

Enable media download in Canvas

Last Modified on 09/28/2025 6:34 pm IDT

 This article is designated for all users.

About

You can allow viewers to download your media in different formats. To do this, the [downloadmedia module](#) must be enabled in the Configuration Management Console.



Only the media owner can enable downloads.

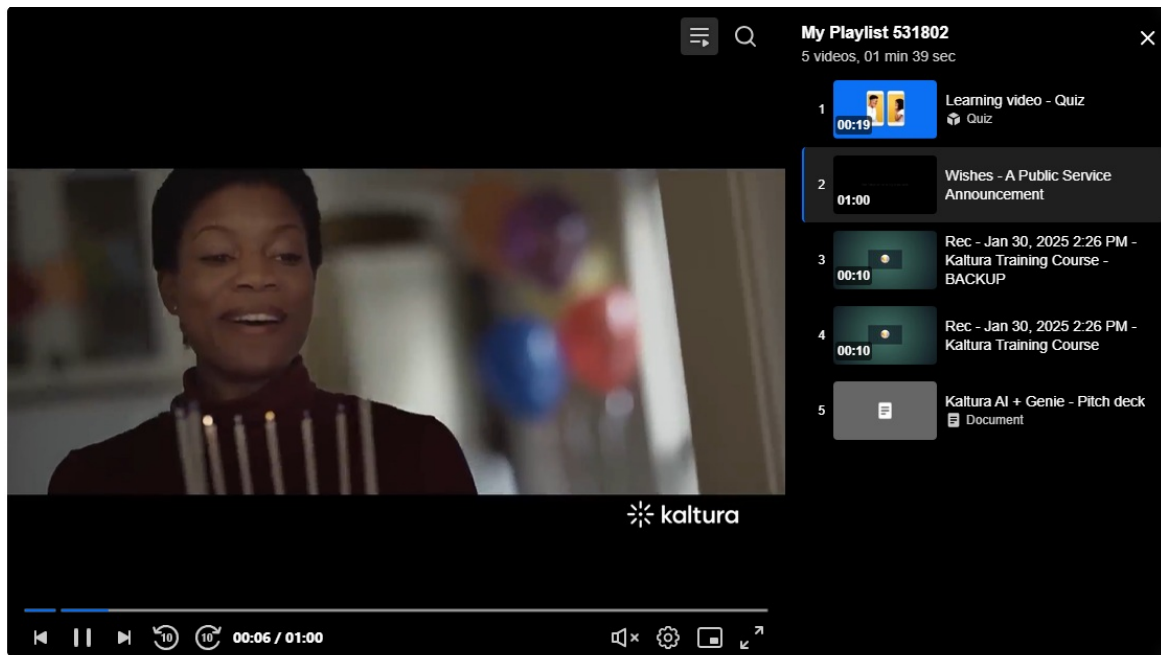
Access the downloads settings

1. Navigate to the entry you want to enable and click on it.



The media page displays.

2. Click the **three dots** under the player.



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By Customer Training • November 19, 2024 • 7 Plays



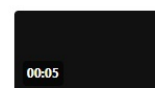
0



Embed

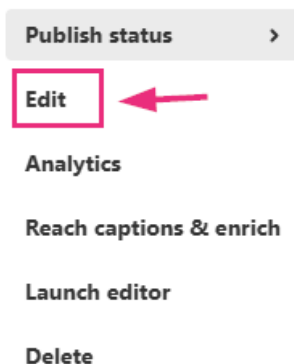


Related Media

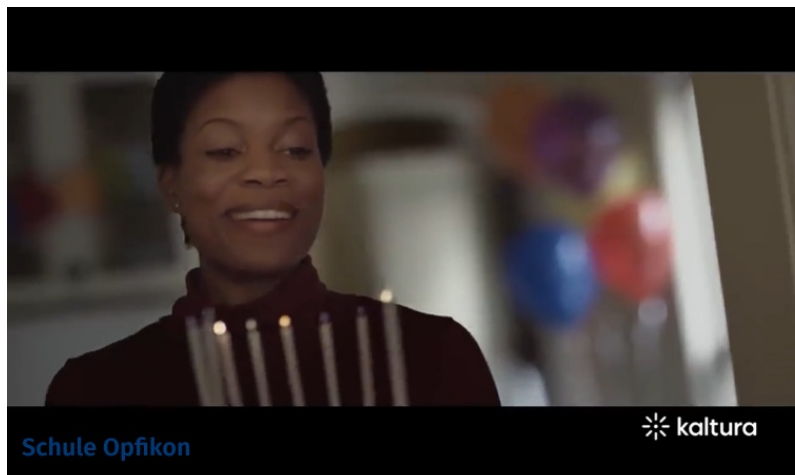


Rec- Sep 12, 2025
10:45 AM - Embed ...

3. Choose **Edit**.



The edit media page displays.


Basic Info

Creator: Customer Training

Owner: Customer Training

Media Entry ID: 1_u1sekucm

Media Type: Video

Publish Status: Published

Creation date:

November 19, 2024 10:05 AM GMT

Update date:

February 26, 2025 12:57 PM GMT

Media asset update date:

November 19, 2024 10:05 AM GMT

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Replace Media

Name:

Description: **Black** ▼ **Bold** *Italic* Underline [List Icons] [Link Icon] [Image Icon]

Enable downloading

1. In the edit media page, click on the **Downloads** tab.



Details Languages Publish Options Collaboration Thumbnails **Downloads** Captions

Replace Media

Name:

(Required)

Description: Black ▼ Bold *Italic* Underline [List Icon] [List Icon] [List Icon]

2. Select one or more of the available formats in which you'd like users to be able to download (your administrator has already set the formats you can choose from).

Details Languages Publish Options Collaboration Thumbnails **Downloads** Captions Attachments Timeline

Replace Media

Available Formats: ☐ Source ☐ Basic/Small - WEB/MBL (H264/400)

Save Go To Media

3. Click **Save**.