

Can you manually set different user details in the video portal?

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Yes. After a user logs into your video portal for the first time, their user record is created automatically. From there, administrators can manually update user details in the **User Management** panel of the Configuration Management console.

What details can be changed?

Admins can:

- Edit the user's first and last name
- Change the user's application role (such as Viewer, Private Only, or Admin)

When is this useful?

This is especially helpful when you want to apply default roles to most users but make exceptions for a few. For example, you might assign the **Viewer** role to your entire organization, and then manually give the **Admin** role to select individuals.



The user's login credentials (such as their organizational password) are never stored in the video portal.