

Why am I getting a third-party cookie error when accessing one of the Kaltura LMS Video tools?

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Kaltura video tools in your LMS, such as My Media, Media Gallery, Shared Repository, and embedded content using the Kaltura icon, require session cookies to work properly.

Recently, some browsers have started blocking third-party cookies by default. If users see a message like “It seems your browser is blocking 3rd party session cookies”, ask them to enable cookies in their browser settings.

For a more permanent solution, see [Set up alias hostname for Video Portal and LMS Video](#).

For additional information see [Set up KAF to avoid third-party cookie issues](#).
