EmailService module

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This article is designated for administrators.

About

Content Hubs and the legacy Video Portal send emails when people take certain actions on your site, such as resetting a password or registering. The **EmailService module** lets you choose which email service sends these user-triggered emails. You then set up the text of each email in the EmailTemplates module.

Choose one of four email services:

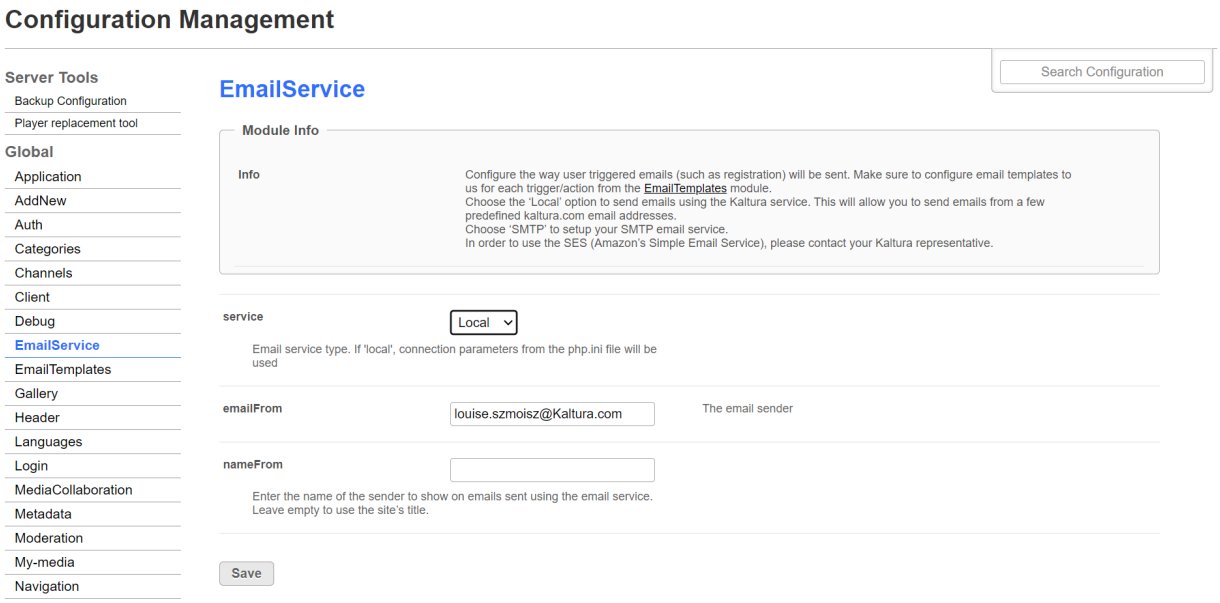
- **SES**: Amazon Simple Email Service. To use it, contact your Kaltura representative.
- **SMTP**: Sends emails through your own email service.
- **Local**: Sends emails through the Kaltura service, from a few predefined kaltura.com addresses.
- **Kaltura messaging service**: Sends emails through the Kaltura SendGrid-based email service.

Configure

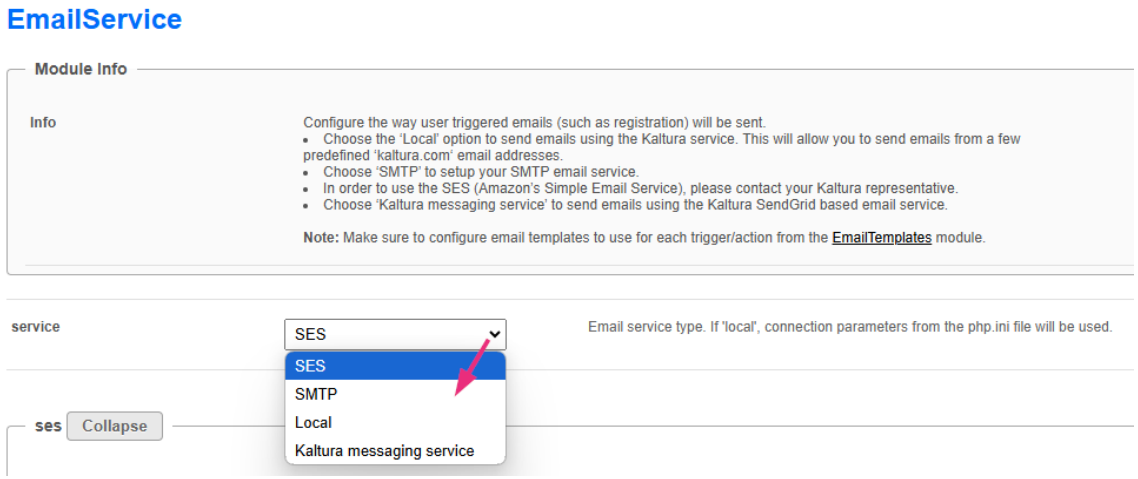
1. Go to your Configuration Management console, locate the **EmailService** module in the left panel, then select it. You can also navigate directly using a link: `https://{your_site_url}/admin/config/tab/emailService`

   The **EmailService** page displays.

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2. In the **service** field, select the email service you want, and then configure its fields.



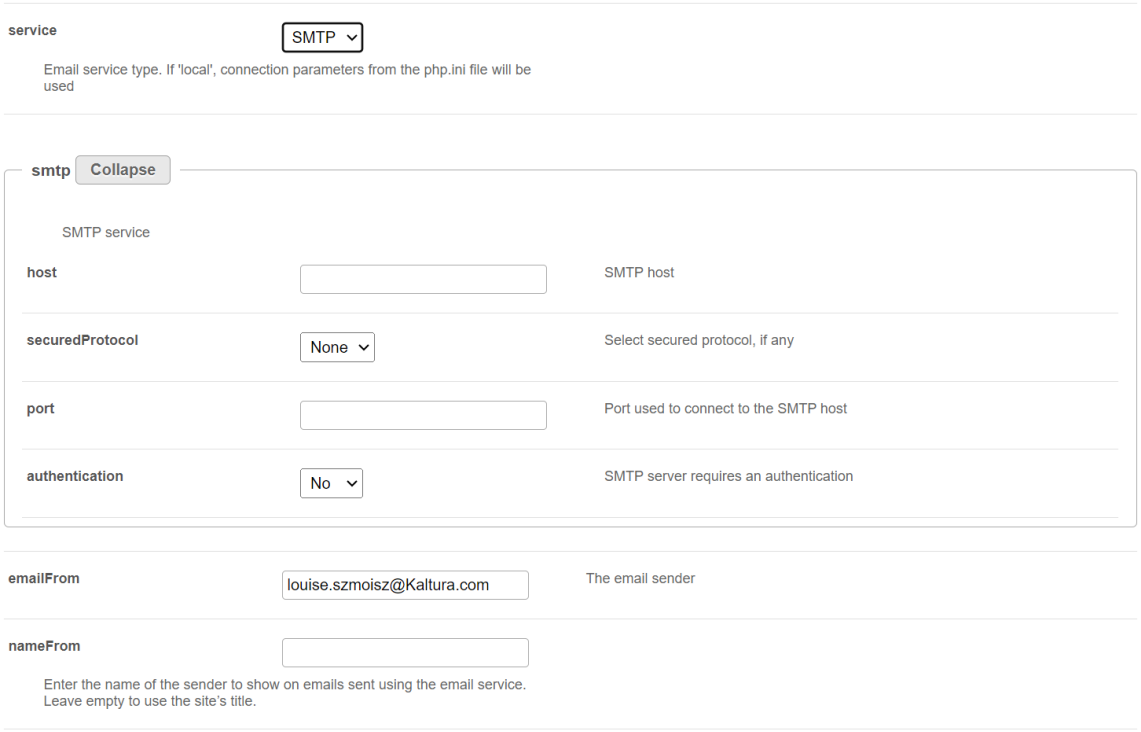
SES

Amazon Simple Email Service (SES) is a cloud email service from Amazon. To use SES, contact your Kaltura representative.

SMTP

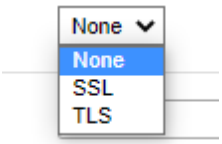
Simple Mail Transfer Protocol (SMTP) is the standard way to send email between servers. Use it to send emails through your own email service, such as Gmail or another provider.

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1. Configure the following:

- **service** - Select **SMTP**.
- **host** - Enter the SMTP host name.
- **securedProtocol** - Select the secure protocol you want to use.



SSL (Secure Sockets Layer) is the standard technology for keeping an internet connection secure and protecting data sent between two systems. TLS (Transport Layer Security) is an updated, more secure version of SSL.

- **port** - Enter the port used to connect to the SMTP host.

Port 587 is the default port for SMTP submission. Start with port 587, and use a different port only if you need to, for example if your host blocks port 587. Port 587 also supports TLS, so you can submit mail securely.

- **authentication** - If your SMTP server requires authentication, select **Yes**. Otherwise,

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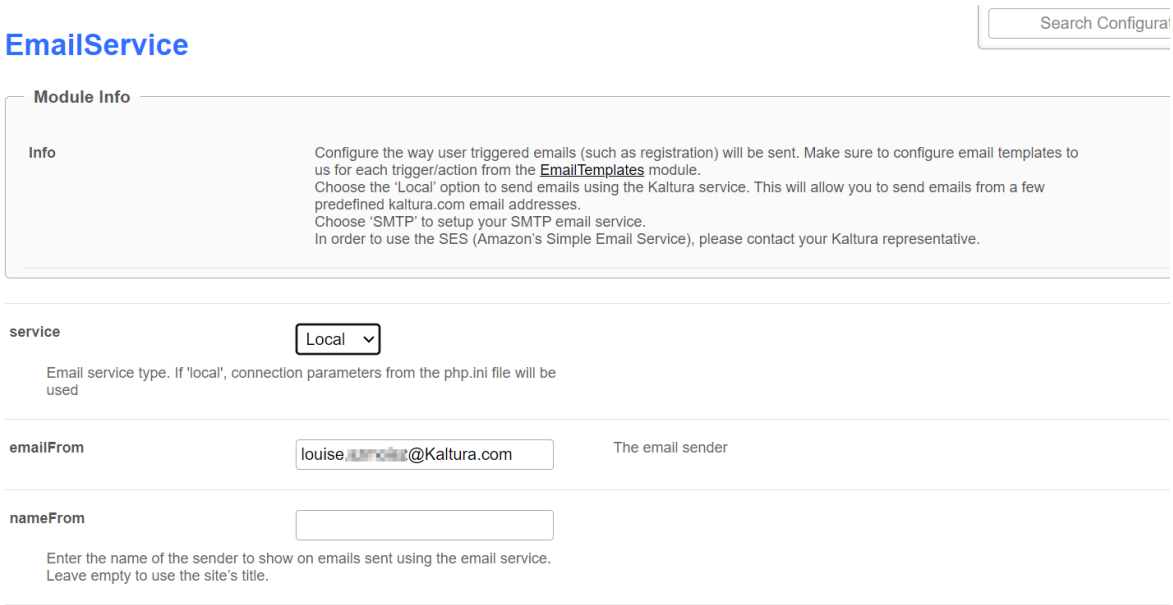
select **No**. If you select **Yes**, more fields appear.

- **username** - Enter the username used to authenticate.
- **password** - Enter the password used to authenticate.
- **emailFrom** - Enter the sender's email to show on emails sent by the app.
- **nameFrom** - Enter the sender's name to show on emails sent by the app. Leave empty to use the site's title. The maximum length is 100 characters.

2. Select **Save**.

Local

Local sends emails through the Kaltura service. You can send emails from a few predefined kaltura.com addresses.



1. Configure the following:

- **service** - Select **Local**.
- **emailFrom** - Enter the sender's email to show on emails sent by the app. You can send emails from a few predefined kaltura.com addresses.
- **nameFrom** - Enter the sender's name to show on emails sent by the app. Leave empty to use the site's title. The maximum length is 100 characters.

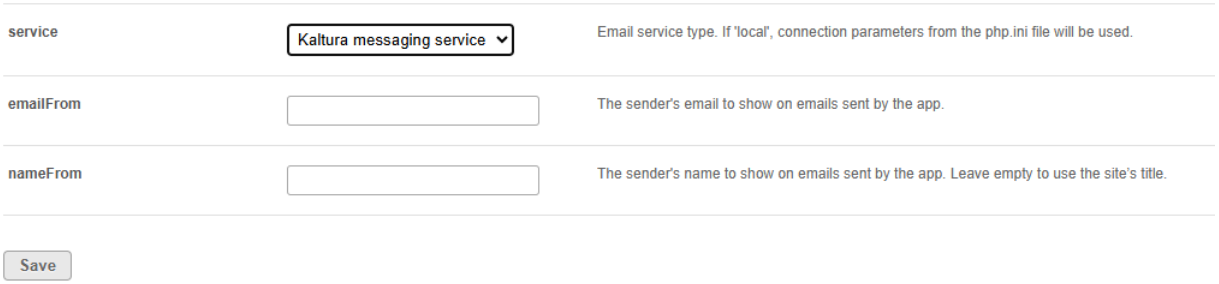
2. Select **Save**.

Kaltura messaging service

The Kaltura messaging service is a SendGrid-powered email option for user-triggered emails, such as registration confirmations and invitations. It supports tokens for

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personalized messages.



1. Configure the following:

- **service** - Select **Kaltura messaging service**.
- **emailFrom** - Enter the sender's email to show on emails sent by the app. Leave empty to use Kaltura's default email address.
- **nameFrom** - Enter the sender's name to show on emails sent by the app. Leave empty to use the site's title. The maximum length is 100 characters.

To send emails from an address on your own domain, Kaltura must set up the domain for sending first. Contact your Kaltura representative to start.

2. Select **Save**.

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