Enable your webcam and microphone

Last Modified on 02/25/2024 11:33 am IST
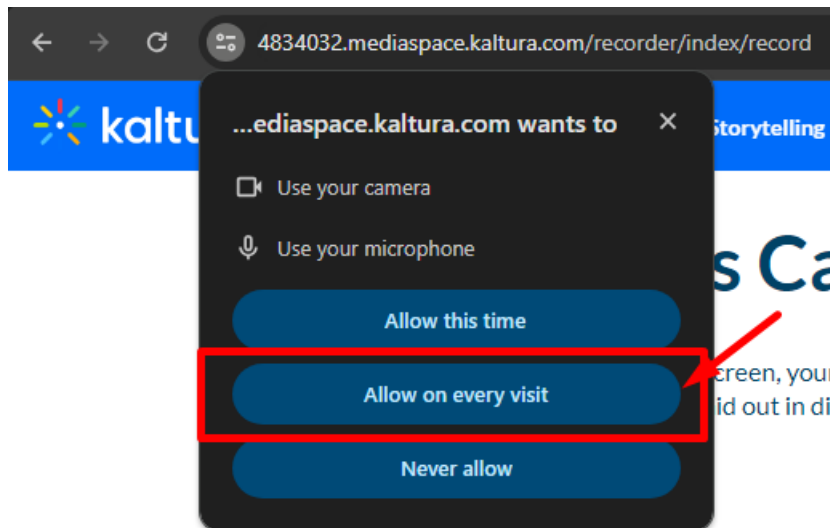
> 👥 **This article is designated for all users.**

You must allow Kaltura to access your devices to record your webcam/microphone. Follow the instructions below to enable your devices.
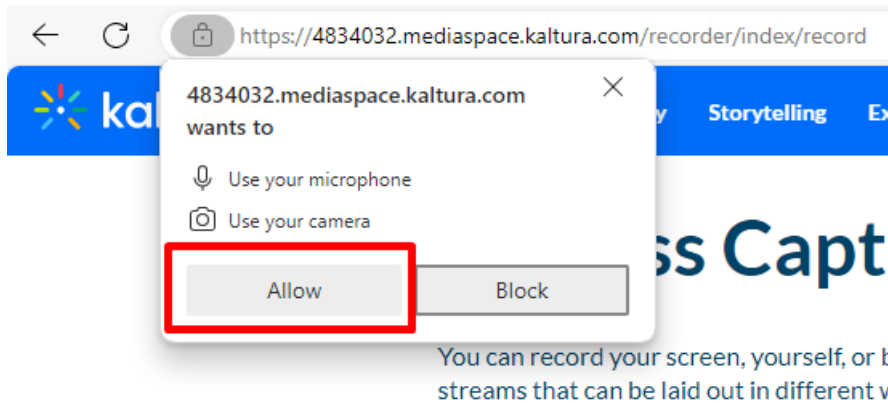
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On Chrome

1. In the address bar on the left, click the **Lock icon** to display device permissions.
2. Select to use your camera and use your microphone to **Allow on every visit.**
3. Click the **Lock icon** to close the pop-up.
4. Refresh your browser window.

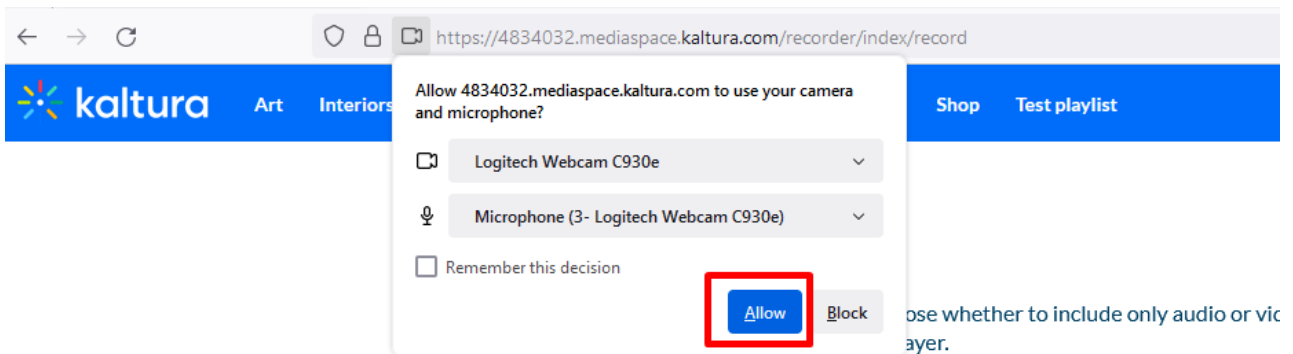

On Microsoft Edge

1. In the address bar on the left, click the **Lock icon** to display device permissions.
2. Make sure the *Camera* and *Microphone* are set to **Allow.**
3. Click the **Lock icon** to close the pop-up.
4. Refresh your browser window.

On Firefox

1. In the address bar on the left, you will see camera & microphone icons with a slash through them. Click the **Camera & Microphone icons.**
2. Select the desired webcam and microphone from the drop-down (if available multiple).
3. Click **Allow** in the Firefox permission pop-up.

Tip

> 💡 **To test your webcam**
> - **Go to https://webrtc.github.io/samples/src/content/peerconnection/constraints**
> - **Click "Get Media" and click Allow access to your camera.**
> - **Wait for the stream.**
>   **If the stream on the left does not display – the browser you are using is not capable of using the camera.**
> - **Enable the camera in the browser settings.**
>   **For OS, see Use your camera & microphone in Google Chrome.**
>   **For iOS, see Customize settings for each website in Safari on Mac.**
>   The webcam functionality in this case is due to a browser issue and not related to the Kaltura application.