

# Is Your Webcam or Microphone Blocked by your Browser in your Kaltura Live Room?

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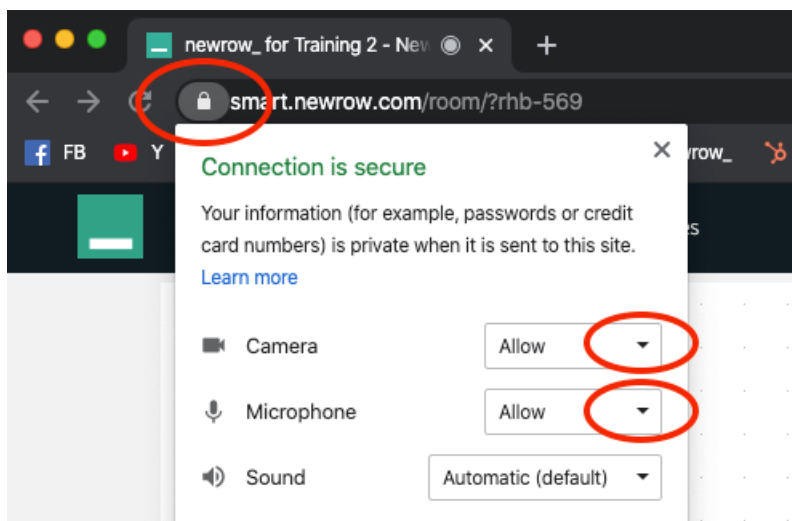
When trying to activate your devices in a Kaltura Live Room, you might see a Devices Unavailable popup if your devices are unavailable due to your browser blocking access to your webcam and/or microphone.

## What if My Browser is Blocking Access to My Webcam/Microphone?

You must allow Kaltura to access your devices to broadcast your webcam/microphone. To allow Kaltura to access your webcam or microphone, perform the following steps:

### Via Chrome

1. In the address bar on the left, click the **Lock icon** to display device permissions.
2. Make sure *Camera* and *Microphone* are set to **Allow**.
3. Click the **Lock icon** to close the pop up.
4. Refresh your browser window.



### Via Firefox

1. In the address bar on the left, you will see camera & microphone icons with a slash through them. Click the **Camera & Microphone icons**.
2. Click the **X's** corresponding to: *Use the Microphone: Blocked Temporarily* and *Use the Camera: Blocked Temporarily*.
3. Refresh your browser window.
4. Click **Allow** in the Firefox permission pop-up.

