

Event registration report

Last Modified on 06/29/2026 1:47 pm IDT

 This article is designated for all users.

i Legacy notice

If you're setting up a new event, we recommend using **Live Studio**, our modernized live event experience. See [Introduction to Live Studio](#) for more information. If your organization is still using the legacy webcasting product, this article still applies.

About

One of the most important aspects of event registration is collecting the registration information for later use. During and after the event has been created the Entry Owner can download a CSV with all the registration information.

legacy Video Portal analytics

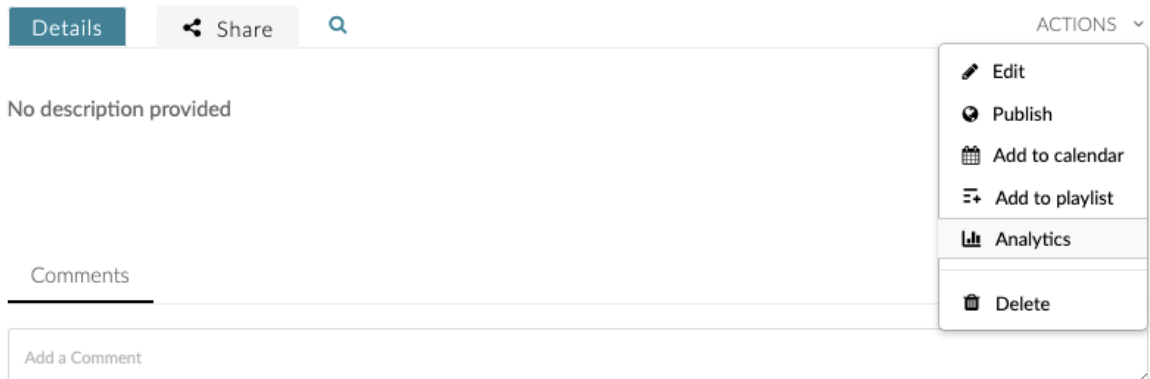
Event Registration reports can be found in the legacy Video Portal analytics of the entry.


1. Select an entry with Registration configured.
2. Select Analytics from the drop down menu.


Registration Example







From Yair Neumann on February 17th, 2020

 0  0



Details Share 

ACTIONS 

-  Edit
-  Publish
-  Add to calendar
-  Add to playlist
-  Analytics
-  Delete

Comments

Add a Comment

3. Select the Custom Report tab.

Analytics for media

Registration Example

Dashboard Channels Categories Users **Custom Report** LAST 30 DAYS ▾

Find Custom Report
Select the report metrics you would like to download

Report Metrics **Download**

LAST 7 DAYS
 LAST 30 DAYS
 LAST 120 DAYS
 LAST 365 DAYS
 CUSTOM

4. Select the time period you want to download a report for.
5. Select one of the following reports from the report metrics drop down :
 - Registration Report - User Detailed Report
 - Registration Report - Summary of the Event

Analytics for media

Registration Example

Dashboard Channels Categories Users **Custom Report**

Find Custom Report
Select the report metrics you would like to download

Report Metrics **Download**

User geo-location (country, state/region, city)
 Domain (of the websites in which the player was embedded)
 Device class (computer, tablet, mobile)
 Operating system + version (e.g. Win10, MacOS, iOS, Android etc)
 Browser + version (e.g. Chrome, Firefox, IE, etc)
 User ID (Users who are authenticated to Kaltura)

 Registration Report - User Detailed Report

 Registration Report - Summary Of The Event

Click Download. A CSV is downloaded with the requested report.

User detailed report

The User Detailed Report contains the following data:

Dimensions

- user
 - This field is mandatory and is in each of the registration forms. The value of the user field changes depending on whether the user was logged in at the time of the registration or if the user was anonymous to MediaSpace. If the user was logged in, the value is the user ID as it is provided from KMS.
- playback_type
 - The two options are VOD and Live. A user can appear twice if they watched the media twice, once when it was Live and again when it was VOD

Metrics

- register_date
 - The date that the user registered on.
- Registration Form Data
 - In the case of the example report, the Registration Form contains 4 fields: First Name, Last Name, Country, State/Province. The data shown are the fields configured in the Registration Form.
- count_plays
 - The amount of times the user played the media.
- sum_view_period
 - The duration period that the user viewed the media in minutes.
- avg_vod_completion_rate
 - In the case of VOD, this field displays the percentage that the viewer viewed the media from the total time.

Example Report:

| user | playback type | register date | First Name | Last Name | Country | State Province | count plays | sum view period | avg vod completion rate |
|--|---------------|---------------|------------|-----------|---------------|----------------|-------------|-----------------|-------------------------|
| john.doe@gmail.com | live | 17/02/2020 | John | Doe | United States | Alabama | 1 | 10 | 0 |

Summary of the event report

The Summary of the Event Report contains the following data:

- registrationImpression
 - The number of times the registration page was loaded.
- registered
 - The total number of registered users.
- count_plays
 - The total number of times that viewers have viewed the media in both Live and VOD.
- avg_vod_completion_rate
 - Only when viewers viewed the media in VOD, this field displays the AVG completion rate of all the viewers.

Example Report:

| registrationImpression | registered | count_plays | avg_vod_completion_rate |
|------------------------|------------|-------------|-------------------------|
| 1 | 1 | 1 | 0 |