EmailService module

Last Modified on 08/18/2024 2:40 pm IDT

> This article is designated for administrators.

About

The **EmailService module** lets you send emails to video portal users using the email service you choose to configure in the module. You can configure how user-triggered emails (like registration) are sent, and then set up email templates for each trigger/action using the EmailTemplates module.

- Select **Local** to send emails via the Kaltura service using a few predefined kaltura.com addresses.
- Choose **SMTP** to set up your own SMTP email service.
- To use **SES** (Amazon's Simple Email Service), please contact your Kaltura representative.

Configure

1. Go to your Configuration Management console, and click the **EmailService** module. Your link should look like this: *https://{your_KMS_URL}/admin/config/tab/emailService*.

The module page displays.

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Module Info

Info

Configure the way user triggered emails (such as registration) will be sent. Make sure to configure email templates to us for each trigger/action from the EmailTemplates module.
Choose the 'Local' option to send emails using the Kaltura service. This will allow you to send emails from a few predefined kaltura.com email addresses.
Choose 'SMTP' to setup your SMTP email service.
In order to use the SES (Amazon's Simple Email Service), please contact your Kaltura representative.

service [Local ▾]

Email service type. If 'local', connection parameters from the php.ini file will be used

emailFrom [louise.szmoisz@Kaltura.com] The email sender

nameFrom [   ]

Enter the name of the sender to show on emails sent using the email service. Leave empty to use the site's title.

[Save]

2. Configure the desired fields as follows:

There are three types of email services: Local, SMPT or SES. If you wish to use the SES (Amazon's Simple Email Service), please reach out to your Kaltura representative.

Local

Local uses the Kaltura service and sends emails from **donotreply@kaltura.com**. It doesn't give you any permission to modify or customize who the sender is.

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Module Info

Info

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Choose the 'Local' option to send emails using the Kaltura service. This will allow you to send emails from a few predefined kaltura.com email addresses.
Choose 'SMTP' to setup your SMTP email service.
In order to use the SES (Amazon's Simple Email Service), please contact your Kaltura representative.

service [Local ▾]

Email service type. If 'local', connection parameters from the php.ini file will be used

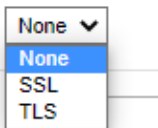**emailFrom** [louise.▓▓▓▓@Kaltura.com] The email sender

nameFrom [   ]

Enter the name of the sender to show on emails sent using the email service. Leave empty to use the site's title.

1. **Service** - Select 'Local' from the dropdown.
2. **emailFrom** - Enter the email sender.
3. **nameFrom** - Enter the sender's name to display on emails sent via the email

service. If left blank, the site's title will be used instead.

4. Click **Save**

SMPT

Simple Mail Transfer Protocol (SMTP) is a TCP/IP protocol used in sending and receiving email. It is typically used with POP3 or Internet Message Access Protocol to save messages in a server mailbox and download them periodically from the server for the user. This allows you to send emails from a gmail account or whatever service provider you choose.

For **SMTP**, complete the following fields:

1. **Service** - Select 'SMTP' from the dropdown.
2. **host** - Enter the SMTP host name.
3. **securedProtocol** - Select from the dropdown the secured or encryption protocol that you want.

> 💡 SSL (Secure Sockets Layer) is the standard technology for keeping an internet connection secure and safeguarding any sensitive data that is being sent between two systems. TLS (Transport Layer Security) is an updated, more secure, version of SSL.

4. **port** - Enter the port used to connect to the SMTP host.

> 💡 Port 587 is the default port for SMTP submission on the modern web. While you can use other ports for submission, you should always start with port 587 as the default and only use a different port if circumstances dictate (like your host blocking port 587 for some reason). Port 587 also supports TLS, which means that you can securely submit mail.

5. **authentication** - Does your SMTP server require an authentication? If it does, select 'Yes'. If not, select 'No'. If you select 'Yes', the screen expands and you are asked to complete the following fields:

   - **username** - used to authenticate
   - **password** - used to authenticate

- **emailFrom** - Enter the email sender.
- **nameFrom** - Enter the sender's name to display on emails sent via the email service. If left blank, the site's title will be used instead.
- Click **Save**

SES

Amazon SES is a cloud email service provider that can integrate into any application for sending bulk email and lets you reach customers without an on-premises Simple Mail Transfer Protocol (SMTP) system. If you wish to use the SES (Amazon's Simple Email Service), please reach out to your Kaltura representative.