

Replace media in Canvas

Last Modified on 09/29/2024 10:02 am IDT

 This article is designated for all users.

About

You can replace video entries while keeping the entry's metadata, URL, and analytics intact. However, time-based metadata may need manual adjustment if it becomes out of sync with the new media. If the video is published in a moderated channel/category, it will be unpublished and moved to pending moderation. Otherwise, it will remain published.

Prerequisite

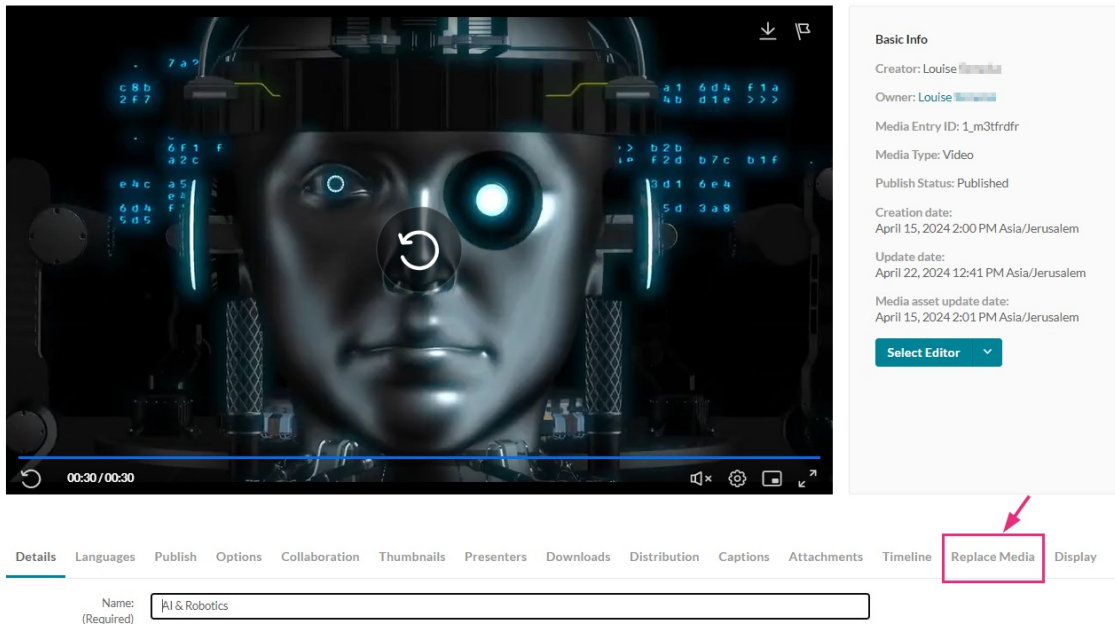
Make sure to enable and configure the [Replacemedia module](#).

Access the Replace Media page

1. Access the [Edit Media Page](#).
2. Click on the **Replace Media** tab.

[← Back to Media Page](#)

AI & Robotics



The screenshot displays the Kaltura media management interface. On the left, a video player shows a futuristic robot head with glowing eyes and a circular refresh icon overlaid on its face. The video player includes a progress bar at the bottom indicating 00:30 / 00:30. On the right, a 'Basic Info' sidebar contains the following details:

- Creator: Louise
- Owner: Louise
- Media Entry ID: 1_m3tfrdfr
- Media Type: Video
- Publish Status: Published
- Creation date: April 15, 2024 2:00 PM Asia/Jerusalem
- Update date: April 22, 2024 12:41 PM Asia/Jerusalem
- Media asset update date: April 15, 2024 2:01 PM Asia/Jerusalem


Below the sidebar is a 'Select Editor' dropdown menu. At the bottom of the interface, a navigation bar contains several tabs: Details, Languages, Publish, Options, Collaboration, Thumbnails, Presenters, Downloads, Distribution, Captions, Attachments, Timeline, **Replace Media** (highlighted with a red box and a red arrow), and Display. Below the navigation bar, there is a text input field labeled 'Name: (Required)' with the value 'AI & Robotics' entered.

The Replace Media page displays.

All common video formats in all resolutions are accepted.
Note that media published to a moderated channel, will be removed from all of this channel's playlists. In addition, the media will move to the gallery's or channel's moderation tab unless you have a manager permission on the category.

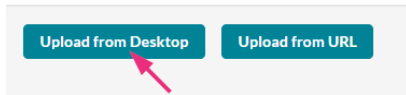
[Upload from Desktop](#) [Upload from URL](#)

3. Click **Upload from Desktop** or **Upload from URL**.

 All common video formats in all resolutions are accepted. Note that media published to a moderated channel will be removed from all of this channel's playlists. In addition, the media will move to the gallery's or channel's moderation tab unless you have a manager permission on the category.

Upload from desktop

1. Click Upload from desktop.



2. Select the desired file from your computer.

3. Click **Open**.

Once the file has uploaded a success message displays: **Upload completed!**

Continue to replace the media.

A warning message also displays: *All current flavors will be replaced upon replacement approval. Any time-based metadata won't be synced with the new content.*

All common video formats in all resolutions are accepted.
Note that media published to a moderated channel, will be removed from all of this channel's playlists. In addition, the media will move to the gallery's or channel's moderation tab unless you have a manager permission on the category.

Clip of AI and robotics (Source).mp4

100% of 2174KB

Upload Completed! Continue to replace the media.

All current flavors will be replaced upon replacement approval. Any time based metadata won't be synced with the new content

[Cancel Replacement](#) [Approve Replacement](#)

4. Click **Approve Replacement** to continue.

A message displays: *Your media is being processed.*

Your media is being processed ×

Cancel Replacement

During this time, you can click **Cancel Replacement** if you want to stop the process.

Once the media has been replaced, a success message displays: *Your media was successfully replaced and unpublished from any moderated gallery/channel.*

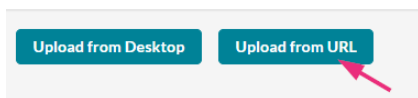
Your media was successfully replaced and unpublished from any moderated gallery/channel. ×

Cancel Replacement **Replace Again**

5. Click **Cancel Replacement** to complete the process. Click **Replace Again** to return to the Replace Media page.

Upload from URL

1. Click Upload from URL.



2. Type a valid URL in the "Ingest media from a the URL" field.

 Supported protocols are http, https, and ftp.

Below is an example of a valid link:

Replace Media **Display**

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Ingest media from a URL:

Validate URL

URL is OK

Supported protocols are: http, https, and ftp. If the URL is password protected, please use: protocol://username:password@domain/filepathname

Cancel Replacement **Approve Replacement**

Example of Google Drive link:

Replace Media **Display**

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Ingest media from a URL:

Validate URL


URL is OK

Supported protocols are: http, https, and ftp. If the URL is password protected, please use: protocol://username:password@domain/filepathname

Cancel Replacement Approve Replacement

✔ Notes for google drive file sharing:
If the file is restricted an error will occur.
To allow access to file go to:
Google drive file > 3 dots icon > Share > Anyone with the link can view

General access

 **Anyone with the link** ▼ **Viewer** ▼

Anyone on the internet with the link can view

3. Click **Validate URL**. If the URL is not validated, you'll receive notification.
4. After the upload is complete, click **Approve Replacement** to approve or **Cancel Replacement** to cancel.