

Working with entries when the source file is removed

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 This article is designated for all users.

About

This page lists which features are supported when the source file of a video is missing. Playback usually continues using existing flavors, but some editing options are unavailable.

Impacted features

Feature	Supported	Notes
Download media	Yes	Admins can enable non-source flavors for download
Playback with adaptive bitrates	Yes	
Clipping and Trimming	No	Greyed out in editor
Re-transcoding	No	
Replacement of video	Yes	Adds new source and regenerates other flavors
Create a quiz	Yes	
Hotspots	Yes	
Manual thumbnail selection (Rich Media CMS, KMS, KAF)	Yes	
Autogenerate new thumbnail (KMS, KAF)	Yes	

Playback behavior

If the source file isn't available for streaming, the Kaltura Player will use the available flavor assets. Playback quality might vary depending on available flavors, but users will still be able to watch the video.