

Event registration report

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 This article is designated for all users.

About

One of the most important aspects of event registration is collecting the registration information for later use. During and after the event has been created the Entry Owner can download a CSV with all the registration information.

legacy Video Portal analytics

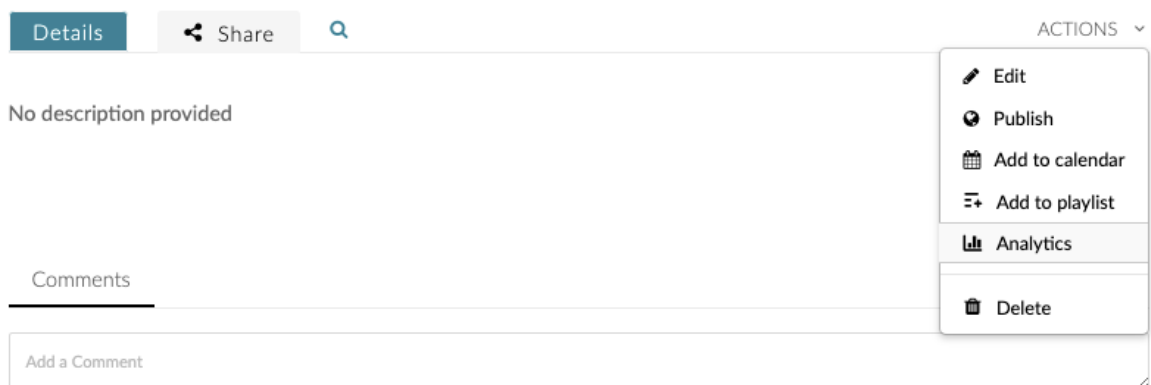
Event Registration reports can be found in the legacy Video Portal analytics of the entry.

1. Select an entry with Registration configured.
2. Select Analytics from the drop down menu.

Registration Example

From Yair Neumann on February 17th, 2020

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The screenshot shows the Kaltura interface for an entry titled "Registration Example". At the top, there are tabs for "Details" (selected), "Share", and a search icon. Below the tabs, it says "No description provided". Underneath is a "Comments" section with an "Add a Comment" input field. On the right side, there is an "ACTIONS" dropdown menu with the following options: Edit, Publish, Add to calendar, Add to playlist, Analytics (highlighted), and Delete.

3. Select the Custom Report tab.

Analytics for media

Registration Example

Dashboard
Channels
Categories
Users
Custom Report

LAST 30 DAYS ▾

Find Custom Report
Select the report metrics you would like to download

Report Metrics User geo-location (country, state/region, city) ▾

Download

LAST 7 DAYS
✓ LAST 30 DAYS
LAST 120 DAYS
LAST 365 DAYS
CUSTOM

4. Select the time period you want to download a report for.
5. Select one of the following reports from the report metrics drop down :
 - Registration Report - User Detailed Report
 - Registration Report - Summary of the Event

Analytics for media

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Download

✓ User geo-location (country, state/region, city)

Domain (of the websites in which the player was embedded)

Device class (computer, tablet, mobile)

Operating system + version (e.g. Win10, MacOS, iOS, Android etc)

Browser + version (e.g. Chrome, Firefox, IE, etc)

User ID (Users who are authenticated to Kaltura)

Registration Report - User Detailed Report

Registration Report - Summary Of The Event

Click Download. A CSV is downloaded with the requested report.

User detailed report

The User Detailed Report contains the following data:

Dimensions

- user
 - This field is mandatory and is in each of the registration forms. The value of the user field changes depending on whether the user was logged in at the time of the registration or if the user was anonymous to MediaSpace. If the user was logged in, the value is the user ID as it is provided from KMS.
- playback_type
 - The two options are VOD and Live. A user can appear twice if they watched the media twice, once when it was Live and again when it was VOD

Metrics

- register_date
 - The date that the user registered on.
- Registration Form Data
 - In the case of the example report, the Registration Form contains 4 fields: First Name, Last Name, Country, State/Province. The data shown are the fields configured in the Registration Form.
- count_plays
 - The amount of times the user played the media.
- sum_view_period
 - The duration period that the user viewed the media in minutes.
- avg_vod_completion_rate
 - In the case of VOD, this field displays the percentage that the viewer viewed the media from the total time.

Example Report:

user	playback type	register date	First Name	Last Name	Country	State Province	count plays	sum view period	avg vod completion rate
john.doe@gmail.com	live	17/02/2020	John	Doe	United States	Alabama	1	10	0

Summary of the event report

The Summary of the Event Report contains the following data:

- registrationImpression
 - The number of times the registration page was loaded.
- registered
 - The total number of registered users.
- count_plays
 - The total number of times that viewers have viewed the media in both Live and VOD.
- avg_vod_completion_rate
 - Only when viewers viewed the media in VOD, this field displays the AVG completion rate of all the viewers.

Example Report:

registrationImpression	registered	count_plays	avg_vod_completion_rate
1	1	1	0