannada, Kazakh, Khmer, Lao, Macedonian, Nepali, Persian, Punjabi, Serbian, Sinhalese, Slovakian, Sudanese, Swahili, Tagalog (Filipino), Uzbek, Xhosa.

Chinese (Simplified) and Chinese (Traditional) are now supported, enabling more inclusive communication for Chinese-speaking viewers worldwide.

10-Second viewing analytics update

The way we measure content view times has changed in our analytics dashboards to reflect 10-second interval-based metrics, which is a more accurate method for how viewers engage with content. **Minutes viewed** and **Average minutes viewed** metrics are now calculated according to the new method, while **avg. drop-off rate** has been replaced by **completion rate**, a similar metric that is based on the improved 10-second internal method.

The new viewership metrics have been already added to API reports and exports, and they will continue to include both the 10-second interval based metrics and the quartile-based metrics (the previous method of metrics).

For more information, visit our article Understanding viewership data in Kaltura analytics.

Resolved issues

ID #	Description
Rich Media CMSNG-2785	EAD file (captionAsset) uploaded through Rich Media CMS with the incorrect format

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Rich Media CMSNG-2779	Add ability to select the manner we search for a Zoom user
Rich Media CMSNG-2784	Add languages in "Add captions"

Rich Media CMS release notes - v7.31.0 July 6, 2025

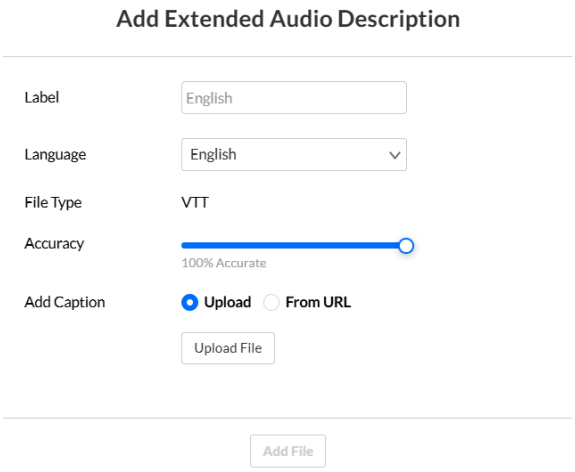
Version: 7.31.0

Date released: July 6, 2025

What's new

Manual upload for Extended audio description files

Admins and content managers can now upload EAD VTT files directly and edit them within the closed captions editor. This makes it easier to add professional captions from third-party services or custom-created files to improve accessibility and viewer experience.



Check out the Knowledge Center article for more details.

Enhanced user matching in Zoom connector

Admins can now use the "Find user by" (for example, by email) setting to determine how the system identifies, matches and links to Kaltura users when Zoom recordings are uploaded. This ensures accurate automated user matching, supports diverse

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identity configurations, reduces manual work, and streamlines the integration workflow.



Check out the Knowledge Center article for more details.

Rich Media CMS release notes - v7.30.1 June 19, 2025

Version:7.30.1

Date released: June 19, 2025

What's new

Sample content in Rich Media CMS Studio now available across SaaS Regions

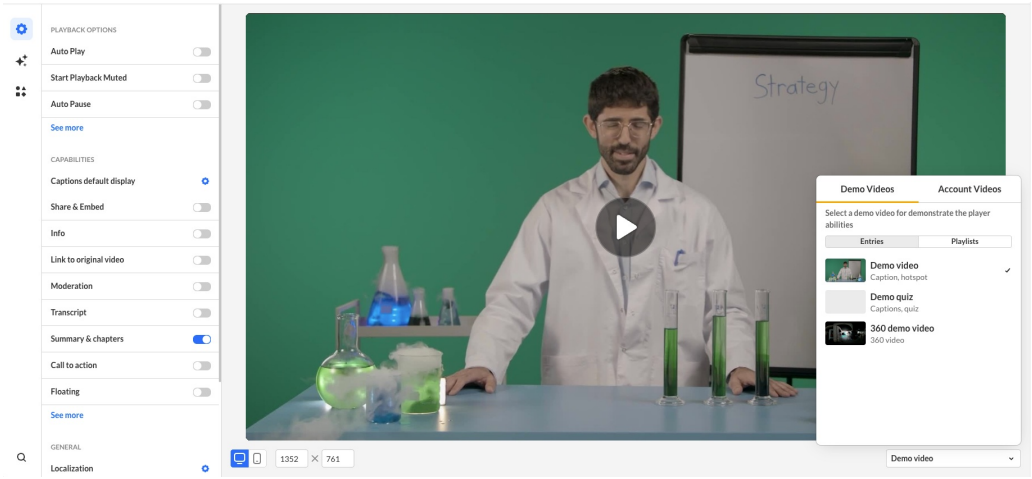
Sample content (the video built into the player template that allows showcasing the different features of the player) with advanced Player features (captions, quiz, hotspots, 360, playlist) is now available across additional SaaS regions. Previously, this content was only accessible in select regions.

With this regional expansion, admins across all SaaS regions can now access the same rich sample content in Rich Media CMS Studio - ensuring consistent feature assessment and Player configuration capabilities regardless of location.

This helps:

- Configure Players with relevant plugins and customizations
- Preview Player configurations with meaningful content examples
- Publish Players which with confidence in the User Experience

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Read more here.

Rich Media CMS release notes - v7.30.00 June 15, 2025

Version: 7.30.00

Date released: June 15, 2025

What's new

Automate workflows with admin tags

Admins can now create automation rules based on admin tags — allowing them to tailor workflows to match specific operational needs.

By defining admin tag fields that reflect content sources (e.g., Zoom, WebEx, Teams, Idomoo), admins can apply actions to highly specific content groups - making automation more precise and efficient.

For example, a rule can be set to add a category to entries that have the admin tag “zoom" set - helping publishing content to the intended audiences.

How it works:

• Create or edit a rule - including any fields relevant to your workflows.

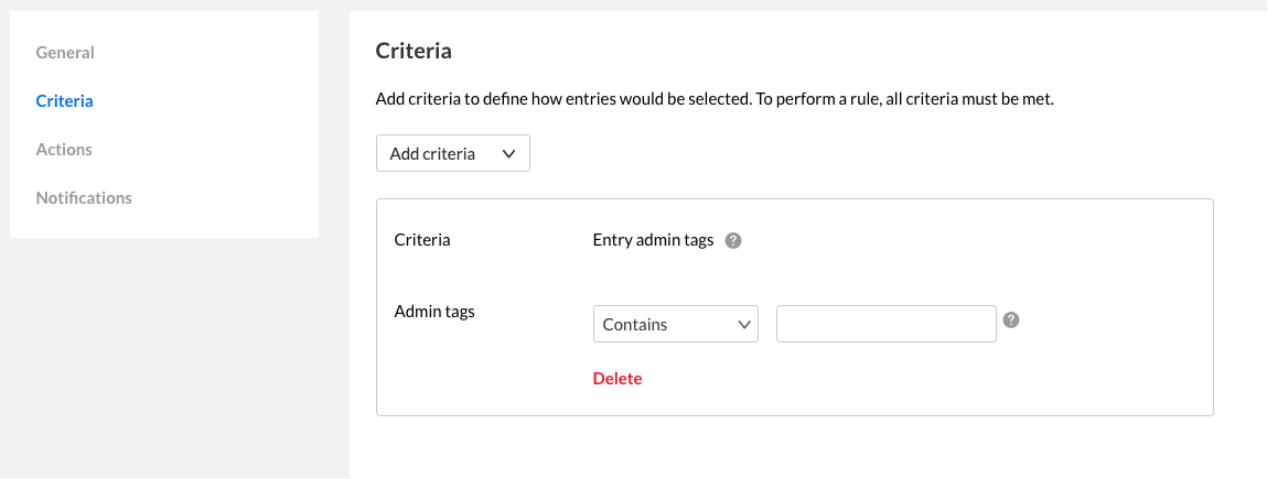
• In the Rule, add a criteria and select “Entry admin tags".

• Enter the exact value that should activate or exclude the rule (e.g., “zoom").

This gives admins more control over how and when content is handled - based on the

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admin tag they define.

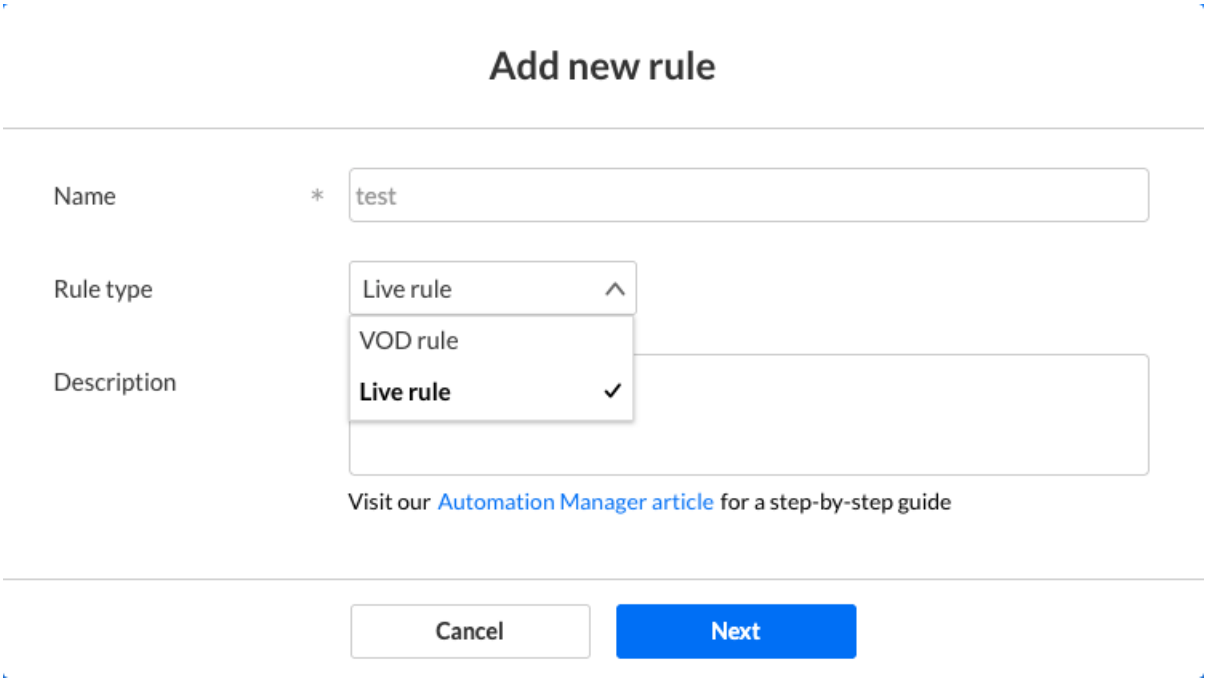


Automate Workflows with Live entries and with hidden entries

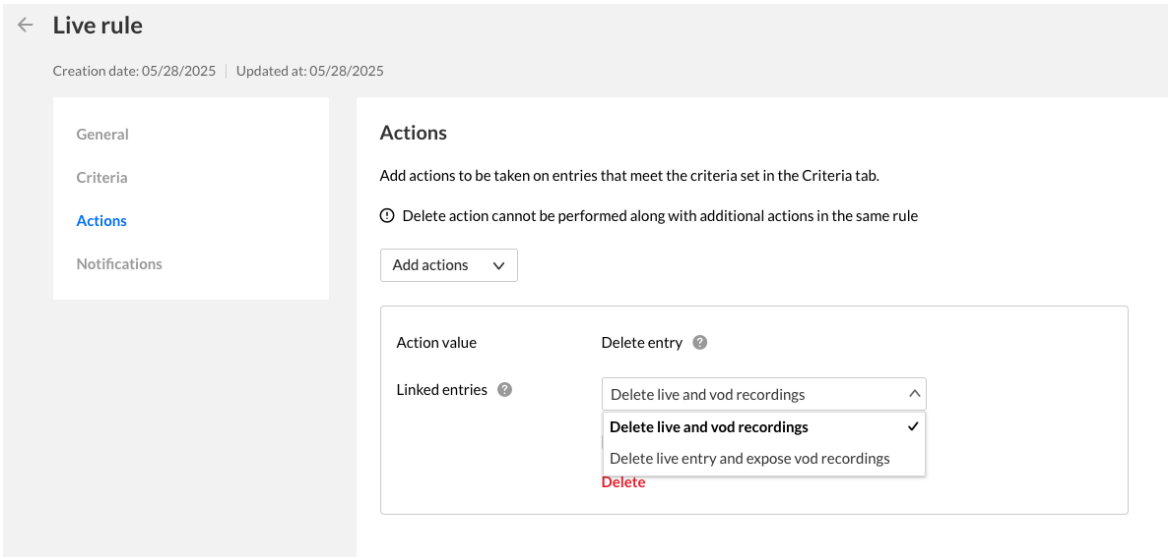
Until now, only VOD rule types could be created in Automation Manager.

With this update, admins can now create Live rule types with new criteria and actions.

This helps to choose how to deal with Live Recording entries linked to the live entry and hidden from search/media library



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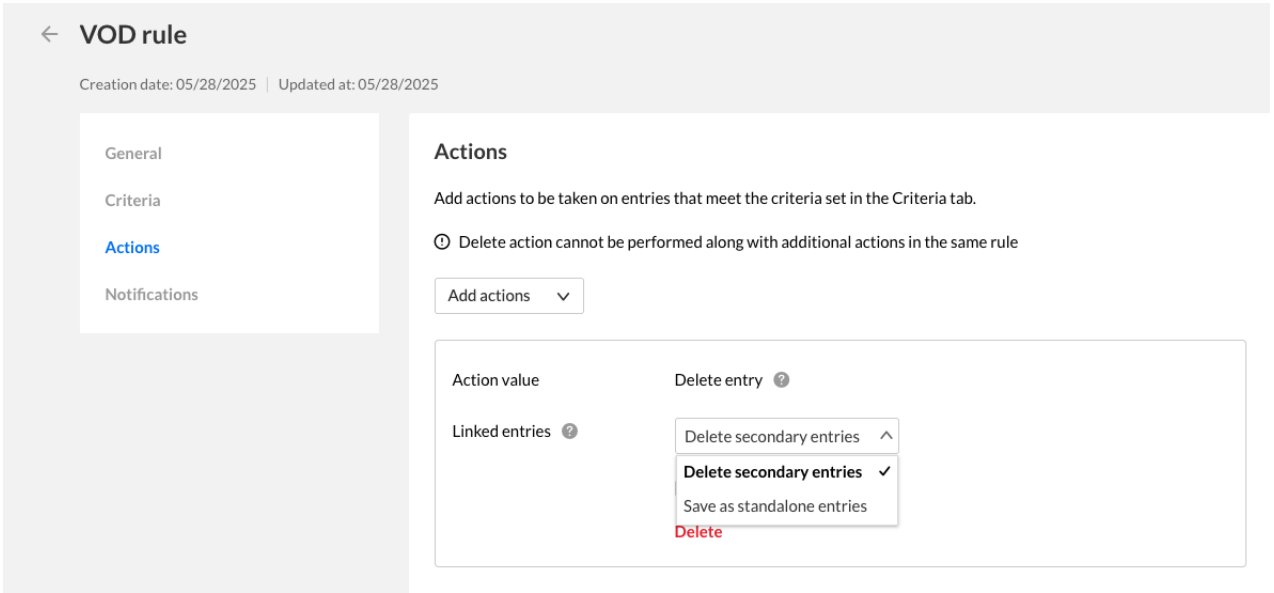


Automate workflows with hidden entries

Previously, VOD rule types could only match parent entries. If a parent entry was deleted, any linked child entries would remain orphaned, often referred to as “zombie” entries.

With this update, admins can now create VOD rule types with new actions.

This helps to choose how to deal with hidden entries that are linked as child entries to one main parent entry (i.e. zoom recordings)



Rich Media CMS release notes - v7.29.0 May 25, 2025

Version: 7.29

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Date released: May 25, 2025

What's new

Automate workflows with Custom Metadata

Admins can now create automation rules based on their own custom metadata — allowing them to tailor workflows to match specific operational needs.

By defining metadata fields that reflect internal policies or content management rules (e.g., archival status, deletion exemptions), admins can apply actions to highly specific content groups - making automation more precise and efficient.

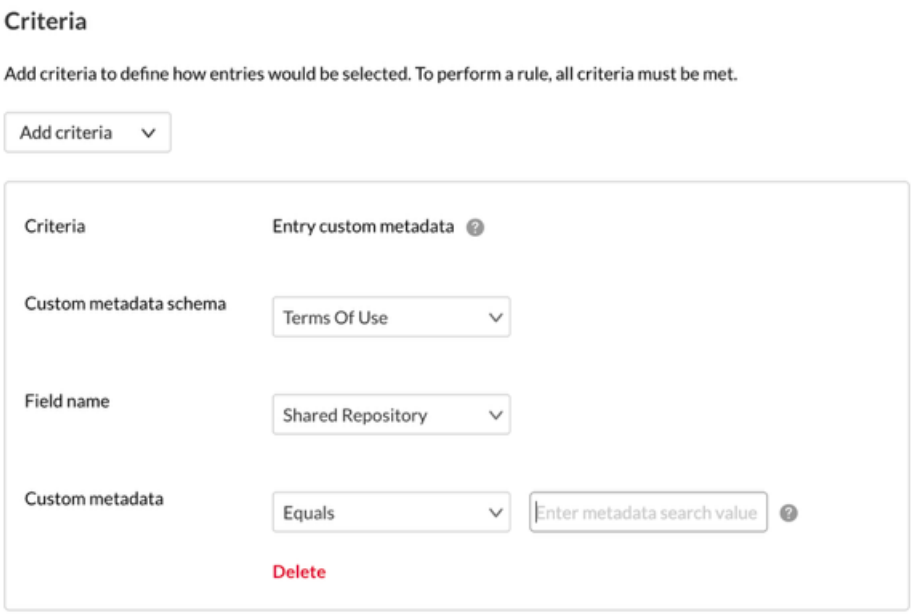
For example, a rule can be set to delete entries that haven’t been played for 4 years and don’t have the custom metadata field “donotdelete” set - helping clear out unused content while protecting important exceptions.

How it works:

- Set up a custom metadata schema - including any fields relevant to your workflows.
- In the Automation Manager, select the schema and field to use as a trigger.
- Enter the exact value that should activate or exclude the rule (e.g., "donotdelete").

This gives admins more control over how and when content is handled - based on the metadata they define.

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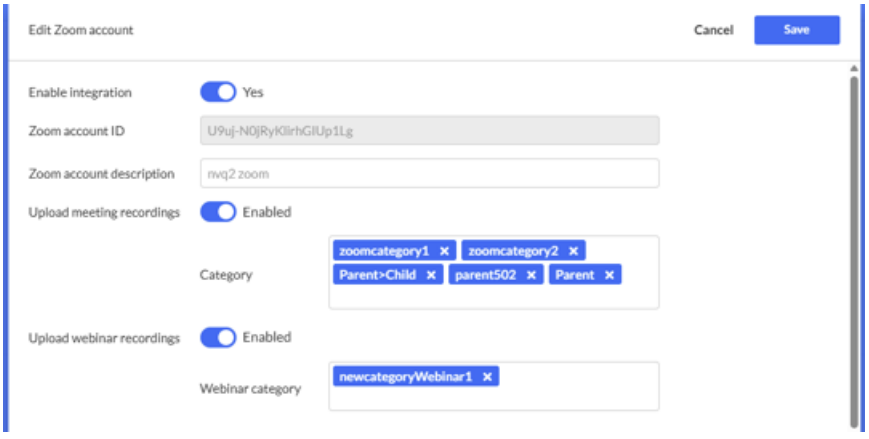
Read more here.

Multi-Category publishing for Zoom recordings - Until now, Zoom recordings uploaded via integration could be published to just one category in the Management Console.

With this update, admins can now publish recordings to multiple categories at once.

This helps:

- Keep content better organized
- Make recordings easier to find across different channels
- Match each recording to multiple relevant categories (e.g., team, topic, or course)



Read more here.

Rich Media CMS Analytics update

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Admins can now select more intuitive column titles when exporting CSV files from analytics dashboards. This enhancement simplifies navigation and improves content data interpretation.

A link to the full metric guide is included in the exported file, offering detailed descriptions of all data points.

Rich Media CMS release notes - v7.28.0 April 8, 2025

Version: 7.28.0

Date released: April 8, 2025

What's new

Remove users without deleting

Rich Media CMS admins can now remove users from the Rich Media CMS without permanently deleting their accounts. This new option prevents the user from accessing the Rich Media CMS or other Kaltura applications, while keeping their content and metadata intact.

Read more here.

Rich Media CMS release notes - v7.27.0 February 23, 2025

Version: v7.27.0

Date released: February 23, 2025

What's new

Teams integration

New option! Now you can choose whether recordings are uploaded with transcription.

Updated translation options for Rich Media CMS pages

Now available in French (France), German, Japanese, Portuguese (Brazil), and Spanish

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(Spain).

Rich Media CMS release notes - v7.26.0 February 9, 2025

Version: v7.26.0

Date released: February 9, 2025

What's new

Teams integration

New configuration option! Now you can find uploaded recording owners by **user email**, in addition to user ID.

Resolved issues

Description
Bug fixes

Rich Media CMS release notes - v7.25.0 December 15, 2024

Version: v7.25.0

Date released: December 15, 2024

What's new

Improved support for quiz

Users can now create, view and edit quizzes from within Rich Media CMS. All quizzes that were created from the entry in the quiz can be found in the new Quizzes tab of video entries.

For more information, visit our article Entry details page - Quizzes.

Resolved issues

Description
Bug fixes

Rich Media CMS release notes - v7.24.0 November 20, 2024

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Version: v7.24.0

Date released: November 20, 2024

What's new

Automation manager

We’re excited to share the release of the Automation Manager available now in the Rich Media Content Management System. This tool provides customers a **self-serve** content management tool where admins can easily create workflows to manage their content- automatically!

More info: https://knowledge.kaltura.com/help/automation-manager

Resolved issues

Description
Bug fixes

Rich Media CMS release notes - v7.22.2 October 6, 2024

Version: v7.22.2

Date released: October 6, 2024

Resolved issues

Description
Bug fixes

Rich Media CMS release notes - v7.22.1 September 25, 2024

Version: v7.22.1

Date released: September 25, 2024

Resolved issues

Description
Bug fixes

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Rich Media CMS release notes - v7.22.0 September 8, 2024

Version: v7.22.0

Date released: September 8, 2024

What's new

- Live entries captions support

Resolved issues

Description
Bug fixes

Rich Media CMS release notes - v7.21.3 July 28, 2024

Version: v7.21.3

Date Released: July 28, 2024

Resolved Issues

Description
Bug fixes

Rich Media CMS release notes - v7.21.2 July 14, 2024

Version: v7.21.2

Date released: July 14, 2024

What's new

Teams integration

Leverage your Microsoft Teams recordings by ingesting them into your legacy Video

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Portal.

With this integration, you can manage your entire content stack under a single hub using Kaltura's extensive management capabilities: tagging, searching, and ensuring consistency across the organization.

Classify your recordings to control access for different user groups, enhance your content management process, and eliminate the need for manual uploads. More info: https://knowledge.kaltura.com/help/kaltura-video-integration-with-teams

Resolved issues

Description
Bug fixes

Rich Media CMS release notes - v7.21.1 June 30, 2024

Version: v7.21.1

Date Released: June 30, 2024

Resolved Issues

Description
Bug fixes

Rich Media CMS release notes - v7.21.0 June 2, 2024

Version: v7.21.0

Date Released: June 2, 2024

Resolved Issues

Description
Bug fixes

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Rich Media CMS release notes - v7.20.2 May 19, 2024

Version: v7.20.2

Date Released: May 19, 2024

Resolved Issues

Description
Bug fixes

Rich Media CMS release notes - v7.20.2 May 5, 2024

Version: v7.20.2

Date Released: May 5, 2024

Resolved Issues

Description
Bug fixes

Rich Media CMS release notes - v7.20.1 April 29, 2024

Version: v7.20.1

Date Released: April 29, 2024

Resolved Issues

Description
Bug fixes

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Rich Media CMS release notes - v7.20.0 April 15, 2024

Version: v7.20.0

Date Released: April 15, 2024

Resolved Issues

Description
Bug fixes

Rich Media CMS release notes - v7.19.0 February 25, 2024

Version: v7.19.0

Date Released: February 25, 2024

What's new

- Configure partner SSO settings

Resolved Issues

Description
Bug fixes

Rich Media CMS release notes - v7.18.0 February 4, 2024

Version: v7.18.0

Date Released: February 4, 2024

What's new

- Configure SSO authentication for Kaltura events

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Resolved Issues

Description
Bug fixes

Rich Media CMS release notes - v7.17.0 January 21, 2024

Version: v7.17.0

Date Released: January 21, 2024

What's new

Documents

You can now view all document entries added to your account in the Documents tab of Rich Media CMS.

Resolved Issues

ID	Description
SUP-38811	Known users estimate removed
	Bug fixes

Rich Media CMS release notes - 2023 and older

Version: Old Versions

Date Released: Older than 2024

Click here for the Rich Media CMS release notes - 2023 and older

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