


## SAML module

Last Modified on 06/04/2026 9:18 am IDT

 This article is designated for administrators.

### About

This module enables admins to set up SSO authentication for their Video Portal using the SAML 2.0 standard.

 This module is for the Video Portal only and does not support instances created by Kaltura Events.

### Configure

1. Go to your Configuration Management console and click on the **Saml** module. You can also navigate to it directly using a link:

[https://{your\\_videoportal\\_URL}/admin/config/tab/saml](https://{your_videoportal_URL}/admin/config/tab/saml).

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Related

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The Saml page displays.

## Configuration Management

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### Saml

Module Info	
Description	This module provides admins with the ability to setup SSO authentication to MediaSpace using the SAML 2.0 standard. For additional information about setup and error log documentation please see the <a href="#">Kaltura Knowledge Center</a> .
Note	KMS Module only. This module does not support instances created by the Kaltura Event Platform.

enabled	<input type="checkbox"/> Yes	Enable the Saml module.
metadataMode	<input type="checkbox"/> Manual	
enableMultidp	<input type="checkbox"/> No (requires MultiAuth to be	Enable using multiple IDPs (requires MultiAuth to be enabled)
loginRedirectUrl	<input type="text"/>	The URL to redirect the user when authentication is required (relevant only if metadata mode is set to Manual)
logoutRedirectUrl	<input type="text"/>	The URL to redirect the user after logout
relayStateUriParam	<input type="text"/> RelayState	The param name to append to the URL for relay state when in 'IdpFirst' mode, default is 'RelayState'
enableMetadataEndpoint	<input type="checkbox"/> No	Enable SP metadata endpoint. Once enabled, you can navigate to https://(hostBaseUrl)/saml/index/sp-metadata to retrieve the SP metadata. The (hostBaseUrl) should be the same as the host field in the spMetadata section below.
useInternalLogoutPage	<input type="checkbox"/> Yes	Use internal logout page instead of sending the user to the IDP once logout from MediaSpace has finished

2. Configure the following:

**enabled** - Set to 'Yes' to enable the module.

**metadataMode** - Select **Manual** or **Automatic**. Choose **Manual** in most cases for greater reliability and control.



While Automatic mode retrieves and periodically refreshes IdP metadata from a URL, it is generally less stable. Manual mode allows you to directly configure and update the IdP metadata section, ensuring a more consistent experience. Automatic mode should only be used if your setup explicitly requires it.

**enableMultidp** - Enable using multiple IDPs (requires MultiAuth to be enabled)

**loginRedirectUrl** - Enter the URL to redirect the user when authentication is required (relevant only if metadata mode is set to Manual). For SP initiated it would be a URL where the request is posted. For IdP initiated a URL with the entity ID as a parameter.

SP Initiated Example: `https://idp.example.com/identity`

IdP Initiated Example: `https://idp.example.com/identity/UnsolicitedSSO?entityID=mediaspaceentityID`

**logoutRedirectUrl** - Enter the URL to redirect the user after logout.



This field is only applicable if `useInternalLogoutPage` is set to "No" and `metadataMode` is set to "Manual". When the Video Portal session expires, the user is redirected to this URL, along with a SAML logout request. This request is made via POST request.

The Video Portal does not expire login session from the identity provider. For the logout request, Video Portal uses the value that was provided in the `NameID` element in the SAML login request.

**relayStateUrlParam** - Enter the parameter name used by the IdP to specify the redirect URL for relay state when in 'IdpFirst' mode. This defines the default redirect location if it's not included in the request. For example, in PingFederate, this would be `TARGET`, while for most other SAML providers, it defaults to `RelayState`.

**enableMetadataEndpoint** - Enable the SP metadata endpoint to retrieve SP metadata. Once enabled, you can access the SP metadata at `https://{hostBaseURL}/saml/index/sp-metadata`. Make sure to replace `{hostBaseURL}` with the value specified in the **host** field of the **spMetadata** section below.

**useInternalLogoutPage** - If set to 'Yes', logging out will terminate the Video Portal session, and use the internal logout page instead of redirecting to the IdP logout page, accompanied by a message such as the following: *You have signed out of MediaSpace. For improved security, we recommend closing all browser windows at the end of your online sessions.*

**allowKeepAlive** - When set to 'Yes', session will be extended upon user's interaction. Default is 'No'.

**logoutText** - If `useInternalLogoutPage` is set to 'Yes', you can define a custom message to users. You can use HTML tags to display a message.

**shouldNestRelayState** - Choose whether to append the relay state as a regular query string or as a URL-encoded query string.

**shouldPost** - When set to 'Yes', the SAML request will be posted instead of using get. Default is 'No'.

**shouldSignLogoutRequest** - When set to 'Yes', the SP SAML logout request will be signed. Default is 'No'.

**shouldDecodeRelayState** - When set to 'Yes', `RelayState` will be decoded before redirect.

## spMetadata

Configure the settings of this Service Provider (SP) as defined in the Identity Provider (IdP).

**name** - Enter the entity ID of the service provider (Video Portal) as it was configured in your Identity Provider. For example: `https://partner_id.mediaspace.kaltura.com` (this will be used as the SP entity ID).

**host** - Enter the desired Video Portal alias URN (no `https://` needed). Please note that only one Video Portal alias can be used with the SAML module. This is the host of your Video Portal instance (for example, `partner_id.mediaspace.kaltura.com`).



The host can only be configured with a single URL per Video Portal instance. If you are using a custom alias for your Video Portal (for example, `video.company.com`), use that alias instead.

**relayState** - Enter the value for the relative URL to redirect the user after login if a relay state is not passed as part of the authentication request. The default is `/`.

**nameIdFormat** - This field is only applicable for SP-initiated mode and will not function if the NameID is not released. Select from the following options:

- **Transient:** Recommended for Shibboleth setup.
- **Persistent:** Preferred setup.
- **None:** Removes the NameIDPolicy element from the SAML request.

**certificate** - (Optional) Enter the certificate information for encryption of the SAML response. Paste the content of the `.crt` file without the comment lines (for example, **do not paste in:** `-----BEGIN CERTIFICATE----- and -----END CERTIFICATE-----`). Make sure all text is in a single line with no spaces or line breaks. See [Generating a Certificate Workflow](#).

The certificate value is used to encrypt the response provided by the IdP. The following example shows how the `crt` file would look including the comment lines and the extra line breaks that should be removed:

```

-----BEGIN CERTIFICATE-----
MIICsDCCAhmgAwIBAgIJALM+uZK9gWbQMA0GCSqGSIb3DQEBBQUAMEUxChA3BjBNV
BAYTAKFVHRHwEQYDVQQIEwppTb211LVN0YXR1MSEwHwYDVQQKExhJbnR1cm5ldCBX
aWRnaXRzIFB0eSBmdGQwHhcNMThwNDI0MDgzOTU1WhcNMjMwNDI0MDgzOTU1NjBF
MQswCQYDVQQGEwJBTETMBEGA1UECBMU29tZS1TdGF0ZTEhMB8GA1UEChMYMSW50
ZXJuc2VzQGV21kZ210cyBQdHkgTHRkMIGfMA0GCSqGSIb3DQEBAQUAA4GNADCBiQKB
gQC3Pkd3p+a9Yy0TFHuwy6trDlxhKwa0FAwrG1BnJCw4V+XgL5JajmRqICo1Vrk3
MEXFD1hf5GuG17Sm1CXA02XAdzJMemr8RcLjq5dqAPP+6ZZ+3JM9owjvy1LRhMMP
wCUBDeCI3WVmNDCpnoJp+mBIgyZpr87ecgaCt2626CRKQIDAQABo4GnMIGfMA0G
A1UdDgQwBBTODBaXbjmbJUJ1+gnD7CFKECmp9jB18gNVHSMebjBsGTODBaXbjmb
JUJ1+gnD7CFKECmp9jB18gNVHSMebjBsGTODBaXbjmbJUJ1+gnD7CFKECmp9jB18
gNVHSMebjBsGTODBaXbjmbJUJ1+gnD7CFKECmp9jB18gNVHSMebjBsGTODBaXbjmb
U3RhdGxUTAFBgnVBAoTGE1udGvYbWV0IFdGZGdpdHMgUHR5IEEx0ZIIJALM+uZK9
glbQMAwGA1UdEwQFMAMBAF8wDQYJKoZIhvcNAQEFBQADgYEAo6LDQVKJODxoL7N/
CXTMDnZ74gXLnZfOWh4RSQZzg/N5jPHt7RH4KTkc/uf0cUVRHUED4v3K/h1O
rr8I7y1h6hpD2T8EcmiX8oXieGrVU5ZuIsMaFxDJFeIvzq6+KtYz+ZaIX2w6cTJ
RCe3NZLdKw3WwvgjKdY+YyOkaTs=
-----END CERTIFICATE-----

```

← Do not include

← Do not include

**privateKey** - (optional) SP Private Key PEM format. The privateKey value is used to decrypt the response provided by the IdP.

```

-----BEGIN RSA PRIVATE KEY-----
MIICXQIBAAKBgQC3Pkd3p+a9Yy0TFHuwy6trDlxhKwa0FAwrG1BnJCw4V+XgL5Ja
ymRqICo1Vrk3MEXFD1hf5GuG17Sm1CXA02XAdzJMemr8RcLjq5dqAPP+6ZZ+3JM9
owjvy1LRhMMPwCUBDeCI3WVmNDCpnoJp+mBIgyZpr87ecgaCt2626CRKQIDAQAB
AoGAURW1+jTJ3bQtFexSb4EwcUcBid3IMZdNayVRvtI63xPGHNxwJUy581wZUVD2
1Hz/4ptPt98T1a9NuSTXL+RbeXaOFI5nPXQvIV62IsOVrg111SkkedkiM3EPesx
iACqtC3x0aV+kjDS1R7x5MNXr0MhM/tOKg9xfjm1mckiisyECQQDwRh0NSTNGKHEA
gNA6TQ03X4G9VkyWE1/KT9MQyc2k41LrKLD9nd39kgHb7lkoZq5r+KmVno2nk13
mqijZ0aTAKEAwzyYQik8pRkF1BH/UDYLJ96wuGrqjvQO+94WwzWCPXBP10Y5g
KG+15WmfIpvHwsbd0iPaZeCax0INW6LC0wJATRNaIVVxFiuvymT1EdpXImrTTi
skwwWza2DzmdFRqy+6qIFD8w3b0MY5+WzEdYnlwEj14wVtcDBVjm1PrwJBALu/
VrAxFaesy0GcoQI6n+m8ZfdCoZjL6kjo1bQxThczW4/dwYqK1v+rtj4sHvHaGrS9
Ju28Gvhj1xRM+amIkI8CQQCHQNWiyVzMvJxn1HGO0Sz04vKPs4xSvegYmOL3JPOt
Rr7FMzBMRp46CSa6p38k4ZnAqP7LvoWnci/AvKvjz/xE
-----END RSA PRIVATE KEY-----

```

← Do not include

← Do not include

idpMetadata

Configure the settings for the Identity Provider (IdP) as follows:

**host** - IdP Host Name. Enter the Identity Provider's entity ID (for example, `https://openidp.feide.no`).

**issuer** - IdP Issuer: The entity ID of the Identity Provider as it appears in the SAML response (for example, `https://openidp.feide.no`).

**name** - Enter a user-friendly display name for the IdP (in English).

**certFilePath** - Enter the full path on the Video Portal server where the SAML certificate is stored, including the file name. Make sure the certificate file does not contain comment lines like `-----BEGIN CERTIFICATE-----` or `-----END CERTIFICATE-----`.

**certFileContent** - Use this field as an alternative to `certFilePath`. Paste the content of the `.crt` file without the comment lines (for example, **do not paste in:** `-----BEGIN CERTIFICATE-----` **and** `-----END CERTIFICATE-----`). Ensure all text is in a single line, and leave `certFilePath` empty if using this field.

## attributes

**userIdAttribute** - (Optional) The SAML attribute containing the user id. When blank, `NameID` element will be used. Example: `urn:oid:1.3.6.1.4.1.5923.1.1.1.6`

**firstNameAttribute** - (Optional) The SAML attribute containing the first name. Example: `urn:oid:2.5.4.42`

**lastNameAttribute** - (Optional) The SAML attribute containing the last name. Example: `urn:oid:2.5.4.4`

**emailAttribute** - (Optional) The SAML attribute containing the email. Example: `urn:oid:0.9.2342.19200300.100.1.3`

**logoutUrlAttribute** - (Optional) The SAML attribute containing the logout URL. Example: `urn:oid:0.9.2342.19200300.100.1.3` When configured, if `useInternalLogoutPage` is set to `No`, the value passed in the attribute will be used instead of the value set in `logoutRedirectUrl`.

## defaultRole

In the `defaultRole` section, select the default role that should be assigned to each user that is authenticated.



You can configure the option to retrieve the role of the user from the Identity Provider through the Auth module **refreshRoleOnLogin** setting every time a user logs in. This option allows you also, to define a default role for all users and then manually override the role through the MediaSpace user management section.

**allowDefaultRole** - Set to 'Yes' or 'No'.

**role** - Select the default role that should be assigned to each user that is authenticated. Choose from the following options:

- `viewerRole`
- `privateonlyRole`
- `adminRole`
- `unmoderatedAdminRole`

**roleAttributes**

Click **+Add "roleAttributes"** to map attribute values to Video Portal roles.

An additional section displays:

**roleAttributes**

Map attribute values to KMS roles.

**DELETE**

attribute	<input type="text"/>	SAML attribute Name
value	<input type="text"/>	SAML attribute value
role	<input type="text" value="anonymousRole"/>	Mapped KMS role

**+ Add "roleAttributes"**

Configure the following:

**attribute** - Enter the SAML attribute name.

**value** - Enter the SAML attribute value.

**role** - Choose the mapped Video Portal role from the following options:

- anonymousRole
- viewerRole
- privateonlyRole
- adminRole
- unmoderatedAdminRole
- emptyRole
- partnerRole



If more than one attribute value is found (a user belongs to multiple groups) the user will be mapped to the role that was defined in the last roleAttribute found.

In the following example the SAML response will be parsed to find an attribute named group. If the attribute is found in the assertion and its value is student, the user will get the privateOnlyRole.

**roleAttributes**

Map attribute values to KMS roles.

\* **DELETE**

<b>attribute</b>	<input type="text" value="group"/>	SAML attribute Name
<b>value</b>	<input type="text" value="student"/>	SAML attribute value
<b>role</b>	<input type="text" value="privateOnlyRole"/>	Mapped KMS role

### roleAttributesCsv

Complete the following values:

**roleAttributesCsv** - Map attribute values to Video Portal roles. Each CSV row should include three values: attributeName, attributeValue, and videoportalRole. Invalid Video Portal roles would not be saved.

Click **Load a new CSV** to upload a CSV with role attributes.

**storageDataEntryId** - Enter the data entry ID that stores the parsed csv data

### blockAuthorizationAttributes

In the `blockAuthorizationAttributes` (optional), you can map individual groups and values that are returned in the SAML response and should lead to unauthorizing an authenticated user from using the Video Portal.

Click **+Add "blockAuthorizationAttributes"**.

A new section displays:

**blockAuthorizationAttributes**

Mapping of attributes and values that blocks authorization

**DELETE**

attribute	<input type="text"/>	SAML attribute Name
value	<input type="text"/>	SAML attribute value

[+ Add "blockAuthorizationAttributes"](#)

Complete the following:

**attribute** - Enter the SAML attribute name.

**value** - Enter the SAML attribute name.

`unauthorizedBehavior`

The **unauthorizedBehavior** (optional) is applicable only if the **blockAuthorizationAttributes** is used. If the field **usersuseInternalUnauthorizedPage** is in use (set to 'Yes'), you can optionally set the text to be presented to the unauthorized user. If **usersuseInternalUnauthorizedPage** is not used, you can specify the URL where the user will be redirected to.

Complete the following values:

**usersuseInternalUnauthorizedPage** - Default is 'Yes'. If set to 'No', **unauthorizedRedirectUrl** will be used.

**unauthorizedRedirectUrl** - (Optional) The URL to redirect the authenticated, but unauthorized users. Should be used only in cases where the customer wants authenticated users to be redirected to his self hosted page.

**unauthorizedText** - (Optional) Enter the text to be shown in the internal unauthorized page. Leave empty to use the default text.

**nameIdStructureAsArray** - Specify whether to construct the Name ID attribute as an array when building a SAML Logout Request (leave empty to use as a string).

3. Click **Save**.

## Troubleshooting

If users cannot log in after configuring SAML, see our dedicated [SAML troubleshooting guide](#) for common symptoms, error codes, and how to diagnose issues using tools like SAML Tracer or browser network logs.