

Chat widget overview

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 This article is designated for Kaltura's Flagship Events customers

We highly recommend adding the chat widget to increase users' engagement and collaboration during the live event.


Your attendees can enjoy the chat experience in two types of ways:

- **Peer-to-Peer Chat:** Provides users the ability to connect with one another
- **Moderated Chat:** Allows attendees to connect with the event speakers and professional moderators.

The chat widget always appears on the bottom-right corner.

Users may select to enable or disable the chat widget by:

1. Opening the chat widget
2. Clicking the ellipses next to their name
3. Enable/disable chat



Hey you!

Ready to dive in and meet new people?

Transcripts of all chats (e.g., one-to-one conversations, virtual meeting rooms, and customer support conversations) will be retained by Kaltura for safety and security purposes. In using the Chat & Collaboration feature, you must follow the Kaltura Terms of Use (<https://corp.kaltura.com/legal/tos/web-site-terms-of-use/>).

☒ **Allow toast notification**

☒ **Enable private chat**

☒ **Show my last name**

Accept