# Why can't I be heard when a video is being played in the room?

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> **ⓘ Legacy notice**
>
> This article documents the **legacy KME Room**. For information on the new room, please visit the **new Kaltura Room documentation**.

By default, all microphones are disabled while a video is being played in the room. This is to prevent echoes caused by participants' speakers being streamed back into the room. Microphones are re-enabled automatically when the video is paused or stopped.

The microphone settings may be configured both through the room Settings menu or at the company level by Kaltura's backend.