Backup and restore configuration data in Content Hubs and legacy Video Portal

Content updated: 06/01/2020

This article is designated for administrators.

About

This article explains how to back up your site configuration and restore it later.

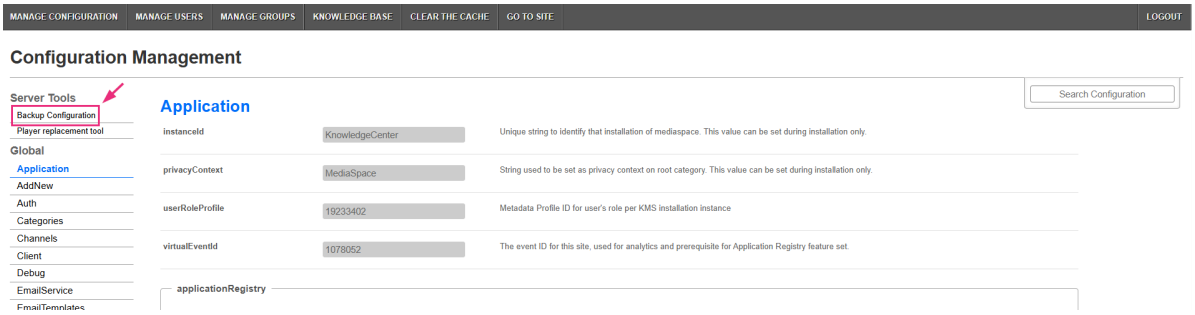
A backup is a secure snapshot of the current site configuration (all modules) that works as a 'Last Good Configuration'. It protects you against mistakes and data corruption, and you can use it later if you need to restore your configuration.

We recommend saving a backup after you complete the initial setup.

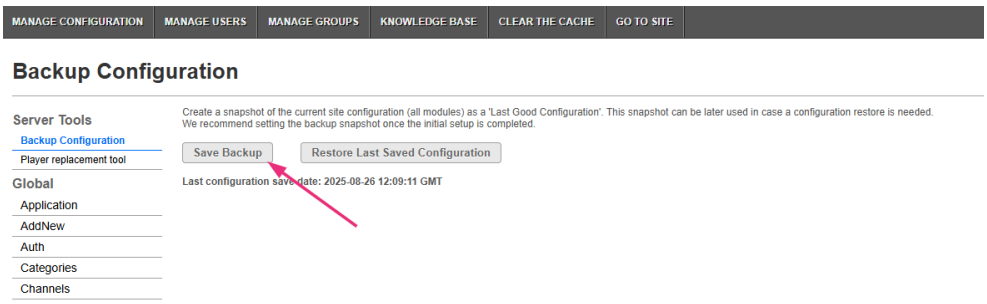
Create a backup

You can keep only one backup. Saving a new backup deletes the previous one.

1. At the top of the Configuration Management console, go to the **Server tools** section, and then select **Backup configuration**.



2. Click **Save backup**.



Copyright © 2025 Kaltura Inc. All Rights Reserved. Designated trademarks and brands are the property of their respective owners. Use of this document constitutes acceptance of the Kaltura Terms of Use and Privacy Policy.

A confirmation message appears: *Are you sure you want to save current configuration? Remember that previous backup will be deleted.*



3. Click **Yes, save**.

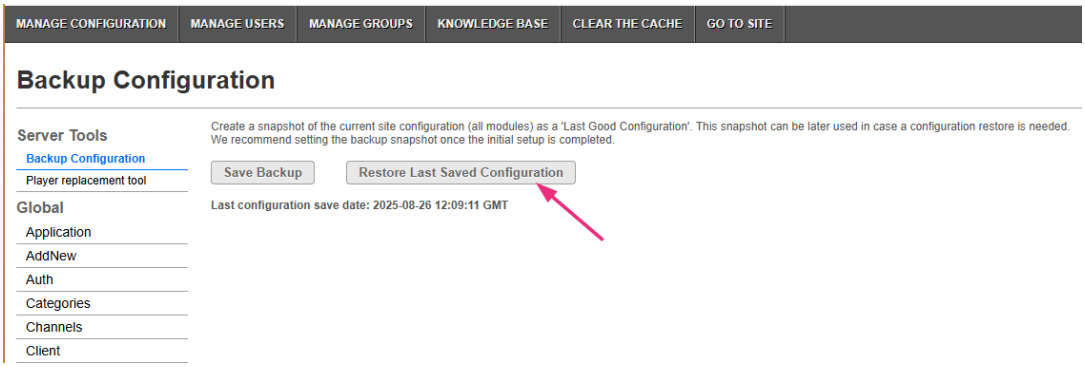
Last configuration save date shows the last time someone changed the configuration, not the last time you saved a backup. For example, if you change the configuration on April 2, 2026, at 2:04 pm, and then click **Save backup** two minutes later, at 2:06 pm, **Last configuration save date** shows April 2, 2026, at 2:04 pm. That's when you made and saved the change.

Restore a configuration

You can restore your site configuration to the last backup you saved.

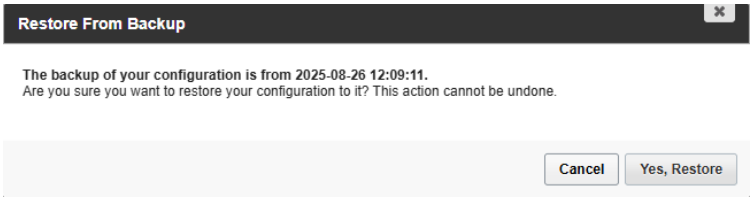
You can't undo a restore.

1. At the top of the Configuration Management console, go to the **Server tools** section, and then select **Backup configuration**.
2. Click **Restore last saved configuration**.



A warning message appears with the date and time of your backup, for example: *The backup of your configuration is from 2025-08-26 12:09:11. Are you sure you want to restore your configuration to it? This action cannot be undone.*

Copyright © 2025 Kaltura Inc. All Rights Reserved. Designated trademarks and brands are the property of their respective owners. Use of this document constitutes acceptance of the Kaltura Terms of Use and Privacy Policy.



3. Click **Yes, restore**.

   A confirmation message appears: *Your configuration has been restored. Cache has been cleared.*



4. Click **OK**.

Copyright © 2025 Kaltura Inc. All Rights Reserved. Designated trademarks and brands are the property of their respective owners. Use of this document constitutes acceptance of the Kaltura Terms of Use and Privacy Policy.