

Why am I getting a third-party cookie error when accessing one of the Kaltura tools?

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The Kaltura video tools included in LMSs - e.g. My Media, Media Gallery, Shared Repository and content embedded using the Kaltura icon - require support for **session cookies**.

In recent months several browsers (including IE and Safari) changed their default settings to block third party cookies.

If users are experiencing a message like ""it seems your browser is blocking 3rd party session cookies", please enable cookies in that browser.

Another option to resolve this issue in a more permanent way is using an alias for the KAF instance. See information on how to do that [here](#).

For additional information see [How to avoid the "3rd party cookie" error message in the KAF based LMS Integrations](#).

[template("cat-subscribe")]
