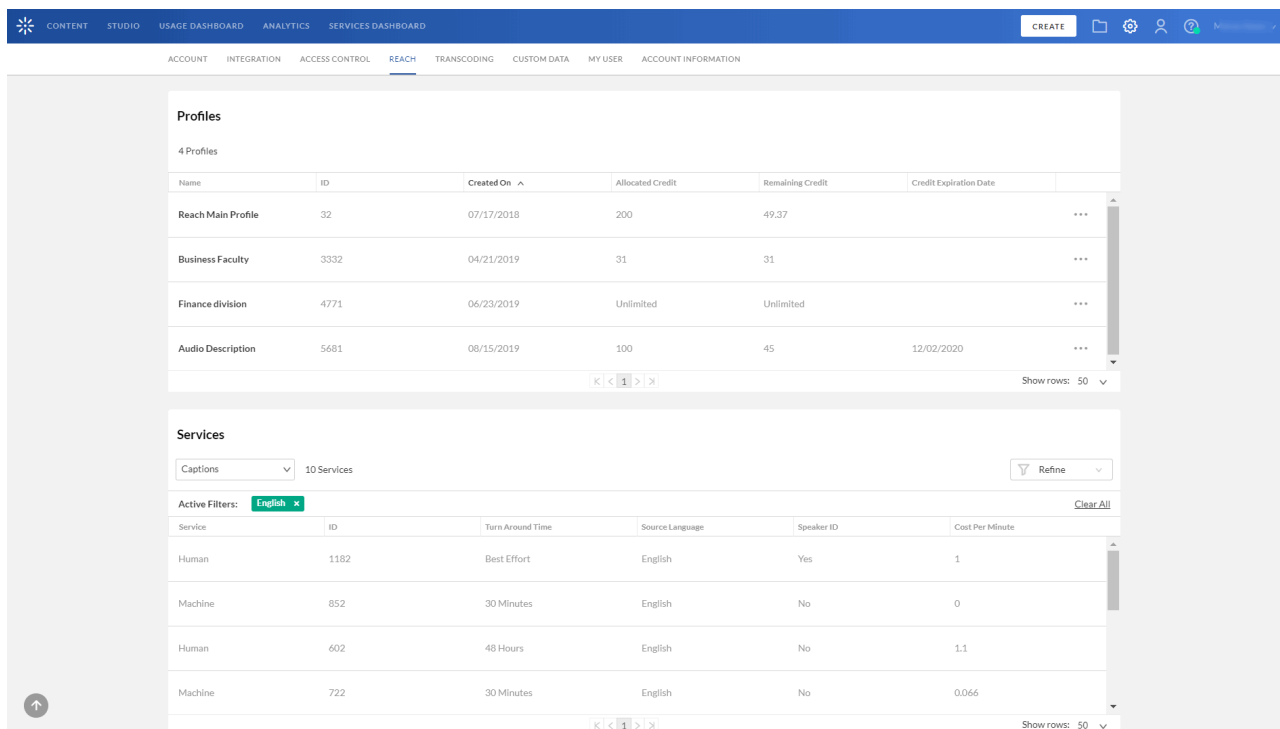


Reach Profiles and Services

Last Modified on 02/18/2021 1:16 am IST

This article describes the Reach Profiles and Services settings.

- The account's REACH profiles are displayed. Clients can edit parameters, and automatic rules. The credit is view only and not editable.
- Clients can view the services on their account and view the cost per service. The current services available are for captions and translations, Additional services are intended to be added in the next releases.



The screenshot shows the Kaltura Services Dashboard. The top navigation bar includes 'CONTENT', 'STUDIO', 'USAGE DASHBOARD', 'ANALYTICS', and 'SERVICES DASHBOARD'. The 'REACH' tab is selected in the sub-navigation. Below the navigation, there are two main sections:

Profiles

4 Profiles

Name	ID	Created On	Allocated Credit	Remaining Credit	Credit Expiration Date
Reach Main Profile	32	07/17/2018	200	49.37	
Business Faculty	3332	04/21/2019	31	31	
Finance division	4771	06/23/2019	Unlimited	Unlimited	
Audio Description	5681	08/15/2019	100	45	12/02/2020

Services

Captions 10 Services

Active Filters: English

Service	ID	Turn Around Time	Source Language	Speaker ID	Cost Per Minute
Human	1182	Best Effort	English	Yes	1
Machine	852	30 Minutes	English	No	0
Human	602	48 Hours	English	No	1.1
Machine	722	30 Minutes	English	No	0.066

To access the REACH Profiles and Services Page

1. Login to the KMC.
2. Select the Settings icon and then select the REACH tab.



The screenshot shows the Kaltura navigation bar with the 'Settings' icon (a gear) highlighted. The 'SERVICES DASHBOARD' tab is also visible.

Profiles Section

The Profiles section lists the REACH profile attributes as follows:

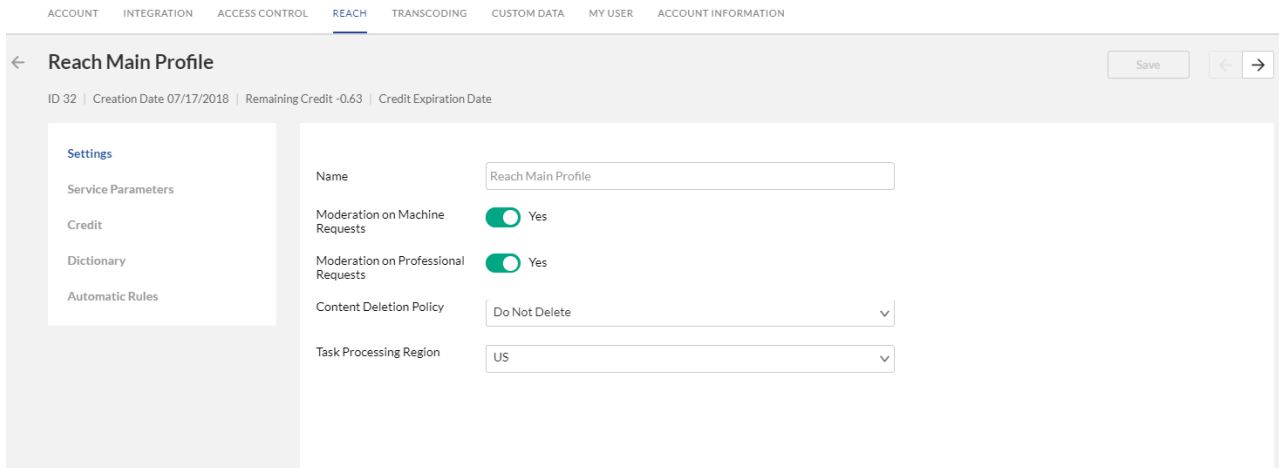
- Name
- ID
- Created on
- Allocated Credit
- Remaining Credit
- Credit Expiration Data

Profile Details Page

☰ To access the Profile's Details page

- Click on the Profile Name or select Edit from the Actions (3 dots) menu.
- The page includes 5 tabs. The ID, Creation Date, Remaining Credit and the Credit Expiration Date are displayed for each tab.

Settings Tab



ACCOUNT INTEGRATION ACCESS CONTROL **REACH** TRANSCODING CUSTOM DATA MY USER ACCOUNT INFORMATION

← **Reach Main Profile** Save ← →

ID 32 | Creation Date 07/17/2018 | Remaining Credit -0.63 | Credit Expiration Date

Settings

- Service Parameters
- Credit
- Dictionary
- Automatic Rules

Name: Reach Main Profile

Moderation on Machine Requests: Yes

Moderation on Professional Requests: Yes

Content Deletion Policy: Do Not Delete

Task Processing Region: US

The following information is displayed:

- Name:
- Moderation on Machine Requests
- Moderation on Professional Requests:
- Content Deletion Policy
- Task Processing Region

Service Parameters Tab

CONTENT

← **Reach Techpubs**

ID 81 | Creation Date 07/25/2018 | Remaining Credit 16.34 | Credit Expiration Date

Settings

Service Parameters

Credit

Dictionary

Automatic Rules

Captions Service

Default Caption Format

Max Characters Per Caption Line

Auto Display Machine Captions On Player No

Machine captions label suffix No

Auto Display Human Captions On Player No

Human captions label suffix No

Metadata Extraction No

Speaker Change Indication No

Captions Audio Tags No

Captions Profanity Removal No

The following information is displayed:

- Default Caption Format - Select the caption output format that you require: Select SRT or DFXP.
- Max Characters Per Caption Line - Select how many characters per line. 26 characters is the default. Recommended 32 characters.
- Auto Display Machine Captions On Player - Select whether to show machine captions while playing the video. If there are hidden captions, the Captions will render for the in-video-search but not visible on the player.
- Machine captions label suffix - Select whether to generate a label suffix. The default is "(Auto Generated)". For example when enabled, if the label is "English" the label is generated with the suffix "English (Auto Generated)". The label is displayed in the Captions tab.
- Auto Display Human Captions On Player - Select whether to show human captions. If there are hidden captions, the captions will render for the in-video-search but not visible on the player.
- Human captions label suffix - Select whether to generate a label suffix. There is no default text here. So for example when enabled, if a user would like to add "(Final)" as suffix, as a result, instead of "English" a label is generated with the suffix "English (Final)". The label is displayed in the Captions tab.
- Metadata Extraction - Select whether you want to enable metadata extraction. Key words will be automatically added as tags to the media for search purposes.
- Speaker Change Indication - Select whether you want to enable Speaker change indication (The ID change will be designated by: >>).
- Captions Audio Tags - Select whether you want to enable audio tags e.g. [Music]
- Captions Profanity Removal - Select whether you want to enable profanity removal.

Credit Tab

The Credit tab details are not editable. Contact your Kaltura representative to for credit information.

Reach Main Profile
Save ←

ID 32 | Creation Date 07/17/2018 | Remaining Credit -0.63 | Credit Expiration Date

Settings
 Service Parameters
Credit
 Dictionary
 Automatic Rules

Credit type	Generic Credit
Credit amount	200
% of consumption	0.75
Allowed Overage	100
From Date	07/15/2018
Expiration Date	

The following information is displayed

- Credit type
- Credit amount
- Remaining Credit
- Allowed Overage
- From Date:
- Credit Expiration Date
- Frequency

Dictionary Tab

Reach Main Profile
Save ← →

ID 32 | Creation Date 07/17/2018 | Remaining Credit -0.63 | Credit Expiration Date

Settings
 Service Parameters
 Credit
Dictionary
 Automatic Rules

Dictionary
+ Add Dictionary

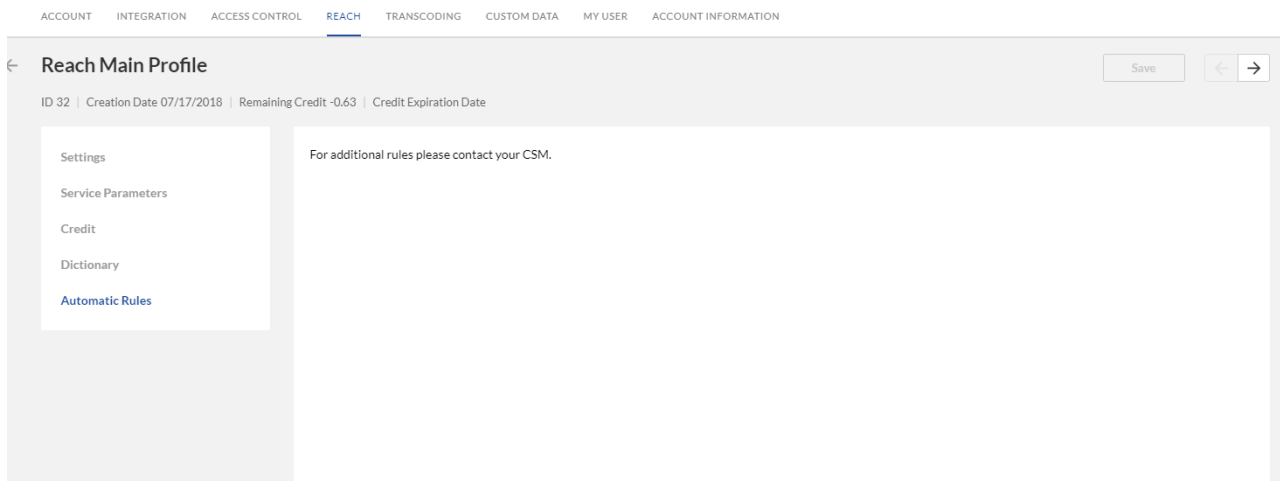
Language	<input type="text" value="English"/> ⊖
Words	<input type="text" value="Kaltura x"/> 7/1000

The Dictionary tab contains a list of the dictionaries.

- Dictionary Language, Data
- Activities - Edit dictionary, Add new dictionary.
- Edit dictionary - will open the dictionary: dictionary language + dictionary words (the words are separated by line breaks)

When saving the dictionary - save the words with line breaks.

Automatic Rules Tab



ACCOUNT INTEGRATION ACCESS CONTROL **REACH** TRANSCODING CUSTOM DATA MY USER ACCOUNT INFORMATION

← **Reach Main Profile** Save ← →

ID 32 | Creation Date 07/17/2018 | Remaining Credit -0.63 | Credit Expiration Date

Settings
Service Parameters
Credit
Dictionary
Automatic Rules

For additional rules please contact your CSM.

Services Section

The Services Settings displays the REACH services available for Captions and Translations for the account. The services are grouped according to the service and features.

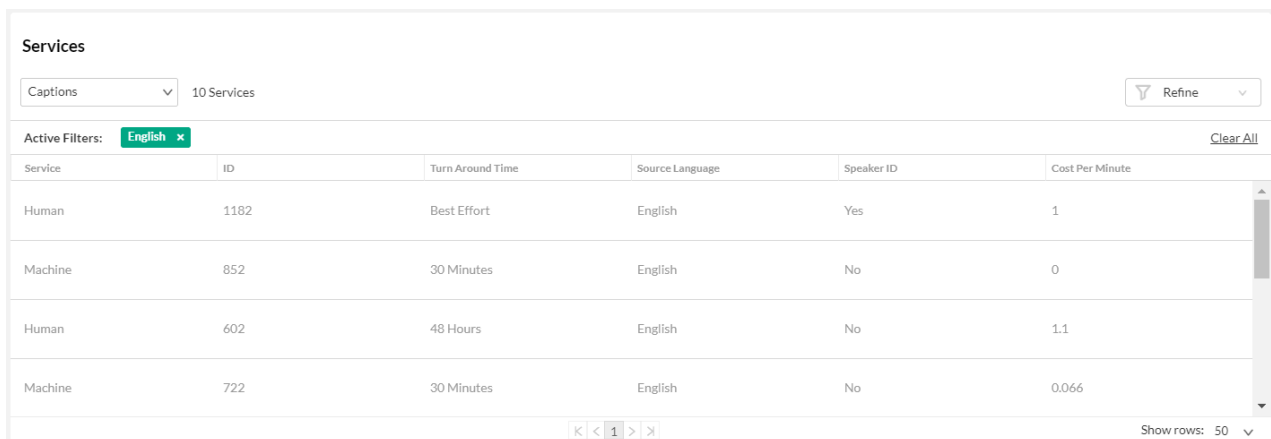
☰ To access the Services page

- Click on the Profile Name.

The following information is displayed:

- ID, Service
- Turn Around Time,
- Source language,
- Speaker ID
- Cost per minute.

Services Page for Captions



Services

Captions 10 Services Refine

Active Filters: English x Clear All

Service	ID	Turn Around Time	Source Language	Speaker ID	Cost Per Minute
Human	1182	Best Effort	English	Yes	1
Machine	852	30 Minutes	English	No	0
Human	602	48 Hours	English	No	1.1
Machine	722	30 Minutes	English	No	0.066

Show rows: 50

Services Page for Translations

Services

Translations ▼ 3 Services Refine ▼

Service	ID	Turn Around Time	Source Language	Target Language	Cost Per Minute
Human	2502	Best Effort	English	Cantonese	12.5
Human	1972	Best Effort	English	Spanish	12.5
Human	1352	Best Effort	English	French	12.5

◀ < 1 > ▶
Show rows: 50 ▼

You can filter the display by using the Refine option.

ADDITIONAL FILTERS

Languages

English ▼

▶ Service

▶ Turn Around Time

[Clear All](#)
[Close](#)

You can refine the data according to the Language, Service or Turn Around Time.