


Install Kaltura Capture for Windows

Last Modified on 10/30/2024 10:09 am IST

 This article is designated for all users.

About

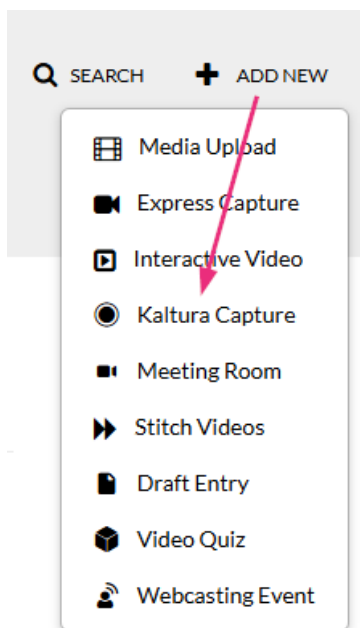
This guide walks you through downloading and installing Kaltura’s desktop recording app, Capture, on Windows. For a step-by-step walkthrough, you can also check out the video tutorial.

 For instructions on installing Capture for Mac, visit [Install Kaltura Capture for Mac](#).

Download

Non-Theming users

1. Log into your video portal.
2. Go to the **+Add New** menu and select **Kaltura Capture**.



You are redirected to a download page.



The Kaltura Capture Desktop Recorder

If you've already installed Kaltura Capture, it will launch automatically.

Using Kaltura Capture for the first time?
[Download for Windows](#) | [Download for Mac](#)

Learn more: See the [Kaltura Capture - User Manual](#) for additional information on supported systems and usage instructions.

3. On the download page, click **Download for Windows**.








The Kaltura Capture Desktop Recorder


If you've already installed Kaltura Capture, it will launch automatically.

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A progress bar displays.

Downloads    

 **KalturaCapture_4.3.18.msi**
3.9 MB/s - 66.0 MB of 76.2 MB, 2 secs left

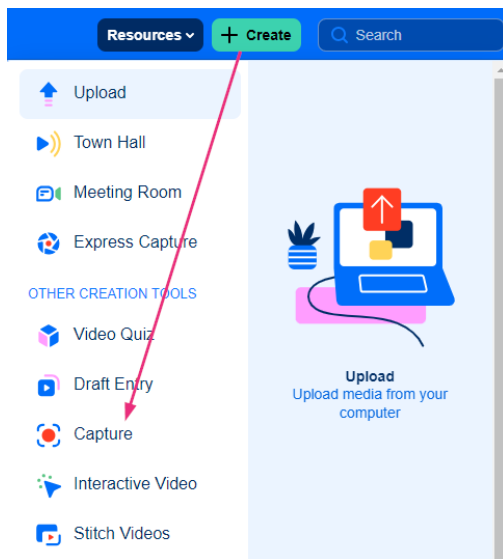
 The graphic above demonstrates the Kaltura Capture version 4.3.18. However, you might have a different version.

When the download is completed, you will see a file called **KalturaCapture** in your downloads folder.

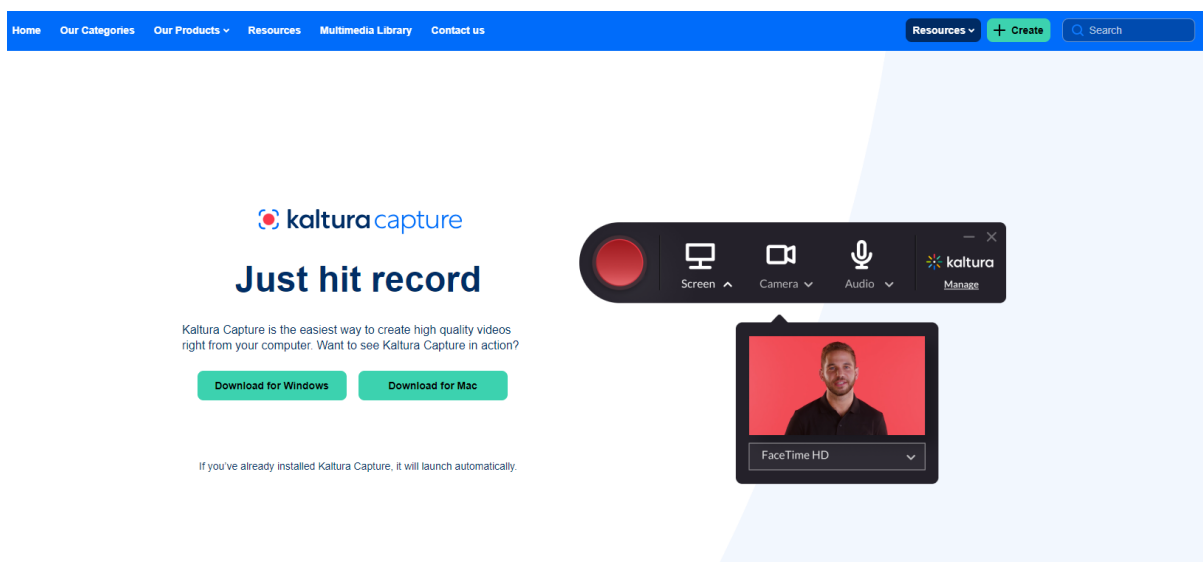
-  KalturaCapture_4.3.18.msi
[Open file](#)

Theming users

1. If **Theming** has been enabled on your video portal, go to the **+Create** menu and select **Capture**.



You are redirected to a download page.



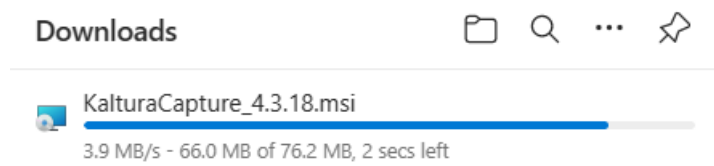
2. On the download page, click **Download for Windows**.


Just hit record

Kaltura Capture is the easiest way to create high quality videos right from your computer. Want to see Kaltura Capture in action?

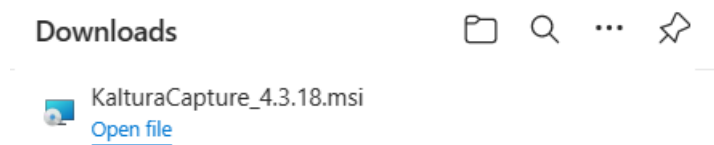


A progress bar displays.



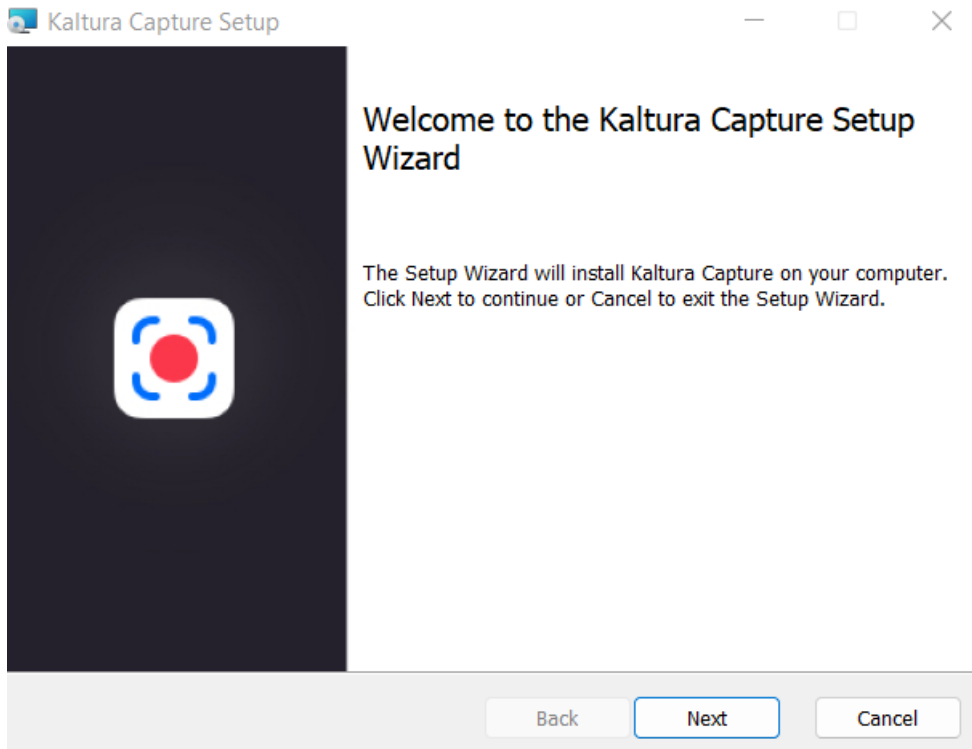
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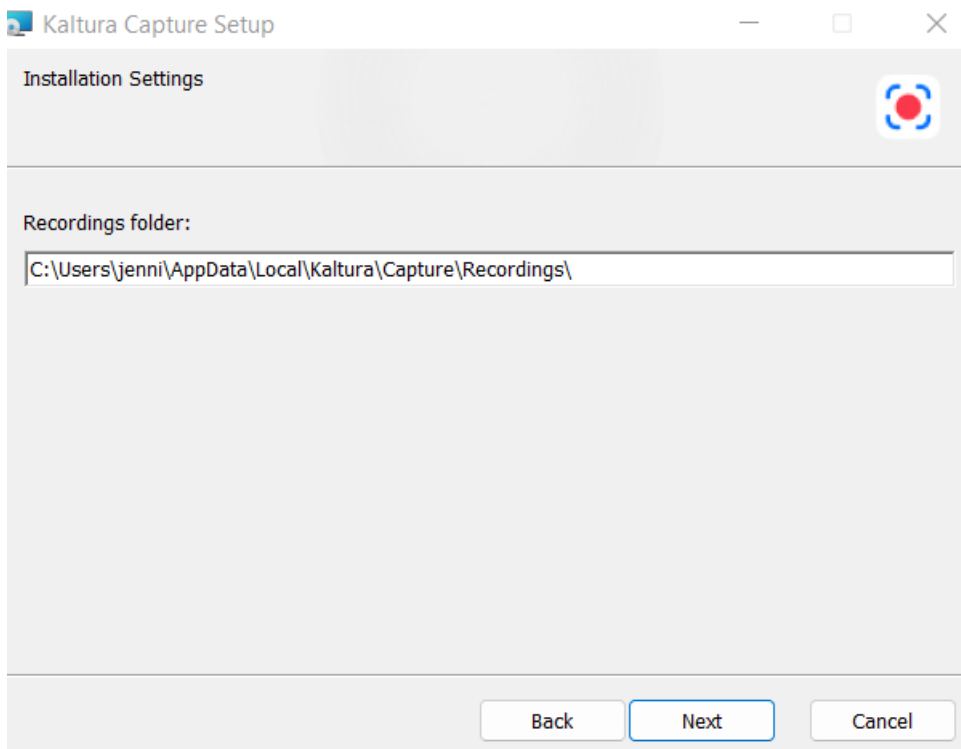
Install

1. In your downloads folder, find the **KalturaCapture** file and click **Open File**. The **Welcome to the Kaltura Capture Setup Wizard** screen displays.

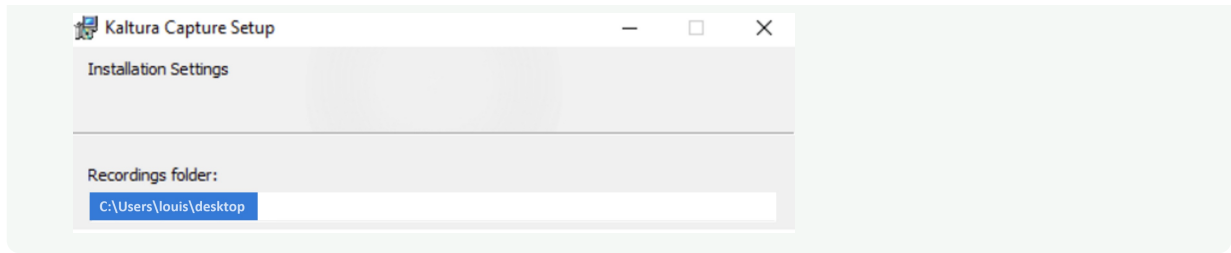


2. Click **Next**.

The **Installation Settings** screen displays.

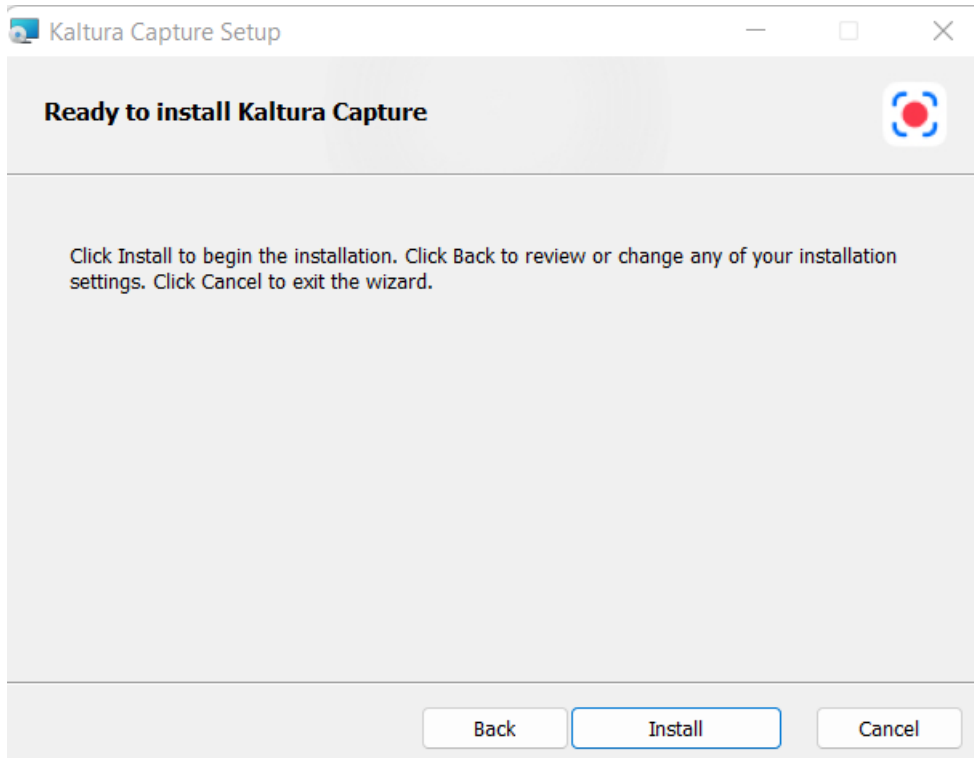


- ✓ You can change the recordings folder to a more accessible location for easier access or deletion of files. To do this, remove the path information after your username in the Recordings Folder field and enter the new location, such as "desktop".



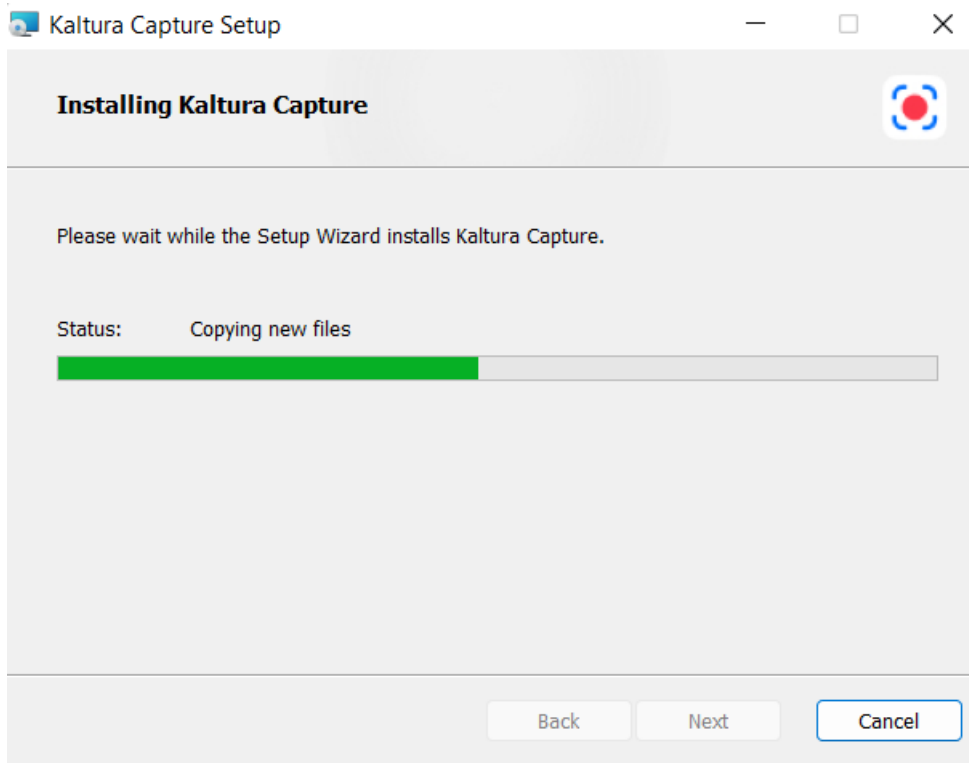
3. Click **Next**.

The **Ready to install Kaltura Capture** screen displays

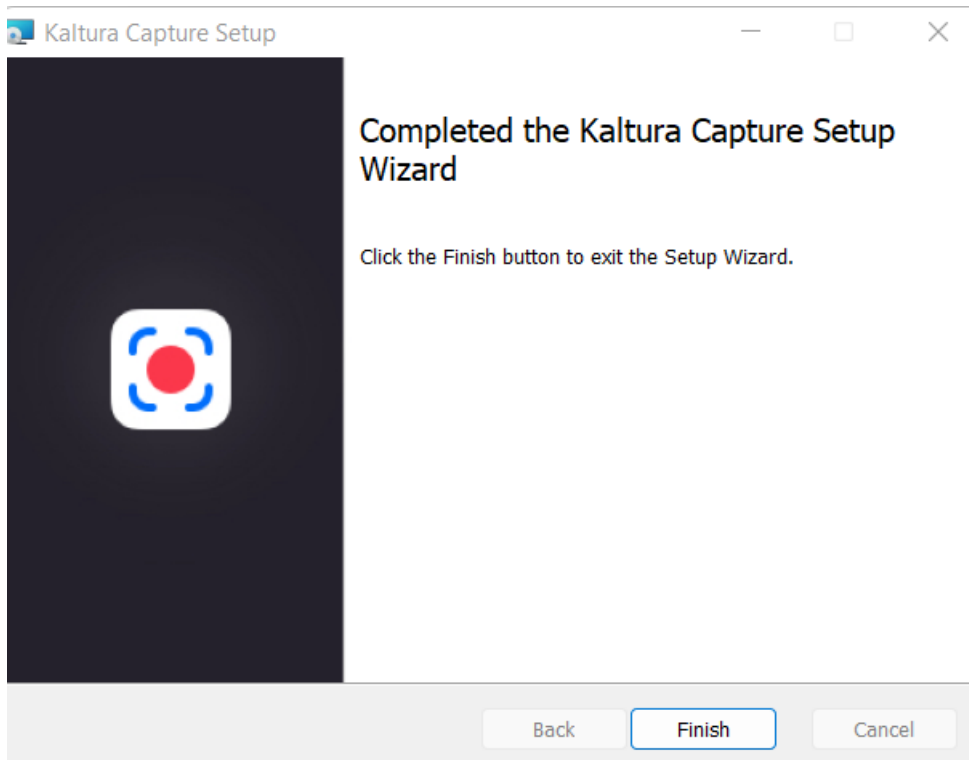


4. Click **Install** to begin the installation.

A progress bar displays.




When the installation is completed, you will see this screen.



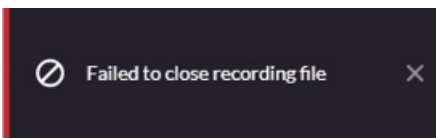
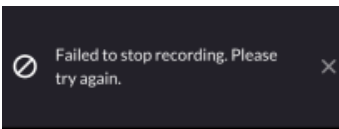
5. Click **Finish**.

Error messages

If you see any of the following error messages when trying to start or stop a recording, ensure that Capture has permission to access your screen, camera, or audio. After adjusting permissions, restart your computer and try again.

 Currently, Capture is not supported on mobile or tablet. To learn more, see [Prerequisites and system requirements](#).

- *Failed to start recording. Please try again.*
- *Failed to stop recording. Please try again.*
- *Failed to load secondary device. Please restart the application.*
- *Failed to load audio device. Please restart the application.*
- *Failed to close recording file.*



 Found a mistake? Let us know about it! Send us a message at knowledge@kaltura.com.