

Comments module

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This article is designated for administrators.

About

The **Comments** module enables interactive discussions on media entries. By activating this feature, you can allow authorized users to add new comments, reply to existing ones, or delete comments when necessary.

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Comments are currently not supported in Theming-based environments when the 'mediapage' feature is enabled.

Check out our Comment on media user guide.

Configure

 Go to your Configuration Management page, and click on the **Comments** module. You can also navigate directly using a link: https://{your KMS URL}/admin/config/tab/comments.

Captions Channelplaylists Chapters Comments

Contentpolicy

The Comments page displays.



MANAGE CONFIGURATION	MANAGE USERS	MANAGE GROUPS	KNOWLEDGE BASE	CLEAR THE CACHE	GO TO SITE	LOGOUT		
Configuration Management								
Server Tools Backup Configuration	Comments					Search Configuration		
Player replacement tool	enabled		Yes 🗸		Enable the Comments module.			
Global								
Application	channelCon	channelCommentsProfileId			Custom Metadata profile Id for channels			
AddNew			17242343					
Auth	entryComm	entryCommentsProfileIN			Custom Metadata profile Id for entries			
Categories	entryCommentsProfileI		17242323					
Channels								
Client	entryCommentsCountProfileId		17242333		Custom Metadata profile Id for entry comments count			
Debug								
EmailService	commentsA	commentsAllowed			Who can add comments?			
EmailTemplates			privateOnlyRole					
Gallery			unmoderatedAdr	ninRole				
Header								
Languages	pageSize		25 🗸		Number of comments to display			
Login								
MediaCollaboration	sort		Newest first v		Sort comments by newest or oldest first?			
Metadata								
Moderation								

2. Configure the following:

enabled - Set to 'Yes' to enable the module

channelCommentsProfileId - Custom Metadata profile Id for channels.

entryCommentsProfileId - Custom Metadata profile Id for entries.

entryCommentsCountProfileId - Custom Metadata profile Id for entry comments count.

commentsAllowed - Choose who can add comments by checking the following options:

- viewerRole
- privateOnlyRole
- adminRole
- unmoderatedAdminRole

pageSize - Choose the number of comments that can be displayed from the dop-down options:

- 10
- 25
- 50

sort - Choose whether to sort comments by newest or oldest first.

allowClose - Set to 'Yes' to allow content owners to disable/close comments for particular entries. When set to 'No', owners that had their comments disabled, will not



be able to reactivate them.

showInGalleries - Set to 'Yes' to enable showing public comments for entries in context of galleries.

showInChannelsOnly - Set to 'Yes' if you want to show comments on media entries to users only in the context of a channel/gallery. In this case, users will not be able to see media comments if browsing to the media from search results, My Media or any other context that doesn't include the context of the channel/gallery.

showAddTimedCommentsCheckbox - Set to 'Yes' to show Add comment at
mm:ss checkbox (shown in the image below) to allow viewers to add a comment at a
specific point in the video.

Comments	
I'd like to hear more about this part.	
	li de la constanción de
	Add comment at 00:15
	Add

showPrivateCommentsConfig - Set to 'Yes' to allow channel/gallery managers to set comments as private; comments will only show in the context of this channel/gallery.

3. Click Save.

User experience

The image below shows the **Comments** box located beneath a media entry. Users can type a comment and click 'Add' to post it to the media page, as well as read comments from other viewers.



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training customized Appears In Training o	enhance skills	ideo tutorials Shared Repository 1 Shared repository Enterprise solutions Graphic novels
Comments	/	
Add a Comment		
		✓ Add comment at 00:15
Louise Smith I'd like to hear more about this	October 30, 2024 6:39 PM s part. (00:15)	
n Reply Delete		
Louise Smith Great video!	October 30, 2024 6:32 PM	
• Reply Delete		