

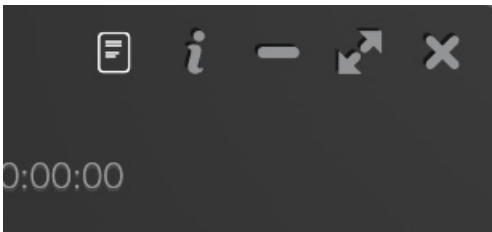
# Export Logs from the Webcasting Producer Application

Last Modified on 06/29/2026 1:53 pm IDT

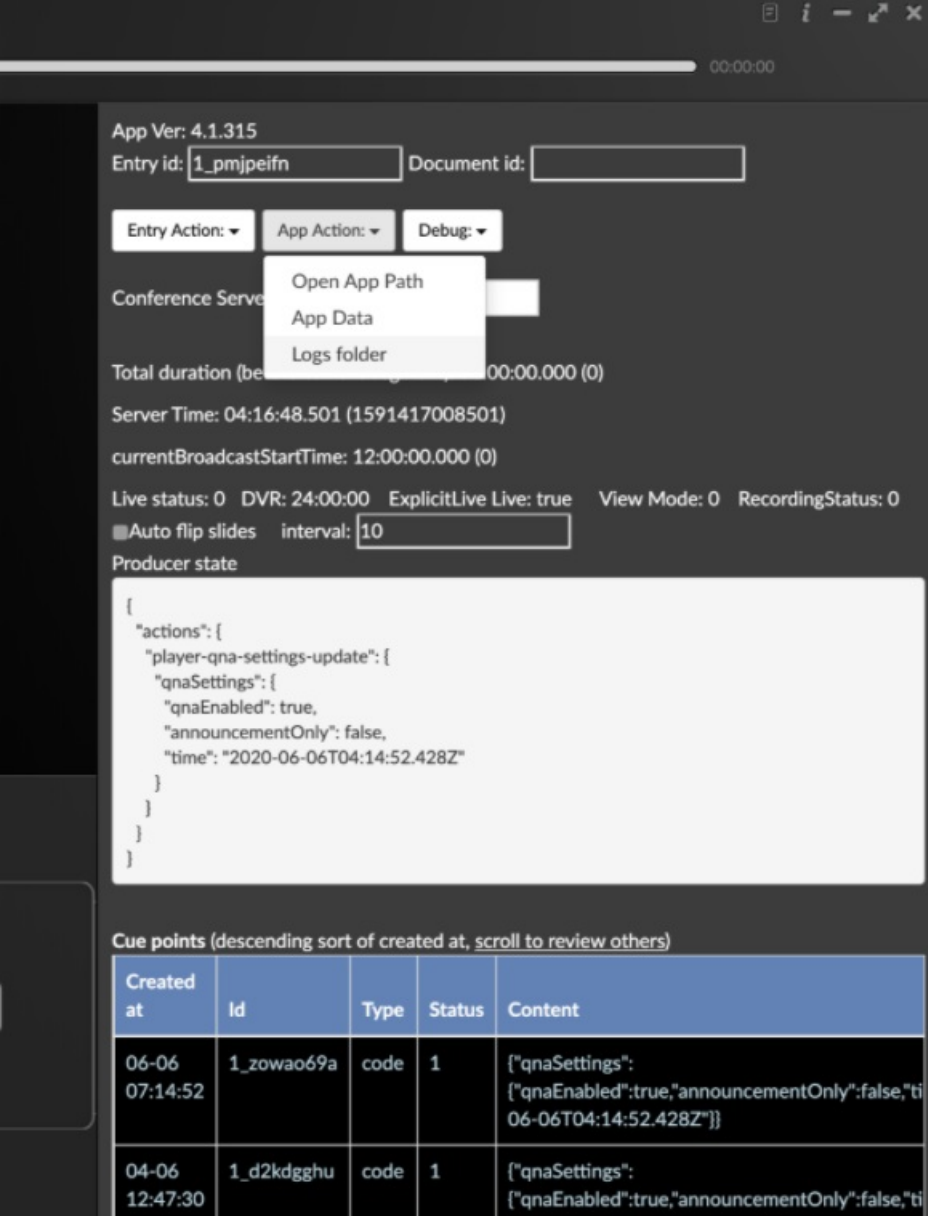
## **i** Legacy notice

If you're setting up a new event, we recommend using **Live Studio**, our modernized live event experience. See [Introduction to Live Studio](#) for more information. If your organization is still using the legacy webcasting product, this article still applies.

The Webcasting producer application stores the application logs. The logs may be found by clicking on **control + option + d** (Mac) or **ctr + alt + d** (Windows). An icon is then displayed at the top of the producer app



Click on it to open the application debug panel.



App Ver: 4.1.315  
 Entry id:  Document id:

Entry Action: ▾ App Action: ▾ Debug: ▾

Conference Server:

Total duration (between start and end): 00:00.000 (0)

Server Time: 04:16:48.501 (1591417008501)  
 currentBroadcastStartTime: 12:00:00.000 (0)

Live status: 0 DVR: 24:00:00 ExplicitLive Live: true View Mode: 0 RecordingStatus: 0  
 Auto flip slides interval:

Producer state

```
{
  "actions": {
    "player-qna-settings-update": {
      "qnaSettings": {
        "qnaEnabled": true,
        "announcementOnly": false,
        "time": "2020-06-06T04:14:52.428Z"
      }
    }
  }
}
```

Cue points (descending sort of created at, scroll to review others)

Created at	Id	Type	Status	Content
06-06 07:14:52	1_zowao69a	code	1	{"qnaSettings": {"qnaEnabled": true, "announcementOnly": false, "time": "2020-06-06T04:14:52.428Z"}}
04-06 12:47:30	1_d2kdgghu	code	1	{"qnaSettings": {"qnaEnabled": true, "announcementOnly": false, "time": "2020-06-06T04:14:52.428Z"}}

After the Finder(Mac)/Explorer(Windows) opens, you can find the relevant the log file.

