Login session and cookie behavior for Content Hubs

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This article is designated for all users.

About

Content Hubs and legacy Video Portal use cookies to manage user login sessions. These cookies determine how long users stay logged in when accessing the site.

Login session options

Site administrators can configure one of the following session behaviors:

Fixed session length - The session expires after a defined period (e.g., 12 hours). This option limits how long a user remains logged in.

Persistent session - The session remains active indefinitely. Users stay logged in until they manually log out or clear their browser cookies.

External access support

When SAML or SSO is configured, Content Hubs and legacy Video Portal support links opened from external applications like Microsoft PowerPoint. This ensures a seamless login experience when accessing content from presentations or shared materials.

- Persistent cookies help improve the user experience but may raise security considerations.
- Make sure to review your organization's authentication policy when choosing a session configuration.
- Users should be informed if long-lived sessions are enabled.

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