



Pigeonhole Live Administrator Guide

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The Pigeonholelive module allows KMS admins/editors to add Q&As, Chats, Polls, Quizzes, Assessments, Reactions, and Surveys alongside their media asset to increase interactivity and audience engagement during live streams.

 Pigeonhole Live is not currently supported on the KMS GO mobile application.

This article will guide you through logging into the Configuration Management section of KMS and enabling and configuring the Pigeonholelive module.

 If the Pigeonholelive module is not available, please contact your Kaltura representative to add the module to your MediaSpace instance.

1. Login to your MediaSpace Configuration Management admin site at:

[https://\[your_partner_id\].mediaspace.kaltura.com/admin](https://[your_partner_id].mediaspace.kaltura.com/admin)

MANAGE CONFIGURATION	MANAGE USERS	KNOWLEDGE BASE	CLEAR THE CACHE	GO TO SITE	LOGOUT
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Configuration Management

Server Tools

- Backup Configuration

Global

- Application**
- Auth
- Categories
- Channels
- Client
- Debug
- Gallery
- Header
- Languages
- Metadata
- Moderation
- Navigation
- Player
- Security
- SharedRepositories

Search Configuration

Application

instanceId	mediaspace2	Unique string to identify that installation of mediaspace. This value can be set during installation only.
privacyContext	demoenv	String used to be set as privacy context on root category. This value can be set during installation only.
userRoleProfile	10892502	Metadata Profile ID for user's role per KMS installation instance
title	InPlayer	What is your MediaSpace website title? The website title is displayed in the browser's title bar and usually is displayed in search engine results. Page titles consist of the name of the currently loaded media and the website title. For example, if a page has a video called 'My Video' and 'MediaSpace' is the website title, the page title is: 'My Video - MediaSpace'
footer	MediaSpace™ <a href=http://corp	What is your MediaSpace footer text? default is: MediaSpace video portal by Kaltura
forceIECompatibilityMode	No	Should MediaSpace force IE to use the latest engine when Compatibility Mode is enabled? By default, if compatibility mode is enabled, Internet Explorer renders the page with IE7's engine. Turning on this option forces Internet Explorer to use the latest rendering engine. For more details, please visit this link .

2. In the list of configurable items on the left of your screen, locate and click on

Pigeonholelive.

```

/opt / kaltura / apps /
kms / base /
modulesCustom /
modulesCustom-5.x.x-
contrib
Kwebcastoptions
Livetovodentrylist
Pigeonholelive

```

The Pigeonholelive module displays.

Pigeonholelive

Module Info

description	Pigeonhole Live widget module
version	2.0.0

enabled Enable the Pigeonholelive module.

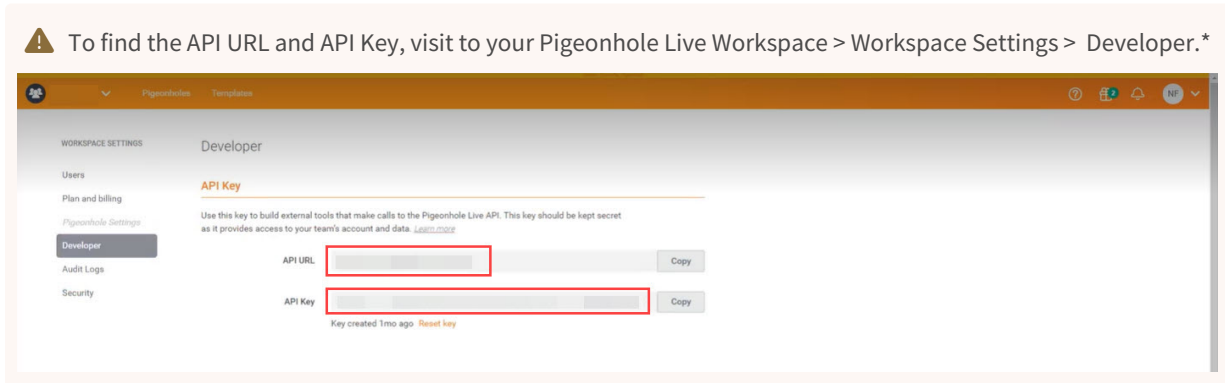
allowedRolesForConfiguration Who can configure the Pigeonhole Live settings? if a role is selected, any role above it will also be able to create a Pigeonhole Live.

workspaceApiUrl Pigeonhole Live Workspace API URL

workspaceApiToken Pigeonhole Live Workspace API Key

3. In the enabled pull down list, select **Yes**.
4. In allowedRolesForConfiguration, choose the groups/users who can see the Pigeonhole Live tab in the Edit Media page of the KMS entry and enable Pigeonhole Live for events.
5. In the workspaceApiUrl field, paste the Pigeonhole Live Workspace API URL*.
6. In the workspaceApiToken field, paste the Pigeonhole Live Workspace API Key*.

! To find the API URL and API Key, visit to your Pigeonhole Live Workspace > Workspace Settings > Developer.*



The screenshot shows the 'Developer' section of the Pigeonhole Live Workspace settings. It includes a warning icon and a message: 'Use this key to build external tools that make calls to the Pigeonhole Live API. This key should be kept secret as it provides access to your team's account and data. [Learn more](#)'. Below this, there are two input fields: 'API URL' and 'API Key', both with 'Copy' buttons next to them. Red boxes highlight these two fields. At the bottom, it says 'Key created 1mo ago [Reset key](#)'.

7. On the Pigeonholelive module, click **Save**. A message displays confirming your configuration for pigeonholelive was saved.
8. Click **OK**.