REACH & Accessibility

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OVERVIEW

This session is intended for admins and will guide you through Kaltura's Captions & Enrichment Services as well as the accessibility features.

Key Takeaways

- Understand how to configure your Kaltura REACH module settings.
- How to easily manage, control and track your captioning & enrichment services across all applications.
- Customize and automate processes including ordering rules, moderation flows, and granular permissions across services and departments.
- Manage, track, and analyze usage and spend from a centralized dashboard, and use the reports to refine and optimize.
- See how you can increase accessibility, discoverability, and compliance to make your videos more searchable, powerful, and effective.

Agenda

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Topic	Instruction:
Greeting/ Introduction	
Kaltura REACH	Introduction to Kaltura's Captions & Enrichment Services including transcription, translation, and closed captioning capabilities.
Explore the applications accessibility & discovery capabilities	• E Search • Caption files • Chapters & Slides • Metadata • Tags • Interactive Transcript Widget
Captions & Enrich Order captions • Per entry • In bulk	• Language • Machine / Professional service. • TAT • Features can be Captions/Translation/AudioDescprion/Chapterring, etc.
Service Dashboard	• Monitor your credit balance and service requests.
Edit Captions	• Learn how to edit captions files as well as the transcription for each video and language.
Service Ordering rules per channel	Set a custom service rule for your Mediaspace channel or the course Media Galley on your LMS.
Explore the admin page settings	• REACH module • Language settings • Accessibility features
KMC (for admins)	• Service Dashboard • Request captions / edit per entry • Request captions in bulk (only for videos) • Request captions/edit per channel
Getting Help / Questions	

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