

Entry level analytics in Brightspace

Last Modified on 06/14/2025 7:08 pm IDT

 This article is designated for all users.

About

The entry level analytics dashboard helps you track how users engage with your content, where they watch it from, and which devices they use. You can explore and compare engagement over different time periods and filter by location, category, and more. To learn more see [Working with the Entry Level Analytics Dashboard](#).



You may lose some functionality if your display screen is under a certain width or when in mobile view.



To learn more about Kaltura analytics terms and definitions, please refer to [Kaltura Analytics Terminology](#).

Access entry level analytics

From My Media

1. Access your My Media page.

My Media


[My Calendar](#)
[My Dashboard](#)
[My recycle bin](#)
 Search My Media

[Filters >](#)

[Add New](#)
[ACTIONS](#)

Search In: All Fields Sort By: Creation Date - Descending



My stitched video

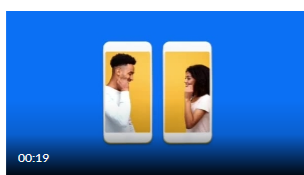
My stitched video

Private

stitch

Owner on September 28, 2024

0 4 0



Learning video

This is a new video

Pending

classroom

enrich

learn

train

Owner on September 23, 2024

0 24 0



2. Click the analytics icon next to the desired media.

My Media


[My Calendar](#)
[My Dashboard](#)
[My recycle bin](#)
 Search My Media

[Filters >](#)

[Add New](#)
[ACTIONS](#)

Search In: All Fields Sort By: Creation Date - Descending



My stitched video

My stitched video

Private

stitch

Owner on September 28, 2024

0 4 0



From Media Gallery

1. Access Media Gallery.

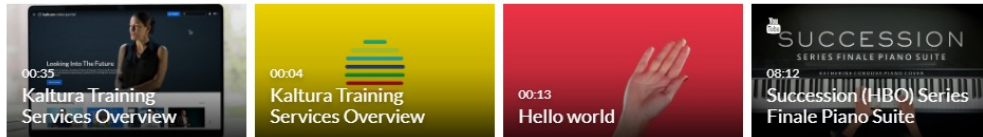
Media Gallery

[Start Meeting](#)

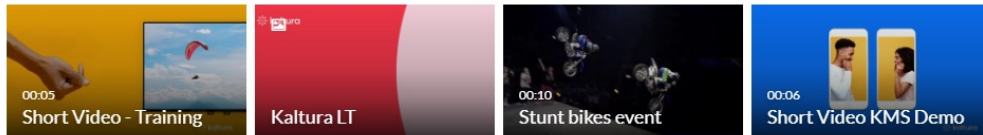
1


[Home](#) [51 Media](#) [8 Pending](#)

MY PLAYLIST 312809



DEMO 7/11/23



TRAINING PLAYLIST



2. Click on a media thumbnail or title of the desired media.



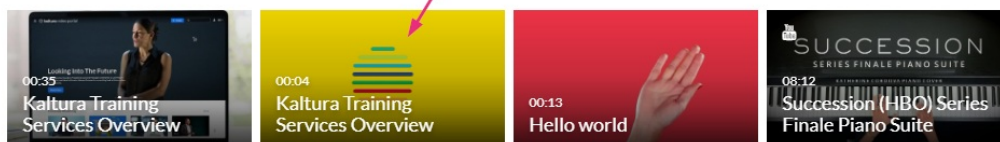
Media Gallery

[Start Meeting](#)

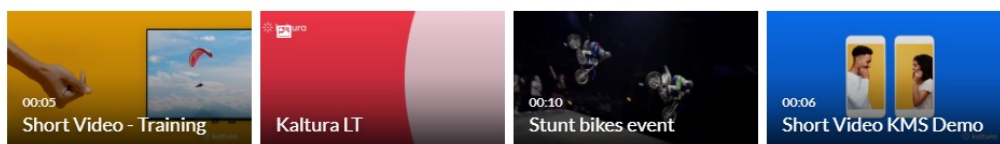
1


[Home](#) [51 Media](#) [8 Pending](#)

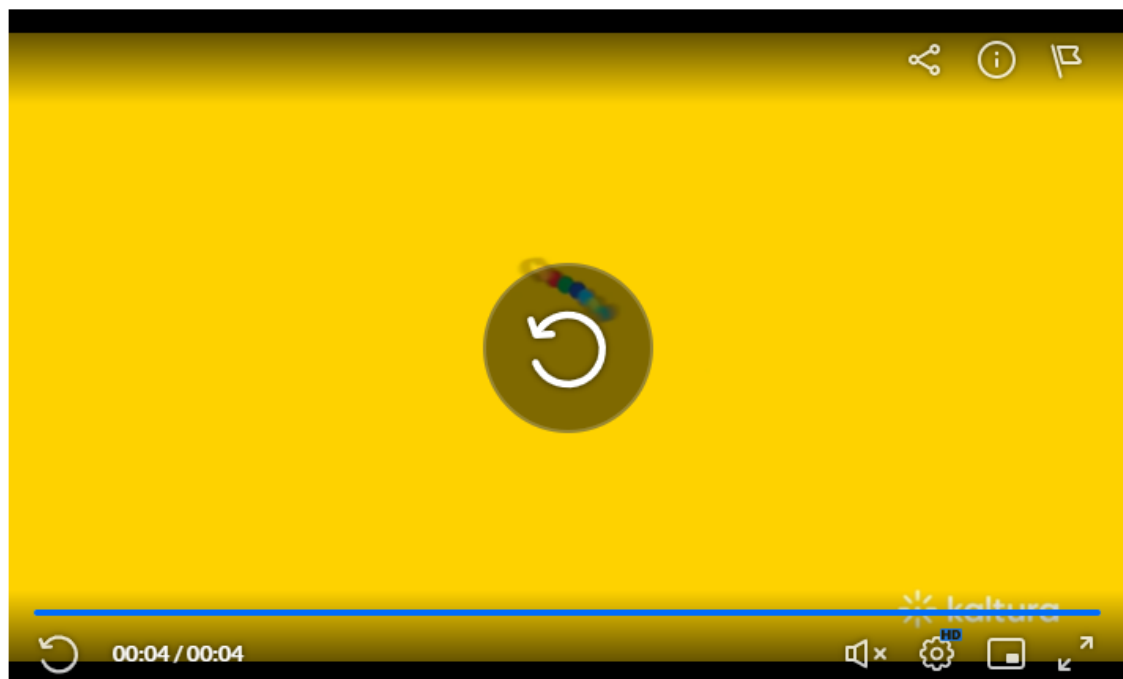
MY PLAYLIST 312809



DEMO 7/11/23



3. Choose **Analytics** from the ACTIONS drop-down menu.



Kaltura Training Services Overview

♥ 0 ▶ 37 💬 0

From Customer Training July 16, 2024

[Details](#)
[Share](#)

← Back

ACTIONS ▾

✎ Edit

🌐 Publish

📊 Analytics

+ Caption & Enrich

🎬 Launch Editor

This is a description.

tags

Appears In Shared Repository | Kaltura Training Course

Dashboard

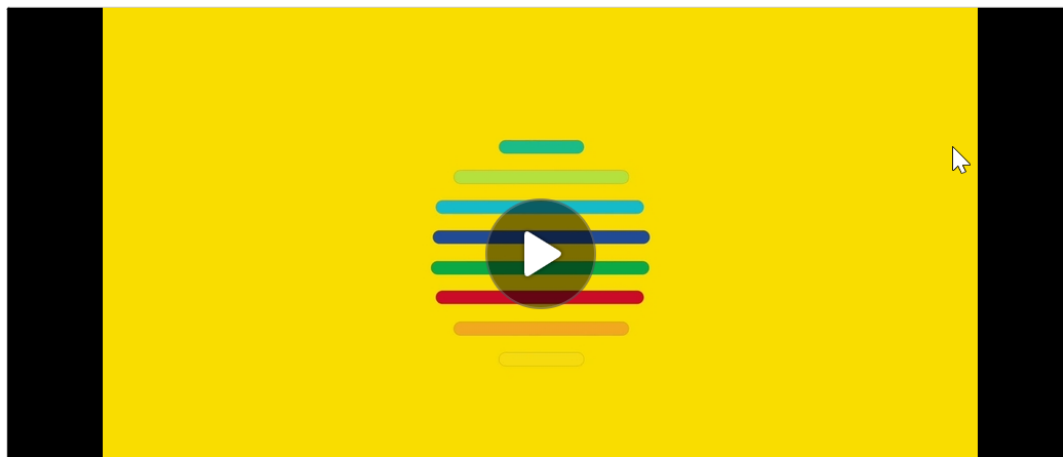
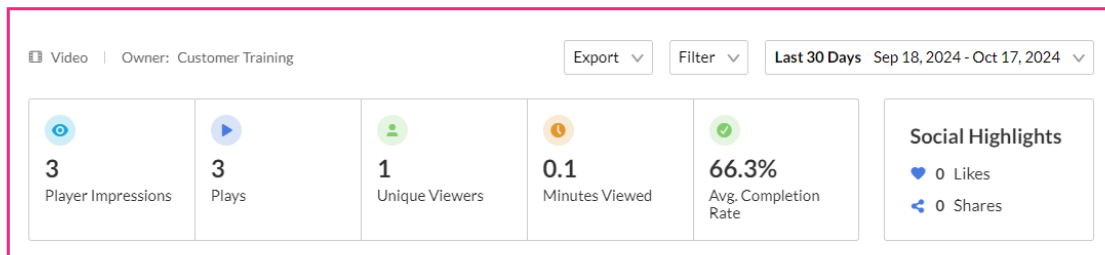
The top panel of the Entry Level dashboard provides an overview with highlights and details on the specific entry.

- Type of entry
- Entry owner
- Export function
- Filter function
- Date picker
- Highlights - Displays a snapshot of the important metrics for the selected

timeframe.

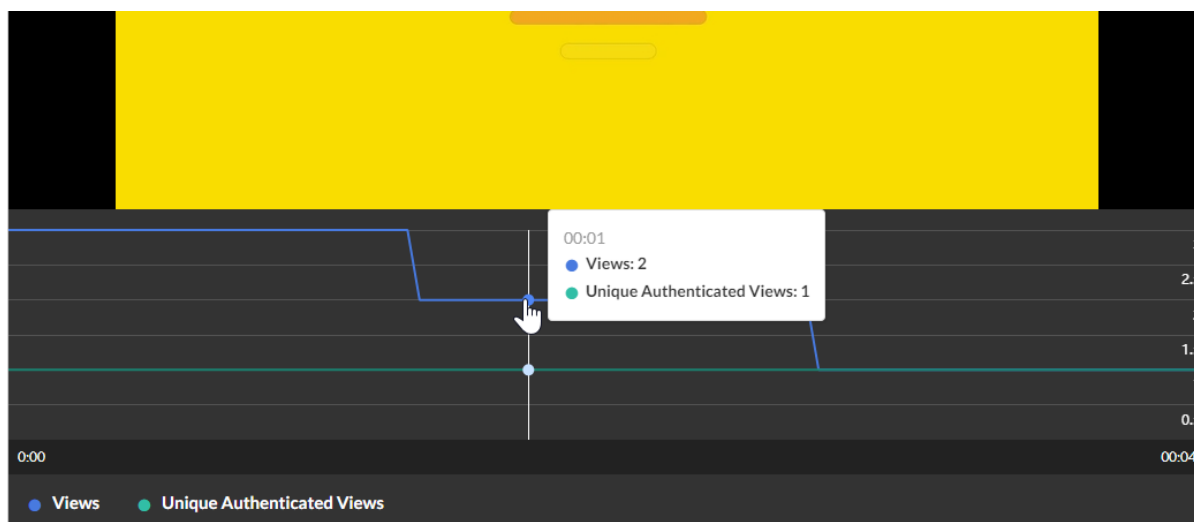
[Back to media page](#)

Kaltura Training Services Overview

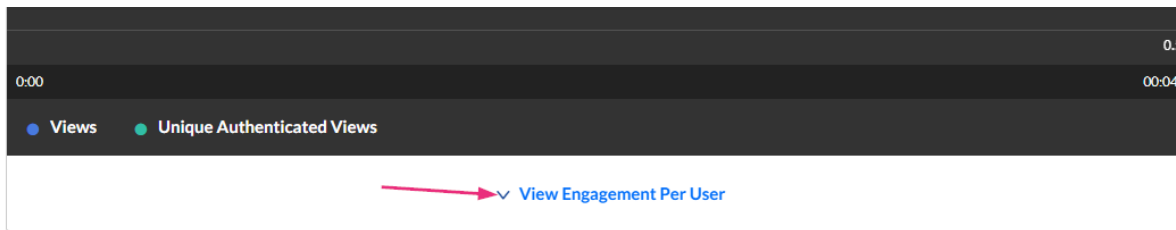


Views on playback

Scroll down to view this section. You can see number of views over the duration of the entry. Understand which sections of the video generated interest and when you lost your audience.



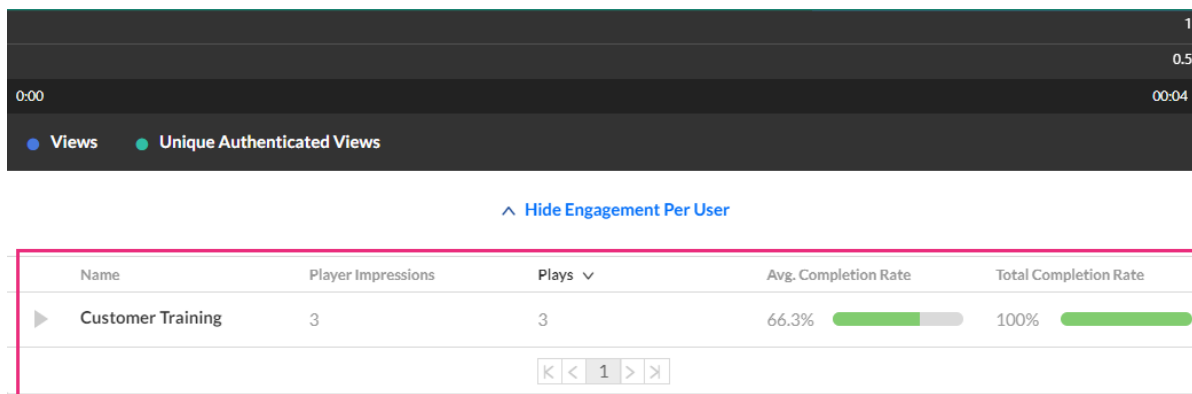
User engagement



By clicking on **View Engagement Per User** under the player graph you can see an in-depth analysis of all users that viewed this entry.

For each user you will see:

- Name
- Player impressions
- Plays
- Average completion rate
- Total Completion Rate



The screenshot shows a table with the following columns: Name, Player Impressions, Plays, Avg. Completion Rate, and Total Completion Rate. The table contains one row for 'Customer Training'. The 'Avg. Completion Rate' is 66.3% and the 'Total Completion Rate' is 100%. The table is highlighted with a red border.

Name	Player Impressions	Plays	Avg. Completion Rate	Total Completion Rate
▶ Customer Training	3	3	66.3% <div><div></div></div>	100% <div><div></div></div>

Below the table, there is a pagination control showing '1' of 1 items.

You can also filter by specific users, using the **Filter** function at the top right of the page.


[Back to media page](#)


Kaltura Training Services Overview


Video | Owner: Customer Training


Export | Filter


Last 30 Days Sep 18, 2024 - Oct 17, 2024



**3**
Player Impressions

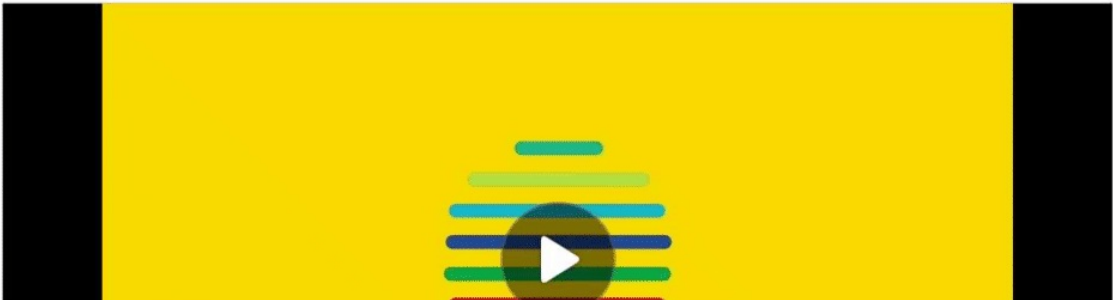
**3**
Plays

**1**
Unique Viewers

**0.1**
Minutes Viewed

**66.3%**
Avg. Completion Rate


Social Highlights
 0 Likes
 0 Shares



User engagement heatmap

For each user, by clicking the arrow next to their name, you can view a heatmap indicating which part of the video they watched.

^ Hide Engagement Per User

Name	Player Impressions	Plays	Avg. Completion Rate	Total Completion Rate
 Customer Training	3	3	66.3% <div><div></div></div>	100% <div><div></div></div>

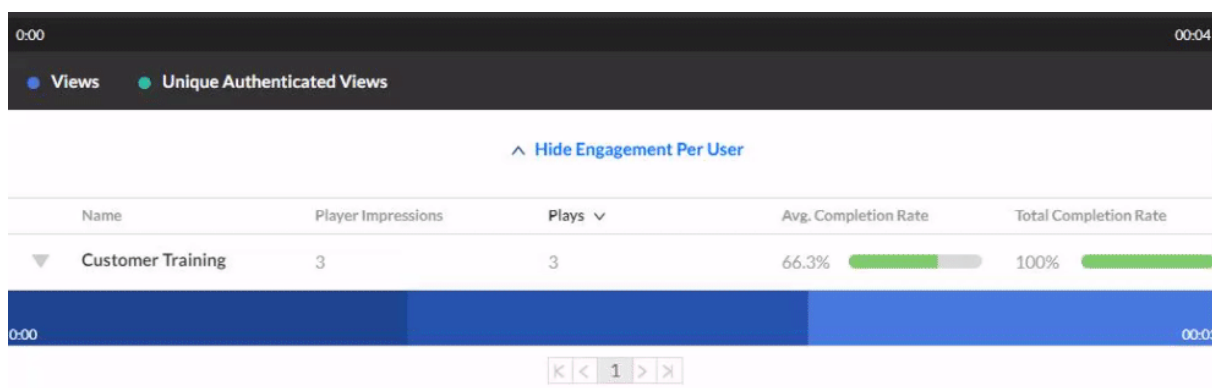
<<

1

>>

For each user, four tiers are available to analyze their engagement on the duration of the entry:

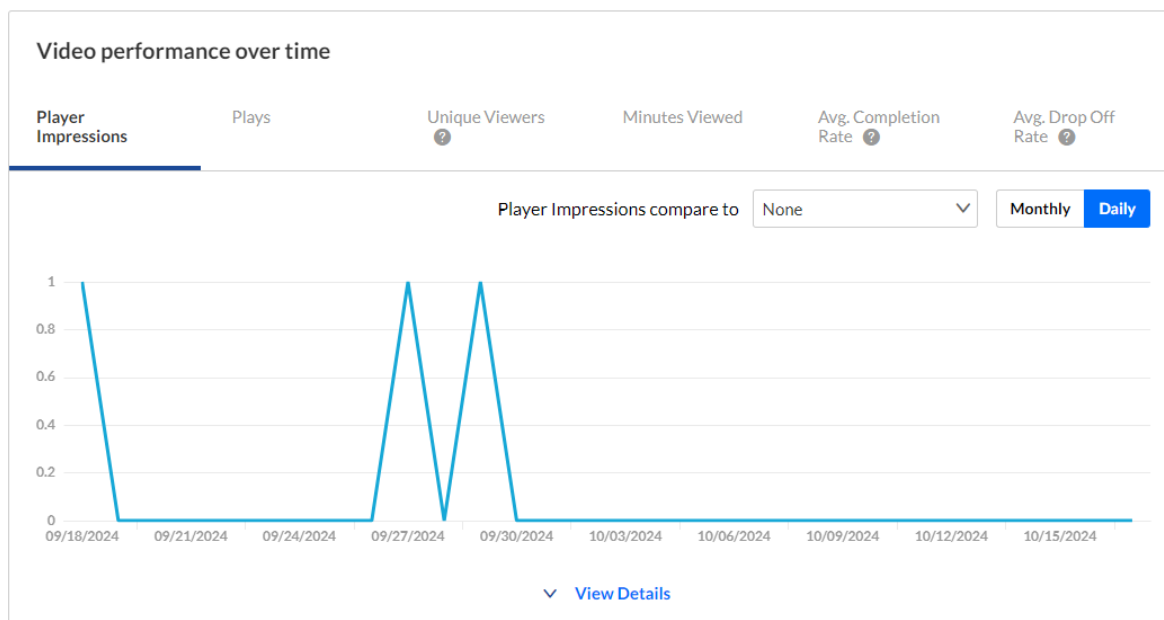
- Not viewed - this section wasn't viewed by the user
- Viewed once - this section was viewed once by the user
- Viewed twice - this section was viewed twice by the user
- Viewed more than two times - this section was viewed more than two times by the user



Video performance over time

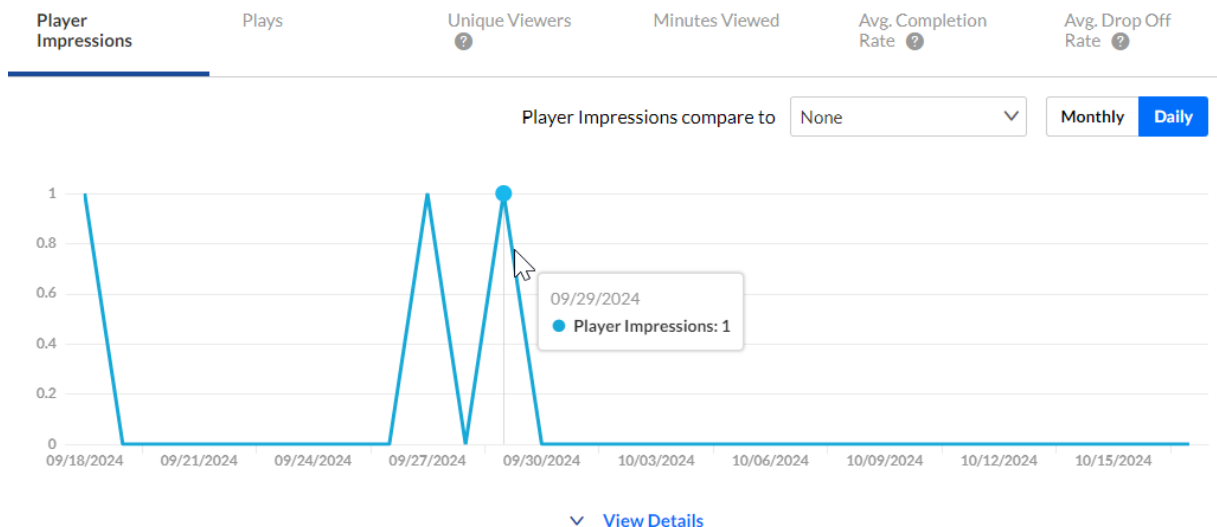
Scroll down to the Video performance over time section to explore engagement trends over time. Use the graph to review key metrics:

- Number of player impressions
- Number of plays
- Number of unique viewers - number of authenticated viewers, all anonymous viewers will be counted as a single viewer
- Number of minutes viewed
- Average completion rate - how much of the video was watched
- Average drop off rate - measured by viewer reaching playback quartiles

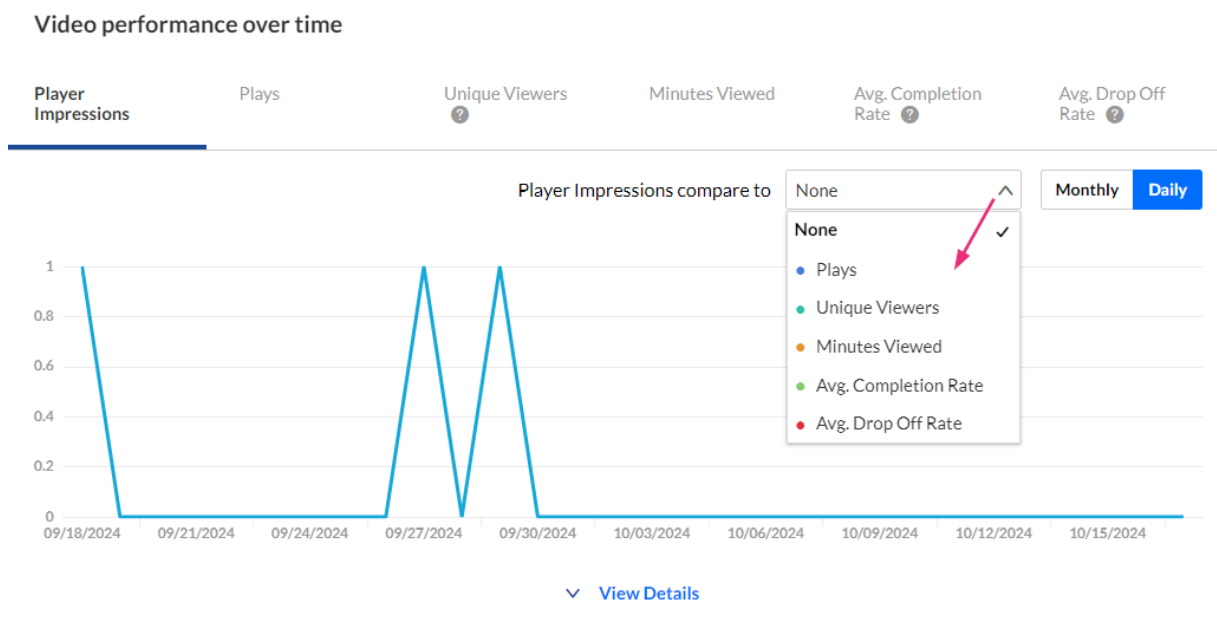


You can view the data for each metric in daily or monthly granularity. Hover over any point in the graph to see the detailed data.

Video performance over time



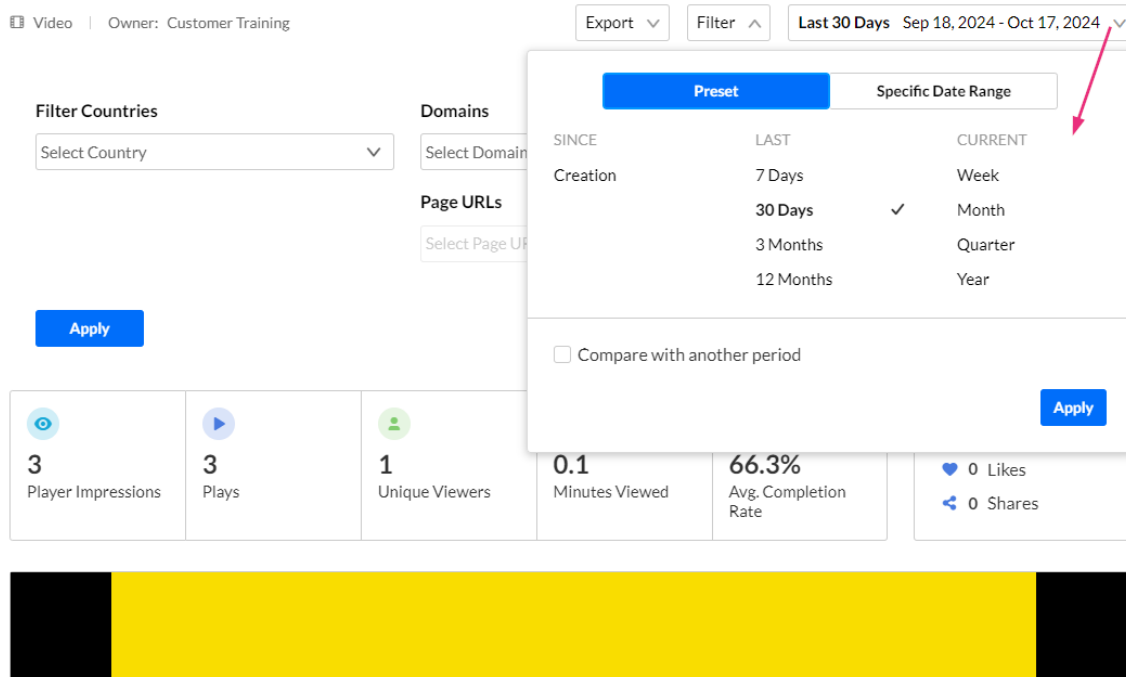
You can also compare to another metric by selecting another metric from the drop down list.



To change the time period or filter the data, use the date picker and filter panel at the top of the dashboard. You can also compare data from different time periods.

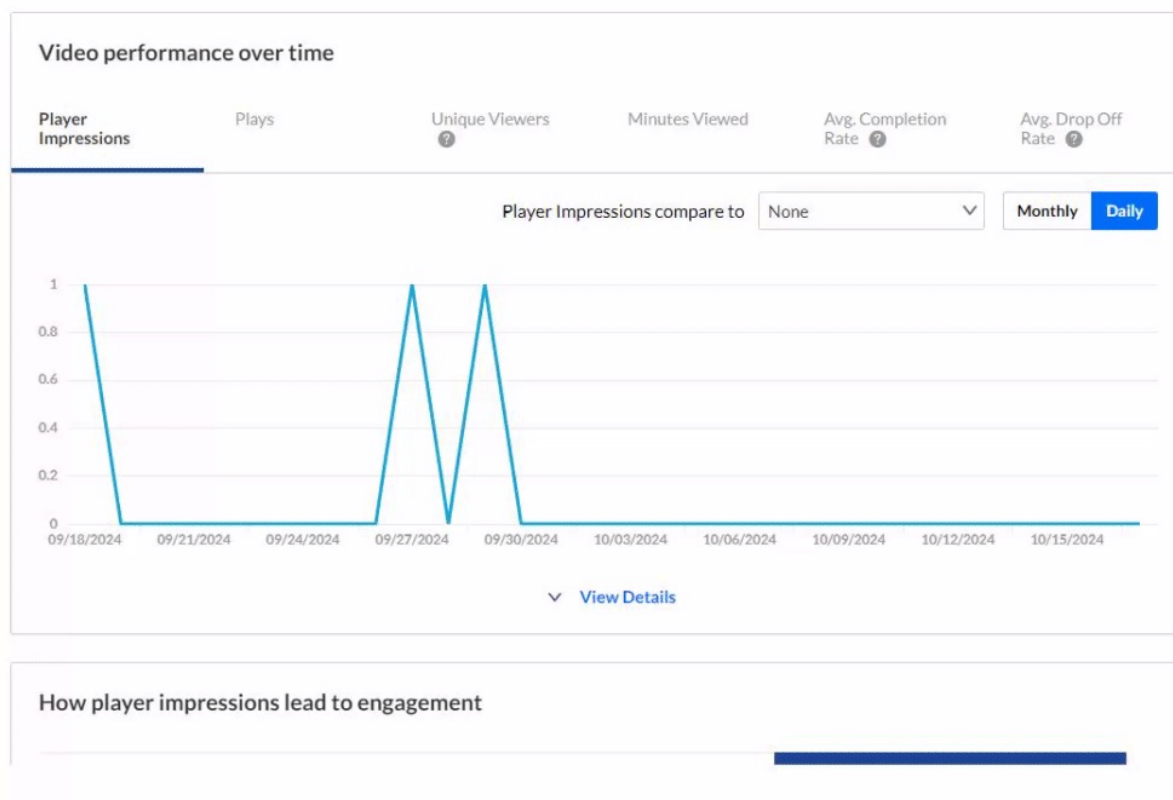
[Back to media page](#)

Kaltura Training Services Overview



For more information, see [Working with Entry Level Analytics Dashboard](#).

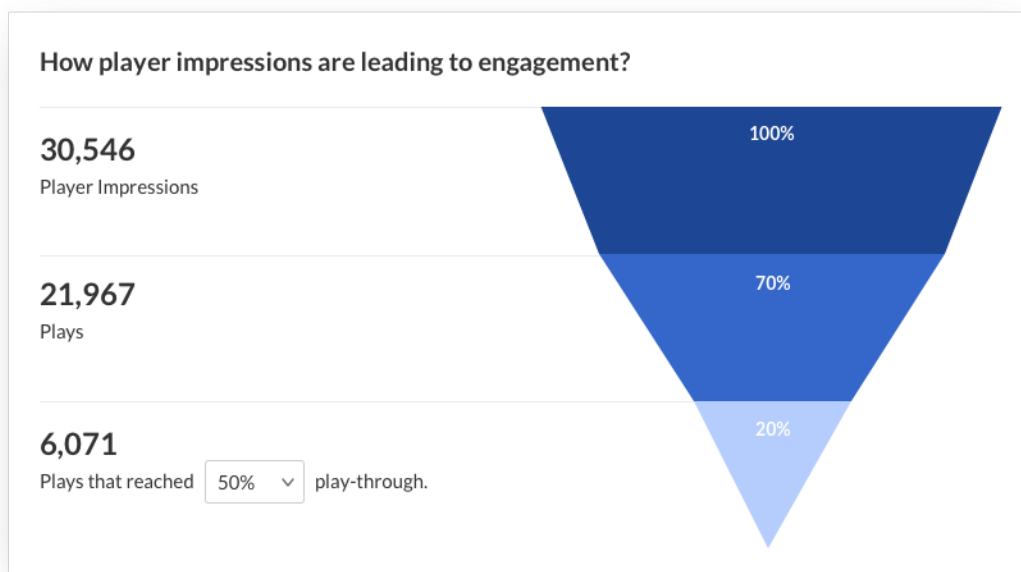
You can click on **View Details** below the **Video performance over time** section to see a table of all the metrics for the time frame.



Engagement funnel

The engagement funnel shows the viewer journey, from discovery to viewing the entire video. The following metrics are shown in the funnel:

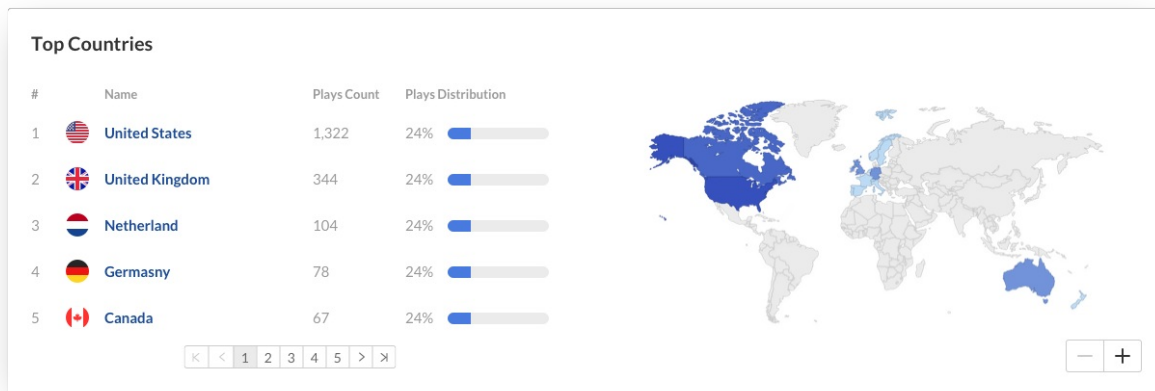
- Player impressions
- Plays
- Plays that reach [x]% play through - this can be selected by the user.



Top countries

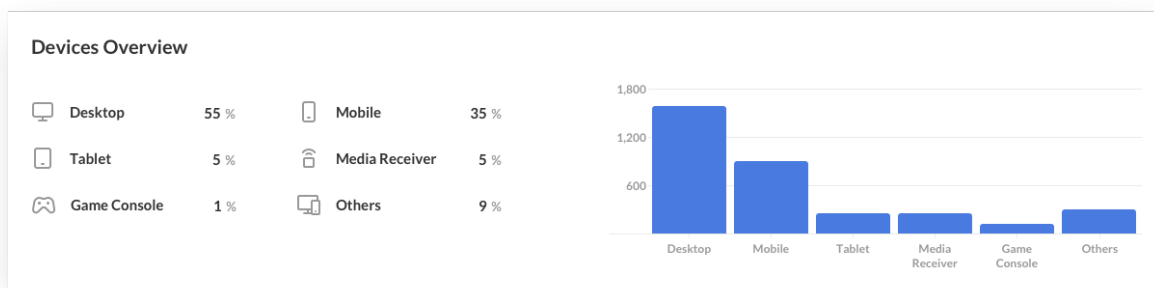
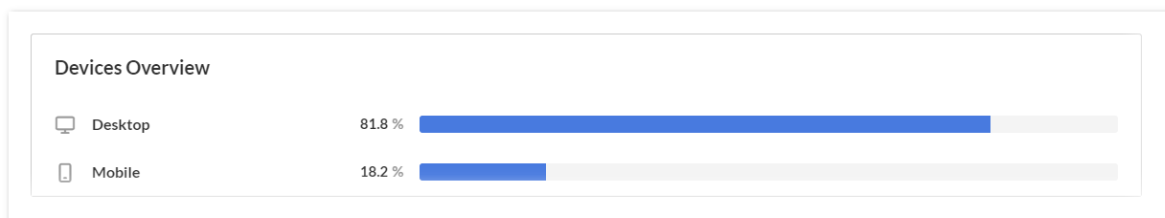
The **Top Countries** section ranks the geographical distribution by plays. The heatmap shows the countries, the darker the shade, the more plays for that country. The table ranks the countries by plays and also shows plays distribution compared to total number of plays.

You can drill down to region by selecting a country on the map or from the table. Select a region to drill down to cities.



Devices overview

The **Devices Overview** section displays the distribution of devices usage by plays. You can see on which device viewers watched the entry.




Top domains







The top domains are ordered by domains that had the most number of plays in the selected time frame. For each domain the following metrics are available:





- Domain name
- Plays
- Plays distribution - Number of plays divided by the total number of plays in the selected timeframe.
- Player impressions
- Player impression ratio - Number of plays divided by number of impressions.
- Minutes viewed

- Average completion rate - Average percentage of completion, across all plays.

Top Domains 

5 Domains

#	Domain Name	Plays 	Plays Distribution	Player Impression	Play Impr. Ratio	Min. Viewed	Avg. Completion Rate
1	 corp.kaltura.com	2,543	24% <div><div></div></div>	3,223	34%	4,883	42%
2	 linkedin.com	2,102	22% <div><div></div></div>	12%	4,332	1,722	20%
3	 mediaspace.kaltura.com	1,988	22% <div><div></div></div>	20%	2,332	988	29%
4	 google.com	1,238	20% <div><div></div></div>	1,223	22%	992	22%
5	 kmc.kaltura.com	1,010	20% <div><div></div></div>	3,223	34%	1,882	42%

  **1**  

You can also drill down to a specific domain to see all the URLs under that domain and the same metrics in a more granular view. You can view the data for each metric in daily or monthly granularity. Hover over any point in the graph to see the detailed data. Click on the title of the metric in the table to sort the table based on this metric.

