



Refreshing the Page Causes Moderators to Lose Their Permissions

Last Modified on 10/13/2020 9:08 pm IDT

Room owners always retain their status after a page refresh. However, moderators in the session will lose their permissions after they refresh their page.

If the room owner loses host functionality, they should submit a support ticket from the room so Kaltura can investigate the issue.

[Click here](#) for additional information.

[template("cat-subscribe")]
