

## Kaltura Meetings - Who Should Send Support Logs?

Last Modified on 03/27/2025 9:23 am IST

## i Legacy notice

This article documents the **legacy KME Room**. For information on the new room, please visit the **new Kaltura Room documentation**.

When classes have under 25 participants, all users, students and teachers, may send a support ticket. In classes where there are over 25 participants, it is best for the user to send the support ticket.